

Standard ECMA-285
2nd Edition - June 2000

ECMA

Standardizing Information and Communication Systems

**Protocol for Computer Supported
Telecommunications Applications
(CSTA) Phase III**

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Brief History

This Standard defines Phase III of Protocol for Computer Supported Telecommunications Applications (CSTA) for OSI Layer 7 communication between a computing network and a telecommunications network. This Standard is part of a Suite of Standards and Technical Reports for Phase III of CSTA. All of the Standards and Technical Reports in the Suite are based on practical experience of ECMA member companies and each one represents a pragmatic and widely-based consensus.

The evolution of this Suite began with CSTA Phase I, which included only the CSTA Services and Protocol Standards (ECMA-179 and ECMA-180). In Phase II, Technical Report ECMA TR/68 was added illustrating how CSTA services and events may be used in typical call scenarios.

Phase III of CSTA extends the previous Phase II Standards (ECMA-217 and ECMA-218) in major theme directions as well as numerous details. This incorporates technology based upon the *versit* CTI Encyclopedia (Version 1.0), which was contributed to ECMA by *versit*. Major areas of advancement include:

- New categories of services and events such as capabilities exchange, charging, media attach services, call data recording (CDR), etc.
- Additional services and events for call and device control.
- Enhancement to existing services and events.
- Organization of services and events to reflect a grouping based on function (call control, device control, etc.).

This ECMA Standard is technically aligned with the International Standard ISO/IEC 18052 published by ISO/IEC in 2000.

Adopted as 2nd Edition of Standard ECMA-285 by the General Assembly of June 2000.

List of Corrected Errata for ECMA-285

Summary

Following is a summary of the errors detected and corrected in Standard ECMA-285, Protocol for Computer Supported Telecommunications Applications (CSTA) Phase III, 2nd edition.

04 December 2000

1. Clause 9.5, CSTA-status-reporting, MonitorObject definition, remove a “;” character at the end of the text.
 - original text: “MonitorObject ::= CSTAObject;”
 - corrected text: “MonitorObject ::= CSTAObject”
2. Clause 10, AgentLoggedOnEvent, 2nd line., replace value.
 - original text: “{ iso(1) identified-organization(3) icd-ecma(321)”
 - corrected text: “{ iso(1) identified-organization(3) icd-ecma(12)”
3. Clause 22.2.3, Fast Data, FastDataArgument, change ioData from Optional to Mandatory per ECMA-269.
 - original text: “ioData OCTET STRING (SIZE(0..240)) OPTIONAL,”
 - corrected text: “ioData OCTET STRING (SIZE(0..240)),”

28 June 2001

1. Clause 8.2.2, Encoding of application context information, added ECMA-323 to list of CSTA protocol versions in CSTAVersion list.
 - original text: “versionSix (5), -- Reserved for future use”
 - corrected text: “versionSix (5), -- CSTA protocol version defined in ECMA-323”
2. Clause 9.10, Capability Exchange, RouteRequest, parameter name “calledDevice” changed to “routeingDevice”.
3. Clause 9.10, Capability Exchange, Monitor Start, another misc. characteristic is added to the end of the list:
 - added line: "acceptsMonitorStartWhileOOS (14)} -- miscellaneous characteristics"
4. Clause 11.1.1, Get Logical Device Information, deviceMaintEvtsList parameter is added to the GetLogicalDeviceInformationResult:
 - append DeviceMaintEvtsList to list of imports from CSTA-capability-exchange
 - original text "RouteingServList, LogDevServList, LogDevEvtsList"
 - corrected text: "RouteingServList, LogDevServList, LogDevEvtsList, DeviceMaintEvtsList"
 - add deviceMaintEvtsList parameter to GetLogicalDeviceInformationResult
 - added line: "deviceMaintEvtsList [29] IMPLICIT DeviceMaintEvtsList OPTIONAL,"
5. Clause 15.1.24, Single Step Transfer Call, parameter name “tranferredCall” changed to “transferredCall”.
6. Clause 15.2.9, Failed event, parameter name “establishedConnectionInfo” changed to “failedConnectionInfo”.
7. Clause 24.1.6, 24.1.7, 24.1.8, 24.1.11, Voice Unit Services and Events, spelling of "mesage" in parameter names changed to "message".
8. Clause 25.1.2, 25.1.3, 25.1.4, 25.1.5, Call Detail record services, parameter name cdrRrossRefID changed to cdrCrossRefID.

ASN.1 Tools Acknowledgement

The ASN.1 specified in this Standard has been checked for conformance with the ASN.1 Standard by the OSS ASN.1 Tools.

Table of Contents

1	Scope	1
2	Conformance	1
2.1	Static Requirements	1
2.2	Dynamic Requirements	1
2.3	PICS Requirement	1
3	References	1
4	Definitions and Abbreviations	2
5	CSTA Service Definition Model	2
5.1	CSTA Application Layer Structure	2
5.2	Remote Operations	2
5.3	The CSTA Service Response	2
5.4	Cross Referencing of Event Reports	3
5.5	Handling of Private Data	3
6	Interconnection service boundary	3
7	Security	3
8	Association Management	3
8.1	Implicit association	3
8.2	Dynamic association management using ACSE	3
8.2.1	Encoding of application context name	4
8.2.2	Encoding of application context information	4
9	CSTA parameter types	8
9.1	Switching function objects	8
9.2	Device Identifiers	9
9.3	Call and connection identifiers	11
9.4	Connection states	12
9.5	Status reporting	13
9.6	Device and feature types and other parameters	15
9.7	Security	20
9.8	Common extensions	21
9.9	Call control	22
9.10	Capability Exchange	24
9.11	Call Detail Record	73
9.12	Charge information	75

9.13	Data call types	76
9.14	Escape types	77
9.15	Media services	78
9.16	Physical device features	80
9.17	Data Collection	82
9.18	Event Cause	83
9.19	Error Value	85
10	Event Report Service	90
11	Capability exchange services	95
11.1	Services	95
11.1.1	Get logical device information	95
11.1.2	Get physical device information	97
11.1.3	Get switching function capabilities	98
11.1.4	Get switching function devices	101
11.1.5	Switching function devices	102
12	System services	103
12.1	Registration services	103
12.1.1	Change system status filter	103
12.1.2	System register	104
12.1.3	System register abort	105
12.1.4	System register cancel	106
12.2	Services	107
12.2.1	Request system status	107
12.2.2	System status	108
12.2.3	Switching function capabilities changed	109
12.2.4	Switching function devices changed	110
13	Monitoring services	111
13.1	Services	111
13.1.1	Change monitor filter	111
13.1.2	Monitor start	112
13.1.3	Monitor stop	113
14	Snapshot services	114
14.1	Services	114
14.1.1	Snapshot call	114
14.1.2	Snapshot device	116
14.1.3	Snapshot calldata	117
14.1.4	Snapshot devicedata	118

15	Call control services and events	119
15.1	Services	119
15.1.1	Accept call	119
15.1.2	Alternate call	120
15.1.3	Answer call	121
15.1.4	Call back call-related	122
15.1.5	Call back message call-related	123
15.1.6	Camp on call	124
15.1.7	Clear call	125
15.1.8	Clear Connection	126
15.1.9	Conference call	127
15.1.10	Consultation call	128
15.1.11	Deflect call	129
15.1.12	Dial digits	130
15.1.13	Directed pickup call	131
15.1.14	Group pickup call	132
15.1.15	Hold call	133
15.1.16	Intrude call	134
15.1.17	Join call	135
15.1.18	Make call	136
15.1.19	Make predictive call	137
15.1.20	Park call	139
15.1.21	Reconnect call	140
15.1.22	Retrieve call	141
15.1.23	Single step conference call	142
15.1.24	Single step transfer call	143
15.1.25	Transfer call	144
15.2	Events	145
15.2.1	Bridged	145
15.2.2	Call cleared	146
15.2.3	Conferenced	147
15.2.4	Connection cleared	148
15.2.5	Delivered	149
15.2.6	Digits dialed	150
15.2.7	Diverted	151
15.2.8	Established	152
15.2.9	Failed	153
15.2.10	Held	154
15.2.11	Network capabilities changed	155
15.2.12	Network reached	156
15.2.13	Offered	157
15.2.14	Originated	158
15.2.15	Queued	159
15.2.16	Retrieved	160
15.2.17	Service initiated	161

15.2.18	Transferred	162
16	Call associated features	163
16.1	Services	163
16.1.1	Associate data	163
16.1.2	Cancel telephony tones	164
16.1.3	Generate digits	165
16.1.4	Generate telephony tones	166
16.1.5	Send user information	167
16.2	Events	168
16.2.1	Call information	168
16.2.2	Charging	169
16.2.3	Digits generated	170
16.2.4	Telephony tones generated	171
16.2.5	Service completion failure	172
17	Media attachment services and events	173
17.1	Services	173
17.1.1	Attach media service	173
17.1.2	Detach media service	174
17.2	Events	175
17.2.1	Media attached	175
17.2.2	Media detached	176
18	Routeing services	177
18.1	Registration services	177
18.1.1	Route register	177
18.1.2	Route register abort	178
18.1.3	Route register cancel	179
18.2	Services	180
18.2.1	Re-Route	180
18.2.2	Route end	181
18.2.3	Route reject	182
18.2.4	Route request	183
18.2.5	Route select	184
18.2.6	Route used	185
19	Physical device features	186
19.1	Services	186
19.1.1	Button press	186
19.1.2	Get auditory apparatus information	187
19.1.3	Get button information	188
19.1.4	Get display	189
19.1.5	Get hookswitch status	190
19.1.6	Get lamp information	191

19.1.7	Get lamp mode	192
19.1.8	Get message waiting indicator	193
19.1.9	Get microphone gain	194
19.1.10	Get microphone mute	195
19.1.11	Get ringer status	196
19.1.12	Get speaker mute	197
19.1.13	Get speaker volume	198
19.1.14	Set button information	199
19.1.15	Set display	200
19.1.16	Set hookswitch status	201
19.1.17	Set lamp mode	202
19.1.18	Set message waiting indicator	203
19.1.19	Set microphone gain	204
19.1.20	Set microphone mute	205
19.1.21	Set ringer status	206
19.1.22	Set speaker mute	207
19.1.23	Set speaker volume	208
19.2	Events	209
19.2.1	Button information	209
19.2.2	Button press	210
19.2.3	Display updated	211
19.2.4	Hookswitch	212
19.2.5	Lamp mode	213
19.2.6	Message waiting	214
19.2.7	Microphone gain	215
19.2.8	Microphone mute	216
19.2.9	Ringer status	217
19.2.10	Speaker mute	218
19.2.11	Speaker volume	219
20	Logical device features	220
20.1	Services	220
20.1.1	Call back non-call-related	220
20.1.2	Call back message non-call-related	221
20.1.3	Cancel call back	222
20.1.4	Cancel call back message	223
20.1.5	Get agent state	224
20.1.6	Get auto answer	225
20.1.7	Get auto work mode	226
20.1.8	Get caller id status	227
20.1.9	Get do not disturb	228
20.1.10	Get forwarding	229
20.1.11	Get last number dialed	230
20.1.12	Get routeing mode	231
20.1.13	Set agent state	232

20.1.14	Set auto answer	233
20.1.15	Set auto work mode	234
20.1.16	Set caller id status	235
20.1.17	Set do not disturb	236
20.1.18	Set forwarding	237
20.1.19	Set routeing mode	238
20.2	Events	239
20.2.1	Agent busy	239
20.2.2	Agent logged off	240
20.2.3	Agent logged on	241
20.2.4	Agent not ready	242
20.2.5	Agent ready	243
20.2.6	Agent working after call	244
20.2.7	Auto answer	245
20.2.8	Auto work mode	246
20.2.9	Call back	247
20.2.10	Call back message	248
20.2.11	Caller id status	249
20.2.12	Do not disturb	250
20.2.13	Forwarding	251
20.2.14	Routeing mode	252
21	Device maintenance events	253
21.1	Events	253
21.1.1	Back in service	253
21.1.2	Device capabilities changed	254
21.1.3	Out of service	255
22	I/O services	256
22.1	Registration services	256
22.1.1	I/O register	256
22.1.2	I/O register abort	257
22.1.3	I/O register cancel	258
22.2	Services	259
22.2.1	Data path resumed	259
22.2.2	Data path suspended	260
22.2.3	Fast data	261
22.2.4	Resume data path	262
22.2.5	Send broadcast data	263
22.2.6	Send data	264
22.2.7	Send multicast data	265
22.2.8	Start data path	266
22.2.9	Stop data path	267
22.2.10	Suspend data path	268

23	Data Collection Services	269
23.1	Services	269
23.1.1	Data Collected	269
23.1.2	Data Collection Resumed	271
23.1.3	Data Collection Suspended	272
23.1.4	Resume Data Collection	273
23.1.5	Start Data Collection	274
23.1.6	Stop Data Collection	275
23.1.7	Suspend Data Collection	276
24	Voice unit services and events	277
24.1	Services	277
24.1.1	Concatenate message	277
24.1.2	Delete message	278
24.1.3	Play message	279
24.1.4	Query voice attribute	280
24.1.5	Record message	281
24.1.6	Reposition	282
24.1.7	Resume	283
24.1.8	Review	284
24.1.9	Set voice attribute	285
24.1.10	Stop	286
24.1.11	Suspend	287
24.1.12	Synthesize message	288
24.2	Events	289
24.2.1	Play	289
24.2.2	Record	290
24.2.3	Review	291
24.2.4	Stop	292
24.2.5	Suspend play	293
24.2.6	Suspend record	294
24.2.7	Voice attribute changed	295
25	Call detail record services	296
25.1	Services	296
25.1.1	Call detail records notification	296
25.1.2	Call detail records report	297
25.1.3	Send stored call detail records	298
25.1.4	Start call detail records transmission	299
25.1.5	Stop call detail records transmission	300
26	Vendor specific extensions services and events	301
26.1	Registration services	301
26.1.1	Escape register	301
26.1.2	Escape register abort	302

26.1.3	Escape register cancel	303
26.2	Services	304
26.2.1	Escape	304
26.2.2	Private data version selection	305
26.3	Events	306
26.3.1	Private event	306
Annex A - Protocol Implementation Conformance Statement (PICS) Proforma		307
A.1	Introduction	307
A.2	Conformance	307
A.3	Instructions for completing the PICS proforma	307
A.4	Implementation identification	308
A.5	PICS proforma	308

1 Scope

This Standard specifies application protocol data units (APDUs) for the services described in ECMA-269, Services for Computer Supported Telecommunications Applications (CSTA) Phase III.

Clause 5 to clause 7 inclusive describes the concepts underlying the Remote Operations model, notation and service.

Clause 8 to clause 26 inclusive contains CSTA-specific protocol details and forms the main part of this Standard.

The protocol in this Standard operates in the context of an application association.

2 Conformance

A manufacturer may select any part of the CSTA protocol, as specified in this Standard, for implementation on a system as long as it satisfies the minimum conformance requirements as specified in clause 2 of ECMA-269.

A Protocol Implementation Conformance Statement (PICS) shall be used to specify the operations which are provided by a particular implementation. A PICS shall also specify the parameter options which are used.

2.1 Static Requirements

To conform to this Standard, a system shall support the transfer syntax (derived from the encoding rules specified in ITU-T X.690) named {joint-iso-ccitt asn1(1) basic-encoding(1)}; for the purpose of generating and interpreting CSTA protocol information as defined by the abstract syntax “CSTA-ASN.1-Object-Descriptor” for the operations supported.

2.2 Dynamic Requirements

To conform to this Standard, a system shall:

- a. follow the procedures as specified in this Standard, and ECMA-269, relevant to each CSTA operation that the system claims to implement; and
- b. satisfy the definitions, as specified in ECMA-269, relevant to each CSTA service that the system claims to implement.

2.3 PICS Requirement

To conform to this Standard, the following shall be stated by the implementer when defining a PICS corresponding to an application or implementation:

- a. which CSTA operations, as defined in ECMA-269, are supported by the system for the particular implementation; and
- b. which optional parameters are supported by the PDUs belonging to the supported operations.

A PICS proforma is given in Annex A of this Standard.

3 References

ECMA-269	Services for Computer Supported Telecommunications Applications (CSTA) Phase III, 4th edition (June 2000)
ECMA TR/72	Glossary of definitions and terminology for Computer Supported Telecommunications Applications (CSTA) Phase III, 2nd edition (June 2000)
ISO/IEC 8649:1996	Information technology - Open Systems Interconnection - Service definition for the Association Control Service Element (this corresponds to ITU-T Rec. X.217 1995)
ISO/IEC 8650-1:1996	Information technology - Open Systems Interconnection - Connection-oriented protocol for the Association Control Service Element: Protocol specification (this corresponds to ITU-T Rec. X.227 4/95)
ISO/IEC 9545:1994	Information technology - Open Systems Interconnection - Application Layer structure
ISO/IEC 13712-1:1995	Information technology - Remote Operations: Concepts, model, and notation (this corresponds to ITU-T Rec. X.880, 1994)

ISO/IEC 13712-2:1994	Information technology - Remote Operations: OSI realisations - Remote Operations Service Element (ROSE) <i>service definition</i> (this corresponds to ITU-T Rec. X.881, 1994)
ISO/IEC 13712-3:1994	Information technology - Remote Operations: OSI realisations - Remote Operations Service Element (ROSE) protocol specification (this corresponds to ITU-T Rec. X.882, 1994)
ITU-T X.680	Information technology - Abstract Syntax Notation One (ASN.1): Specification of basic notation
ITU-T X.690	Information technology - ASN.1 encoding rules - Specification of Basic Encoding Rules (BER), Canonical Encoding Rules (CER) and Distinguished Encoding Rules (DER)

4 Definitions and Abbreviations

CSTA-specific terminology is defined in ECMA TR/72. For the purposes of this Standard, the following additional definitions, defined in other standards, shall apply:

- Remote Operations (as per ISO/IEC 13712-1)
- Application Association (as per ISO/IEC 8649)
- Application Context (as per ISO/IEC 8649)

5 CSTA Service Definition Model

5.1 CSTA Application Layer Structure

The CSTA Application Layer structure conforms to the model described in ISO/IEC 9545.

5.2 Remote Operations

The services of CSTA are modeled as Remote Operations as described in ISO/IEC 13712-1. Typically, one entity requests that a particular operation be performed; the other entity attempts to perform the operation and responds to the requestor. Consequently the operation of the protocol is an elementary request/reply interaction, supported within the OSI Application Layer, and carried out within the context of an application association.

For some of the CSTA services, the entity to which the request is sent generates a reply which can indicate success or failure. For these services, CSTA shall adopt the operations Class 2, defined in ISO/IEC 13712-2 as:

- Asynchronous, reporting success or failure (result or error).

For some of the CSTA services, the entity to which the request is sent generates a reply which can only indicate failure. For these services, CSTA shall adopt the operations Class 3, defined in ISO/IEC 13712-2 as:

- Asynchronous, reporting failure (error) only, if any.

For some of the CSTA services, particularly the ongoing reporting of events, no reply is generated. For these services, CSTA shall adopt the operations Class 5, defined in ISO/IEC 13712-2 as:

- Asynchronous, outcome not reported.

The protocol description for the particular service defines the relevant class of the operation used for that service.

CSTA shall correlate the single response, denoting success or failure, with the originating request by using the mechanisms within the ROSE protocol.

5.3 The CSTA Service Response

CSTA employs a generic response mechanism which is, in principle, decoupled from the specifics of the switching activity. The following points describe the operation of the CSTA service response:

- a. Specific services may have an unconfirmed mode where responses to correct requests are not returned.

- b. The server shall check the correctness of the request (e.g. syntactical checks) before issuing the response. Incorrect requests shall result in an error response, even in the unconfirmed mode.

5.4 Cross Referencing of Event Reports

A computer application process may need to cross reference a CSTAEventReport to one of the following:

- a. a CSTA Object ID (Call ID or Device ID),
- b. an earlier Monitor request; or
- c. one of many Monitor requests (pertaining to the same CSTA Object).

For the above scenarios the necessary cross referencing function may be fulfilled by use of the parameter "MonitorCrossRefID". The content of MonitorCrossRefID depends upon the context and it may be one of the following: Call ID, Device ID or another independently switch managed static identifier. The independent identifier may have a unique correlation to either: one device, one call, or one monitor request.

The switching system limit on the number of monitor requests on one CSTA Object (Call or Device) is an implementation option. This Standard does not stipulate how many monitor requests on one object are to be supported by the switch. If using Static Device or Call identifiers the limit can only be one.

5.5 Handling of Private Data

If an entity receives the parameter CSTAPrivateData, and it can not recognize the information contained, the parameter shall be discarded, and the rest of the message shall be processed.

6 Interconnection service boundary

The protocol in this Standard is an OSI Application Layer protocol and uses the Remote Operations protocol defined in ISO/IEC 13712-3. The Remote Operations protocol assumes certain services are provided by the underlying layers, and these services are also assumed by the protocol for CSTA.

7 Security

This protocol also provides a mechanism for secure transmission of CSTA PDUs as defined in this Standard.

8 Association Management

The protocol in this Standard operates in the context of an application association. This application association can be either:

- an implicit association achieved via off-line agreement; or
- a dynamically negotiated association realized through the use of ACSE.

8.1 Implicit association

An a-priori agreement exists between switching and computing functions: the application context is implicit, dynamic negotiation is not possible.

8.2 Dynamic association management using ACSE

ACSE requires the use of an application context Name (as defined by ISO 8649). This is an object id that uniquely identifies CSTA independently of the different versions of the protocol.

The CSTA protocol version information is carried within the User Information field of the A-ASSOCIATE request and response PDUs.

An application context is established (using ACSE) as follows:

- the system generating the A-ASSOCIATE request includes the CSTA application context name and a list of all protocol versions that it is prepared to offer in the User Information field;
- on receipt of the A-ASSOCIATE request, the receiving system selects the protocol version to be used by identifying the highest version that is common to both systems;

- the protocol version selected is conveyed to the requestor in the User Information field of the A-ASSOCIATE response.

In addition to negotiating the protocol version, it is necessary for the requesting and responding systems to specify the CSTA services that they support. As with the protocol version information, this is also achieved by carrying additional information in the User Information field of the A-ASSOCIATE request and response PDUs. The application association requestor shall:

- list the services required from the serving application;
- list the services it can supply.

The responder shall include similar information for the responding application. At this point the association requestor will either accept or reject the association.

8.2.1 Encoding of application context name

```
CSTA-application-context-name
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta( 218) }
-- Common to all CSTA protocol versions
```

8.2.2 Encoding of application context information

```
CSTA-application-context-information-csta3
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) application-context-information( 200) }
```

DEFINITIONS ::=

BEGIN

IMPORTS

```
CSTAFunctionality FROM CSTA-application-context-information
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta2( 218) application-context-information( 200) };
```

ACSEUserInformationForCSTA ::= CHOICE

```
{ oldDefinition          OldACSEUserInformationForCSTA,
  newDefinition [0] IMPLICIT NewACSEUserInformationForCSTA }
```

OldACSEUserInformationForCSTA ::= SEQUENCE

```
{ cSTAVersion          CSTAVersion,
  cSTAFunctionsRequiredByApplication  CSTAFunctionality,
  cSTAFunctionsThatCanBeSupplied      CSTAFunctionality }
```

NewACSEUserInformationForCSTA ::= SEQUENCE

```
{ cSTAVersion          CSTAVersion,
```

--

--Note that the following two parameters are defined in ECMA-218 (CSTA Phase II).

--They are defined in the context of CSTA Phase II Services and Events for

--backward compatibility considerations.

--For CSTA Phase III (and later), implementations should use CSTA Capability Exchange Services

--to determine the Services and Events supported by a switching function.

--

```
    cSTAFunctionsRequiredByApplication [0] IMPLICIT CSTAFunctionality          OPTIONAL,
    cSTAFunctionsThatCanBeSupplied     [1] IMPLICIT CSTAFunctionality          OPTIONAL,
    cSTAPrivateDataVersionList         [2] IMPLICIT CSTAPrivateDataVersionList OPTIONAL}
```

CSTAPrivateDataVersionList ::= SEQUENCE OF INTEGER

CSTAVersion ::= BIT STRING

```
{ versionOne          (0), -- CSTA protocol version defined in ECMA-180
  versionTwo          (1), -- CSTA protocol version defined in ECMA-218
  versionThree        (2), -- CSTA protocol version defined in ECMA-285, 1st Edition
  versionFour         (3), -- CSTA protocol version defined in ISO/IEC 18052
  versionFive         (4), -- CSTA protocol version defined in ECMA-285, 2nd Edition
  versionSix          (5), -- CSTA protocol version defined in ECMA-323
  versionSeven        (6), -- Reserved for future use
  versionEight        (7), -- Reserved for future use }
```

```
versionNine          (8), -- Reserved for future use
versionTen           (9), -- Reserved for future use
versionEleven        (10), -- Reserved for future use
versionTwelve        (11), -- Reserved for future use
versionThirteen     (12), -- Reserved for future use
versionFourteen      (13), -- Reserved for future use
versionFifteen       (14), -- Reserved for future use
versionSixteen       (15)} -- Reserved for future use
```

```
CallControlServices ::= BIT STRING
{
    acceptCall          (0),
    alternateCall       (1),
    answerCall          (2),
    callBack            (3),
    callBackMessage     (4),
    campOnCall          (5),
    clearCall           (6),
    clearConnection     (7),
    conferenceCall      (8),
    consultationCall    (9),
    deflectCall         (10),
    dialDigits          (11),
    directedPickupCall  (12),
    groupPickupCall     (13),
    holdCall            (14),
    intrudeCall         (15),
    joinCall            (16),
    makeCall            (17),
    makePredictiveCall (18),
    parkCall           (19),
    reconnectCall       (20),
    retrieveCall        (21),
    singleStepConference (22),
    singleStepTransfer  (23),
    transferCall        (24)}
```

```
CallAssociatedServices ::= BIT STRING
{
    associateData       (0),
    cancelTelephonyTones (1),
    generateDigits      (2),
    generateTelephonyTones (3),
    sendUserInformation (4)}
```

```
MediaAttachmentServices ::= BIT STRING
{
    attachMediaService (0),
    detachMediaService (1)}
```

```
RouteingServices ::= BIT STRING
{
    routeRegister      ( 0),
    routeRegisterCancel ( 1),
    routeRegisterAbort ( 2),
    reRoute            ( 3),
    routeEnd           ( 4),
    routeReject        ( 5),
    routeRequest       ( 6),
    routeSelect        ( 7),
    routeUsed          ( 8)}
```

```
VoiceUnitServices ::= BIT STRING
{
    concatenateMessage (0),
    deleteMessage     (1),
    playMessage        (2),
    queryVoiceAttribute (3),
    recordMessage      (4),
    reposition         (5),
    resume             (6),
    review             (7),
```

```
        setVoiceAttribute      (8),  
        stop                   (9),  
        suspend                (10),  
        synthesiseMessage     (11)}
```

```
CallControlEvents ::= BIT STRING  
{bridged          (15),  
 callCleared      (0),  
 conferenced     (1),  
 connectionCleared (2),  
 delivered        (3),  
 digitsDialed    (14),  
 diverted        (4),  
 established      (5),  
 failed          (6),  
 held            (7),  
 networkCapabilitiesChanged (16),  
 networkReached  (8),  
 offered         (17),  
 originated      (9),  
 queued         (10),  
 retrieved       (11),  
 serviceInitiated (12),  
 transferred     (13) }
```

```
CallAssociatedEvents ::= BIT STRING  
{ callInformation (0),  
 charging        (1),  
 dTMFDigitsDetected (2),  
 telephonyTonesDetected (3),  
 serviceCompletionFailure (4)}
```

```
MediaAttachmentEvents ::= BIT STRING  
{ mediaAttached (0),  
 mediaDetached (1)}
```

```
PhysicalDeviceFeatureEvents ::= BIT STRING  
{buttonInformation (0),  
 buttonPress       (1),  
 displayUpdated    (2),  
 hookswitch        (3),  
 lampMode          (4),  
 messageWaiting    (5),  
 microphoneGain    (6),  
 microphoneMute    (7),  
 ringerStatus      (8),  
 speakerMute       (9),  
 speakerVolume     (10)}
```

```
LogicalDeviceFeatureEvents ::= BIT STRING  
{ agentBusy        ( 0),  
 agentLoggedOn     ( 1),  
 agentLoggedOff    ( 2),  
 agentNotReady     ( 3),  
 agentReady        ( 4),  
 agentWorkingAfterCall ( 5),  
 autoAnswer        ( 6),  
 autoWorkMode      ( 7),  
 callBack          ( 8),  
 callBackMessage   ( 9),  
 callerIDStatus    (10),  
 doNotDisturb      (11),  
 forwarding        (12),  
 routeingMode      (13)}
```

```
DeviceMaintenanceEvents ::= BIT STRING  
{ backInService    (0),  
 deviceCapabilityChanged (2),
```



```
        outOfService                (1)        }

VoiceUnitEvents ::= BIT STRING
    {
        play                        (1),
        record                       (3),
        review                       (5),
        stop                         (0),
        suspendPlay                  (2),
        suspendRecord                (4),
        voiceAttributesChange       (6)        }

VendorSpecEvents ::= BIT STRING
    {
        privateEvent                 (0)}

END -- of CSTA-application-context-information
```

9 CSTA parameter types

The major parameters have been assigned distinct application tags to facilitate parsing. The data is defined in logical groups in ascending order of application tag. Application tags used are:

- APPLICATION 1 - 8: Device identifiers
- APPLICATION 11 - 14: Connection identifiers and local connection states
- APPLICATION 21 - 24: . . . Status reporting
- APPLICATION 29 - 30: . . . CSTACommonArguments

9.1 Switching function objects

```
CSTA-switching-function-objects
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) switching-function-objects( 122) }
DEFINITIONS ::=
BEGIN

EXPORTS
CSTAObject;

IMPORTS
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) };

CSTAObject ::= CHOICE
    {deviceObject   DeviceID,
     callObject    ConnectionID}

END -- of CSTA-switching-function-objects
```

9.2 Device Identifiers

```
CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
DEFINITIONS ::=
BEGIN

EXPORTS
DeviceID, NumberDigits, CallingDeviceID, CalledDeviceID,
SubjectDeviceID, RedirectionDeviceID, AssociatedCallingDeviceID,
AssociatedCalledDeviceID, NetworkCallingDeviceID, NetworkCalledDeviceID;

IMPORTS
MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

CallingDeviceID ::= [APPLICATION 1] CHOICE
    {deviceIdentifier      DeviceID,
     notKnown              [7] IMPLICIT          NULL}

CalledDeviceID ::= [APPLICATION 2] CHOICE
    {deviceIdentifier      DeviceID,
     notKnown              [7] IMPLICIT          NULL}

SubjectDeviceID ::= [APPLICATION 3] CHOICE
    {deviceIdentifier      DeviceID,
     notKnown              [7] IMPLICIT          NULL}

RedirectionDeviceID ::= [APPLICATION 4] CHOICE
    {numberDialled        DeviceID,
     notKnown              [7] IMPLICIT          NULL,
     notRequired          [8] IMPLICIT          NULL,
     notSpecified         [9] IMPLICIT          NULL}

AssociatedCallingDeviceID ::= [APPLICATION 5] CHOICE
    {deviceIdentifier      DeviceID,
     notKnown              [7] IMPLICIT          NULL}

AssociatedCalledDeviceID ::= [APPLICATION 6] CHOICE
    {deviceIdentifier      DeviceID,
     notKnown              [7] IMPLICIT          NULL}

NetworkCallingDeviceID ::= [APPLICATION 7] CHOICE
    {deviceIdentifier      DeviceID,
     notKnown              [7] IMPLICIT          NULL}

NetworkCalledDeviceID ::= [APPLICATION 8] CHOICE
    {deviceIdentifier      DeviceID,
     notKnown              [7] IMPLICIT          NULL}

DeviceID ::= SEQUENCE
{
    deviceIdentifier      CHOICE
    {
        dialingNumber      [0] IMPLICIT          NumberDigits,
        deviceNumber        [1] IMPLICIT          DeviceNumber,
        implicitPublic      [2] IMPLICIT          NumberDigits,
        explicitPublic      [3] IMPLICIT          PublicTON,
        implicitPrivate     [4] IMPLICIT          NumberDigits,
        explicitPrivate     [5] IMPLICIT          PrivateTON,
        other                [6] IMPLICIT          OtherPlan},
    mediaCallCharacteristics MediaCallCharacteristics OPTIONAL}

PublicTON ::= CHOICE
    {
        unknown            [0] IMPLICIT          IA5String,
        international      [1] IMPLICIT          IA5String,
        national            [2] IMPLICIT          IA5String,
```

```
networkspecific      [3] IMPLICIT      IA5String,
subscriber           [4] IMPLICIT      IA5String,
abbreviated          [5] IMPLICIT      IA5String  }

PrivateTON ::= CHOICE
{
    unknown           [0] IMPLICIT      IA5String,
    level3RegionalNumber [1] IMPLICIT      IA5String,
    level2RegionalNumber [2] IMPLICIT      IA5String,
    level1RegionalNumber [3] IMPLICIT      IA5String,
    pTNSpecificNumber  [4] IMPLICIT      IA5String,
    localNumber        [5] IMPLICIT      IA5String,
    abbreviated        [6] IMPLICIT      IA5String  }

OtherPlan ::= OCTET STRING      -- Allows future expansion to cover other numbering
                                -- plans

NumberDigits ::= IA5String

DeviceNumber ::= INTEGER

END -- of CSTA-device-identifiers
```

9.3 Call and connection identifiers

```
CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
DEFINITIONS ::=
BEGIN

EXPORTS
CallID, ConnectionID;

IMPORTS
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) };

ConnectionID ::= [APPLICATION 11] CHOICE
{
    callID      [0] IMPLICIT      CallID,
    deviceID    [1]                LocalDeviceID,
    both        SEQUENCE
    {
        callID      [0] IMPLICIT      CallID,
        deviceID    [1]                LocalDeviceID
    }
}

CallID ::= OCTET STRING (SIZE(0..8))

LocalDeviceID ::= CHOICE
    {
        staticID      DeviceID,
        dynamicID     [3] IMPLICIT    OCTET STRING (SIZE(0..32)) }

END -- of CSTA-call-connection-identifiers
```

9.4 Connection states

```
CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }

DEFINITIONS ::=
BEGIN

EXPORTS
  ConnectionList, LocalConnectionState;

IMPORTS
  ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
  DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
  ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

ConnectionList ::= SEQUENCE OF SEQUENCE
  {
    newConnection [0] ConnectionID      OPTIONAL,
    oldConnection [1] ConnectionID      OPTIONAL,
    endpoint [2] CHOICE
      {
        deviceID    DeviceID,
        notKnown    NULL}      OPTIONAL,
    associatedNID [3] CHOICE
      {
        deviceID    DeviceID,
        notKnown    NULL}      OPTIONAL,
    resultingConnectionInfo ConnectionInformation OPTIONAL}

LocalConnectionState ::= [APPLICATION 14] IMPLICIT ENUMERATED
  {
    null          (0),
    initiated     (1),
    alerting      (2),
    connected     (3),
    hold          (4),
    queued        (5),
    fail          (6)}

END -- CSTA-connection-states
```

9.5 Status reporting

```
CSTA-status-reporting
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) status-reporting( 126) }
DEFINITIONS ::=
BEGIN

EXPORTS
MonitorObject, MonitorCrossRefID, MonitorFilter, MonitorType,
MonitorMediaClass, SnapshotCallData, SnapshotDeviceData;

IMPORTS
CallControlEvents, CallAssociatedEvents, MediaAttachmentEvents,
PhysicalDeviceFeatureEvents, LogicalDeviceFeatureEvents,
DeviceMaintenanceEvents, VoiceUnitEvents, VendorSpecEvents
FROM CSTA-application-context-information-csta3
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) application-context-information( 200) }
ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control(130) }
CSTAObject FROM CSTA-switching-function-objects
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) switching-function-objects( 122) }
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
ConnectionInformation, MediaCallCharacteristics, MediaServiceType,
MediaServiceInstanceID, MediaStreamID FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) }
;

MonitorObject ::= CSTAObject

MonitorCrossRefID ::= [APPLICATION 21] IMPLICIT OCTET STRING (SIZE(0..4))

MonitorFilter ::= SEQUENCE-- default is no filter (i.e. all events)
    {callControl          [0] IMPLICIT CallControlEvents          DEFAULT {},
     callAssociated       [6] IMPLICIT CallAssociatedEvents       DEFAULT {},
     mediaAttachment      [7] IMPLICIT MediaAttachmentEvents      DEFAULT {},
     physicalDeviceFeature [8] IMPLICIT PhysicalDeviceFeatureEvents DEFAULT {},
     logicalDeviceFeature [9] IMPLICIT LogicalDeviceFeatureEvents  DEFAULT {},
     maintenance         [3] IMPLICIT DeviceMaintenanceEvents     DEFAULT {},
     voiceUnit           [5] IMPLICIT VoiceUnitEvents             DEFAULT {},
     private              [4] IMPLICIT VendorSpecEvents           DEFAULT {}}

-- setting the relevant bit requests the filter for the appropriate events

MonitorType ::= ENUMERATED
    {
        call          (0),
        device        (1)
    }

MonitorMediaClass ::= BIT STRING
    {
        voice          (0),
        data           (1),
        image          (2),
        audio          (4),
        other          (3)}

```

SnapshotDeviceData ::= [APPLICATION 22] IMPLICIT SEQUENCE OF SnapshotDeviceResponseInfo

```
SnapshotDeviceResponseInfo ::= SEQUENCE
{
    connectionIdentifier      ConnectionID,
    localCallState            CallState,
    servicesPermitted         [0] IMPLICIT ServicesPermitted      OPTIONAL,
    mediaServiceInfoList     [1] IMPLICIT DeviceMediaInfoList     OPTIONAL,
    mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics OPTIONAL}

```

```
DeviceMediaInfoList ::= SEQUENCE OF SEQUENCE
{
    mediaStreamID      MediaStreamID      OPTIONAL,
    connectionInformation ConnectionInformation OPTIONAL}

```

SnapshotCallData ::= [APPLICATION 23] IMPLICIT SEQUENCE OF SnapshotCallResponseInfo

```
SnapshotCallResponseInfo ::= SEQUENCE
{
    deviceOnCall      SubjectDeviceID,
    callIdentifier    ConnectionID      OPTIONAL,
    localConnectionState LocalConnectionState OPTIONAL,
    servicesPermitted [0] IMPLICIT ServicesPermitted OPTIONAL,
    mediaServiceInfoList [1] IMPLICIT CallMediaInfoList OPTIONAL
}

```

```
CallMediaInfoList ::= SEQUENCE OF SEQUENCE
{
    mediaServiceType [0] IMPLICIT MediaServiceType,
    mediaServiceVersion [1] IMPLICIT INTEGER      OPTIONAL,
    mediaServiceInstance [2] IMPLICIT MediaServiceInstanceID OPTIONAL,
    mediaStreamID [3] IMPLICIT MediaStreamID      OPTIONAL,
    connectionInformation [4] IMPLICIT ConnectionInformation OPTIONAL}

```

```
CallState ::= CHOICE
{
    compoundCallState [0] IMPLICIT CompoundCallState,
    simpleCallState [1] IMPLICIT SimpleCallState,
    unknown [2] IMPLICIT NULL}

```

CompoundCallState ::= SEQUENCE OF LocalConnectionState

```
SimpleCallState ::= ENUMERATED
{
    callNull (0), -- '00'H - null-null
    callPending (1), -- '01'H - null-initiate
    callOriginated (3), -- '03'H - null-connect
    callDelivered (35), -- '23'H - alerting-connect
    callDeliveredHeld (36), -- '24'H - alerting-held
    callReceived (50), -- '32'H - connect-alerting
    callEstablished (51), -- '33'H - connect-connect
    callEstablishedHeld (52), -- '34'H - connected-held
    callReceivedOnHold (66), -- '42'H - held-alerting
    callEstablishedOnHold (67), -- '43'H - held-connect
    callQueued (83), -- '53'H - queued-connect
    callQueuedHeld (84), -- '54'H - queued-held
    callFailed (99), -- '63'H - failed-connect
    callFailedHeld (100), -- '64'H - failed-held
    callBlocked (96)} -- '60'H - failed-null

```

-- This represents the main call states in a simplified encoding. The semantics
-- are identical to the sequence of connection states but they are represented by
-- an item from an enumerated list.

END -- of CSTA-status-reporting

9.6 Device and feature types and other parameters

```
CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
DEFINITIONS ::=
BEGIN

EXPORTS
AccountInfo, AgentID, AgentPassword, AgentState, AuthCode, CallOrigination, CorrelatorData,
DataPathType, DisplayAttributeList, ForwardList, IOCrossRefID, IORegisterReqID,
MessageID, ParticipationType, PendingAgentState, RetryValue, RouteRegisterReqID,
RouteingCrossRefID, SelectValue, SysStatRegisterID, SystemStatus, TerminatingConditions,
ForwardingType, ForwardDefault, AttributeInfo,
EncodingAlgorithm, ControlData, UserData, TelephonyTone;

IMPORTS
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) };

AccountInfo ::= OCTET STRING (SIZE(0..32))

AgentID ::= OCTET STRING (SIZE(0..32))

AgentPassword ::= OCTET STRING (SIZE(0..32))

AgentState ::= ENUMERATED
{
    agentNotReady      (0),
    agentNull          (1),
    agentReady         (2),
    agentBusy          (3),
    agentWorkingAfterCall (4)}

AuthCode ::= OCTET STRING (SIZE(0..32))

CorrelatorData ::= OCTET STRING (SIZE(0..32))

IOCrossRefID ::= CHOICE
{
    switchProvided      [0] OCTET STRING (SIZE(0..4)),
    computerProvided    [1] OCTET STRING (SIZE(0..4))}

IORegisterReqID ::= OCTET STRING (SIZE(0..4))

MessageID ::= OCTET STRING

ParticipationType ::= ENUMERATED
{
    silent      (0),
    active      (1)      }

RouteRegisterReqID ::= OCTET STRING (SIZE(0..4))

RouteingCrossRefID ::= [APPLICATION 24] IMPLICIT OCTET STRING (SIZE(0..4))

SelectValue ::= ENUMERATED
{
    normal      (0),
    leastCost   (1),
    emergency   (2),
    aCD         (3),
    userDefined (4)      }

RetryValue ::= CHOICE-- used in RouteSelect Request service
{
    noListAvailable      [0] IMPLICIT BOOLEAN,
    noCountAvailable     [1] IMPLICIT BOOLEAN,
    retryCount           [2] IMPLICIT INTEGER      }
```

```
SysStatRegisterID ::= OCTET STRING (SIZE(0..4))

SystemStatus ::= ENUMERATED
{
    disabled                (4),
    partiallyDisabled       (8),
    enabled                  (1),
    initializing             (0),
    messagesLost            (3),
    normal                   (2),
    overloadImminent        (5),
    overloadReached         (6),
    overloadRelieved        (7)      }

CallOrigination ::= BIT STRING
{
    internal    (0),
    external    (1)}

ForwardList ::= SEQUENCE OF SEQUENCE
{
    forwardingType    ForwardingType    OPTIONAL,
    forwardStatus     BOOLEAN,
    forwardDN         DeviceID          OPTIONAL,
    forwardDefault    ForwardDefault    OPTIONAL,
    ringCount         INTEGER (1..100)   OPTIONAL}

ForwardingType ::= ENUMERATED
{
    forwardImmediate    (0),
    forwardBusy        (1),
    forwardNoAns        (2),
    forwardDND          (9),
    forwardBusyInt      (3),
    forwardBusyExt      (4),
    forwardNoAnsInt     (5),
    forwardNoAnsExt     (6),
    forwardImmInt       (7),
    forwardImmExt       (8),
    forwardDNDInt       (10),
    forwardDNDExt       (11)}

ForwardDefault ::= ENUMERATED
{
    forwardingTypeAndForwardDN    (0),
    forwardingType                 (1),
    forwardDN                       (2)}

PendingAgentState ::= ENUMERATED
{
    agentNotReady    (0),
    agentNull        (1),
    agentReady       (2),
    agentWorkingAfterCall (3)}

DataPathType ::= ENUMERATED
{
    text    (0),
    voice   (1)}

DisplayAttributeList ::= SEQUENCE
{
    physicalBaseRowNumber    [0] IMPLICIT INTEGER    OPTIONAL,
    physicalBaseColumnNumber [1] IMPLICIT INTEGER    OPTIONAL,
    offset                   [2] IMPLICIT INTEGER    OPTIONAL}

TerminatingConditions ::= BIT STRING
{
    durationExceeded    (0),
    dTMFDigitDetected  (1),
    endOfMessageDetected (2),
    speechDetected      (3)}

AttributeInfo ::= CHOICE
{
    encodingAlgorithm    [0] IMPLICIT EncodingAlgorithm,
    samplingRate         [1] IMPLICIT INTEGER,
```

```
duration          [2] IMPLICIT INTEGER,  
filename          [3] IMPLICIT IA5String,  
currentPosition  [4] IMPLICIT INTEGER,  
currentSpeed     [5] IMPLICIT INTEGER,  
currentVolume    [6] IMPLICIT INTEGER (0 .. 100),  
currentGain      [7] IMPLICIT INTEGER (0 .. 100),  
currentState     [8] IMPLICIT CurrentState}
```

```
EncodingAlgorithm ::= ENUMERATED  
{  
    aDPCM6K      (0),  
    aDPCM8K      (1),  
    muLawPCM6K   (2),  
    aLawPCM6K    (3)}
```

```
CurrentState ::= ENUMERATED  
{  
    stop          (0),  
    play          (1),  
    record        (2),  
    suspendPlay   (3),  
    suspendRecord (4),  
    review        (5)}
```

```
ControlData ::= SEQUENCE  
{  
    gender          ENUMERATED  
                    {male          (0),  
                     female       (1)},  
    language       OCTET STRING}
```

```
UserData ::= [APPLICATION 29] OCTET STRING (SIZE(0..256))
```

```
TelephonyTone ::= ENUMERATED  
{  
    beep          ( 0),  
    billing       ( 1),  
    busy          ( 2),  
    carrier       ( 3),  
    confirmation  ( 4),  
    dial          ( 5),  
    faxCNG        ( 6),  
    hold          ( 7),  
    howler        ( 8),  
    intrusion     ( 9),  
    modemCNG      (10),  
    park          (11),  
    recordWarning (12),  
    reorder       (13),  
    ringback      (14),  
    silence       (15),  
    sitVC         (16),  
    sitIC         (17),  
    sitRO         (18),  
    sitNC         (19),  
    switchSpec0   (20),  
    switchSpec1   (21),  
    switchSpec2   (22),  
    switchSpec3   (23),  
    switchSpec4   (24),  
    switchSpec5   (25),  
    switchSpec6   (26),  
    switchSpec7   (27),  
    switchSpec8   (28),  
    switchSpec9   (29),  
    switchSpec10  (30),  
    switchSpec11  (31),  
    switchSpec12  (32),  
    switchSpec13  (33),  
    switchSpec14  (34),  
    switchSpec15  (35),
```

switchSpec16 (36),
switchSpec17 (37),
switchSpec18 (38),
switchSpec19 (39),
switchSpec20 (40),
switchSpec21 (41),
switchSpec22 (42),
switchSpec23 (43),
switchSpec24 (44),
switchSpec25 (45),
switchSpec26 (46),
switchSpec27 (47),
switchSpec28 (48),
switchSpec29 (49),
switchSpec30 (50),
switchSpec31 (51),
switchSpec32 (52),
switchSpec33 (53),
switchSpec34 (54),
switchSpec35 (55),
switchSpec36 (56),
switchSpec37 (57),
switchSpec38 (58),
switchSpec39 (59),
switchSpec40 (60),
switchSpec41 (61),
switchSpec42 (62),
switchSpec43 (63),
switchSpec44 (64),
switchSpec45 (65),
switchSpec46 (66),
switchSpec47 (67),
switchSpec48 (68),
switchSpec49 (69),
switchSpec50 (70),
switchSpec51 (71),
switchSpec52 (72),
switchSpec53 (73),
switchSpec54 (74),
switchSpec55 (75),
switchSpec56 (76),
switchSpec57 (77),
switchSpec58 (78),
switchSpec59 (79),
switchSpec60 (80),
switchSpec61 (81),
switchSpec62 (82),
switchSpec63 (83),
switchSpec64 (84),
switchSpec65 (85),
switchSpec66 (86),
switchSpec67 (87),
switchSpec68 (88),
switchSpec69 (89),
switchSpec70 (90),
switchSpec71 (91),
switchSpec72 (92),
switchSpec73 (93),
switchSpec74 (94),
switchSpec75 (95),
switchSpec76 (96),
switchSpec77 (97),
switchSpec78 (98),
switchSpec79 (99),
switchSpec80 (100),
switchSpec81 (101),
switchSpec82 (102),
switchSpec83 (103),

```
switchSpec84      (104),  
switchSpec85      (105),  
switchSpec86      (106),  
switchSpec87      (107),  
switchSpec88      (108),  
switchSpec89      (109),  
switchSpec90      (110),  
switchSpec91      (111),  
switchSpec92      (112),  
switchSpec93      (113),  
switchSpec94      (114),  
switchSpec95      (115),  
switchSpec96      (116),  
switchSpec97      (117),  
switchSpec98      (118),  
switchSpec99      (119),  
switchSpec100     (120)}
```

```
END -- of CSTA-device-feature-types
```

9.7 Security

```
CSTA-security
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) security( 128) }

DEFINITIONS ::=
BEGIN

EXPORTS
CSTASecurityData,TimeInfo;

CSTASecurityData ::= SEQUENCE
{
  messageSequenceNumber[0] IMPLICIT INTEGER      OPTIONAL,
  timestamp                TimeInfo              OPTIONAL,
  securityInfo              SecurityInfo          OPTIONAL}

SecurityInfo ::= CHOICE
{
  string      OCTET STRING,
  private     NULL}      -- The actual encoding is added here,
                        -- replacing NULL with another valid ASN.1 type.

TimeInfo ::= GeneralizedTime

END -- of CSTA-security
```

9.8 Common extensions

```
CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DEFINITIONS ::=
BEGIN

EXPORTS
CSTACommonArguments, CSTAPrivateData;

IMPORTS
CSTASecurityData FROM CSTA-security
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) security( 128) };

CSTACommonArguments ::= [APPLICATION 30] IMPLICIT SEQUENCE
  {security      [0] IMPLICIT  CSTASecurityData      OPTIONAL,
   privateData   [1] IMPLICIT  SEQUENCE OF CSTAPrivateData  OPTIONAL }

CSTAPrivateData ::= CHOICE
{
  string      OCTET STRING,
  private     NULL}      -- The actual encoding is added here,
                        -- replacing NULL with another valid ASN.1 type.

END -- of CSTA-extension-types
```

9.9 Call control

```
CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }

DEFINITIONS ::=
BEGIN

EXPORTS
AutoOriginate, CallCharacteristics, CallLinkageData, CallLinkageDataList, CallQualifyingData,
ConsultOptions, NetworkCapability,
ProgressIndicator, ServicesPermitted;

IMPORTS
TimeInfo FROM CSTA-security
  { iso( 1) identified-organization( 3) icd-ecma( 12) standard( 0)
    csta3( 285) security( 128) }
CallControlServices, CallAssociatedServices, MediaAttachmentServices, RoutingServices,
VoiceUnitServices FROM CSTA-application-context-information-csta3
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) application-context-information( 200) };

AutoOriginate ::= ENUMERATED
  {
    prompt          (0),
    doNotPrompt     (1) }

CallCharacteristics ::= BIT STRING
  {
    acdCall          (0),
    priorityCall     (1),
    maintainanceCall (2),
    directAgent      (3),
    assistCall       (4),
    voiceUnitCall    (5)}

CallQualifyingData ::= OCTET STRING (SIZE(0..32))

ConsultOptions ::= ENUMERATED
  {
    unrestricted     (0),
    consultOnly      (1),
    transferOnly     (2),
    conferenceOnly   (3) }

NetworkCapability ::= SEQUENCE
  {
    networkType ENUMERATED
      {
        iSDNPublic      (0),
        nonISDNPublic   (1),
        iSDNPrivate     (2),
        nonISDNPrivate  (3),
        other            (4) },
    eventsProvided BIT STRING
      {
        bridged          (0),
        callCleared     (1),
        conferenced     (2),
        connectionCleared (3),
        delivered       (4),
        digitsDialed    (5),
        diverted        (6),
        established     (7),
        failed          (8),
        held            (9),
        networkCapabilitiesChange (10),
        networkReached  (11),
        offered         (12),
        originated      (13),
        queued          (14),
        retrieved       (15),
        serviceInitiated (16),
```



```
transferred (17) } OPTIONAL}

ProgressIndicator ::= SEQUENCE
{
    progressLocation ENUMERATED
    {
        user (0),
        privateNetServingLocal (1),
        publicNetServingLocal (2),
        transitNetwork (3),
        publicNetServingRemote (4),
        privateNetServingRemote (5),
        localInterface (6),
        internationalNetwork (7),
        networkBeyondInterwk (8),
        other (9)
    },
    progressDescription ENUMERATED
    {
        iSDNProgressDesc (0),
        qSIGProgressDesc (1),
        other (2)
    }
}

ServicesPermitted ::= SEQUENCE
{
    callControlServices CallControlServices,
    callAssociatedServices CallAssociatedServices,
    mediaAttachmentServices MediaAttachmentServices,
    routingServices RoutingServices,
    voiceUnitServices VoiceUnitServices
}

CallLinkageDataList ::= SEQUENCE
{
    newCallLinkageData CallLinkageData,
    oldCallLinkageData CallLinkageData
}

CallLinkageData ::= SEQUENCE
{
    globalCallData GlobalCallData,
    threadData ThreadData OPTIONAL
}

GlobalCallData ::= SEQUENCE
{
    globalCallSwitchingSubDomainName IA5String (SIZE(1..64)) OPTIONAL,
    globalCallLinkageID GlobalCallLinkageID,
    callLinkageIDTimestamp TimeInfo OPTIONAL
}

GlobalCallLinkageID ::= CHOICE
{
    subDomainCallLinkageID [0] IMPLICIT OCTET STRING (SIZE(1..8)),
    globallyUniqueCallLinkageID [1] IMPLICIT OCTET STRING (SIZE(1..16))
}

ThreadData ::= SEQUENCE
{
    threadSwitchingSubDomainName IA5String (SIZE(1..64)) OPTIONAL,
    threadLinkageID ThreadLinkageID,
    threadIDTimeStamp TimeInfo OPTIONAL
}

ThreadLinkageID ::= CHOICE
{
    subDomainThreadID [0] IMPLICIT OCTET STRING (SIZE(1..8)),
    globallyUniqueThreadID [1] IMPLICIT OCTET STRING (SIZE(1..16))
}

END -- of CSTA-call-control
```

9.10 Capability Exchange

```
CSTA-capability-exchange
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) capability-exchange( 131) }
DEFINITIONS ::=
BEGIN

EXPORTS
CapExchangeServList, SystemStatusServList, MonitoringServList, SnapshotServList,
CallControlServList, CallControlEvtsList, CallAssociatedServList,
CallAssociatedEvtsList, MediaServList, MediaEvtsList, RouteingServList, PhysDevEvtsList,
PhysDevServList, LogicalEvtsList, LogicalServList, DeviceMaintEvtsList, IOServicesServList,
DataCollectionServList, VoiceUnitServList, VoiceUnitEvtsList, CDRServList,
VendorSpecificServList, VendorSpecificEvtsList, DeviceIDFormat, SwDomainFeatures,
SwAppearanceAddressability, SwAppearanceTypes, IgnoreUnsupportedParameters, PauseTime,
TimeStampMode, MiscMonitorCaps, MaxLengthParameters, FilterThreshold, ServiceCrossRefID,
DeviceCategory, GroupDeviceAttributes, NamedDeviceTypes, ACDModels, AgentLogOnModels,
AppearanceType, TransAndConfSetup, MediaServiceCapsList, LogDevServList, LogDevEvtsList;

IMPORTS
MediaServiceType, MediaServiceInstanceID, ConnectionMode, ConnectionModeBMap
FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

ServiceCrossRefID ::= OCTET STRING (SIZE(0..4))

-- Capability Bitmaps

LogDevServList ::= SEQUENCE
{
    callControlServList      [0] IMPLICIT CallControlServList      OPTIONAL,
    callAssociatedServList   [1] IMPLICIT CallAssociatedServList   OPTIONAL,
    logicalServList         [2] IMPLICIT LogicalServList          OPTIONAL,
    mediaServList           [3] IMPLICIT MediaServList            OPTIONAL,
    ioservicesServList      [4] IMPLICIT IOServicesServList       OPTIONAL,
    dataCollectionServList  [5] IMPLICIT DataCollectionServList   OPTIONAL,
    voiceUnitServList      [6] IMPLICIT VoiceUnitServList        OPTIONAL}

LogDevEvtsList ::= SEQUENCE
{
    callControlEvtsList     [0] IMPLICIT CallControlEvtsList     OPTIONAL,
    callAssociatedEvtsList  [1] IMPLICIT CallAssociatedEvtsList  OPTIONAL,
    logicalEvtsList        [2] IMPLICIT LogicalEvtsList          OPTIONAL,
    mediaEvtsList          [3] IMPLICIT MediaEvtsList            OPTIONAL,
    voiceUnitEvtsList      [4] IMPLICIT VoiceUnitEvtsList        OPTIONAL}

CapExchangeServList ::= SEQUENCE
{
    getLogicalDeviceInformation  [0] IMPLICIT GetLogicalDeviceInformation  OPTIONAL,
    getPhysicalDeviceInformation [1] IMPLICIT GetPhysicalDeviceInformation  OPTIONAL,
    getSwitchingFunctionCaps     NULL,
    getSwitchingFunctionDevices  [2] IMPLICIT GetSwitchingFunctionDevices  OPTIONAL,
    switchingFunctionDevices     [3] IMPLICIT SwitchingFunctionDevices     OPTIONAL}

GetLogicalDeviceInformation ::= BIT STRING
{
    privateDataInReq           ( 0),
    namedDeviceTypeInAck      ( 1),
    shortFormDeviceIDInAck    ( 2),
    miscMonitorCapsInAck      ( 3),
    maxCallBacksInAck         ( 4),
    maxAutoAnswerRingsInAck   ( 5),
    maxActiveCallsInAck       ( 6),
    maxHeldCallsInAck         ( 7),
    maxFwdSettingsInAck       ( 8),
    maxDevicesInConfInAck     ( 9),
    transAndConfSetupParameter (10),
    transAndConfSetupConsultationInAck (11),
```



```
privateDataInAck (10)} -- optional parameters

SystemRegister ::= BIT STRING
{
    requestTypesSystemStatus ( 0), -- optional parameters
    requestTypesRequestSystemStatus ( 1), -- optional parameters
    requestTypesSwitchingFunctionCapsChanged ( 2), -- optional parameters
    requestTypesSwitchingFunctionDevicesChanged ( 3), -- optional parameters
    statusFilterInitializing ( 4), -- optional parameters
    statusFilterEnabled ( 5), -- optional parameters
    statusFilterNormal ( 6), -- optional parameters
    statusFilterMessageLost ( 7), -- optional parameters
    statusFilterDisabled ( 8), -- optional parameters
    statusFilterPartiallyDisabled ( 9), -- optional parameters
    statusFilterOverloadImminent (10), -- optional parameters
    statusFilterOverloadReached (11), -- optional parameters
    statusFilterOverloadRelieved (12), -- optional parameters
    privateDataOctetString (13), -- optional parameters
    privateData (14), -- optional parameters
    privateDataOctetStringInAck (15), -- optional parameters
    privateDataInAck (16)} -- optional parameters

SystemStatusRegisterCancel ::= BIT STRING
{
    privateData (0), -- optional parameters
    privateDataInAck (1)} -- optional parameters

SystemStatusRegisterAbort ::= BIT STRING
{
    privateData (0), -- optional parameters
    privateDataInAck (1)} -- optional parameters

RequestSystemStatus ::= BIT STRING
{
    privateDataInReq ( 0), -- optional parameters
    systemStatusInitializing ( 1), -- optional parameters
    systemStatusEnabled ( 2), -- optional parameters
    systemStatusNormal ( 3), -- optional parameters
    systemStatusMessageLost ( 4), -- optional parameters
    systemStatusDisabled ( 5), -- optional parameters
    systemStatusPartiallyDisabled ( 6), -- optional parameters
    systemStatusOverloadImminent ( 7), -- optional parameters
    systemStatusOverloadReached ( 8), -- optional parameters
    systemStatusOverloadRelieved ( 9), -- optional parameters
    privateDataInAck (10), -- optional parameters
    switchingFunctionSupportsSending (11), -- misc characteristics
    switchingFunctionSupportsReceiving (12)} -- misc characteristics

SystemStatus ::= BIT STRING
{
    systemStatusInitializing ( 0), -- optional parameters
    systemStatusEnabled ( 1), -- optional parameters
    systemStatusNormal ( 2), -- optional parameters
    systemStatusMessageLost ( 3), -- optional parameters
    systemStatusDisabled ( 4), -- optional parameters
    systemStatusPartiallyDisabled ( 5), -- optional parameters
    systemStatusOverloadImminent ( 6), -- optional parameters
    systemStatusOverloadReached ( 7), -- optional parameters
    systemStatusOverloadRelieved ( 8), -- optional parameters
    privateData ( 9), -- optional parameters
    privateDataInAck (10), -- optional parameters
    switchingFunctionSupportsSending (11), -- misc characteristics
    switchingFunctionSupportsReceiving (12)} -- misc characteristics

SwFunctionCapsChanged ::= BIT STRING
{
    privateData (0), -- optional parameters
    privateDataInAck (1)} -- optional parameters

SwFunctionDevicesChanged ::= BIT STRING
{
    privateData (0), -- optional parameters
    privateDataInAck (1)} -- optional parameters

MonitoringServList ::= SEQUENCE
```

```
{      changeMonitorFilter      [ 0] IMPLICIT ChangeMonitorFilter      OPTIONAL,
      monitorStart              [ 1] IMPLICIT MonitorStart          OPTIONAL,
      monitorStop               [ 2] IMPLICIT MonitorStop         OPTIONAL}

ChangeMonitorFilter ::= BIT STRING
{      privateData              (0),      -- optional parameters
      privateDataInAck         (1)}      -- optional parameters

MonitorStart ::= BIT STRING
{      monitorObjectDevice      ( 0),      -- optional parameters
      monitorObjectCall        ( 1),      -- optional parameters
      requestedMonitorFilter    ( 2),      -- optional parameters
      monitorTypeCall          ( 3),      -- optional parameters
      monitorTypeDevice        ( 4),      -- optional parameters
      monitorMediaClassParameter ( 5),      -- optional parameters
      monitorMediaClassAudio    ( 6),      -- optional parameters
      monitorMediaClassData     ( 7),      -- optional parameters
      monitorMediaClassImage    ( 8),      -- optional parameters
      monitorMediaClassVoice    ( 9),      -- optional parameters
      monitorExistingCallsInAck (10),      -- optional parameters
      privateDataInAck         (11),      -- optional parameters
      callIDOnly               (12),      -- miscellaneous characteristics
      swDomainDefaultForMonitorTypeIsDevice (13),      -- miscellaneous characteristics
      acceptsMonitorStartWhileOOS (14)}      -- miscellaneous characteristics

MonitorStop ::= BIT STRING
{      privateData              ( 0),      -- optional parameters
      privateDataInAck         ( 1),      -- optional parameters
      switchingFunctionSupportsSending ( 2),      -- misc characteristics
      switchingFunctionSupportsReceiving ( 3)}      -- misc characteristics

SnapshotServList ::= SEQUENCE
{      snapshotCall            [0] IMPLICIT SnapshotCall,
      snapshotDevice          [1] IMPLICIT SnapshotDevice,
      snapshotCallData        [2] IMPLICIT SnapshotCallData,
      snapshotDeviceData      [3] IMPLICIT SnapshotDeviceData}

SnapshotCall ::= BIT STRING
{      privateData              ( 0),      -- optional parameters
      locaConnectionStateInAck ( 1),      -- optional parameters
      mediaServiceInfoListInAck ( 2),      -- optional parameters
      mediaServiceVersionInAck ( 3),      -- optional parameters
      mediaServiceInstanceInAck ( 4),      -- optional parameters
      mediaStreamID            ( 5),      -- optional parameters
      connectionInformation    ( 6),      -- optional parameters
      mediaCallCharacteristicsInAck ( 7),      -- optional parameters
      callCharacteristicsInAck ( 8),      -- optional parameters
      callingDeviceInAck       ( 9),      -- optional parameters
      calledDeviceInAck        (10),      -- optional parameters
      privateDataInAck         (11),      -- optional parameters
      callIDOnly               (12),      -- miscellaneous characteristics
      reportsWithSnapsCallData (13)}      -- miscellaneous characteristics

SnapshotDevice ::= BIT STRING
{      privateData              ( 0),      -- optional parameters
      localCallStateCompoundCallState ( 1),      -- optional parameters
      localCallStateSimpleCallState ( 2),      -- optional parameters
      localCallStateUnknown    ( 3),      -- optional parameters
      mediaServiceInfoListInAck ( 4),      -- optional parameters
      mediaServiceVersionInAck ( 5),      -- optional parameters
      mediaServiceInstanceInAck ( 6),      -- optional parameters
      mediaStreamID            ( 7),      -- optional parameters
      connectionInformation    ( 8),      -- optional parameters
      mediaCallCharacteristicsInAck ( 9),      -- optional parameters
      privateDataInAck         (10),      -- optional parameters
      reportsWithSnapsDeviceData (11)}      -- miscellaneous characteristics

SnapshotCallData ::= BIT STRING
```

```
{
    segmentID                ( 0),  -- optional parameters
    localConnectionState     ( 1),  -- optional parameters
    mediaServiceInformationList ( 2),  -- optional parameters
    mediaServiceVersion      ( 3),  -- optional parameters
    mediaServiceInstance     ( 4),  -- optional parameters
    mediaStreamID            ( 5),  -- optional parameters
    connectionInformation    ( 6),  -- optional parameters
    privateData              ( 7)}  -- optional parameters

SnapshotDeviceData ::= BIT STRING
{
    segmentID                ( 0),  -- optional parameters
    localCallStateCompoundCallState ( 1),  -- optional parameters
    localCallStateSimpleCallState ( 2),  -- optional parameters
    localCallStateUnknown    ( 3),  -- optional parameters
    mediaServiceInformationList ( 4),  -- optional parameters
    mediaServiceVersion      ( 5),  -- optional parameters
    mediaServiceInstance     ( 6),  -- optional parameters
    mediaStreamID            ( 7),  -- optional parameters
    connectionInformation    ( 8),  -- optional parameters
    mediaCallCharacteristics ( 9),  -- optional parameters
    privateData              (10)}  -- optional parameters

CallControlServList ::= SEQUENCE
{
    acceptCall                [0] IMPLICIT AcceptCall           OPTIONAL,
    alternateCall             [1] IMPLICIT AlternateCall        OPTIONAL,
    answerCall                [2] IMPLICIT AnswerCall           OPTIONAL,
    callBack                  [3] IMPLICIT CallBack             OPTIONAL,
    callBackMessage           [4] IMPLICIT CallBackMessage      OPTIONAL,
    campOnCall                [5] IMPLICIT CampOnCall           OPTIONAL,
    clearCall                 [6] IMPLICIT ClearCall            OPTIONAL,
    clearConnection           [7] IMPLICIT ClearConnection      OPTIONAL,
    conferenceCall            [8] IMPLICIT ConferenceCall       OPTIONAL,
    consultationCall          [9] IMPLICIT ConsultationCall     OPTIONAL,
    deflectCall               [10] IMPLICIT DeflectCall         OPTIONAL,
    dialDigits                [11] IMPLICIT DialDigits          OPTIONAL,
    directedPickupCall        [12] IMPLICIT DirectedPickupCall  OPTIONAL,
    groupPickupCall           [13] IMPLICIT GroupPickupCall     OPTIONAL,
    holdCall                  [14] IMPLICIT HoldCall            OPTIONAL,
    intrudeCall               [15] IMPLICIT IntrudeCall         OPTIONAL,
    joinCall                  [16] IMPLICIT JoinCall            OPTIONAL,
    makeCall                  [17] IMPLICIT MakeCall            OPTIONAL,
    makePredictiveCall        [18] IMPLICIT MakePredictiveCall  OPTIONAL,
    parkCall                  [19] IMPLICIT ParkCall            OPTIONAL,
    reconnectCall             [20] IMPLICIT ReconnectCall       OPTIONAL,
    retrieveCall              [21] IMPLICIT RetrieveCall        OPTIONAL,
    singleStepConference      [22] IMPLICIT SingleStepConference OPTIONAL,
    singleStepTransfer        [23] IMPLICIT SingleStepTransfer  OPTIONAL,
    transferCall              [24] IMPLICIT TransferCall        OPTIONAL}

AcceptCall ::= BIT STRING
{
    correlatorData           ( 0),  -- optional parameters
    userData                 ( 1),  -- optional parameters
    privateData              ( 2),  -- optional parameters
    privateDataInAck        ( 3),  -- optional parameters
    deviceIDOnly             ( 4),  -- misc characteristics
    ackModelMultiStep       ( 5)}  -- misc characteristics

AlternateCall ::= BIT STRING
{
    alerting                 ( 0),  -- initial states heldCall
    hold                     ( 1),  -- initial states heldCall
    queued                   ( 2),  -- initial states heldCall
    connectionReservation    ( 3),  -- optional parameters
    consultOptionConsultOnly ( 4),  -- optional parameters
    consultOptionTransferOnly ( 5),  -- optional parameters
    consultOptionConferenceOnly ( 6),  -- optional parameters
    consultOptionUnrestricted ( 7),  -- optional parameters
    privateData              ( 8),  -- optional parameters
    privateDataInAck        ( 9),  -- optional parameters
```

```
deviceIDOnly          (10),  -- misc characteristics
ackModelMultiStep     (11),  -- misc characteristics
supportsOfferedModeOfAlerting (12)} -- misc characteristics

AnswerCall ::= BIT STRING
{
    alerting          ( 0),  -- initial states
    initiated         ( 1),  -- initial states
    queued            ( 2),  -- initial states
    correlatorData    ( 3),  -- optional parameters
    userData          ( 4),  -- optional parameters
    privateData       ( 5),  -- optional parameters
    privateDataInAck ( 6),  -- optional parameters
    deviceIDOnly      ( 7),  -- misc characteristics
    supportsOfferedModeOfAlerting ( 8),  -- misc characteristics
    ackModelMultiStep ( 9)} -- misc characteristics

CallBack ::= BIT STRING
{
    alerting          ( 0),  -- initial states
    null              ( 1),  -- initial states
    failed            ( 2),  -- initial states
    queued            ( 3),  -- initial states
    callCharacteristics ( 4),  -- optional parameters
    privateData       ( 5),  -- optional parameters
    targetDeviceInAck ( 6),  -- optional parameters
    privateDataInAck ( 7),  -- optional parameters
    deviceIDOnly      ( 8),  -- misc characteristics
    moreCallbacksNegAck ( 9),  -- misc characteristics
    ackModelMultiStep (10)} -- misc characteristics

CallBackMessage ::= BIT STRING
{
    alerting          ( 0),  -- initial states
    null              ( 1),  -- initial states
    failed            ( 2),  -- initial states
    queued            ( 3),  -- initial states
    privateData       ( 4),  -- optional parameters
    targetDeviceInAck ( 5),  -- optional parameters
    privateDataInAck ( 6),  -- optional parameters
    deviceIDOnly      ( 7),  -- misc characteristics
    moreCallbacksNegAck ( 8),  -- misc characteristics
    ackModelMultiStep ( 9)} -- misc characteristics

CampOnCall ::= BIT STRING
{
    privateData       ( 0),  -- optional parameters
    privateDataInAck ( 1),  -- optional parameters
    deviceIDOnly      ( 2),  -- misc characteristics
    ackModelMultiStep ( 3)} -- misc characteristics

ClearCall ::= BIT STRING
{
    alerting          ( 0),  -- initial states
    connected         ( 1),  -- initial states
    failed            ( 2),  -- initial states
    queued            ( 3),  -- initial states
    initiated         ( 4),  -- initial states
    hold              ( 5),  -- initial states
    userData          ( 6),  -- optional parameters
    privateData       ( 7),  -- optional parameters
    privateDataInAck ( 8),  -- optional parameters
    deviceIDOnly      ( 9),  -- misc characteristics
    callIDOnly        (10),  -- misc characteristics
    ackModelMultiStep (11)} -- misc characteristics

ClearConnection ::= BIT STRING
{
    alerting          ( 0),  -- initial states
    connected         ( 1),  -- initial states
    fail              ( 2),  -- initial states
    queued            ( 3),  -- initial states
    initiated         ( 4),  -- initial states
    hold              ( 5),  -- initial states
```

```
correlatorData          ( 6),  -- optional parameters
userData                ( 7),  -- optional parameters
privateData             ( 8),  -- optional parameters
privateDataInAck       ( 9),  -- optional parameters
deviceIDOnly           (10),  -- misc characteristics
ackModelMultiStep     (11)}  -- misc characteristics

ConferenceCall ::= BIT STRING
{
  activeCallConnected   ( 0),  -- initial states
  activeCallHold        ( 1),  -- initial states
  heldCallConnected     ( 2),  -- initial states
  heldCallHold          ( 3),  -- initial states
  privateData           ( 4),  -- optional parameters
  connectionParameterInAck ( 5), -- optional parameters
  endpointDeviceID      ( 6),  -- optional parameters
  resultingConnectionInfo ( 7), -- optional parameters
  conferenceCallOnfoInAck ( 8), -- optional parameters
  privateDataInAck     ( 9),  -- optional parameters
  protectedAgainstClearing (10), -- misc characteristics
  deviceIDOnly         (11),  -- misc characteristics
  ackModelMultiStep    (12)}  -- misc characteristics

ConsultationCall ::= BIT STRING
{
  connectionReservation ( 0),  -- optional parameters
  accountCode           ( 1),  -- optional parameters
  authCode              ( 2),  -- optional parameters
  correlatorData        ( 3),  -- optional parameters
  userData              ( 4),  -- optional parameters
  callCharacteristics   ( 5),  -- optional parameters
  callCharacteristicsACDCall ( 6), -- optional parameters
  callCharacteristicsPriorityCall ( 7), -- optional parameters
  callCharacteristicsMaintenanceCall ( 8), -- optional parameters
  callCharacteristicsDirectAgent ( 9), -- optional parameters
  callCharacteristicsAssistCall (10), -- optional parameters
  callCharacteristicsVoiceUnitCall (11), -- optional parameters
  mediaCallCharacteristics (12), -- optional parameters
  callingConnectionInfo (13), -- optional parameters
  flowDirectionTransmit (14), -- optional parameters
  flowDirectionReceive  (15), -- optional parameters
  flowDirectionTransmitAndReceive (16), -- optional parameters
  numberOfChannels      (17), -- optional parameters
  consultOptionConsultOnly (18), -- optional parameters
  consultOptionTransferOnly (19), -- optional parameters
  consultOptionConferenceOnly (20), -- optional parameters
  consultOptionUnrestricted (21), -- optional parameters
  privateData           (22), -- optional parameters
  initiatedCallInfoInAck (23), -- optional parameters
  privateDataInAck     (24), -- optional parameters
  deviceIDOnly         (25), -- misc characteristics
  multiStage           (26), -- misc characteristics
  supportsAdjustmentOfMediaCharacteristics (27), -- misc characteristics
  ackModelMultiStep    (28)}  -- misc characteristics

DeflectCall ::= BIT STRING
{
  alerting              ( 0),  -- initial states
  connected             ( 1),  -- initial states
  failed                ( 2),  -- initial states
  hold                  ( 3),  -- initial states
  queued                ( 4),  -- initial states
  correlatorData        ( 5),  -- optional parameters
  userData              ( 6),  -- optional parameters
  privateData           ( 7),  -- optional parameters
  privateDataInAck     ( 8),  -- optional parameters
  deviceIDOnly         ( 9),  -- misc characteristics
  ackModelMultiStep    (10)}  -- misc characteristics

DialDigits ::= BIT STRING
{
  correlatorData        ( 0),  -- optional parameters
```



```
privateData                ( 1), -- optional parameters
privateDataInAck          ( 2), -- optional parameters
deviceIDOnly              ( 3), -- misc characteristics
ackModelMultiStep         ( 4)} -- misc characteristics

DirectedPickupCall ::= BIT STRING
{
    alerting                ( 0), -- initial states
    hold                    ( 1), -- initial states
    queued                  ( 2), -- initial states
    connected               ( 3), -- initial states
    correlatorData         ( 4), -- optional parameters
    userData                ( 5), -- optional parameters
    privateData             ( 6), -- optional parameters
    pickedCallInAck        ( 7), -- optional parameters
    pickedCallInfoInAck    ( 8), -- optional parameters
    privateDataInAck       ( 9), -- optional parameters
    deviceIDOnly           (10), -- misc characteristics
    supportsOfferedModeOfAlerting (11), -- misc characteristics
    supportsPrompting      (12), -- misc characteristics
    promptingMode          (13), -- misc characteristics
    ackModelMultiStep      (14)} -- misc characteristics

GroupPickupCall ::= BIT STRING
{
    alerting                ( 0), -- initial states
    connected               ( 1), -- initial states
    hold                    ( 2), -- initial states
    queued                  ( 3), -- initial states
    pickGroup               ( 4), -- optional parameters
    correlatorData         ( 5), -- optional parameters
    userData                ( 6), -- optional parameters
    privateData             ( 7), -- optional parameters
    pickedCallInAck        ( 8), -- optional parameters
    pickedCallInfoInAck    ( 9), -- optional parameters
    privateDataInAck       (10), -- optional parameters
    supportsPrompting      (11), -- misc characteristics
    promptingMode          (12), -- misc characteristics
    supportsOfferedModeOfAlerting (13), -- misc characteristics
    ackModelMultiStep      (14)} -- misc characteristics

HoldCall ::= BIT STRING
{
    connectionReservation   ( 0), -- optional parameters
    privateData             ( 1), -- optional parameters
    privateDataInAck        ( 2), -- optional parameters
    deviceIDOnly            ( 3), -- misc characteristics
    ackModelMultiStep       ( 4)} -- misc characteristics

IntrudeCall ::= BIT STRING
{
    participationTypeSilent ( 0), -- optional parameters
    participationTypeActive ( 1), -- optional parameters
    userData                ( 2), -- optional parameters
    privateData             ( 3), -- optional parameters
    conferencedCallInfoInAck ( 4), -- optional parameters
    privateDataInAck        ( 5), -- optional parameters
    deviceIDOnly            ( 6), -- misc characteristics
    supportsConference      ( 7), -- misc characteristics
    supportsAlternate       ( 8), -- misc characteristics
    ackModelMultiStep       ( 9)} -- misc characteristics

JoinCall ::= BIT STRING
{
    autoOriginatePrompt     ( 0), -- optional parameters
    autoOriginateDoNotPrompt ( 1), -- optional parameters
    participationTypeSilent ( 2), -- optional parameters
    participationTypeActive ( 3), -- optional parameters
    accountCode             ( 4), -- optional parameters
    authCode                 ( 5), -- optional parameters
    correlatorData          ( 6), -- optional parameters
    userData                ( 7), -- optional parameters
    conferencedCallInAck    ( 8), -- optional parameters
```

```
conferencedCallInfoInAck      ( 9),  -- optional parameters
privateDataInAck              (10),  -- optional parameters
deviceIDOnly                  (11),  -- misc characteristics
supportsPrompting             (12),  -- misc characteristics
promptingMode                  (13),  -- misc characteristics
ackModelMultiStep             (14)}  -- misc characteristics

MakeCall ::= BIT STRING
{
  initiated                    ( 0),  -- initials states
  null                         ( 1),  -- initials states
  accountCode                   ( 2),  -- optional parameters
  authCode                      ( 3),  -- optional parameters
  autoOriginatePrompt           ( 4),  -- optional parameters
  autoOriginateDoNotPrompt      ( 5),  -- optional parameters
  correlatorData                ( 6),  -- optional parameters
  userData                      ( 7),  -- optional parameters
  callCharacteristics           ( 8),  -- optional parameters
  callCharacteristicsACDCall    ( 9),  -- optional parameters
  callCharacteristicsPriorityCall (10),  -- optional parameters
  callCharacteristicsMaintenanceCall (11),  -- optional parameters
  callCharacteristicsDirectAgent (12),  -- optional parameters
  callCharacteristicsAssistCall (13),  -- optional parameters
  callCharacteristicsVoiceUnitCall (14),  -- optional parameters
  mediaCallCharacteristics      (15),  -- optional parameters
  callingConnectionInfo         (16),  -- optional parameters
  privateData                   (17),  -- optional parameters
  initiatedCallInfoInAck        (18),  -- optional parameters
  privateDataInAck              (19),  -- optional parameters
  multiStage                    (20),  -- misc characteristics
  supportsPrompting             (21),  -- misc characteristics
  promptingMode                  (22),  -- misc characteristics
  offHook                       (23),  -- misc characteristics
  mediaCharacteristicsAdjustable (24),  -- misc characteristics
  ackModelMultiStep             (25)}  -- misc characteristics

MakePredictiveCall ::= BIT STRING
{
  signallingDetection           ( 0),  -- optional parameters
  signallingConditionCallDelivered ( 1),  -- optional parameters
  signallingConditionCallEstablished ( 2),  -- optional parameters
  signallingConditionActionDestinationDetection ( 3),  -- optional parameters
  signallingConditionActionRemainConnected ( 4),  -- optional parameters
  destinationDetection          ( 5),  -- optional parameters
  destinationConditionHumanVoice ( 6),  -- optional parameters
  destinationConditionAnsweringMachine ( 7),  -- optional parameters
  destinationConditionFax        ( 8),  -- optional parameters
  destinationActionClearConnection ( 9),  -- optional parameters
  destinationActionRemainConnected (10),  -- optional parameters
  defaultActionClearConnection   (11),  -- optional parameters
  defaultActionRemainConnected   (12),  -- optional parameters
  accountCode                    (13),  -- optional parameters
  authCode                       (14),  -- optional parameters
  autoOriginatePrompt            (15),  -- optional parameters
  autoOriginateDoNotPrompt       (16),  -- optional parameters
  alertTime                      (17),  -- optional parameters
  correlatorData                 (18),  -- optional parameters
  callCharacteristics            (19),  -- optional parameters
  callCharacteristicsACDCall     (20),  -- optional parameters
  callCharacteristicsPriorityCall (21),  -- optional parameters
  callCharacteristicsMaintenanceCall (22),  -- optional parameters
  callCharacteristicsDirectAgent (23),  -- optional parameters
  callCharacteristicsAssistCall  (24),  -- optional parameters
  callCharacteristicsVoiceUnitCall (25),  -- optional parameters
  userData                      (26),  -- optional parameters
  privateData                    (27),  -- optional parameters
  initiatedCallInfoInAck         (28),  -- optional parameters
  privateDataInAck               (29),  -- optional parameters
  deviceIDOnly                   (30),  -- misc characteristics
  supportsPrompting              (31),  -- misc characteristics
```

```
    promptingMode                (32), -- misc characteristics
    reservesCallingDevice        (33), -- misc characteristics
    ackModelMultiStep            (34)} -- misc characteristics

ParkCall ::= BIT STRING
{
    hold                ( 0), -- initial states
    connected           ( 1), -- initial states
    correlatorData      ( 2), -- optional parameters
    privateData         ( 3), -- optional parameters
    parkedToInAck       ( 4), -- optional parameters
    privateDataInAck    ( 5), -- optional parameters
    deviceIDOnly        ( 6), -- misc characteristics
    ackModelMultiStep   ( 7)} -- misc characteristics

ReconnectCall ::= BIT STRING
{
    alerting            ( 0), -- initial states
    connected           ( 1), -- initial states
    fail                ( 2), -- initial states
    initiated           ( 3), -- initial states
    queued              ( 4), -- initial states
    privateData         ( 5), -- optional parameters
    privateDataInAck    ( 6), -- optional parameters
    deviceIDOnly        ( 7), -- misc characteristics
    ackModelMultiStep   ( 8)} -- misc characteristics

RetrieveCall ::= BIT STRING
{
    privateData         ( 0), -- optional parameters
    privateDataInAck    ( 1), -- optional parameters
    deviceIDOnly        ( 2), -- misc characteristics
    ackModelMultiStep   ( 3)} -- misc characteristics

SingleStepConference ::= BIT STRING
{
    participationTypeActive ( 0), -- optional parameters
    participationTypeSilent ( 1), -- optional parameters
    accountCode            ( 2), -- optional parameters
    authCode               ( 3), -- optional parameters
    correlatorData         ( 4), -- optional parameters
    userData               ( 5), -- optional parameters
    privateData            ( 6), -- optional parameters
    conferencedCallInfoInAck ( 7), -- optional parameters
    privateDataInAck       ( 8), -- optional parameters
    deviceIDOnly           ( 9), -- misc characteristics
    ackModelMultiStep      (10)} -- misc characteristics

SingleStepTransfer ::= BIT STRING
{
    accountCode          ( 0), -- optional parameters
    authCode             ( 1), -- optional parameters
    correlatorData       ( 2), -- optional parameters
    userData             ( 3), -- optional parameters
    privateData          ( 4), -- optional parameters
    connectionParameterInAck ( 5), -- optional parameters
    endpointDeviceID     ( 6), -- optional parameters
    resultionConnectionInformation ( 7), -- optional parameters
    transferredCollInfoInAck ( 8), -- optional parameters
    privateDataInAck     ( 9), -- optional parameters
    deviceIDOnly         (10), -- misc characteristics
    multipleDevices      (11), -- misc characteristics
    ackModelMultiStep    (12)} -- misc characteristics

TransferCall ::= BIT STRING
{
    activeCallConnected ( 0), -- initial states
    activeCallHold      ( 1), -- initial states
    heldCallConnected   ( 2), -- initial states
    heldCallHold        ( 3), -- initial states
    privateData         ( 4), -- optional parameters
    connectionsParameterInAck ( 5), -- optional parameters
    endpointDeviceID     ( 6), -- optional parameters
    resultingConnectionInformation ( 7), -- optional parameters
```

```
transferredCallInfoInAck      ( 8), -- optional parameters
privateDataInAck              ( 9), -- optional parameters
deviceIDOnly                  (10), -- misc characteristics
multipleDevices                (11), -- misc characteristics
ackModelMultiStep             (12)} -- misc characteristics
```

CallControlEvtsList ::= SEQUENCE

```
{
    bridged                [0] IMPLICIT Bridged                OPTIONAL,
    callCleared            [1] IMPLICIT CallCleared            OPTIONAL,
    conferenced            [2] IMPLICIT Conferenced            OPTIONAL,
    connectionCleared      [3] IMPLICIT ConnectionCleared      OPTIONAL,
    delivered              [4] IMPLICIT Delivered              OPTIONAL,
    digitsDialed           [5] IMPLICIT DigitsDialed           OPTIONAL,
    diverted               [6] IMPLICIT Diverted               OPTIONAL,
    established            [7] IMPLICIT Established            OPTIONAL,
    failed                 [8] IMPLICIT Failed                 OPTIONAL,
    held                   [9] IMPLICIT Held                   OPTIONAL,
    netwCapsChanged        [10] IMPLICIT NetwCapsChanged        OPTIONAL,
    netwReached            [11] IMPLICIT NetwReached            OPTIONAL,
    offered                [12] IMPLICIT Offered                OPTIONAL,
    originated             [13] IMPLICIT Originated             OPTIONAL,
    queued                 [14] IMPLICIT Queued                 OPTIONAL,
    retrieved              [15] IMPLICIT Retrieved              OPTIONAL,
    serviceInitiated       [16] IMPLICIT ServiceInitiated       OPTIONAL,
    transferred            [17] IMPLICIT Transferred            OPTIONAL }
```

Bridged ::= BIT STRING

```
{
    correlatorData        ( 0), -- optional parameters
    userData              ( 1), -- optional parameters
    servicesPermitted     ( 2), -- optional parameters
    mediaCallCharacteristics ( 3), -- optional parameters
    callCharacteristics   ( 4), -- optional parameters
    bridgedConnectionInfo ( 5), -- optional parameters
    callLinkageData       ( 7), -- optional parameters
    privateData           ( 6)} -- optional parameters
```

CallCleared ::= BIT STRING

```
{
    correlatorData        ( 0), -- optional parameters
    userData              ( 1), -- optional parameters
    mediaCallCharacteristics ( 2), -- optional parameters
    callCharacteristics   ( 3), -- optional parameters
    callLinkageData       ( 6), -- optional parameters
    privateData           ( 4), -- optional parameters
    callIDOnly            ( 5)} -- miscellaneous characteristics
```

Conferenced ::= BIT STRING

```
{
    confereceConnectionsEndpointDeviceID ( 0), -- optional parameters
    confereceConnectionsresultingConnectionInfo ( 1), -- optional parameters
    userData              ( 2), -- optional parameters
    servicesPermitted     ( 3), -- optional parameters
    mediaCallCharacteristics ( 4), -- optional parameters
    callCharacteristics   ( 5), -- optional parameters
    bridgedConnectionInfo ( 6), -- optional parameters
    privateData           ( 7)} -- optional parameters
```

ConnectionCleared ::= BIT STRING

```
{
    correlatorData        ( 0), -- optional parameters
    userData              ( 1), -- optional parameters
    chargingInfo          ( 2), -- optional parameters
    numberUnitsNumberOfChargingUnits ( 3), -- optional parameters
    numberUnitsTypeOfUnits ( 4), -- optional parameters
    numberUnitsNumberOfCurrencyUnits ( 5), -- optional parameters
    typeOfChargingInfoSubTotal ( 6), -- optional parameters
    typeOfChargingInfoTotal ( 7), -- optional parameters
    chargingMultiplierATHousandth ( 8), -- optional parameters
    chargingMultiplierAHundredth ( 9), -- optional parameters
    chargingMultiplierATenth (10), -- optional parameters
```

```
chargingMultiplierOne          (11),  -- optional parameters
chargingMultiplierTen         (12),  -- optional parameters
chargingMultiplierHundred     (13),  -- optional parameters
chargingMultiplierThousand    (14),  -- optional parameters
servicesPermitted             (15),  -- optional parameters
mediaCallCharacteristics      (16),  -- optional parameters
callCharacteristics           (17),  -- optional parameters
droppedConnectionInfo        (18),  -- optional parameters
callLinkageData              (20),  -- optional parameters
privateData                   (19)}  -- optional parameters

Delivered ::= BIT STRING
{
    originatingNIDConnection    ( 0),  -- optional parameters
    userData                   ( 1),  -- optional parameters
    servicesPermitted           ( 2),  -- optional parameters
    netwCallingDevice          ( 3),  -- optional parameters
    netwCalledDevice           ( 4),  -- optional parameters
    mediaCallCharacteristics    ( 5),  -- optional parameters
    callCharacteristics        ( 6),  -- optional parameters
    connectionInfo             ( 7),  -- optional parameters
    privateData                 ( 8)}  -- optional parameters

DigitsDialed ::= BIT STRING
{
    servicesPermitted          ( 0),  -- optional parameters
    netwCallingDevice         ( 1),  -- optional parameters
    netwCalledDevice          ( 2),  -- optional parameters
    diallingConnectionInfo    ( 3),  -- optional parameters
    callCharacteristics        ( 4),  -- optional parameters
    privateData               ( 5)}  -- optional parameters

Diverted ::= BIT STRING
{
    callingDevice              ( 0),  -- optional parameters
    calledDevice               ( 1),  -- optional parameters
    userData                   ( 2),  -- optional parameters
    servicesPermitted          ( 3),  -- optional parameters
    mediaCallCharacteristics   ( 4),  -- optional parameters
    callCharacteristics        ( 5),  -- optional parameters
    connectionInfo            ( 6),  -- optional parameters
    netwCallingDevice          ( 7),  -- optional parameters
    netwCalledDevice           ( 8),  -- optional parameters
    privateData                ( 9),  -- optional parameters
    sendsDivertedToAll        (10)}  -- optional parameters

Established ::= BIT STRING
{
    originatingNIDConnection    ( 0),  -- optional parameters
    userData                   ( 1),  -- optional parameters
    servicesPermitted           ( 2),  -- optional parameters
    netwCallingDevice          ( 3),  -- optional parameters
    netwCalledDevice           ( 4),  -- optional parameters
    mediaCallCharacteristics    ( 5),  -- optional parameters
    callCharacteristics        ( 6),  -- optional parameters
    establishedConnectionInfo  ( 7),  -- optional parameters
    privateData                 ( 8)}  -- optional parameters

Failed ::= BIT STRING
{
    originatingNIDConnection    ( 0),  -- optional parameters
    userData                   ( 1),  -- optional parameters
    servicesPermitted           ( 2),  -- optional parameters
    netwCallingDevice          ( 3),  -- optional parameters
    netwCalledDevice           ( 4),  -- optional parameters
    mediaCallCharacteristics    ( 5),  -- optional parameters
    callCharacteristics        ( 6),  -- optional parameters
    failedConnectionInfo       ( 7),  -- optional parameters
    privateData                 ( 8),  -- optional parameters
    callIDOnly                 ( 9)}  -- miscellaneous characteristics

Held ::= BIT STRING
{
    correlatorData             ( 0),  -- optional parameters
```

```
servicesPermitted          ( 1),  -- optional parameters
mediaCallCharacteristics   ( 2),  -- optional parameters
callCharacteristics        ( 3),  -- optional parameters
heldConnectionInfo        ( 4),  -- optional parameters
callLinkageData           ( 6),  -- optional parameters
privateData                ( 5)}  -- optional parameters

NetwCapsChanged ::= BIT STRING
{
  progressLocationUser          ( 0),  -- optional parameters
  progressLocationPrivateServLocal ( 1),  -- optional parameters
  progressLocationPublicServLocal ( 2),  -- optional parameters
  progressLocationTransit       ( 3),  -- optional parameters
  progressLocationPublicServRemote ( 4),  -- optional parameters
  progressLocationPrivateServRemote ( 5),  -- optional parameters
  progressLocationLocal         ( 6),  -- optional parameters
  progressLocationInternational   ( 7),  -- optional parameters
  progressLocationNetwBeyondInterworking ( 8),  -- optional parameters
  progressLocationOther         ( 9),  -- optional parameters
  progressDescriptionISDN       (10),  -- optional parameters
  progressDescriptionQSIG       (11),  -- optional parameters
  progressDescriptionOther      (12),  -- optional parameters
  userData                      (13),  -- optional parameters
  typeOfNetworkISDNPublic       (14),  -- optional parameters
  typeOfNetworkNonISDNPublic    (15),  -- optional parameters
  typeOfNetworkISDNPrivate      (16),  -- optional parameters
  typeOfNetworkNonISDNPrivate   (17),  -- optional parameters
  typeOfNetworkOther           (18),  -- optional parameters
  eventsProvidedParameter       (19),  -- optional parameters
  eventsProvidedBridged         (20),  -- optional parameters
  eventsProvidedCallCleared     (21),  -- optional parameters
  eventsProvidedConferenced     (22),  -- optional parameters
  eventsProvidedConnectionCleared (23),  -- optional parameters
  eventsProvidedDelivered       (24),  -- optional parameters
  eventsProvidedDigitsDialed    (25),  -- optional parameters
  eventsProvidedDiverted        (26),  -- optional parameters
  eventsProvidedEstablished     (27),  -- optional parameters
  eventsProvidedFailed          (28),  -- optional parameters
  eventsProvidedHeld            (29),  -- optional parameters
  eventsProvidedNetwCapsChanged (30),  -- optional parameters
  eventsProvidedNetwReached     (31),  -- optional parameters
  eventsProvidedOffered         (32),  -- optional parameters
  eventsProvidedOriginated      (33),  -- optional parameters
  eventsProvidedQueued          (34),  -- optional parameters
  eventsProvidedRetrieved       (35),  -- optional parameters
  eventsProvidedServiceInitiated (36),  -- optional parameters
  eventsProvidedTransferred     (37),  -- optional parameters
  servicesPermitted            (38),  -- optional parameters
  mediaCallCharacteristics      (39),  -- optional parameters
  callCharacteristics           (40),  -- optional parameters
  outboundConnectionInfo        (41),  -- optional parameters
  privateData                   (42)}  -- optional parameters

NetwReached ::= BIT STRING
{
  originatingNIDConnection     ( 0),  -- optional parameters
  userData                      ( 1),  -- optional parameters
  typeOfNetworkISDNPublic       ( 2),  -- optional parameters
  typeOfNetworkNonISDNPublic    ( 3),  -- optional parameters
  typeOfNetworkISDNPrivate      ( 4),  -- optional parameters
  typeOfNetworkNonISDNPrivate   ( 5),  -- optional parameters
  typeOfNetworkOther           ( 6),  -- optional parameters
  eventsProvidedParameter       ( 7),  -- optional parameters
  eventsProvidedBridged         ( 8),  -- optional parameters
  eventsProvidedCallCleared     ( 9),  -- optional parameters
  eventsProvidedConferenced     (10),  -- optional parameters
  eventsProvidedConnectionCleared (11),  -- optional parameters
  eventsProvidedDelivered       (12),  -- optional parameters
  eventsProvidedDigitsDialed    (13),  -- optional parameters
  eventsProvidedDiverted        (14),  -- optional parameters
```

```
eventsProvidedEstablished      (15),      -- optional parameters
eventsProvidedFailed           (16),      -- optional parameters
eventsProvidedHeld             (17),      -- optional parameters
eventsProvidedNetwCapsChanged  (18),      -- optional parameters
eventsProvidedNetwReached      (19),      -- optional parameters
eventsProvidedOffered         (20),      -- optional parameters
eventsProvidedOriginated      (21),      -- optional parameters
eventsProvidedQueued           (22),      -- optional parameters
eventsProvidedRetrieved        (23),      -- optional parameters
eventsProvidedServiceInitiated (24),      -- optional parameters
eventsProvidedTransferred      (25),      -- optional parameters
servicesPermitted              (26),      -- optional parameters
mediaCallCharacteristics       (27),      -- optional parameters
callCharacteristics            (28),      -- optional parameters
outboundConnectionInfo        (29),      -- optional parameters
netwCallingDevice              (30),      -- optional parameters
netwCalledDevice               (31),      -- optional parameters
privateData                    (32)}      -- optional parameters

Offered ::= BIT STRING
{
    originatingNIDConnection      ( 0),      -- optional parameters
    userData                      ( 1),      -- optional parameters
    servicesPermitted             ( 2),      -- optional parameters
    netwCallingDevice             ( 3),      -- optional parameters
    netwCalledDevice              ( 4),      -- optional parameters
    mediaCallCharacteristics       ( 5),      -- optional parameters
    callCharacteristics            ( 6),      -- optional parameters
    offeredConnectionInfo         ( 7),      -- optional parameters
    privateData                   ( 8)}      -- optional parameters

Originated ::= BIT STRING
{
    originatingDevice             ( 0),      -- optional parameters
    servicesPermitted             ( 1),      -- optional parameters
    netwCallingDevice             ( 2),      -- optional parameters
    netwCalledDevice              ( 3),      -- optional parameters
    mediaCallCharacteristics       ( 4),      -- optional parameters
    callCharacteristics            ( 5),      -- optional parameters
    originatedConnectionInfo       ( 6),      -- optional parameters
    privateData                   ( 7)}      -- optional parameters

Queued ::= BIT STRING
{
    numberQueued                  ( 0),      -- optional parameters
    callsInFront                  ( 1),      -- optional parameters
    userData                      ( 2),      -- optional parameters
    servicesPermitted             ( 3),      -- optional parameters
    netwCallingDevice             ( 4),      -- optional parameters
    netwCalledDevice              ( 5),      -- optional parameters
    mediaCallCharacteristics       ( 6),      -- optional parameters
    callCharacteristics            ( 7),      -- optional parameters
    queuedConnectionInfo          ( 8),      -- optional parameters
    privateData                   ( 9)}      -- optional parameters

Retrieved ::= BIT STRING
{
    correlatorData                ( 0),      -- optional parameters
    servicesPermitted             ( 1),      -- optional parameters
    mediaCallCharacteristics       ( 2),      -- optional parameters
    callCharacteristics            ( 3),      -- optional parameters
    retrievedConnectionInfo        ( 4),      -- optional parameters
    callLinkageData               ( 6),      -- optional parameters
    privateData                   ( 5)}      -- optional parameters

ServiceInitiated ::= BIT STRING
{
    servicesPermitted             ( 0),      -- optional parameters
    mediaCallCharacteristics       ( 1),      -- optional parameters
    callCharacteristics            ( 2),      -- optional parameters
    initiatedConnectionInfo        ( 3),      -- optional parameters
    netwCallingDevice             ( 4),      -- optional parameters
    netwCalledDevice              ( 5),      -- optional parameters
```

```
privateData ( 6) -- optional parameters

Transferred ::= BIT STRING
{
    transferredConnectionsEndpointDeviceID ( 0), -- optional parameters
    transferredConnectionsResultingConnectionInfo ( 1), -- optional parameters
    userData ( 2), -- optional parameters
    chargingInfo ( 3), -- optional parameters
    numberUnitsNumberOfChargingUnits ( 4), -- optional parameters
    numberUnitsTypeOfUnits ( 5), -- optional parameters
    numberUnitsNumberOfCurrencyUnits ( 6), -- optional parameters
    typeOfChargingInfoSubTotal ( 7), -- optional parameters
    typeOfChargingInfoTotal ( 8), -- optional parameters
    chargingMultiplierAThousandth ( 9), -- optional parameters
    chargingMultiplierAHundredth (10), -- optional parameters
    chargingMultiplierATenth (11), -- optional parameters
    chargingMultiplierOne (12), -- optional parameters
    chargingMultiplierTen (13), -- optional parameters
    chargingMultiplierHundred (14), -- optional parameters
    chargingMultiplierThousand (15), -- optional parameters
    servicesPermitted (16), -- optional parameters
    mediaCallCharacteristics (17), -- optional parameters
    callCharacteristics (18), -- optional parameters
    connectionInfo (19), -- optional parameters
    privateData (20) -- optional parameters
}

CallAssociatedServList ::= SEQUENCE
{
    associateData [0] IMPLICIT AssociateData OPTIONAL,
    cancelTelephonyTones [1] IMPLICIT CancelTelephonyTones OPTIONAL,
    generateDigits [2] IMPLICIT GenerateDigits OPTIONAL,
    generateTelephonyTones [3] IMPLICIT GenerateTelephonyTones OPTIONAL,
    sendUserInformation [4] IMPLICIT SendUserInformation OPTIONAL
}

AssociateData ::= BIT STRING
{
    accountCode ( 0), -- optional parameters
    authCode ( 1), -- optional parameters
    correlatorData ( 2), -- optional parameters
    callQualifyingData ( 3), -- optional parameters
    privateData ( 4), -- optional parameters
    privateDataInAck ( 5), -- optional parameters
    deviceIDOnly ( 6), -- misc characteristics
    rejectsRequestsWithOldConnectionID ( 7), -- misc characteristics
    ackModelMultiStep ( 8) -- misc characteristics
}

CancelTelephonyTones ::= BIT STRING
{
    privateData ( 0), -- optional parameters
    privateDataInAck ( 1), -- optional parameters
    ackModelMultiStep ( 2) -- misc characteristics
}

GenerateDigits ::= BIT STRING
{
    digitModeDTMF ( 0), -- optional parameters
    digitModePulse ( 1), -- optional parameters
    toneDuration ( 2), -- optional parameters
    pulseRate ( 3), -- optional parameters
    pauseDuration ( 4), -- optional parameters
    privateData ( 5), -- optional parameters
    privateDataInAck ( 6), -- optional parameters
    deviceIDOnly ( 7), -- misc characteristics
    supportsDTMFTonesABCD ( 8), -- misc characteristics
    supportsPauseToneChar ( 9), -- misc characteristics
    ackModelMultiStep (10) -- misc characteristics
}

GenerateTelephonyTones ::= BIT STRING
{
    toneToSendBeep ( 0), -- optional parameters
    toneToSendBilling ( 1), -- optional parameters
    toneToSendBusy ( 2), -- optional parameters
    toneToSendCarrier ( 3), -- optional parameters
}
```


toneToSendConfirmation	(4),	-- optional parameters
toneToSendDial	(5),	-- optional parameters
toneToSendFaxCNG	(6),	-- optional parameters
toneToSendHold	(7),	-- optional parameters
toneToSendHowler	(8),	-- optional parameters
toneToSendIntrusion	(9),	-- optional parameters
toneToSendModemCNG	(10),	-- optional parameters
toneToSendPark	(11),	-- optional parameters
toneToSendRecordWarning	(12),	-- optional parameters
toneToSendReorder	(13),	-- optional parameters
toneToSendRingback	(14),	-- optional parameters
toneToSendSilence	(15),	-- optional parameters
toneToSendSitVC	(16),	-- optional parameters
toneToSendSitIC	(17),	-- optional parameters
toneToSendSitRO	(18),	-- optional parameters
toneToSendSitNC	(19),	-- optional parameters
toneToSendSf0	(20),	-- optional parameters
toneToSendSf1	(21),	-- optional parameters
toneToSendSf2	(22),	-- optional parameters
toneToSendSf3	(23),	-- optional parameters
toneToSendSf4	(24),	-- optional parameters
toneToSendSf5	(25),	-- optional parameters
toneToSendSf6	(26),	-- optional parameters
toneToSendSf7	(27),	-- optional parameters
toneToSendSf8	(28),	-- optional parameters
toneToSendSf9	(29),	-- optional parameters
toneToSendSf10	(30),	-- optional parameters
toneToSendSf11	(31),	-- optional parameters
toneToSendSf12	(32),	-- optional parameters
toneToSendSf13	(33),	-- optional parameters
toneToSendSf14	(34),	-- optional parameters
toneToSendSf15	(35),	-- optional parameters
toneToSendSf16	(36),	-- optional parameters
toneToSendSf17	(37),	-- optional parameters
toneToSendSf18	(38),	-- optional parameters
toneToSendSf19	(39),	-- optional parameters
toneToSendSf20	(40),	-- optional parameters
toneToSendSf21	(41),	-- optional parameters
toneToSendSf22	(42),	-- optional parameters
toneToSendSf23	(43),	-- optional parameters
toneToSendSf24	(44),	-- optional parameters
toneToSendSf25	(45),	-- optional parameters
toneToSendSf26	(46),	-- optional parameters
toneToSendSf27	(47),	-- optional parameters
toneToSendSf28	(48),	-- optional parameters
toneToSendSf29	(49),	-- optional parameters
toneToSendSf30	(50),	-- optional parameters
toneToSendSf31	(51),	-- optional parameters
toneToSendSf32	(52),	-- optional parameters
toneToSendSf33	(53),	-- optional parameters
toneToSendSf34	(54),	-- optional parameters
toneToSendSf35	(55),	-- optional parameters
toneToSendSf36	(56),	-- optional parameters
toneToSendSf37	(57),	-- optional parameters
toneToSendSf38	(58),	-- optional parameters
toneToSendSf39	(59),	-- optional parameters
toneToSendSf40	(60),	-- optional parameters
toneToSendSf41	(61),	-- optional parameters
toneToSendSf42	(62),	-- optional parameters
toneToSendSf43	(63),	-- optional parameters
toneToSendSf44	(64),	-- optional parameters
toneToSendSf45	(65),	-- optional parameters
toneToSendSf46	(66),	-- optional parameters
toneToSendSf47	(67),	-- optional parameters
toneToSendSf48	(68),	-- optional parameters
toneToSendSf49	(69),	-- optional parameters
toneToSendSf50	(70),	-- optional parameters
toneToSendSf51	(71),	-- optional parameters

```
toneToSendSf52          (72),  -- optional parameters
toneToSendSf53          (73),  -- optional parameters
toneToSendSf54          (74),  -- optional parameters
toneToSendSf55          (75),  -- optional parameters
toneToSendSf56          (76),  -- optional parameters
toneToSendSf57          (77),  -- optional parameters
toneToSendSf58          (78),  -- optional parameters
toneToSendSf59          (79),  -- optional parameters
toneToSendSf60          (80),  -- optional parameters
toneToSendSf61          (81),  -- optional parameters
toneToSendSf62          (82),  -- optional parameters
toneToSendSf63          (83),  -- optional parameters
toneToSendSf64          (84),  -- optional parameters
toneToSendSf65          (85),  -- optional parameters
toneToSendSf66          (86),  -- optional parameters
toneToSendSf67          (87),  -- optional parameters
toneToSendSf68          (88),  -- optional parameters
toneToSendSf69          (89),  -- optional parameters
toneToSendSf70          (90),  -- optional parameters
toneToSendSf71          (91),  -- optional parameters
toneToSendSf72          (92),  -- optional parameters
toneToSendSf73          (93),  -- optional parameters
toneToSendSf74          (94),  -- optional parameters
toneToSendSf75          (95),  -- optional parameters
toneToSendSf76          (96),  -- optional parameters
toneToSendSf77          (97),  -- optional parameters
toneToSendSf78          (98),  -- optional parameters
toneToSendSf79          (99),  -- optional parameters
toneToSendSf80          (100), -- optional parameters
toneToSendSf81          (101), -- optional parameters
toneToSendSf82          (102), -- optional parameters
toneToSendSf83          (103), -- optional parameters
toneToSendSf84          (104), -- optional parameters
toneToSendSf85          (105), -- optional parameters
toneToSendSf86          (106), -- optional parameters
toneToSendSf87          (107), -- optional parameters
toneToSendSf88          (108), -- optional parameters
toneToSendSf89          (109), -- optional parameters
toneToSendSf90          (110), -- optional parameters
toneToSendSf91          (111), -- optional parameters
toneToSendSf92          (112), -- optional parameters
toneToSendSf93          (113), -- optional parameters
toneToSendSf94          (114), -- optional parameters
toneToSendSf95          (115), -- optional parameters
toneToSendSf96          (116), -- optional parameters
toneToSendSf97          (117), -- optional parameters
toneToSendSf98          (118), -- optional parameters
toneToSendSf99          (119), -- optional parameters
toneToSendSf100         (120), -- optional parameters
toneDuration            (121), -- optional parameters
privateData             (122), -- optional parameters
privateDataInAck       (123), -- optional parameters
deviceIDOnly           (124), -- misc characteristics
ackModelMultiStep      (125)} -- misc characteristics

SendUserInformation ::= BIT STRING
{
    privateData             ( 0),  -- optional parameters
    privateDataInAck       ( 1),  -- optional parameters
    deviceIDOnly           ( 2),  -- misc characteristics
    ackModelMultiStep      ( 3)} -- misc characteristics

CallAssociatedEvtsList ::= SEQUENCE
{
    callInformation         [0] IMPLICIT CallInformation         OPTIONAL,
    charging                [1] IMPLICIT Charging                OPTIONAL,
    digitsGenerated         [2] IMPLICIT DigitsGenerated         OPTIONAL,
    telephonyTonesGenerated [3] IMPLICIT TelephonyTonesGenerated OPTIONAL,
    serviceCompletionFailure [4] IMPLICIT ServiceCompletionFailure OPTIONAL}
```

```
CallInformation ::= BIT STRING
{
    callingDevice           ( 0),  -- optional parameters
    accountInfo            ( 1),  -- optional parameters
    authorisatinonCode     ( 2),  -- optional parameters
    correlatorData         ( 3),  -- optional parameters
    servicesPermitted      ( 4),  -- optional parameters
    userData               ( 5),  -- optional parameters
    callQualifyingData     ( 6),  -- optional parameters
    connectionInfo         ( 7),  -- optional parameters
    callLinkageData        (10),  -- optional parameters
    privateData            ( 8),  -- optional parameters
    genCallInfoForOutdatedConnID ( 9)} -- misc characteristics

Charging ::= BIT STRING
{
    numberUnitsNumberOfChargingUnits ( 0),  -- optional parameters
    numberUnitsTypeOfUnits           ( 1),  -- optional parameters
    numberUnitsNumberOfCurrencyUnits ( 2),  -- optional parameters
    typeOfChargingInfoSubTotal       ( 3),  -- optional parameters
    typeOfChargingInfoTotal          ( 4),  -- optional parameters
    chargingMultiplierAThousandth    ( 5),  -- optional parameters
    chargingMultiplierAHundredth     ( 6),  -- optional parameters
    chargingMultiplierATenth         ( 7),  -- optional parameters
    chargingMultiplierOne            ( 8),  -- optional parameters
    chargingMultiplierTen            ( 9),  -- optional parameters
    chargingMultiplierHundred        (10),  -- optional parameters
    chargingMultiplierThousand       (11),  -- optional parameters
    privateData                      (12)} -- optional parameters

DigitsGenerated ::= BIT STRING
{
    digitsDurationList ( 0),  -- optional parameters
    pauseDurationList  ( 1),  -- optional parameters
    connectionInfo     ( 2),  -- optional parameters
    privateData        ( 3)} -- optional parameters

TelephonyTonesGenerated ::= BIT STRING
{
    toneToSendBeep           ( 0),  -- optional parameters
    toneToSendBilling        ( 1),  -- optional parameters
    toneToSendBusy           ( 2),  -- optional parameters
    toneToSendCarrier        ( 3),  -- optional parameters
    toneToSendConfirmation   ( 4),  -- optional parameters
    toneToSendDial           ( 5),  -- optional parameters
    toneToSendFaxCNG         ( 6),  -- optional parameters
    toneToSendHold           ( 7),  -- optional parameters
    toneToSendHowler         ( 8),  -- optional parameters
    toneToSendIntrusion      ( 9),  -- optional parameters
    toneToSendModemCNG       (10),  -- optional parameters
    toneToSendPark           (11),  -- optional parameters
    toneToSendRecordWarning  (12),  -- optional parameters
    toneToSendReorder        (13),  -- optional parameters
    toneToSendRingback       (14),  -- optional parameters
    toneToSendSilence        (15),  -- optional parameters
    toneToSendSitVC          (16),  -- optional parameters
    toneToSendSitIC          (17),  -- optional parameters
    toneToSendSitRO          (18),  -- optional parameters
    toneToSendSitNC          (19),  -- optional parameters
    toneToSendSf0            (20),  -- optional parameters
    toneToSendSf1            (21),  -- optional parameters
    toneToSendSf2            (22),  -- optional parameters
    toneToSendSf3            (23),  -- optional parameters
    toneToSendSf4            (24),  -- optional parameters
    toneToSendSf5            (25),  -- optional parameters
    toneToSendSf6            (26),  -- optional parameters
    toneToSendSf7            (27),  -- optional parameters
    toneToSendSf8            (28),  -- optional parameters
    toneToSendSf9            (29),  -- optional parameters
    toneToSendSf10           (30),  -- optional parameters
    toneToSendSf11           (31),  -- optional parameters
    toneToSendSf12           (32),  -- optional parameters
```



```

toneToSendSf81          (101), -- optional parameters
toneToSendSf82          (102), -- optional parameters
toneToSendSf83          (103), -- optional parameters
toneToSendSf84          (104), -- optional parameters
toneToSendSf85          (105), -- optional parameters
toneToSendSf86          (106), -- optional parameters
toneToSendSf87          (107), -- optional parameters
toneToSendSf88          (108), -- optional parameters
toneToSendSf89          (109), -- optional parameters
toneToSendSf90          (110), -- optional parameters
toneToSendSf91          (111), -- optional parameters
toneToSendSf92          (112), -- optional parameters
toneToSendSf93          (113), -- optional parameters
toneToSendSf94          (114), -- optional parameters
toneToSendSf95          (115), -- optional parameters
toneToSendSf96          (116), -- optional parameters
toneToSendSf97          (117), -- optional parameters
toneToSendSf98          (118), -- optional parameters
toneToSendSf99          (119), -- optional parameters
toneToSendSf100         (120), -- optional parameters
toneFrequency           (121), -- optional parameters
toneDuration            (122), -- optional parameters
pauseDurationList       (123), -- optional parameters
connectionInfo          (124), -- optional parameters
privateData             (125)} -- optional parameters

ServiceCompletionFailure ::= BIT STRING
{
    primaryCallConnectionInfo      ( 0), -- optional parameters
    secondaryCallConnectionInfo    ( 1), -- optional parameters
    otherDevicesPrimaryCallList    ( 2), -- optional parameters
    otherDevicesSecondaryCallList  ( 3), -- optional parameters
    mediaCallCharacteristics       ( 4), -- optional parameters
    privateData                    ( 5)} -- optional parameters

MediaServList ::= SEQUENCE
{
    attachMediaService      [0] IMPLICIT AttachMediaService      OPTIONAL,
    detachMediaService      [1] IMPLICIT DetachMediaService      OPTIONAL}

AttachMediaService ::= BIT STRING
{
    mediaServiceVersion          ( 0), -- optional parameters
    mediaServiceInstanceID       ( 1), -- optional parameters
    connectionModeConsultConference ( 2), -- optional parameters
    connectionModeConsultConferenceHold ( 3), -- optional parameters
    connectionModeDeflect        ( 4), -- optional parameters
    connectionModeDirectedPickup ( 5), -- optional parameters
    connectionModeJoin           ( 6), -- optional parameters
    connectionModeSingleStepConference ( 7), -- optional parameters
    connectionModeSingleStepConferenceHold ( 8), -- optional parameters
    connectionModeSingleStepTransfer ( 9), -- optional parameters
    connectionModeTransfer       (10), -- optional parameters
    connectionModeDirect         (11), -- optional parameters
    requestedConnectionState      (12), -- optional parameters
    privateData                  (13), -- optional parameters
    mediaServiceInstanceIDInAck   (14), -- optional parameters
    mediaConnectionInfoInAck      (15), -- optional parameters
    privateDataInAck              (16), -- optional parameters
    deviceIDOnly                 (17), -- misc characteristics
    ackModelMultiStep            (18)} -- misc characteristics

DetachMediaService ::= BIT STRING
{
    alerting                    ( 0), -- initial states
    connected                   ( 1), -- initial states
    fail                        ( 2), -- initial states
    hold                        ( 3), -- initial states
    queued                      ( 4), -- initial states
    privateData                 ( 5), -- optional parameters
    privateDataInAck            ( 6), -- optional parameters
    deviceIDOnly                ( 7), -- misc characteristics

```

```
ackModelMultiStep          ( 8)} -- misc characteristics

MediaEvtsList ::= SEQUENCE
{
    mediaAttached  [0] IMPLICIT  MediaAttached  OPTIONAL,
    mediaDetached  [1] IMPLICIT  MediaDetached  OPTIONAL}

MediaAttached ::= BIT STRING
{
    mediaServiceVersion          ( 0), -- optional parameters
    mediaServiceInstanceID      ( 1), -- optional parameters
    mediaStreamID                ( 2), -- optional parameters
    mediaCallCharacteristics     ( 3), -- optional parameters
    callCharacteristics          ( 4), -- optional parameters
    mediaConnectionInfo         ( 5), -- optional parameters
    privateData                  ( 6)} -- optional parameters

MediaDetached ::= BIT STRING
{
    mediaServiceVersion          ( 0), -- optional parameters
    mediaServiceInstanceID      ( 1), -- optional parameters
    mediaStreamID                ( 2), -- optional parameters
    mediaCallCharacteristics     ( 3), -- optional parameters
    callCharacteristics          ( 4), -- optional parameters
    mediaConnectionInfo         ( 5), -- optional parameters
    privateData                  ( 6)} -- optional parameters

RouteingServList ::= SEQUENCE
{
    routeRegister      [ 0] IMPLICIT RouteRegister      OPTIONAL,
    routeRegisterCancel [ 1] IMPLICIT RouteRegisterCancel OPTIONAL,
    routeRegisterAbort [ 2] IMPLICIT RouteRegisterAbort  OPTIONAL,
    reRoute            [ 3] IMPLICIT ReRoute             OPTIONAL,
    routeEnd           [ 4] IMPLICIT RouteEnd            OPTIONAL,
    routeReject        [ 5] IMPLICIT RouteReject        OPTIONAL,
    routeRequest       [ 6] IMPLICIT RouteRequest        OPTIONAL,
    routeSelect        [ 7] IMPLICIT RouteSelect        OPTIONAL,
    routeUsed          [ 8] IMPLICIT RouteUsed          OPTIONAL}

RouteRegister ::= BIT STRING
{
    routingDevice          ( 0), -- optional parameters
    requestedMonitorMediaClass ( 1), -- optional parameters
    requestedMonitorMediaClassAudio ( 2), -- optional parameters
    requestedMonitorMediaClassData ( 3), -- optional parameters
    requestedMonitorMediaClassImage ( 4), -- optional parameters
    requestedMonitorMediaClassVoice ( 5), -- optional parameters
    privateData            ( 6), -- optional parameters
    actualRouteingMediaClassInAck ( 7), -- optional parameters
    privateDataInAck       ( 8), -- optional parameters
    allRouteingDevices     ( 9)} -- misc characteristics

RouteRegisterAbort ::= BIT STRING
{
    privateData          ( 0)} -- optional parameters

RouteRegisterCancel ::= BIT STRING
{
    privateData          ( 0), -- optional parameters
    privateDataInAck     ( 1)} -- optional parameters

ReRoute ::= BIT STRING
{
    replyTimeout         ( 1), -- optional parameters
    correlatorData       ( 2), -- optional parameters
    privateData          ( 3)} -- optional parameters

RouteEnd ::= BIT STRING
{
    errorValue           ( 1), -- optional parameters
    correlatorData       ( 2), -- optional parameters
    privateData          ( 3), -- optional parameters
    supportsSending      ( 4), -- misc characteristics
    supportsReceiving    ( 5)} -- misc characteristics

RouteReject ::= BIT STRING
{
    rejectCauseBusyOverflow ( 0), -- optional parameters
```

```
rejectCauseQueueTimeOverflow ( 1), -- optional parameters
rejectCauseCapacityOverflow ( 2), -- optional parameters
rejectCauseCalendarOverflow ( 3), -- optional parameters
rejectCauseUnknownOverflow ( 4), -- optional parameters
correlatorData ( 5), -- optional parameters
privateData ( 6)} -- optional parameters

RouteRequest ::= BIT STRING
{
    callingDevice ( 0), -- optional parameters
    routeingDevice ( 1), -- optional parameters
    routeSelAlgorithmACD ( 2), -- optional parameters
    routeSelAlgorithmEmergency ( 3), -- optional parameters
    routeSelAlgorithmLeastCost ( 4), -- optional parameters
    routeSelAlgorithmNormal ( 5), -- optional parameters
    routeSelAlgorithmUserDefined ( 6), -- optional parameters
    priority ( 7), -- optional parameters
    replyTimeout ( 8), -- optional parameters
    correlatorData ( 9), -- optional parameters
    mediaCallCharacteristics (10), -- optional parameters
    callCharacteristics (11), -- optional parameters
    routedCallInfo (12), -- optional parameters
    privateData (13), -- optional parameters
    nonCallRelatedRouteing (14)} -- misc characteristics

RouteSelect ::= BIT STRING
{
    alternateRoutes ( 0), -- optional parameters
    remainRetriesNoListAvailable ( 1), -- optional parameters
    remainRetriesNoCountAvailable ( 2), -- optional parameters
    remainRetriesRetryCount ( 3), -- optional parameters
    routeUsed ( 4), -- optional parameters
    correlatorData ( 5), -- optional parameters
    privateData ( 6)} -- optional parameters

RouteUsed ::= BIT STRING
{
    callingDevice ( 0), -- optional parameters
    domain ( 1), -- optional parameters
    correlatorData ( 2), -- optional parameters
    privateData ( 3)} -- optional parameters

PhysDevServList ::= SEQUENCE
{
    buttonPress [ 0] IMPLICIT ButtonPress OPTIONAL,
    getAuditoryApparatusInfo [ 1] IMPLICIT GetAuditoryApparatusInfo OPTIONAL,
    getButtonInformation [ 2] IMPLICIT GetButtonInformation OPTIONAL,
    getDisplay [ 3] IMPLICIT GetDisplay OPTIONAL,
    getHookSwitchStatus [ 4] IMPLICIT GetHookSwitchStatus OPTIONAL,
    getLampInfo [ 5] IMPLICIT GetLampInfo OPTIONAL,
    getLampMode [ 6] IMPLICIT GetLampMode OPTIONAL,
    getMessageWaitingIndicator [ 7] IMPLICIT GetMessageWaitingIndicator OPTIONAL,
    getMicrophoneGain [ 8] IMPLICIT GetMicrophoneGain OPTIONAL,
    getMicrophoneMute [ 9] IMPLICIT GetMicrophoneMute OPTIONAL,
    getRingerStatus [10] IMPLICIT GetRingerStatus OPTIONAL,
    getSpeakerMute [11] IMPLICIT GetSpeakerMute OPTIONAL,
    getSpeakerVolume [12] IMPLICIT GetSpeakerVolume OPTIONAL,
    setButtonInformation [13] IMPLICIT SetButtonInformation OPTIONAL,
    setDisplay [14] IMPLICIT SetDisplay OPTIONAL,
    setHookSwitchStatus [15] IMPLICIT SetHookSwitchStatus OPTIONAL,
    setLampMode [16] IMPLICIT SetLampMode OPTIONAL,
    setMessageWaitingIndicator [17] IMPLICIT SetMessageWaitingIndicator OPTIONAL,
    setMicrophoneGain [18] IMPLICIT SetMicrophoneGain OPTIONAL,
    setMicrophoneMute [19] IMPLICIT SetMicrophoneMute OPTIONAL,
    setRingerStatus [20] IMPLICIT SetRingerStatus OPTIONAL,
    setSpeakerMute [21] IMPLICIT SetSpeakerMute OPTIONAL,
    setSpeakerVolume [22] IMPLICIT SetSpeakerVolume OPTIONAL}

ButtonPress ::= BIT STRING
{
    privateData ( 0), -- optional parameters
    privateDataInAck ( 1), -- optional parameters
    ackModelMultiStep ( 2)} -- misc characteristics
```

```
GetAuditoryApparatusInfo ::= BIT STRING
{
    auditoryApparatus          ( 0),  -- optional parameters
    privateData                ( 1),  -- optional parameters
    auditoryApparatusTypeSpeakerphone ( 2),  -- optional parameters
    auditoryApparatusTypeHandset   ( 3),  -- optional parameters
    auditoryApparatusTypeHeadset   ( 4),  -- optional parameters
    auditoryApparatusTypeSpeakerOnlyPhone ( 5),  -- optional parameters
    auditoryApparatusTypeeothers   ( 6),  -- optional parameters
    speakerPresent              ( 7),  -- optional parameters
    speakerVolumeSettable        ( 8),  -- optional parameters
    speakerVolumeReadable        ( 9),  -- optional parameters
    speakerMuteSettable          (10),  -- optional parameters
    speakerMuteReadable          (11),  -- optional parameters
    microphonePresent            (12),  -- optional parameters
    microphoneGainSettable       (13),  -- optional parameters
    microphoneGainReadable       (14),  -- optional parameters
    microphoneMuteSettable       (15),  -- optional parameters
    microphoneMuteReadable       (16),  -- optional parameters
    hookswitchSettable           (17),  -- optional parameters
    hookswitchOnHook             (18),  -- optional parameters
    privateDataInAck             (19)}  -- optional parameters

GetButtonInformation ::= BIT STRING
{
    button                      ( 0),  -- optional parameters
    privateData                 ( 1),  -- optional parameters
    buttonLabelInAck            ( 2),  -- optional parameters
    buttonLabelSettableInAck    ( 3),  -- optional parameters
    buttonFunctionInAck         ( 4),  -- optional parameters
    buttonAssociatedNumberInAck ( 5),  -- optional parameters
    buttonAssociatedNumberSettableInAck ( 6),  -- optional parameters
    listOfLampsInAck           ( 7),  -- optional parameters
    privateDataInAck            ( 8)}  -- optional parameters

GetDisplay ::= BIT STRING
{
    displayID                   ( 0),  -- optional parameters
    privateData                 ( 1),  -- optional parameters
    characterSetASCII           ( 2),  -- optional parameters
    characterSetUnicode         ( 3),  -- optional parameters
    characterSetProprietary     ( 4),  -- optional parameters
    privateDataInAck            ( 5)}  -- optional parameters

GetHookSwitchStatus ::= BIT STRING
{
    hookSwitch                  ( 0),  -- optional parameters
    privateData                 ( 1),  -- optional parameters
    privateDataInAck            ( 2)}  -- optional parameters

GetLampInfo ::= BIT STRING
{
    lamp                        ( 0),  -- optional parameters
    privateData                 ( 1),  -- optional parameters
    lampLabelInAck              ( 2),  -- optional parameters
    buttonInAck                 ( 3),  -- optional parameters
    lampColorInAck              ( 4),  -- optional parameters
    privateDataInAck            ( 5)}  -- optional parameters

GetLampMode ::= BIT STRING
{
    lamp                        ( 0),  -- optional parameters
    privateData                 ( 1),  -- optional parameters
    lampModeInAck               ( 2),  -- optional parameters
    lampBrightnessNormal        ( 3),  -- optional parameters
    lampBrightnessDim           ( 4),  -- optional parameters
    lampBrightnessBright        ( 5),  -- optional parameters
    lampColorInAck              ( 6),  -- optional parameters
    buttonInAck                 ( 7),  -- optional parameters
    privateDataInAck            ( 8)}  -- optional parameters

GetMessageWaitingIndicator ::= BIT STRING
{
    privateData                 ( 0),  -- optional parameter
```



```
deviceForMsgInAck          ( 1),  -- optional parameter
lampIsPresentInAck        ( 2),  -- optional parameter
privateDataInAck          ( 3)}  -- optional parameters

GetMicrophoneGain ::= BIT STRING
{
  auditoryApparatus      ( 0),  -- optional parameters
  privateData            ( 1),  -- optional parameters
  micGainAbsInAck        ( 2),  -- optional parameters
  privateDataInAck       ( 3)}  -- optional parameters

GetMicrophoneMute ::= BIT STRING
{
  auditoryApparatus      ( 0),  -- optional parameters
  privateData            ( 1),  -- optional parameters
  privateDataInAck       ( 2)}  -- optional parameters

GetRingerStatus ::= BIT STRING
{
  ringer                 ( 0),  -- optional parameters
  privateData            ( 1),  -- optional parameters
  ringCountInAck         ( 2),  -- optional parameters
  ringPatternInAck       ( 3),  -- optional parameters
  ringVolumeInAck        ( 4),  -- optional parameters
  ringVolumeAbsInAck     ( 5),  -- optional parameters
  privateDataInAck       ( 6)}  -- optional parameters

GetSpeakerMute ::= BIT STRING
{
  auditoryApparatus      ( 0),  -- optional parameters
  privateDataInAck       ( 1),  -- optional parameters
  privateData            ( 2)}  -- optional parameters

GetSpeakerVolume ::= BIT STRING
{
  auditoryApparatus      ( 0),  -- optional parameters
  privateData            ( 1),  -- optional parameters
  speakerVolAbsInAck     ( 2),  -- optional parameters
  privateDataInAck       ( 3)}  -- optional parameters

SetButtonInformation ::= BIT STRING
{
  buttonLabel            ( 0),  -- optional parameters
  buttonAssociatedNumber ( 1),  -- optional parameters
  privateData            ( 2),  -- optional parameters
  privateDataInAck       ( 3),  -- optional parameters
  ackModelMultiStep      ( 4)}  -- misc characteristics

SetDisplay ::= BIT STRING
{
  physBaseRowNumber      ( 0),  -- optional parameters
  physColumnRowNumber    ( 1),  -- optional parameters
  offset                 ( 2),  -- optional parameters
  privateData            ( 3),  -- optional parameters
  privateDataInAck       ( 4),  -- optional parameters
  supportsModifyingPosition ( 5), -- misc characteristics
  ackModelMultiStep      ( 6)}  -- misc characteristics

SetHookSwitchStatus ::= BIT STRING
{
  privateData            ( 0),  -- optional parameters
  ackModelMultiStep      ( 1)}  -- misc characteristics

SetLampMode ::= BIT STRING
{
  lampModeBrokenFlutter  ( 0),  -- optional parameter
  lampModeFlutter        ( 1),  -- optional parameter
  lampModeOff            ( 2),  -- optional parameter
  lampModeSteady         ( 3),  -- optional parameter
  lampModeWink           ( 4),  -- optional parameter
  lampModeReserved       ( 5),  -- optional parameter
  lampModeSf0            ( 6),  -- optional parameters
  lampModeSf1            ( 7),  -- optional parameters
  lampModeSf2            ( 8),  -- optional parameters
  lampModeSf3            ( 9),  -- optional parameters
  lampModeSf4            (10),  -- optional parameters
  lampModeSf5            (11),  -- optional parameters
```

lampModeSf6	(12),	-- optional parameters
lampModeSf7	(13),	-- optional parameters
lampModeSf8	(14),	-- optional parameters
lampModeSf9	(15),	-- optional parameters
lampModeSf10	(16),	-- optional parameters
lampModeSf11	(17),	-- optional parameters
lampModeSf12	(18),	-- optional parameters
lampModeSf13	(19),	-- optional parameters
lampModeSf14	(20),	-- optional parameters
lampModeSf15	(21),	-- optional parameters
lampModeSf16	(22),	-- optional parameters
lampModeSf17	(23),	-- optional parameters
lampModeSf18	(24),	-- optional parameters
lampModeSf19	(25),	-- optional parameters
lampModeSf20	(26),	-- optional parameters
lampModeSf21	(27),	-- optional parameters
lampModeSf22	(28),	-- optional parameters
lampModeSf23	(29),	-- optional parameters
lampModeSf24	(30),	-- optional parameters
lampModeSf25	(31),	-- optional parameters
lampModeSf26	(32),	-- optional parameters
lampModeSf27	(33),	-- optional parameters
lampModeSf28	(34),	-- optional parameters
lampModeSf29	(35),	-- optional parameters
lampModeSf30	(36),	-- optional parameters
lampModeSf31	(37),	-- optional parameters
lampModeSf32	(38),	-- optional parameters
lampModeSf33	(39),	-- optional parameters
lampModeSf34	(40),	-- optional parameters
lampModeSf35	(41),	-- optional parameters
lampModeSf36	(42),	-- optional parameters
lampModeSf37	(43),	-- optional parameters
lampModeSf38	(44),	-- optional parameters
lampModeSf39	(45),	-- optional parameters
lampModeSf40	(46),	-- optional parameters
lampModeSf41	(47),	-- optional parameters
lampModeSf42	(48),	-- optional parameters
lampModeSf43	(49),	-- optional parameters
lampModeSf44	(50),	-- optional parameters
lampModeSf45	(51),	-- optional parameters
lampModeSf46	(52),	-- optional parameters
lampModeSf47	(53),	-- optional parameters
lampModeSf48	(54),	-- optional parameters
lampModeSf49	(55),	-- optional parameters
lampModeSf50	(56),	-- optional parameters
lampModeSf51	(57),	-- optional parameters
lampModeSf52	(58),	-- optional parameters
lampModeSf53	(59),	-- optional parameters
lampModeSf54	(60),	-- optional parameters
lampModeSf55	(61),	-- optional parameters
lampModeSf56	(62),	-- optional parameters
lampModeSf57	(63),	-- optional parameters
lampModeSf58	(64),	-- optional parameters
lampModeSf59	(65),	-- optional parameters
lampModeSf60	(66),	-- optional parameters
lampModeSf61	(67),	-- optional parameters
lampModeSf62	(68),	-- optional parameters
lampModeSf63	(69),	-- optional parameters
lampModeSf64	(70),	-- optional parameters
lampModeSf65	(71),	-- optional parameters
lampModeSf66	(72),	-- optional parameters
lampModeSf67	(73),	-- optional parameters
lampModeSf68	(74),	-- optional parameters
lampModeSf69	(75),	-- optional parameters
lampModeSf70	(76),	-- optional parameters
lampModeSf71	(77),	-- optional parameters
lampModeSf72	(78),	-- optional parameters
lampModeSf73	(79),	-- optional parameters

lampModeSf74	(80),	-- optional parameters
lampModeSf75	(81),	-- optional parameters
lampModeSf76	(82),	-- optional parameters
lampModeSf77	(83),	-- optional parameters
lampModeSf78	(84),	-- optional parameters
lampModeSf79	(85),	-- optional parameters
lampModeSf80	(86),	-- optional parameters
lampModeSf81	(87),	-- optional parameters
lampModeSf82	(88),	-- optional parameters
lampModeSf83	(89),	-- optional parameters
lampModeSf84	(90),	-- optional parameters
lampModeSf85	(91),	-- optional parameters
lampModeSf86	(92),	-- optional parameters
lampModeSf87	(93),	-- optional parameters
lampModeSf88	(94),	-- optional parameters
lampModeSf89	(95),	-- optional parameters
lampModeSf90	(96),	-- optional parameters
lampModeSf91	(97),	-- optional parameters
lampModeSf92	(98),	-- optional parameters
lampModeSf93	(99),	-- optional parameters
lampModeSf94	(100),	-- optional parameter
lampBrightnessNormal	(101),	-- optional parameter
lampBrightnessDim	(102),	-- optional parameter
lampBrightnessBright	(103),	-- optional parameter
lampColorNoColor	(104),	-- optional parameter
lampColorRed	(105),	-- optional parameter
lampColorYellow	(106),	-- optional parameter
lampColorGreen	(107),	-- optional parameter
lampColorBlue	(108),	-- optional parameter
lampColorReserved	(109),	-- optional parameter
lampColorSf0	(110),	-- optional parameters
lampColorSf1	(111),	-- optional parameters
lampColorSf2	(112),	-- optional parameters
lampColorSf3	(113),	-- optional parameters
lampColorSf4	(114),	-- optional parameters
lampColorSf5	(115),	-- optional parameters
lampColorSf6	(116),	-- optional parameters
lampColorSf7	(117),	-- optional parameters
lampColorSf8	(118),	-- optional parameters
lampColorSf9	(119),	-- optional parameters
lampColorSf10	(120),	-- optional parameters
lampColorSf11	(121),	-- optional parameters
lampColorSf12	(122),	-- optional parameters
lampColorSf13	(123),	-- optional parameters
lampColorSf14	(124),	-- optional parameters
lampColorSf15	(125),	-- optional parameters
lampColorSf16	(126),	-- optional parameters
lampColorSf17	(127),	-- optional parameters
lampColorSf18	(128),	-- optional parameters
lampColorSf19	(129),	-- optional parameters
lampColorSf20	(130),	-- optional parameters
lampColorSf21	(131),	-- optional parameters
lampColorSf22	(132),	-- optional parameters
lampColorSf23	(133),	-- optional parameters
lampColorSf24	(134),	-- optional parameters
lampColorSf25	(135),	-- optional parameters
lampColorSf26	(136),	-- optional parameters
lampColorSf27	(137),	-- optional parameters
lampColorSf28	(138),	-- optional parameters
lampColorSf29	(139),	-- optional parameters
lampColorSf30	(140),	-- optional parameters
lampColorSf31	(141),	-- optional parameters
lampColorSf32	(142),	-- optional parameters
lampColorSf33	(143),	-- optional parameters
lampColorSf34	(144),	-- optional parameters
lampColorSf35	(145),	-- optional parameters
lampColorSf36	(146),	-- optional parameters
lampColorSf37	(147),	-- optional parameters

```
lampColorSf38      (148), -- optional parameters
lampColorSf39      (149), -- optional parameters
lampColorSf40      (150), -- optional parameters
lampColorSf41      (151), -- optional parameters
lampColorSf42      (152), -- optional parameters
lampColorSf43      (153), -- optional parameters
lampColorSf44      (154), -- optional parameters
lampColorSf45      (155), -- optional parameters
lampColorSf46      (156), -- optional parameters
lampColorSf47      (157), -- optional parameters
lampColorSf48      (158), -- optional parameters
lampColorSf49      (159), -- optional parameters
lampColorSf50      (160), -- optional parameters
lampColorSf51      (161), -- optional parameters
lampColorSf52      (162), -- optional parameters
lampColorSf53      (163), -- optional parameters
lampColorSf54      (164), -- optional parameters
lampColorSf55      (165), -- optional parameters
lampColorSf56      (166), -- optional parameters
lampColorSf57      (167), -- optional parameters
lampColorSf58      (168), -- optional parameters
lampColorSf59      (169), -- optional parameters
lampColorSf60      (170), -- optional parameters
lampColorSf61      (171), -- optional parameters
lampColorSf62      (172), -- optional parameters
lampColorSf63      (173), -- optional parameters
lampColorSf64      (174), -- optional parameters
lampColorSf65      (175), -- optional parameters
lampColorSf66      (176), -- optional parameters
lampColorSf67      (177), -- optional parameters
lampColorSf68      (178), -- optional parameters
lampColorSf69      (179), -- optional parameters
lampColorSf70      (180), -- optional parameters
lampColorSf71      (181), -- optional parameters
lampColorSf72      (182), -- optional parameters
lampColorSf73      (183), -- optional parameters
lampColorSf74      (184), -- optional parameters
lampColorSf75      (185), -- optional parameters
lampColorSf76      (186), -- optional parameters
lampColorSf77      (187), -- optional parameters
lampColorSf78      (188), -- optional parameters
lampColorSf79      (189), -- optional parameters
lampColorSf80      (190), -- optional parameters
lampColorSf81      (191), -- optional parameters
lampColorSf82      (192), -- optional parameters
lampColorSf83      (193), -- optional parameters
lampColorSf84      (194), -- optional parameters
lampColorSf85      (195), -- optional parameters
lampColorSf86      (196), -- optional parameters
lampColorSf87      (197), -- optional parameters
lampColorSf88      (198), -- optional parameters
lampColorSf89      (199), -- optional parameters
lampColorSf90      (200), -- optional parameters
lampColorSf91      (201), -- optional parameters
lampColorSf92      (202), -- optional parameters
lampColorSf93      (203), -- optional parameters
lampColorSf94      (204), -- optional parameters
privateData        (205), -- optional parameters
privateDataInAck   (206), -- optional parameters
ackModelMultiStep (207)} -- misc characteristics

SetMessageWaitingIndicator ::= BIT STRING
{
    deviceForMsg      ( 0), -- optional parameters
    privateData       ( 1), -- optional parameters
    privateDataInAck  ( 2), -- optional parameters
    ackModelMultiStep ( 3)} -- misc characteristics

SetMicrophoneGain ::= BIT STRING
```

```
{      microphoneGainAbs          (0),    -- optional parameters
      microphoneGainInc          (1),    -- optional parameters
      privateData                (2),    -- optional parameters
      privateDataInAck          (3),    -- optional parameters
      ackModelMultiStep         (4)}    -- misc characteristics

SetMicrophoneMute ::= BIT STRING
{      privateData                ( 0),    -- optional parameters
      privateDataInAck          ( 1),    -- optional parameters
      ackModelMultiStep         ( 2)}    -- misc characteristics

SetRingerStatus ::= BIT STRING
{      ringerModeRinging         ( 0),    -- optional parameters
      ringerModeNotRinging      ( 1),    -- optional parameters
      ringVolumeAbs             ( 2),    -- optional parameters
      ringVolumeInc             ( 3),    -- optional parameters
      privateData                ( 4),    -- optional parameters
      privateDataInAck          ( 5),    -- optional parameters
      ackModelMultiStep         ( 6)}    -- misc characteristics

SetSpeakerMute ::= BIT STRING
{      privateData                ( 0),    -- optional parameters
      privateDataInAck          ( 1),    -- optional parameters
      ackModelMultiStep         ( 2)}    -- misc characteristics

SetSpeakerVolume ::= BIT STRING
{      speakerVolumeAbs         ( 0),    -- optional parameters
      speakerVolumeInc         ( 1),    -- optional parameters
      privateData                ( 2),    -- optional parameters
      privateDataInAck          ( 3),    -- optional parameters
      ackModelMultiStep         ( 4),    -- misc characteristics
      resettedAfterCall         ( 5),    -- misc characteristics
      notSettableWhileActive    ( 6)}    -- misc characteristics

PhysDevEvtsList ::= SEQUENCE
{      buttonInformation         [0] IMPLICIT ButtonInformation      OPTIONAL,
      buttonPress               [1] IMPLICIT ButtonPressEvent       OPTIONAL,
      displayUpdated            [2] IMPLICIT DisplayUpdated         OPTIONAL,
      hookswitch                [3] IMPLICIT Hookswitch            OPTIONAL,
      lampMode                  [4] IMPLICIT LampMode               OPTIONAL,
      messageWaiting            [5] IMPLICIT MessageWaiting        OPTIONAL,
      microphoneGain            [6] IMPLICIT MicrophoneGain         OPTIONAL,
      microphoneMute            [7] IMPLICIT MicrophoneMute         OPTIONAL,
      ringerStatus              [8] IMPLICIT RingerStatus          OPTIONAL,
      speakerMute               [9] IMPLICIT SpeakerMute            OPTIONAL,
      speakerVolume             [10] IMPLICIT SpeakerVolume         OPTIONAL}

ButtonInformation ::= BIT STRING
{      buttonLabel               ( 0),    -- optional parameters
      buttonAssociatedNumber     ( 1),    -- optional parameters
      buttonPressIndicator      ( 2),    -- optional parameters
      privateData                ( 3)}    -- optional parameters

ButtonPressEvent ::= BIT STRING
{      buttonLabel               ( 0),    -- optional parameters
      buttonAssociatedNumber     ( 1),    -- optional parameters
      privateData                ( 2)}    -- optional parameters

DisplayUpdated ::= BIT STRING
{      characterSetASCII         ( 0),    -- optional parameters
      characterSetUnicode        ( 1),    -- optional parameters
      characterSetProprietary    ( 2),    -- optional parameters
      privateData                ( 3)}    -- optional parameters

Hookswitch ::= BIT STRING
{      privateData                ( 0)}    -- optional parameters

LampMode ::= BIT STRING
```

```
{ lampModeBrokenFlutter      ( 0),  -- optional parameter
  lampModeFlutter           ( 1),  -- optional parameter
  lampModeOff               ( 2),  -- optional parameter
  lampModeSteady            ( 3),  -- optional parameter
  lampModeWink              ( 4),  -- optional parameter
  lampModeReserved         ( 5),  -- optional parameter
  lampModeSf0               ( 6),  -- optional parameters
  lampModeSf1               ( 7),  -- optional parameters
  lampModeSf2               ( 8),  -- optional parameters
  lampModeSf3               ( 9),  -- optional parameters
  lampModeSf4               (10),  -- optional parameters
  lampModeSf5               (11),  -- optional parameters
  lampModeSf6               (12),  -- optional parameters
  lampModeSf7               (13),  -- optional parameters
  lampModeSf8               (14),  -- optional parameters
  lampModeSf9               (15),  -- optional parameters
  lampModeSf10              (16),  -- optional parameters
  lampModeSf11              (17),  -- optional parameters
  lampModeSf12              (18),  -- optional parameters
  lampModeSf13              (19),  -- optional parameters
  lampModeSf14              (20),  -- optional parameters
  lampModeSf15              (21),  -- optional parameters
  lampModeSf16              (22),  -- optional parameters
  lampModeSf17              (23),  -- optional parameters
  lampModeSf18              (24),  -- optional parameters
  lampModeSf19              (25),  -- optional parameters
  lampModeSf20              (26),  -- optional parameters
  lampModeSf21              (27),  -- optional parameters
  lampModeSf22              (28),  -- optional parameters
  lampModeSf23              (29),  -- optional parameters
  lampModeSf24              (30),  -- optional parameters
  lampModeSf25              (31),  -- optional parameters
  lampModeSf26              (32),  -- optional parameters
  lampModeSf27              (33),  -- optional parameters
  lampModeSf28              (34),  -- optional parameters
  lampModeSf29              (35),  -- optional parameters
  lampModeSf30              (36),  -- optional parameters
  lampModeSf31              (37),  -- optional parameters
  lampModeSf32              (38),  -- optional parameters
  lampModeSf33              (39),  -- optional parameters
  lampModeSf34              (40),  -- optional parameters
  lampModeSf35              (41),  -- optional parameters
  lampModeSf36              (42),  -- optional parameters
  lampModeSf37              (43),  -- optional parameters
  lampModeSf38              (44),  -- optional parameters
  lampModeSf39              (45),  -- optional parameters
  lampModeSf40              (46),  -- optional parameters
  lampModeSf41              (47),  -- optional parameters
  lampModeSf42              (48),  -- optional parameters
  lampModeSf43              (49),  -- optional parameters
  lampModeSf44              (50),  -- optional parameters
  lampModeSf45              (51),  -- optional parameters
  lampModeSf46              (52),  -- optional parameters
  lampModeSf47              (53),  -- optional parameters
  lampModeSf48              (54),  -- optional parameters
  lampModeSf49              (55),  -- optional parameters
  lampModeSf50              (56),  -- optional parameters
  lampModeSf51              (57),  -- optional parameters
  lampModeSf52              (58),  -- optional parameters
  lampModeSf53              (59),  -- optional parameters
  lampModeSf54              (60),  -- optional parameters
  lampModeSf55              (61),  -- optional parameters
  lampModeSf56              (62),  -- optional parameters
  lampModeSf57              (63),  -- optional parameters
  lampModeSf58              (64),  -- optional parameters
  lampModeSf59              (65),  -- optional parameters
  lampModeSf60              (66),  -- optional parameters
  lampModeSf61              (67),  -- optional parameters
```

lampModeSf62	(68),	-- optional parameters
lampModeSf63	(69),	-- optional parameters
lampModeSf64	(70),	-- optional parameters
lampModeSf65	(71),	-- optional parameters
lampModeSf66	(72),	-- optional parameters
lampModeSf67	(73),	-- optional parameters
lampModeSf68	(74),	-- optional parameters
lampModeSf69	(75),	-- optional parameters
lampModeSf70	(76),	-- optional parameters
lampModeSf71	(77),	-- optional parameters
lampModeSf72	(78),	-- optional parameters
lampModeSf73	(79),	-- optional parameters
lampModeSf74	(80),	-- optional parameters
lampModeSf75	(81),	-- optional parameters
lampModeSf76	(82),	-- optional parameters
lampModeSf77	(83),	-- optional parameters
lampModeSf78	(84),	-- optional parameters
lampModeSf79	(85),	-- optional parameters
lampModeSf80	(86),	-- optional parameters
lampModeSf81	(87),	-- optional parameters
lampModeSf82	(88),	-- optional parameters
lampModeSf83	(89),	-- optional parameters
lampModeSf84	(90),	-- optional parameters
lampModeSf85	(91),	-- optional parameters
lampModeSf86	(92),	-- optional parameters
lampModeSf87	(93),	-- optional parameters
lampModeSf88	(94),	-- optional parameters
lampModeSf89	(95),	-- optional parameters
lampModeSf90	(96),	-- optional parameters
lampModeSf91	(97),	-- optional parameters
lampModeSf92	(98),	-- optional parameters
lampModeSf93	(99),	-- optional parameters
lampModeSf94	(100),	-- optional parameter
lampBrightnessNormal	(101),	-- optional parameter
lampBrightnessDim	(102),	-- optional parameter
lampBrightnessBright	(103),	-- optional parameter
lampColorNoColor	(104),	-- optional parameter
lampColorRed	(105),	-- optional parameter
lampColorYellow	(106),	-- optional parameter
lampColorGreen	(107),	-- optional parameter
lampColorBlue	(108),	-- optional parameter
lampColorReserved	(109),	-- optional parameter
lampColorSf0	(110),	-- optional parameters
lampColorSf1	(111),	-- optional parameters
lampColorSf2	(112),	-- optional parameters
lampColorSf3	(113),	-- optional parameters
lampColorSf4	(114),	-- optional parameters
lampColorSf5	(115),	-- optional parameters
lampColorSf6	(116),	-- optional parameters
lampColorSf7	(117),	-- optional parameters
lampColorSf8	(118),	-- optional parameters
lampColorSf9	(119),	-- optional parameters
lampColorSf10	(120),	-- optional parameters
lampColorSf11	(121),	-- optional parameters
lampColorSf12	(122),	-- optional parameters
lampColorSf13	(123),	-- optional parameters
lampColorSf14	(124),	-- optional parameters
lampColorSf15	(125),	-- optional parameters
lampColorSf16	(126),	-- optional parameters
lampColorSf17	(127),	-- optional parameters
lampColorSf18	(128),	-- optional parameters
lampColorSf19	(129),	-- optional parameters
lampColorSf20	(130),	-- optional parameters
lampColorSf21	(131),	-- optional parameters
lampColorSf22	(132),	-- optional parameters
lampColorSf23	(133),	-- optional parameters
lampColorSf24	(134),	-- optional parameters
lampColorSf25	(135),	-- optional parameters


```
    lampColorSf94                (204), -- optional parameters
    privateData                   (205)} -- optional parameters

MessageWaiting ::= BIT STRING
{
    deviceForMsg                 ( 0), -- optional parameters
    privateData                  ( 1)} -- optional parameters

MicrophoneGain ::= BIT STRING
{
    microphoneGainAbs            ( 0), -- optional parameters
    microphoneGainInc           ( 1), -- optional parameters
    privateData                  ( 2)} -- optional parameters

MicrophoneMute ::= BIT STRING
{
    privateData                  ( 0)} -- optional parameters

RingerStatus ::= BIT STRING
{
    ringerModeRinging           ( 0), -- optional parameters
    ringerModeNotRinging        ( 1), -- optional parameters
    ringCount                    ( 2), -- optional parameters
    ringPattern                  ( 3), -- optional parameters
    ringVolumeAbs                ( 4), -- optional parameters
    ringVolumeInc                ( 5), -- optional parameters
    privateData                  ( 6)} -- optional parameters

SpeakerMute ::= BIT STRING
{
    privateData                  ( 0)} -- optional parameters

SpeakerVolume ::= BIT STRING
{
    speakerVolumeAbs            ( 0), -- optional parameters
    speakerVolumeInc            ( 1), -- optional parameters
    privateData                  ( 2)} -- optional parameters

LogicalServList ::= SEQUENCE
{
    callBackNonCallRel          [ 0] IMPLICIT CallBackNonCallRel          OPTIONAL,
    callBackMsgNonCallRel       [ 1] IMPLICIT CallBackMsgNonCallRel       OPTIONAL,
    cancelCallBack              [ 2] IMPLICIT CancelCallBack              OPTIONAL,
    cancelCallBackMsg           [ 3] IMPLICIT CancelCallBackMsg           OPTIONAL,
    getAgentState               [ 4] IMPLICIT GetAgentState               OPTIONAL,
    getAutoAnswer               [ 5] IMPLICIT GetAutoAnswer               OPTIONAL,
    getAutoWorkMode             [ 6] IMPLICIT GetAutoWorkMode             OPTIONAL,
    getCallerIDStatus           [ 7] IMPLICIT GetCallerIDStatus           OPTIONAL,
    getDoNotDisturb             [ 8] IMPLICIT GetDoNotDisturb             OPTIONAL,
    getForwarding               [ 9] IMPLICIT GetForwarding               OPTIONAL,
    getLastNumberDialed         [10] IMPLICIT GetLastNumberDialed         OPTIONAL,
    getRouteingMode             [11] IMPLICIT GetRouteingMode             OPTIONAL,
    setAgentState               [12] IMPLICIT SetAgentState               OPTIONAL,
    setAutoAnswer               [13] IMPLICIT SetAutoAnswer               OPTIONAL,
    setAutoWorkMode             [14] IMPLICIT SetAutoWorkMode             OPTIONAL,
    setCallerIDStatus           [15] IMPLICIT SetCallerIDStatus           OPTIONAL,
    setDoNotDisturb             [16] IMPLICIT SetDoNotDisturb             OPTIONAL,
    setForwarding               [17] IMPLICIT SetForwarding               OPTIONAL,
    setRouteingMode             [18] IMPLICIT SetRouteingMode             OPTIONAL}

CallBackNonCallRel ::= BIT STRING
{
    privateData                  ( 0), -- optional parameters
    privateDataInAck            ( 1), -- optional parameters
    additionalReqForbidden       ( 2), -- optional parameters
    ackModelMultiStep           ( 3)} -- misc characteristics

CallBackMsgNonCallRel ::= BIT STRING
{
    privateData                  ( 0), -- optional parameters
    privateDataInAck            ( 1), -- optional parameters
    additionalReqForbidden       ( 2), -- optional parameters
    ackModelMultiStep           ( 3)} -- misc characteristics

CancelCallBack ::= BIT STRING
{
    privateData                  ( 0), -- optional parameters
    privateDataInAck            ( 1), -- optional parameters
```

```
    ackModelMultiStep          ( 2),  -- misc characteristics
    supportsClearing           ( 3)}  -- misc characteristics

CancelCallBackMsg ::= BIT STRING
{
    privateData                ( 0),  -- optional parameters
    privateDataInAck           ( 1),  -- optional parameters
    ackModelMultiStep          ( 2),  -- misc characteristics
    supportsClearing           ( 3)}  -- misc characteristics

GetAgentState ::= BIT STRING
{
    acdGroup                   ( 0),  -- optional parameters
    privateData                ( 1),  -- optional parameters
    agentStateListAgentIDInAck ( 2),  -- optional parameters
    agentGroupInAck            ( 3),  -- optional parameters
    pendingAgentStateInAck     ( 4),  -- optional parameters
    agentStateConditionForcedPauseInAck ( 5),  -- optional parameters
    agentStateConditionPauseInAck ( 6),  -- optional parameters
    privateDataInAck           ( 7)}  -- optional parameters

GetAutoAnswer ::= BIT STRING
{
    privateData                ( 0),  -- optional parameters
    numberOfRingsInAck         ( 1),  -- optional parameters
    privateDataInAck           ( 2)}  -- optional parameters

GetAutoWorkMode ::= BIT STRING
{
    privateData                ( 0),  -- optional parameters
    autoWorkIntervalInAck     ( 1),  -- optional parameters
    privateDataInAck           ( 2)}  -- optional parameters

GetCallerIDStatus ::= BIT STRING
{
    privateData                ( 0),  -- optional parameters
    privateDataInAck           ( 1)}  -- optional parameters

GetDoNotDisturb ::= BIT STRING
{
    privateData                ( 0),  -- optional parameters
    callOriginParameterInAck  ( 1),  -- optional parameters
    callOriginInternInAck     ( 2),  -- optional parameters
    callOriginExternInAck     ( 3),  -- optional parameters
    callingDeviceListInAck    ( 4),  -- optional parameters
    privateDataInAck           ( 5)}  -- optional parameters

GetForwarding ::= BIT STRING
{
    privateData                ( 0),  -- optional parameters
    forwardListInAck           ( 1),  -- optional parameters
    forwardListImmediateInAck  ( 2),  -- optional parameters
    forwardListBusyInAck       ( 3),  -- optional parameters
    forwardListDNDInAck        ( 4),  -- optional parameters
    forwardListNoAnsInAck      ( 5),  -- optional parameters
    forwardListBusyIntInAck     ( 6),  -- optional parameters
    forwardListBusyExtInAck     ( 7),  -- optional parameters
    forwardListDNDIntInAck     ( 8),  -- optional parameters
    forwardListDNDExtInAck     ( 9),  -- optional parameters
    forwardListNoAnsIntInAck   (10),  -- optional parameters
    forwardListNoAnsExtInAck   (11),  -- optional parameters
    forwardListImmIntInAck     (12),  -- optional parameters
    forwardListImmExtInAck     (13),  -- optional parameters
    forwardDNInAck             (14),  -- optional parameters
    forwardDefaultInAck        (15),  -- optional parameters
    forwardDefaultTypeAndDNInAck (16),  -- optional parameters
    forwardDefaultTypeInAck    (17),  -- optional parameters
    forwardDefaultDNInAck      (18),  -- optional parameters
    ringCountInAck             (19),  -- optional parameters
    privateDataInAck           (20)}  -- optional parameters

GetLastNumberDialed ::= BIT STRING
{
    privateData                ( 0),  -- optional parameters
    privateDataInAck           ( 1)}  -- optional parameters
```

```
GetRouteingMode ::= BIT STRING
{
    privateData                ( 0), -- optional parameters
    privateDataInAck          ( 1)} -- optional parameters

SetAgentState ::= BIT STRING
{
    requestedAgentStateLoggedOn      ( 0), -- optional parameters
    requestedAgentStateLoggedOff     ( 1), -- optional parameters
    requestedAgentStateNotReady      ( 2), -- optional parameters
    requestedAgentStateReady         ( 3), -- optional parameters
    requestedAgentStateWorkingAfterCall ( 4), -- optional parameters
    agentID                          ( 5), -- optional parameters
    password                         ( 6), -- optional parameters
    group                            ( 7), -- optional parameters
    privateData                     ( 8), -- optional parameters
    pendingAgentStateWorkingAfterCallInAck ( 9), -- optional parameters
    pendingAgentStateNotReadyInAck   (10), -- optional parameters
    pendingAgentStateNullInAck       (11), -- optional parameters
    privateDataInAck                 (12), -- optional parameters
    ackModelMultiStep                (13), -- misc characteristics
    groupDeviceAllowedInReq          (14), -- misc characteristics
    aCDDeviceAllowedInReq            (15), -- misc characteristics
    delayTransitionIfBusy             (16), -- misc characteristics
    delayTransitionIfWorkingAfterCall (17)} -- misc characteristics

SetAutoAnswer ::= BIT STRING
{
    numberOfRings                ( 0), -- optional parameters
    privateData                  ( 1), -- optional parameters
    privateDataInAck             ( 2), -- optional parameters
    ackModelMultiStep            ( 3)} -- misc characteristics

SetAutoWorkMode ::= BIT STRING
{
    autoWorkInterval              ( 0), -- optional parameters
    privateData                   ( 1), -- optional parameters
    privateDataInAck              ( 2), -- optional parameters
    ackModelMultiStep             ( 3), -- misc characteristics
    groupDeviceAllowedInReq       ( 4), -- misc characteristics
    aCDDeviceAllowedInReq         ( 5)} -- misc characteristics

SetCallerIDStatus ::= BIT STRING
{
    privateData                   ( 0), -- optional parameters
    privateDataInAck              ( 1), -- optional parameters
    ackModelMultiStep             ( 2)} -- misc characteristics

SetDoNotDisturb ::= BIT STRING
{
    callOriginationInternal        ( 0), -- optional parameters
    callOriginationExternal        ( 1), -- optional parameters
    callingDeviceList              ( 2), -- optional parameters
    privateData                    ( 3), -- optional parameters
    privateDataInAck              ( 4), -- optional parameters
    ackModelMultiStep             ( 5)} -- misc characteristics

SetForwarding ::= BIT STRING
{
    forwardingTypeBusy             ( 0), -- optional parameters
    forwardingTypeBusyInt         ( 1), -- optional parameters
    forwardingTypeBusyExt         ( 2), -- optional parameters
    forwardingTypeDND             ( 3), -- optional parameters
    forwardingTypeDNDInt         ( 4), -- optional parameters
    forwardingTypeDNDExt         ( 5), -- optional parameters
    forwardingTypeNoAns          ( 6), -- optional parameters
    forwardingTypeNoAnsInt       ( 7), -- optional parameters
    forwardingTypeNoAnsExt       ( 8), -- optional parameters
    forwardingTypeImmediate      ( 9), -- optional parameters
    forwardingTypeImmInt         (10), -- optional parameters
    forwardingTypeImmExt         (11), -- optional parameters
    forwardDN                    (12), -- optional parameters
    ringCount                    (13), -- optional parameters
    privateData                  (14), -- optional parameters
    privateDataInAck             (15), -- optional parameters
```

```
ackModelMultiStep      (16)} -- misc characteristics

SetRouteingMode ::= BIT STRING
{
    privateData          ( 0), -- optional parameters
    privateDataInAck     ( 1), -- optional parameters
    ackModelMultiStep    ( 2)} -- misc characteristics

LogicalEvtsList ::= SEQUENCE
{
    agentBusy            [0] IMPLICIT AgentBusy          OPTIONAL,
    agentLoggedOff       [1] IMPLICIT AgentLoggedOff      OPTIONAL,
    agentLoggedOn        [2] IMPLICIT AgentLoggedOn       OPTIONAL,
    agentNotReady        [3] IMPLICIT AgentNotReady       OPTIONAL,
    agentReady           [4] IMPLICIT AgentReady          OPTIONAL,
    agentWorkingAfterCall [5] IMPLICIT AgentWorkingAfterCall OPTIONAL,
    autoAnswer           [6] IMPLICIT AutoAnswer         OPTIONAL,
    autoWorkMode         [7] IMPLICIT AutoWorkMode       OPTIONAL,
    callBack             [8] IMPLICIT CallBackEvent      OPTIONAL,
    callBackMessage      [9] IMPLICIT CallBackMessageEvent OPTIONAL,
    callerIDStatus       [10] IMPLICIT CallerIDStatus     OPTIONAL,
    doNotDisturb         [11] IMPLICIT DoNotDisturb      OPTIONAL,
    forwarding           [12] IMPLICIT Forwarding        OPTIONAL,
    routeingMode         [13] IMPLICIT RouteingMode      OPTIONAL}

AgentBusy ::= BIT STRING
{
    agentID              ( 0), -- optional parameters
    acdGroup             ( 1), -- optional parameters
    pendingAgentStateWorkingAfterCall ( 2), -- optional parameters
    pendingAgentStateNotReady ( 3), -- optional parameters
    pendingAgentStateReady ( 4), -- optional parameters
    pendingAgentStateNull ( 5), -- optional parameters
    cause                ( 6), -- optional parameters
    privateData          ( 7)} -- optional parameters

AgentLoggedOff ::= BIT STRING
{
    agentID              ( 0), -- optional parameters
    acdGroup             ( 1), -- optional parameters
    agentPassword        ( 2), -- optional parameters
    cause                ( 3), -- optional parameters
    privateData          ( 4)} -- optional parameters

AgentLoggedOn ::= BIT STRING
{
    agentID              ( 0), -- optional parameters
    acdGroup             ( 1), -- optional parameters
    agentPassword        ( 2), -- optional parameters
    cause                ( 3), -- optional parameters
    privateData          ( 4)} -- optional parameters

AgentNotReady ::= BIT STRING
{
    agentID              ( 0), -- optional parameters
    acdGroup             ( 1), -- optional parameters
    cause                ( 2), -- optional parameters
    privateData          ( 3)} -- optional parameters

AgentReady ::= BIT STRING
{
    agentID              ( 0), -- optional parameters
    acdGroup             ( 1), -- optional parameters
    cause                ( 2), -- optional parameters
    privateData          ( 3)} -- optional parameters

AgentWorkingAfterCall ::= BIT STRING
{
    agentID              ( 0), -- optional parameters
    acdGroup             ( 1), -- optional parameters
    pendingAgentStateNotReady ( 2), -- optional parameters
    pendingAgentStateReady ( 3), -- optional parameters
    pendingAgentStateNull ( 4), -- optional parameters
    cause                ( 5), -- optional parameters
    privateData          ( 6)} -- optional parameters
```

```
AutoAnswer ::= BIT STRING
{
    numberOfRings      ( 0),  -- optional parameters
    privateData        ( 1)}  -- optional parameters

AutoWorkMode ::= BIT STRING
{
    privateData        ( 0)}  -- optional parameters

CallBackEvent ::= BIT STRING
{
    privateData        ( 0)}  -- optional parameters

CallBackMessageEvent ::= BIT STRING
{
    privateData        ( 0)}  -- optional parameters

CallerIDStatus ::= BIT STRING
{
    privateData        ( 0)}  -- optional parameters

DoNotDisturb ::= BIT STRING
{
    callOriginationParameter ( 0),  -- optional parameters
    callOriginationInternal  ( 1),  -- optional parameters
    callOriginationExternal  ( 2),  -- optional parameters
    callingDeviceList        ( 3),  -- optional parameters
    privateData              ( 4)}  -- optional parameters

Forwarding ::= BIT STRING
{
    forwardingTypeBusy      ( 0),
    forwardingTypeBusyInt   ( 1),
    forwardingTypeBusyExt   ( 2),
    forwardingTypeDND       ( 3),
    forwardingTypeDNDInt    ( 4),
    forwardingTypeDNDExt    ( 5),
    forwardingTypeNoAns     ( 6),
    forwardingTypeNoAnsInt  ( 7),
    forwardingTypeNoAnsExt  ( 8),
    forwardingTypeImmediate ( 9),
    forwardingTypeImmInt    (10),
    forwardingTypeImmExt    (11),
    forwardTo               (12),
    forwardDefaultTypeAndDN (13),
    forwardDefaultType      (14),
    forwardDefaultDN        (15),
    ringCount               (16),
    privateData             (17)}

RouteingMode ::= BIT STRING
{
    privateData        ( 0)}  -- optional parameters

DeviceMaintEvtsList ::= SEQUENCE
{
    backInService      [0] IMPLICIT BackInService      OPTIONAL,
    deviceCapsChanged [1] IMPLICIT DeviceCapsChanged   OPTIONAL,
    outOfService       [2] IMPLICIT OutOfService       OPTIONAL}

BackInService ::= BIT STRING
{
    cause              ( 0),  -- optional parameters
    privateData        ( 1)}  -- optional parameters

DeviceCapsChanged ::= BIT STRING
{
    cause              ( 0),  -- optional parameters
    privateData        ( 1)}  -- optional parameters

OutOfService ::= BIT STRING
{
    cause              ( 0),  -- optional parameters
    privateData        ( 1)}  -- optional parameters

IOServicesServList ::= SEQUENCE
{
    ioRegister          [ 0] IMPLICIT IoRegister        OPTIONAL,
    ioRegisterAbort     [ 1] IMPLICIT IoRegisterAbort   OPTIONAL,
    ioRegisterCancel    [ 2] IMPLICIT IoRegisterCancel  OPTIONAL,
```

```
dataPathResumed      [ 3] IMPLICIT DataPathResumed  OPTIONAL,
dataPathSuspended   [ 4] IMPLICIT DataPathSuspended OPTIONAL,
fastData             [ 5] IMPLICIT FastData          OPTIONAL,
resumeDataPath      [ 6] IMPLICIT ResumeDataPath    OPTIONAL,
sendBroadcastData   [ 7] IMPLICIT SendBroadcastData  OPTIONAL,
sendData            [ 8] IMPLICIT SendData        OPTIONAL,
sendMulticastData   [ 9] IMPLICIT SendMulticastData  OPTIONAL,
startDataPath       [10] IMPLICIT StartDataPath   OPTIONAL,
stopDataPath        [11] IMPLICIT StopDataPath    OPTIONAL,
suspendDataPath     [12] IMPLICIT SuspendDataPath   OPTIONAL}

IoRegister ::= BIT STRING
{
  ioDevice           ( 0),  -- optional parameters
  privateData        ( 1),  -- optional parameters
  privateDataInAck   ( 2),  -- optional parameters
  allIODevices       ( 3)}  -- misc characteristics

IoRegisterAbort ::= BIT STRING
{
  privateData        ( 0)}  -- optional parameters

IoRegisterCancel ::= BIT STRING
{
  privateData        ( 0),  -- optional parameters
  privateDataInAck   ( 1)}  -- optional parameters

DataPathResumed ::= BIT STRING
{
  privateData        ( 0),  -- optional parameters
  privateDataInAck   ( 1)}  -- optional parameters

DataPathSuspended ::= BIT STRING
{
  privateData        ( 0),  -- optional parameters
  privateDataInAck   ( 1)}  -- optional parameters

FastData ::= BIT STRING
{
  objectDevice       ( 0),  -- optional parameters
  objectCall         ( 1),  -- optional parameters
  dataPathTypeText   ( 2),  -- optional parameters
  dataPathTypeVoice  ( 3),  -- optional parameters
  displayAttribPhyBaseRowNumber ( 4),  -- optional parameters
  displayAttribPhyBaseColumnNumber ( 5),  -- optional parameters
  displayAttribOffset ( 6),  -- optional parameters
  privateData        ( 7),  -- optional parameters
  privateDataInAck   ( 8),  -- optional parameters
  supportsModifyingPosition ( 9)}  -- misc characteristics

ResumeDataPath ::= BIT STRING
{
  privateData        ( 0),  -- optional parameters
  privateDataInAck   ( 1),  -- optional parameters
  sendsDataPathResumed ( 2)}  -- misc characteristics

SendBroadcastData ::= BIT STRING
{
  privateData        ( 0),  -- optional parameters
  dataPathTypeText   ( 1),  -- optional parameters
  dataPathTypeVoice  ( 2),  -- optional parameters
  displayAttribPhyBaseRowNumber ( 3),  -- optional parameters
  displayAttribPhyBaseColumnNumber ( 4),  -- optional parameters
  displayAttribOffset ( 5),  -- optional parameters
  privateDataInAck   ( 6),  -- optional parameters
  supportsModifyingPosition ( 7)}  -- misc characteristics

SendData ::= BIT STRING
{
  displayAttribPhyBaseRowNumber ( 0),  -- optional parameters
  displayAttribPhyBaseColumnNumber ( 1),  -- optional parameters
  displayAttribOffset ( 2),  -- optional parameters
  ioCauseTerminationCharReceived ( 3),  -- optional parameters
  ioCauseCharCountReached ( 4),  -- optional parameters
  ioCauseTimeout     ( 5),  -- optional parameters
  ioCauseSfTerminated ( 6),  -- optional parameters
  privateData        ( 7),  -- optional parameters
```

```
privateDataInAck          ( 8),  -- optional parameters
supportsModifyingPosition ( 9)}  -- misc characteristics

SendMulticastData ::= BIT STRING
{
  ioData          ( 0),  -- optional parameters
  displayAttribPhyBaseRowNumber ( 1),  -- optional parameters
  displayAttribPhyBaseColumnNumber ( 2),  -- optional parameters
  displayAttribOffset ( 3),  -- optional parameters
  privateData     ( 4),  -- optional parameters
  privateDataInAck ( 5),  -- optional parameters
  supportsModifyingPosition ( 6)}  -- misc characteristics

StartDataPath ::= BIT STRING
{
  objectDevice          ( 0),  -- optional parameters
  objectCall           ( 1),  -- optional parameters
  dataPathDirectionCfToObject ( 2),  -- optional parameters
  dataPathDirectionObjectToCf ( 3),  -- optional parameters
  dataPathDirectionBidirectional ( 4),  -- optional parameters
  dataPathTypeText     ( 5),  -- optional parameters
  dataPathTypeVoice    ( 6),  -- optional parameters
  numberOfCharsToCollect ( 7),  -- optional parameters
  terminationChar      ( 8),  -- optional parameters
  timeout              ( 9),  -- optional parameters
  privateData          (10),  -- optional parameters
  numberOfCharsToCollectInAck (11),  -- optional parameters
  terminationCharInAck (12),  -- optional parameters
  timeoutInAck         (13),  -- optional parameters
  privateDataInAck     (14)}  -- optional parameters

StopDataPath ::= BIT STRING
{
  privateData          ( 0),  -- optional parameters
  privateDataInAck     ( 1)}  -- optional parameters

SuspendDataPath ::= BIT STRING
{
  privateData          ( 0),  -- optional parameters
  privateDataInAck     ( 1)}  -- optional parameters

DataCollectionServList ::= SEQUENCE
{
  dataCollected      [ 0] IMPLICIT DataCollected      OPTIONAL,
  dataCollectionResumed [ 1] IMPLICIT DataCollectionResumed OPTIONAL,
  dataCollectionSuspended [ 2] IMPLICIT DataCollectionSuspended OPTIONAL,
  resumeDataCollection [ 3] IMPLICIT ResumeDataCollection OPTIONAL,
  startDataCollection [ 4] IMPLICIT StartDataCollection OPTIONAL,
  stopDataCollection  [ 5] IMPLICIT StopDataCollection  OPTIONAL,
  suspendDataCollection [ 6] IMPLICIT SuspendDataCollection OPTIONAL}

DataCollected ::= BIT STRING
{
  digitsDuration          ( 0),  -- optional parameters
  digitsPauseDuration    ( 1),  -- optional parameters
  toneDetectedBeep       ( 2),  -- optional parameters
  toneDetectedBilling    ( 3),  -- optional parameters
  toneDetectedBusy       ( 4),  -- optional parameters
  toneDetectedCarrier    ( 5),  -- optional parameters
  toneDetectedConfirmation ( 6),  -- optional parameters
  toneDetectedDial       ( 7),  -- optional parameters
  toneDetectedFaxCNG     ( 8),  -- optional parameters
  toneDetectedHold       ( 9),  -- optional parameters
  toneDetectedHowler     (10),  -- optional parameters
  toneDetectedIntrusion  (11),  -- optional parameters
  toneDetectedModemCNG   (12),  -- optional parameters
  toneDetectedPark       (13),  -- optional parameters
  toneDetectedRecordWarning (14),  -- optional parameters
  toneDetectedReorder    (15),  -- optional parameters
  toneDetectedRingback   (16),  -- optional parameters
  toneDetectedSilence    (17),  -- optional parameters
  toneDetectedSitVC      (18),  -- optional parameters
  toneDetectedSitIC      (19),  -- optional parameters
  toneDetectedSitRO      (20),  -- optional parameters
```

```
toneDetectedSitNC          (21),  -- optional parameters
toneDetectedSf0           (22),  -- optional parameters
toneDetectedSf1           (23),  -- optional parameters
toneDetectedSf2           (24),  -- optional parameters
toneDetectedSf3           (25),  -- optional parameters
toneDetectedSf4           (26),  -- optional parameters
toneDetectedSf5           (27),  -- optional parameters
toneDetectedSf6           (28),  -- optional parameters
toneDetectedSf7           (29),  -- optional parameters
toneDetectedSf8           (30),  -- optional parameters
toneDetectedSf9           (31),  -- optional parameters
toneDetectedSf10          (32),  -- optional parameters
toneDetectedOther         (33),  -- optional parameters
toneFrequency             (34),  -- optional parameters
toneDuration              (35),  -- optional parameters
tonePauseDuration         (36),
connectionInfo            (37),  -- optional parameters
dcollCauseFushCharReceived (38),  -- optional parameters
dcollCauseCharCountReached (39),  -- optional parameters
dcollCauseTimeout         (40),  -- optional parameters
dcollCauseSFTerminated    (41),  -- optional parameters
privateData               (42),  -- optional parameters
privateDataInAck          (43)}  -- optional parameters

DataCollectionResumed ::= BIT STRING
{
    privateData          ( 0),  -- optional parameters
    privateDataInAck     ( 1)}  -- optional parameters

DataCollectionSuspended ::= BIT STRING
{
    privateData          ( 0),  -- optional parameters
    privateDataInAck     ( 1)}  -- optional parameters

ResumeDataCollection ::= BIT STRING
{
    privateData          ( 0),  -- optional parameters
    privateDataInAck     ( 1)}  -- optional parameters

StartDataCollection ::= BIT STRING
{
    objectDevice          ( 0),  -- optional parameters
    objectCall            ( 1),  -- optional parameters
    dataCollectionTypeDigits ( 2),  -- optional parameters
    dataCollectionTypeTones ( 3),  -- optional parameters
    digitsReportingCriteriaNumChars ( 4),  -- optional parameters
    digitsReportingCriteriaFlushChar ( 5),  -- optional parameters
    digitsReportingCriteriaTimeout ( 6),  -- optional parameters
    privateData          ( 7),  -- optional parameters
    privateDataInAck     ( 8)}  -- optional parameters

StopDataCollection ::= BIT STRING
{
    privateData          ( 0),  -- optional parameters
    privateDataInAck     ( 1)}  -- optional parameters

SuspendDataCollection ::= BIT STRING
{
    privateData          ( 0),  -- optional parameters
    privateDataInAck     ( 1)}  -- optional parameters

VoiceUnitServList ::= SEQUENCE
{
    concatenateMsg        [ 0] IMPLICIT ConcatenateMsg    OPTIONAL,
    deleteMsg            [ 1] IMPLICIT DeleteMsg          OPTIONAL,
    playMsg               [ 2] IMPLICIT PlayMsg            OPTIONAL,
    queryVoiceAttrib      [ 3] IMPLICIT QueryVoiceAttrib   OPTIONAL,
    recordMsg             [ 4] IMPLICIT RecordMsg          OPTIONAL,
    reposition            [ 5] IMPLICIT Reposition         OPTIONAL,
    resume                [ 6] IMPLICIT Resume             OPTIONAL,
    review                [ 7] IMPLICIT Review             OPTIONAL,
    setVoiceAttrib        [ 8] IMPLICIT SetVoiceAttrib     OPTIONAL,
    stop                  [ 9] IMPLICIT Stop               OPTIONAL,
    suspend               [10] IMPLICIT Suspend            OPTIONAL,
    synthesiseMsg         [11] IMPLICIT SynthesiseMsg      OPTIONAL}
```



```
ConcatenateMsg ::= BIT STRING
{
    privateData          ( 0),  -- optional parameters
    privateDataInAck    ( 1)}  -- optional parameters

DeleteMsg ::= BIT STRING
{
    privateData          ( 0),  -- optional parameters
    privateDataInAck    ( 1)}  -- optional parameters

PlayMsg ::= BIT STRING
{
    duration              ( 0),  -- optional parameters
    terminationParameter ( 1),  -- optional parameters
    terminationDurationExceeded ( 2), -- optional parameters
    terminationDTMFDigitDetected ( 3), -- optional parameters
    terminationEndOfSpeechDetected ( 4), -- optional parameters
    terminationSpeech    ( 5),  -- optional parameters
    privateData          ( 6),  -- optional parameters
    privateDataInAck    ( 7),  -- optional parameters
    multipleMsgsSimultaneously ( 8)} -- miscellaneous characteristics

QueryVoiceAttrib ::= BIT STRING
{
    attribToQueryEncodingAlgorithm ( 0),  -- optional parameters
    attribToQuerySamplingRate      ( 1),  -- optional parameters
    attribToQueryDuration          ( 2),  -- optional parameters
    attribToQueryFilename          ( 3),  -- optional parameters
    attribToQueryCurrentPosition   ( 4),  -- optional parameters
    attribToQueryCurrentSpeed      ( 5),  -- optional parameters
    attribToQueryCurrentVolume     ( 6),  -- optional parameters
    attribToQueryCurrentLevel      ( 7),  -- optional parameters
    attribToQueryCurrentState      ( 8),  -- optional parameters
    connection                    ( 9),  -- optional parameters
    duration                      (10),  -- optional parameters
    terminationParameter           (11),  -- optional parameters
    terminationDurationExceeded    (12),  -- optional parameters
    terminationDTMFDigitDetected  (13),  -- optional parameters
    terminationEndOfSpeechDetected (14),  -- optional parameters
    terminationSpeech              (15),  -- optional parameters
    privateData                   (16),  -- optional parameters
    attribInAckEncodingAlgorithmADPCM6K (17), -- optional parameters
    attribInAckEncodingAlgorithmADPCM8K (18), -- optional parameters
    attribInAckEncodingAlgorithmMuLawPCM6K (19), -- optional parameters
    attribInAckEncodingAlgorithmALawPCM6K (20), -- optional parameters
    attribInAckSamplingRate        (21),  -- optional parameters
    attribInAckDuration            (22),  -- optional parameters
    attribInAckFilename            (23),  -- optional parameters
    attribInAckCurrentPosition     (24),  -- optional parameters
    attribInAckCurrentSpeed        (25),  -- optional parameters
    attribInAckCurrentVolumeAbs    (26),  -- optional parameters
    attribInAckCurrentGain         (27),  -- optional parameters
    attribInAckCurrentState        (28),  -- optional parameters
    privateDataInAck              (29)}  -- optional parameters

RecordMsg ::= BIT STRING
{
    samplingRate          ( 0),  -- optional parameters
    encodingAlgorithmADPCM6K ( 1), -- optional parameters
    encodingAlgorithmADPCM8K ( 2), -- optional parameters
    encodingAlgorithmMuLawPCM6K ( 3), -- optional parameters
    encodingAlgorithmALawPCM6K ( 4), -- optional parameters
    maxDuration          ( 5),  -- optional parameters
    terminationParameter ( 6),  -- optional parameters
    terminationDurationExceeded ( 7), -- optional parameters
    terminationDTMFDigitDetected ( 8), -- optional parameters
    terminationEndOfDataDetected ( 9), -- optional parameters
    terminationSpeechDetected (10), -- optional parameters
    privateData          (11),  -- optional parameters
    privateDataInAck    (12)}  -- optional parameters

Reposition ::= BIT STRING
```

```
{
    periodOfRepositionStartOfMsg          ( 0),  -- optional parameters
    periodOfRepositionEndOfMsg            ( 1),  -- optional parameters
    periodOfRepositionRelativePointer     ( 2),  -- optional parameters
    msgToReposition                       ( 3),  -- optional parameters
    privateData                           ( 4),  -- optional parameters
    privateDataInAck                      ( 5)}  -- optional parameters

Resume ::= BIT STRING
{
    msgToResume          ( 0),  -- optional parameters
    duration             ( 1),  -- optional parameters
    privateData          ( 2),  -- optional parameters
    privateDataInAck    ( 3)}  -- optional parameters

Review ::= BIT STRING
{
    periodToResumeStartOfMsg          ( 0),  -- optional parameters
    periodToResumeLengthOfReview     ( 1),  -- optional parameters
    privateData                      ( 2),  -- optional parameters
    privateDataInAck                 ( 3)}  -- optional parameters

SetVoiceAttrib ::= BIT STRING
{
    currentSpeed          ( 0),  -- optional parameters
    currentVolumeAbs     ( 1),  -- optional parameters
    currentVolumeInc     ( 2),  -- optional parameters
    periodToResumeStartOfMsg ( 3),  -- optional parameters
    periodToResumeLengthOfReview ( 4),  -- optional parameters
    currentGain          ( 5),  -- optional parameters
    message              ( 6),  -- optional parameters
    privateData          ( 7),  -- optional parameters
    privateDataInAck    ( 8)}  -- optional parameters

Stop ::= BIT STRING
{
    privateData          ( 0),  -- optional parameters
    privateDataInAck    ( 1)}  -- optional parameters

Suspend ::= BIT STRING
{
    message              ( 0),  -- optional parameters
    privateData          ( 1),  -- optional parameters
    privateDataInAck    ( 2)}  -- optional parameters

SynthesizeMsg ::= BIT STRING
{
    genderMale          ( 0),  -- optional parameters
    genderFemale        ( 1),  -- optional parameters
    privateData         ( 2),  -- optional parameters
    privateDataInAck   ( 3)}  -- optional parameters

VoiceUnitEvtsList ::= SEQUENCE
{
    play                [ 0] IMPLICIT Play          OPTIONAL,
    record              [ 1] IMPLICIT Record        OPTIONAL,
    review              [ 2] IMPLICIT ReviewEvent   OPTIONAL,
    stop                [ 3] IMPLICIT StopEvent     OPTIONAL,
    suspendPlay         [ 4] IMPLICIT SuspendPlay   OPTIONAL,
    suspendRecord       [ 5] IMPLICIT SuspendRecord OPTIONAL,
    voiceAttribChanged [ 6] IMPLICIT VoiceAttribChanged OPTIONAL}

Play ::= BIT STRING
{
    length              ( 0),  -- optional parameters
    currentPosition    ( 1),  -- optional parameters
    speed               ( 2),  -- optional parameters
    cause               ( 3),  -- optional parameters
    servicesPermitted  ( 4),  -- optional parameters
    privateData        ( 5)}  -- optional parameters

Record ::= BIT STRING
{
    length              ( 0),  -- optional parameters
    currentPosition    ( 1),  -- optional parameters
    speed               ( 2),  -- optional parameters
    cause               ( 3),  -- optional parameters
    servicesPermitted  ( 4),  -- optional parameters
```

```
privateData          ( 5)} -- optional parameters

ReviewEvent ::= BIT STRING
{
  length              ( 0), -- optional parameters
  currentPosition     ( 1), -- optional parameters
  cause               ( 2), -- optional parameters
  servicesPermitted  ( 3), -- optional parameters
  privateData        ( 4)} -- optional parameters

StopEvent ::= BIT STRING
{
  length              ( 0), -- optional parameters
  currentPosition     ( 1), -- optional parameters
  speed               ( 2), -- optional parameters
  cause               ( 3), -- optional parameters
  servicesPermitted  ( 4), -- optional parameters
  privateData        ( 5)} -- optional parameters

SuspendPlay ::= BIT STRING
{
  length              ( 0), -- optional parameters
  currentPosition     ( 1), -- optional parameters
  cause               ( 2), -- optional parameters
  servicesPermitted  ( 3), -- optional parameters
  privateData        ( 4)} -- optional parameters

SuspendRecord ::= BIT STRING
{
  length              ( 0), -- optional parameters
  currentPosition     ( 1), -- optional parameters
  cause               ( 2), -- optional parameters
  servicesPermitted  ( 3), -- optional parameters
  privateData        ( 4)} -- optional parameters

VoiceAttribChanged ::= BIT STRING
{
  playVolumeAbs      ( 0), -- optional parameters
  playVolumeInc      ( 1), -- optional parameters
  recordGain         ( 2), -- optional parameters
  speed              ( 3), -- optional parameters
  currentPosition     ( 4), -- optional parameters
  cause               ( 5), -- optional parameters
  privateData        ( 6)} -- optional parameters

CDRServList ::= SEQUENCE
{
  cdrNotification    [ 0] IMPLICIT CdrNotification      OPTIONAL,
  cdrReport          [ 1] IMPLICIT CdrReport            OPTIONAL,
  sendStoredCDRs     [ 2] IMPLICIT SendStoredCDRs       OPTIONAL,
  startCDRTransmission [ 3] IMPLICIT StartCDRTransmission OPTIONAL,
  stopCDRTransmission [ 4] IMPLICIT StopCDRTransmission  OPTIONAL }

CdrNotification ::= BIT STRING
{
  cdrReasonTimeout      ( 0), -- optional parameters
  cdrReasonThresholdReached ( 1), -- optional parameters
  cdrReasonOther        ( 2), -- optional parameters
  privateData           ( 3), -- optional parameters
  privateDataInAck      ( 4)} -- optional parameters

CdrReport ::= BIT STRING
{
  cdrReasonTimeout      ( 0), -- optional parameters
  cdrReasonThresholdReached ( 1), -- optional parameters
  cdrReasonOther        ( 2), -- optional parameters
  recordNumber          ( 3), -- optional parameter
  recordCreationTime    ( 4), -- optional parameter
  callingDevice         ( 5), -- optional parameter
  calledDevice          ( 6), -- optional parameter
  assocCallingDevice    ( 7), -- optional parameter
  assocCalledDevice     ( 8), -- optional parameter
  netwCallingDevice     ( 9), -- optional parameter
  netwCalledDevice     (10), -- optional parameter
  callCharacteristics   (11), -- optional parameter
  mediaCallCharacteristics (12), -- optional parameter
```

```
chargedDeviceOperator          (13),  -- optional parameter
chargedDeviceNonOperator       (14),  -- optional parameters
recordedCall                   (15),  -- optional parameters
nodeNumberArea0               (16),  -- optional parameters
nodeNumberArea1               (17),  -- optional parameters
nodeNumberArea2               (18),  -- optional parameters
tarifTable                    (19),  -- optional parameters
connectionStart                (20),  -- optional parameters
connectionEnd                  (21),  -- optional parameters
connectionDuration             (22),  -- optional parameters
accessCode                    (23),  -- optional parameters
carrier                        (24),  -- optional parameters
selectedRoute                  (25),  -- optional parameters
billingIndicatorNormalCharging (26),  -- optional parameters
billingIndicatorReverseCharging (27),  -- optional parameters
billingIndicatorCreditCardCharging (28),  -- optional parameters
billingIndicatorCallForwarding (29),  -- optional parameters
billingIndicatorCallDeflection (30),  -- optional parameters
billingIndicatorCallTransfer   (31),  -- optional parameters
billingIndicatorOther          (32),  -- optional parameters
chargingInfo                   (33),  -- optional parameters
suppServiceInfoNormalCall     (34),  -- optional parameters
suppServiceInfoConsultationCall (35),  -- optional parameters
suppServiceInfoTransferCall   (36),  -- optional parameters
suppServiceInfoCallCompletion (37),  -- optional parameters
suppServiceInfoCallForwarding (38),  -- optional parameters
suppServiceInfoCallDiversion  (39),  -- optional parameters
suppServiceInfoConferencing   (40),  -- optional parameters
suppServiceInfoIntrusion      (41),  -- optional parameters
suppServiceInfoUserUserInfo   (42),  -- optional parameters
suppServiceInfoOther          (43),  -- optional parameters
reasonForTermNormalClearing   (44),  -- optional parameters
reasonForTermUnsuccessfulCallAttempt (45),  -- optional parameters
reasonForTermAbnormalTermination (46),  -- optional parameters
reasonForTermCallTransferred  (47),  -- optional parameters
reasonForTermOther            (48),  -- optional parameters
authCode                      (49),  -- optional parameters
accountInfo                   (50),  -- optional parameters
deviceCategory                (51),  -- optional parameters
namedDeviceTypes              (52),  -- optional parameters
operatorDevice                 (53),  -- optional parameters
lastStoredCDRReportSent       (54),  -- optional parameters
privateData                    (55),  -- optional parameters
privateDataInAck              (56)}  -- optional parameters

SendStoredCDRs ::= BIT STRING
{
    timePeriod          ( 0),  -- optional parameters
    privateData         ( 1),  -- optional parameters
    privateDataInAck   ( 2)}  -- optional parameters

StartCDRTransmission ::= BIT STRING
{
    transferModeTransferAtEndOfCall   ( 0),  -- optional parameters
    transferModeTransferOnRequest     ( 1),  -- optional parameters
    transferModeTransferOnThresholdReached ( 2),  -- optional parameters
    privateData                      ( 3),  -- optional parameters
    privateDataInAck                 ( 4)}  -- optional parameters

StopCDRTransmission ::= BIT STRING
{
    cdrTermReasonEndOfData   ( 0),  -- optional parameters
    cdrTermReasonError       ( 1),  -- optional parameters
    cdrTermReasonThresholdReached ( 2),  -- optional parameters
    cdrTermReasonOther       ( 3),  -- optional parameter
    privateData               ( 4),  -- optional parameter
    privateDataInAck          ( 5),  -- optional parameter
    swFunctionSupportsSending ( 6),  -- miscellaneous characteristics
    swFunctionSupportsReceiving ( 7)}  -- miscellaneous characteristics

VendorSpecificServList ::= SEQUENCE
```

```
{      escapeRegister          [ 0] IMPLICIT EscapeRegister          OPTIONAL,
      escapeRegisterCancel     [ 1] IMPLICIT EscapeRegisterCancel     OPTIONAL,
      escapeRegisterAbort      [ 2] IMPLICIT EscapeRegisterAbort      OPTIONAL,
      escape                    [ 3] IMPLICIT Escape                    OPTIONAL,
      privateDataVersionSelection [ 4] IMPLICIT PrivateDataVersionSelection OPTIONAL }
```

EscapeRegister ::= BIT STRING

```
{      privateData          (0),  -- optional parameters
      privateDataInAck      (1)}  -- optional parameters
```

EscapeRegisterCancel ::= BIT STRING

```
{      privateData          (0),  -- optional parameters
      privateDataInAck      (1)}  -- optional parameters
```

EscapeRegisterAbort ::= BIT STRING

```
{      privateData          (0),  -- optional parameters
      privateDataInAck      (1)}  -- optional parameters
```

Escape ::= BIT STRING

```
{      privateDataInAck          ( 0),  -- optional parameters
      swFunctionSupportsSending ( 1),  -- misc characteristics
      swFunctionSupportsReceiving ( 2)}  -- misc characteristics
```

PrivateDataVersionSelection ::= BIT STRING

```
{      privateDataInAck          ( 0)}  -- optional parameters
```

VendorSpecificEvtsList ::= SEQUENCE

```
{      privateEvent [0] IMPLICIT PrivateEvent OPTIONAL }
```

PrivateEvent ::= BIT STRING

-- other Types

DeviceIDFormat ::= BIT STRING

```
{
dialableDigitsAsterix          ( 0),
dialableDigitsHash             ( 1),
dialableDigitsABCD             ( 2),
dialableDigitsExclamation      ( 3),
dialableDigitsP                ( 4),
dialableDigitsT                ( 5),
dialableDigitsComma            ( 6),
dialableDigitsW                ( 7),
dialableDigitsAt               ( 8),
dialableDigitsDollar           ( 9),
dialableDigitsSemicolon        (10),
sFReprExclamation              (11),
sFReprEt                       (12),
sFReprSlash                    (13),
sFReprPercent                  (14),
sFReprNM                       (15),
sFReprGeneric                  (16),
sFReprImplicitTON              (17),
sFReprPubTONUnkown             (18),
sFReprPubTONInternal           (19),
sFReprPubTONNational           (20),
sFReprPubTONSubscriber         (21),
sFReprPubTONAbbreviated        (22),
sFReprPriTONUnknown            (23),
sFReprPriTONLevel3             (24),
sFReprPriTONLevel2             (25),
sFReprPriTONLevel1             (26),
sFReprPriTONLocal              (27),
sFReprPriTONAbbreviated        (28),
sFReprOther                    (29),
deviceNumber                    (30)}
```

```
SwDomainFeatures ::= BIT STRING
{
    isForwardingBefore           ( 0),
    isForwardingAfter           ( 1),
    swFunctionDefaultSettings   ( 2),
    userSpecific                 ( 3),
    userSpecificDefaultFowardingType ( 4),
    userSpecificDefaultForwardDestination ( 5),
    negativeAcknowledgment      ( 6),
    supportFailedWithAssConn     ( 7),
    supportFailedWithoutAssConn  ( 8),
    supportFailedWithAssConnNotReportet ( 9),
    recall                       (10),
    callBack                     (11),
    extCallsIncoming             (12),
    extCallsOutgoing            (13),
    prompting                    (14)}
}
```

```
SwAppearanceAddressability ::= BIT STRING
{
    nonAddressable (0),
    addressable (1)}
}
```

```
SwAppearanceTypes ::= BIT STRING
{
    selectedStandard (0),
    basicStandard (1),
    basicBridged (2),
    exclusiveBridged (3),
    independentSharedBridged (4),
    interDependentSharedBridged (5)}
}
```

```
IgnoreUnsupportedParameters ::= ENUMERATED
{
    ignoreParameters (0),
    rejectMessage (1)}
}
```

```
PauseTime ::= INTEGER (1..2000)
```

```
TimeStampMode ::= BIT STRING
{
    allEvents (0),
    allAcks (1),
    allServReqs (2)}
}
```

```
MiscMonitorCaps ::= BIT STRING
{
    groupInclusivModel (0),
    groupExclusivModel (1),
    monitorPhysicalElement (2),
    acdDeviceInclusiv (3),
    acdDeviceExclusiv (4)
}
}
```

```
MaxLengthParameters ::= SEQUENCE
{
    accountInfo INTEGER (0..32),
    authCode INTEGER (0..32),
    agentID INTEGER (0..32),
    agentPassword INTEGER (0..32),
    callIDInConnectionID INTEGER (0..8),
    correlatorData INTEGER (0..32),
    privateData INTEGER,
    deviceIdentifiers INTEGER (0..128),
    userData INTEGER (0..256),
    buttonLabel INTEGER (0..64),
    lampLabel INTEGER (0..64),
    charactersToSend INTEGER (0..64)}
}
```

```
FilterThreshold ::= SEQUENCE
{
    getLogicalDeviceInformation INTEGER,
    getPhysicalDeviceInformation INTEGER,
    getSwitchingFunctionCaps INTEGER,
    getSwitchingFunctionDevices INTEGER,
    switchingFunctionDevices INTEGER,
}
```

changeSystemStatusFilter	INTEGER,
systemStatusRegister	INTEGER,
systemStatusRegisterAbort	INTEGER,
systemStatusRegisterCancel	INTEGER,
requestSystemStatus	INTEGER,
systemStatus	INTEGER,
switchingFunctionCapsChanged	INTEGER,
switchingFunctionDevsChanged	INTEGER,
changeMonitorFilter	INTEGER,
monitorStart	INTEGER,
monitorStop	INTEGER,
snapshotCall	INTEGER,
snapshotDevice	INTEGER,
snapshotCallData	INTEGER,
snapshotDeviceData	INTEGER,
acceptCall	INTEGER,
alternateCall	INTEGER,
answerCall	INTEGER,
callBackCallRelated	INTEGER,
callBackMessageCallRelated	INTEGER,
campOnCall	INTEGER,
clearCall	INTEGER,
clearConnection	INTEGER,
conferenceCall	INTEGER,
consultationCall	INTEGER,
deflectCall	INTEGER,
dialDigits	INTEGER,
directedPickupCall	INTEGER,
groupPickupCall	INTEGER,
holdCall	INTEGER,
intrudeCall	INTEGER,
joinCall	INTEGER,
makeCall	INTEGER,
makePredictiveCall	INTEGER,
parkCall	INTEGER,
reconnectCall	INTEGER,
retrieveCall	INTEGER,
singleStepConferenceCall	INTEGER,
singleStepTransferCall	INTEGER,
transferCall	INTEGER,
associateData	INTEGER,
cancelTelephonyTone	INTEGER,
generateDigits	INTEGER,
generateTelephonyTone	INTEGER,
sendUserInformation	INTEGER,
startDTMFDigitsCollection	INTEGER,
startTelephonyTonesCollection	INTEGER,
stopDTMFDigitsCollection	INTEGER,
stopTelephonyTonesCollection	INTEGER,
attachMediaService	INTEGER,
detachMediaService	INTEGER,
routeRegister	INTEGER,
routeRegisterAbort	INTEGER,
routeRegisterCancel	INTEGER,
reRoute	INTEGER,
routeEnd	INTEGER,
routeReject	INTEGER,
routeRequest	INTEGER,
routeSelect	INTEGER,
routeUsed	INTEGER,
buttonPress	INTEGER,
getAuditoryApparatusInfo	INTEGER,
getButtonInformation	INTEGER,
getDisplay	INTEGER,
getHookswitchStatus	INTEGER,
getLampInformation	INTEGER,
getLampMode	INTEGER,
getMicrophoneGain	INTEGER,

getMicrophoneMute	INTEGER,
getMessageWaitingIndicator	INTEGER,
getRingerStatus	INTEGER,
getSpeakerMute	INTEGER,
getSpeakerVolume	INTEGER,
setButtonInformation	INTEGER,
setDisplay	INTEGER,
setHookswitchStatus	INTEGER,
setLampMode	INTEGER,
setMsgWaitingIndicator	INTEGER,
setMicrophoneGain	INTEGER,
setMicrophoneMute	INTEGER,
setRingerStatus	INTEGER,
setSpeakerMute	INTEGER,
setSpeakerVolume	INTEGER,
callBackMessageNonCallRelated	INTEGER,
callBackNonCallRelated	INTEGER,
cancelCallBack	INTEGER,
cancelCallBackMessage	INTEGER,
getAgentState	INTEGER,
getAutoAnswer	INTEGER,
getAutoWorkMode	INTEGER,
getCallerIDStatus	INTEGER,
getDoNotDisturb	INTEGER,
getForwarding	INTEGER,
getLastNumberDialed	INTEGER,
getRouteingMode	INTEGER,
setAgentState	INTEGER,
setAutoAnswer	INTEGER,
setAutoWorkMode	INTEGER,
setCallerIDStatus	INTEGER,
setDoNotDisturb	INTEGER,
setForwarding	INTEGER,
setRouteingMode	INTEGER,
backInService	INTEGER,
deviceCaosChanged	INTEGER,
outOfService	INTEGER,
ioRegister	INTEGER,
ioRegisterAbort	INTEGER,
ioRegisterCancel	INTEGER,
dataPathResumed	INTEGER,
dataPathSuspended	INTEGER,
fastData	INTEGER,
resumeDataPath	INTEGER,
sendBroadcastData	INTEGER,
sendData	INTEGER,
sendMulticastData	INTEGER,
startDataPath	INTEGER,
stopDataPath	INTEGER,
suspendDataPath	INTEGER,
concatenateMsg	INTEGER,
deleteMsg	INTEGER,
playMsg	INTEGER,
queryVoiceAttribute	INTEGER,
recordMsg	INTEGER,
reposition	INTEGER,
resume	INTEGER,
review	INTEGER,
setVoiceAttribute	INTEGER,
stop	INTEGER,
suspend	INTEGER,
synthesizeMsg	INTEGER,
cDRNotification	INTEGER,
cDRReport	INTEGER,
sendStoredCDRs	INTEGER,
startCDRTransmission	INTEGER,
stopCDRTransmission	INTEGER,
escapeRegister	INTEGER,


```
escapeRegisterAbort      INTEGER,  
escapeRegisterCancel    INTEGER,  
escape                   INTEGER,  
privateDataVersion      INTEGER}
```

```
MediaServiceCapsList ::= SEQUENCE OF SEQUENCE  
{  
    mediaServiceType      MediaServiceType,  
    mediaServiceVersion   INTEGER           OPTIONAL,  
    mediaServiceInstance  MediaServiceInstanceID OPTIONAL,  
    connectionMode       ConnectionModeBMap OPTIONAL,  
    mediaStreamIDSupported BOOLEAN}
```

```
DeviceCategory ::= ENUMERATED  
{  
    acd                ( 0 ),  
    group              ( 1 ),  
    networkInterface   ( 2 ),  
    park               ( 3 ),  
    routingDevice      ( 4 ),  
    station            ( 5 ),  
    voiceUnit          ( 6 ),  
    other              ( 7 )}
```

```
GroupDeviceAttributes ::= BIT STRING  
{  
    acd    ( 0 ),  
    hunt   ( 1 ),  
    pick   ( 2 ),  
    other  ( 3 )}
```

```
NamedDeviceTypes ::= ENUMERATED  
{  
    acd                ( 0 ),  
    acdGroup           ( 1 ),  
    button             ( 2 ),  
    buttonGroup        ( 3 ),  
    conferenceBridge   ( 4 ),  
    line               ( 5 ),  
    lineGroup          ( 6 ),  
    operator           ( 7 ),  
    operatorGroup      ( 8 ),  
    parkingDevice      ( 9 ),  
    station            (10),  
    stationGroup       (11),  
    trunk              (12),  
    trunkGroup         (13),  
    other              (14),  
    otherGroup         (15)}
```

```
ACDModels ::= BIT STRING  
{  
    visibleACDRelatedDevices ( 0 ),  
    nonVisibleACDRelatedDevices ( 1 )}
```

```
AgentLogOnModels ::= BIT STRING  
{  
    logOnToACDDevice ( 0 ),  
    logOnToACDGroupExplOneStep ( 1 ),  
    logOnToACDGroupExplTwoSteps ( 2 ),  
    logOnToACDImplOneStep ( 3 )}
```

```
AppearanceType ::= ENUMERATED  
{  
    selectedStandard ( 0 ),  
    basicStandard ( 1 ),  
    basicBridged ( 2 ),  
    exclusiveBridged ( 3 ),  
    independentSharedBridged ( 4 ),  
    interdependentSharedBridged ( 5 )}
```

```
TransAndConfSetup ::= BIT STRING  
{  
    consultationCall ( 0 ),  
    holdCallMakeCall ( 1 ),  
    alternateCall ( 2 ),
```

```
twoCallsInHold      ( 3),  
twoCallsInConnected ( 4)}
```

```
END -- of CSTA-capability-exchange
```

9.11 Call Detail Record

```
CSTA-call-detail-record
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-detail-record( 132) }

DEFINITIONS ::=
BEGIN

EXPORTS
CDRCrossRefID, CDRInfo, CDRReason, CDRTermReason, CDRTIMEPERIOD,
CDRTransferMode;

IMPORTS
DeviceID, CalledDeviceID, CallingDeviceID, AssociatedCalledDeviceID,
AssociatedCallingDeviceID, NetworkCalledDeviceID, NetworkCallingDeviceID
FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
AccountInfo, AuthCode FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
TimeInfo FROM CSTA-security
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) security( 128) }
CallCharacteristics FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
DeviceCategory, NamedDeviceTypes FROM CSTA-capability-exchange
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) capability-exchange( 131) }
ChargingInfo FROM CSTA-charge-info
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) charge-info( 133) }
MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) }
;

CDRCrossRefID ::= OCTET STRING (SIZE(0..4))

CDRReason ::= ENUMERATED
{
  timeout                (0),
  thresholdReached       (1),
  other                   (2)}

CDRInfo ::= SEQUENCE OF CDRInformationItem

CDRInformationItem ::= SEQUENCE
{
  recordNumber           INTEGER (1..128)                OPTIONAL,
  recordCreationTime     TimeInfo,                       OPTIONAL,
  callingDevice          CallingDeviceID                 OPTIONAL,
  calledDevice          CalledDeviceID                   OPTIONAL,
  associatedCallingDevice AssociatedCallingDeviceID      OPTIONAL,
  associatedCalledDevice AssociatedCalledDeviceID        OPTIONAL,
  networkCallingDevice  NetworkCallingDeviceID          OPTIONAL,
  networkCalledDevice  NetworkCalledDeviceID            OPTIONAL,
  callCharacteristics   [0] IMPLICIT CallCharacteristics OPTIONAL,
  mediaCallCharacteristics [1] IMPLICIT MediaCallCharacteristics OPTIONAL,
  chargedDevice         [2] ChargedDevice                OPTIONAL,
  recordedCall          ConnectionID                     OPTIONAL,
  nodeNumber           [3] IMPLICIT NodeNumber           OPTIONAL,
  tariffTable          [4] IMPLICIT INTEGER              OPTIONAL,
  connectionStart      [5] IMPLICIT TimeInfo            OPTIONAL,
  connectionEnd        [6] IMPLICIT TimeInfo            OPTIONAL,
```

```
connectionDuration      [7] IMPLICIT INTEGER      OPTIONAL,
accessCode              [8] IMPLICIT OCTET STRING  OPTIONAL,
carrier                 [9] IMPLICIT INTEGER      OPTIONAL,
selectedRoute           [10] IMPLICIT INTEGER     OPTIONAL,
billingID               [11] IMPLICIT BillingID    OPTIONAL,
chargingInfo            [12] IMPLICIT ChargingInfo  OPTIONAL,
supplServiceInfo       [13] IMPLICIT SupplServiceInfo  OPTIONAL,
reasonForTerm          [14] IMPLICIT ReasonForTerm  OPTIONAL,
authCode                [15] IMPLICIT AuthCode     OPTIONAL,
accountInfo            [16] IMPLICIT AccountInfo   OPTIONAL,
deviceCategory         [17] IMPLICIT DeviceCategory  OPTIONAL,
namedDeviceTypes       [18] IMPLICIT NamedDeviceTypes  OPTIONAL,
operatorDevice         [19] DeviceID              OPTIONAL}

ChargedDevice ::= CHOICE
{
    operator          [0] IMPLICIT DeviceID,
    nonOperator       [1] IMPLICIT DeviceID}

NodeNumber ::= SEQUENCE
{
    area0    [0] IMPLICIT INTEGER OPTIONAL,
    area1    [1] IMPLICIT INTEGER OPTIONAL,
    area2    [2] IMPLICIT INTEGER OPTIONAL}

BillingID ::= ENUMERATED
{
    normalCharging      (0),
    reverseCharging     (1),
    creditCardCharging  (2),
    callForwarding      (3),
    callDeflection      (4),
    callTransfer        (5),
    other               (6)}

SupplServiceInfo ::= BIT STRING
{
    normalCall          (0),
    consultationCall    (1),
    transferCall        (2),
    callCompletion      (3),
    callForwarding      (4),
    callDiversion       (5),
    conferencing        (6),
    intrusion           (7),
    userUserInfo        (8),
    other               (9)}

ReasonForTerm ::= ENUMERATED
{
    normalClearing      (0),
    unsuccessfulCallAttempt (1),
    abnormalTermination (2),
    callTransferred     (3),
    other               (4)}

CDRTimePeriod ::= SEQUENCE
{
    beginningOfCDR    TimeInfo,
    endOfCDR          TimeInfo}

CDRTransferMode ::= ENUMERATED
{
    transferAtEndOfCall    (0),
    transferOnRequest      (1),
    transferOnThresholdReached (2)}

CDRTermReason ::= ENUMERATED
{
    endOfDataDetected    (0),
    errorDetected        (1),
    thresholdReached     (2),
    other                 (3)}

END -- of CSTA-call-detail-record
```

9.12 Charge information

```
CSTA-charge-info
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) charge-info( 133) }

DEFINITIONS ::=
BEGIN

EXPORTS
ChargingInfo;

ChargingInfo ::= SEQUENCE
  {
    numberUnits          NumberUnits,
    typeOfChargingInfo  ENUMERATED
    {
      subTotal          (0),
      total              (1)
    }
  }

NumberUnits ::= CHOICE
  {
    numberOfChargeUnits [0] IMPLICIT NumberOfChargingUnits,
    numberOfCurrencyUnits [1] IMPLICIT NumberOfCurrencyUnits}

NumberOfChargingUnits ::= SEQUENCE OF SEQUENCE
  {
    chargingUnits  INTEGER,
    typeOfUnits    OCTET STRING OPTIONAL }

NumberOfCurrencyUnits ::= SEQUENCE
  {
    currencyType      OCTET STRING,          -- size 0 indicates default currency
    currencyAmount    INTEGER,
    currencyMultiplier  ENUMERATED
    {
      oneThousandth    (0),
      oneHundredth     (1),
      oneTenth         (2),
      one               (3),
      ten              (4),
      hundred          (5),
      thousand         (6)
    }
  }
}

END -- of CSTA-charge-info
```

9.13 Data call types

```
CSTA-data-call-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-call-types( 134) }

DEFINITIONS ::=
BEGIN

EXPORTS
NumberOfChannels, MaxChannelBind, ConnectionRateList, DelayToleranceList;

NumberOfChannels      ::= INTEGER

MaxChannelBind        ::= INTEGER

ConnectionRateList   ::= SEQUENCE OF INTEGER

DelayToleranceList   ::= SEQUENCE OF INTEGER

END      -- of CSTA-data-call-types
```

9.14 Escape types

```
CSTA-escape-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) escape-types( 135) }

DEFINITIONS ::=
BEGIN
EXPORTS
EscapeRegisterID;

EscapeRegisterID ::= [0] OCTET STRING (SIZE(0..4))

END -- of CSTA-escape-types
```

9.15 Media services

```
CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) }

DEFINITIONS ::=
BEGIN

EXPORTS
ConnectionInformation, ConnectionMode, ConnectionModeBMap, MediaCallCharacteristics,
MediaServiceInstanceID, MediaServiceType, MediaStreamID, MediaClass;

MediaServiceType ::= ENUMERATED
{
  cstaVoiceUnit                ( 0),
  dataModem                    ( 1),
  digitalDataIsochronousIeee1394 ( 2),
  digitalDataIsochronousGeoport ( 3),
  digitalDataIsochronousIeeeAtm ( 4),
  digitalDataIsochronousIeeeIsdn ( 5),
  digitalDataApi                ( 6),
  ectfS100MediaServicesDefault ( 7),
  ectfS100MediaServicesAppServices ( 8),
  cstaIVRScript1                ( 9),
  cstaIVRScript2                (10),
  cstaIVRScript3                (11),
  cstaIVRScript4                (12),
  cstaIVRScript5                (13),
  cstaIVRScript6                (14),
  cstaIVRScript7                (15),
  cstaIVRScript8                (16),
  cstaIVRScript9                (17),
  cstaIVRScript10               (18),
  liveSoundCaptureAnalog        (19),
  liveSoundTransmitAnalog        (20),
  liveSoundCaptureIeee1394      (21),
  liveSoundTransmitIeee1394     (22),
  liveSoundCaptureTransmitGeoport (23),
  liveSoundCaptureTransmitAtm    (24),
  liveSoundCaptureTransmitISDN   (25),
  soundCaptureTransmitADPCM      (26),
  soundCaptureTransmitApi        (27),
  usb                            (28),
  sfSpecific1                    (29),
  sfSpecific2                    (30),
  sfSpecific3                    (31),
  sfSpecific4                    (32),
  sfSpecific5                    (33),
  sfSpecific6                    (34),
  sfSpecific7                    (35),
  sfSpecific8                    (36),
  sfSpecific9                    (37),
  sfSpecific10                   (38)}

MediaStreamID ::= OCTET STRING
MediaServiceInstanceID ::= OCTET STRING (SIZE(0..64))

ConnectionInformation ::= SEQUENCE
{
  flowDirection                ENUMERATED
  {
    transmit                    (0),
    receive                      (1),
    transmitAndReceive           (2)
  } OPTIONAL,
  numberOfChannels              INTEGER    DEFAULT 1 }

ConnectionMode ::= ENUMERATED
{
  consultationConference        (0),
  consultationConferenceHold    (1),
```



```
deflect (2),
directedPickup (3),
join (4),
singleStepConference (5),
singleStepConferenceHold (6),
singleStepTransfer (7),
transfer (8),
direct (9)}

ConnectionModeBMap ::= BIT STRING
{
    consultationConference (0),
    consultationConferenceHold (1),
    deflect (2),
    directedPickup (3),
    join (4),
    singleStepConference (5),
    singleStepConferenceHold (6),
    singleStepTransfer (7),
    transfer (8),
    direct (9)}

MediaCallCharacteristics ::= SEQUENCE
{
    mediaClass MediaClass,
    connectionRate [0] IMPLICIT INTEGER OPTIONAL,
    -- value 0 indicates that
    -- the connection rate is
    -- unknown
    bitRate [1] IMPLICIT ENUMERATED
    {
        constant (0),
        variable (1)} DEFAULT constant,
    delayTolerance [2] IMPLICIT INTEGER OPTIONAL,
    switchingSubDomainCCIEType [3] IMPLICIT ENUMERATED {
        isdn (0),
        atm (1),
        isoEthernet (2),
        rsvp (3),
        other (4)
    } OPTIONAL,
    switchingSubDomainInformationElements OCTET STRING OPTIONAL
    -- is mandatory, if the switchingSubDomainCCIEType is present,
    -- should be ignored otherwise
}

MediaClass ::= BIT STRING
{
    voice (0),
    data (1),
    image (2),
    audio (4),
    other (3),
    notKnown (5)}

END -- of CSTA-media-services
```

9.16 Physical device features

```
CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) }

DEFINITIONS ::=
BEGIN

EXPORTS
AuditoryApparatusID, AuditoryApparatusList, ButtonID, CharacterSet, DisplayID, LampBrightness,
LampColor, LampID, LampMode, MicGainAbs, MicrophoneGain, RingerID, RingMode,
VolAbs, Volume, HookswitchID;

AuditoryApparatusList ::= SEQUENCE OF
  SEQUENCE {
    auditoryApparatus AuditoryApparatusID,
    auditoryApparatusType ENUMERATED {
      speakerphone (0),
      handset (1),
      headset (2),
      speakerOnlyPhone (3),
      other (4)
    },
    speaker BIT STRING {
      present (0),
      volumeSettable (1),
      volumeReadable (2),
      muteSettable (3),
      muteReadable (4)
    },
    microphone BIT STRING {
      present (0),
      gainSettable (1),
      gainReadable (2),
      muteSettable (3),
      muteReadable (4)
    },
    hookswitch BIT STRING {
      hookswitchSettable (0),
      hookswitchOnHook (1)
    },
    hookswitchID HookswitchID
  }

AuditoryApparatusID ::= OCTET STRING (SIZE(0..4))

ButtonID ::= OCTET STRING (SIZE(0..4))

CharacterSet ::= ENUMERATED
{
  ascii (0),
  unicode (1),
  proprietary (2)}

DisplayID ::= OCTET STRING (SIZE(0..4))

HookswitchID ::= OCTET STRING (SIZE(0..4))

LampBrightness ::= ENUMERATED
{
  unspecified (0),
  dim (1),
  bright (2)}
```

```
LampColor ::= INTEGER
{
    noColor (0),
    red      (1),
    yellow   (2),
    green    (3),
    blue     (4),
    unknown  (5)} (0..100)

LampID ::= OCTET STRING (SIZE(0..4))

LampMode ::= INTEGER
{
    brokenFlutter (0),
    flutter       (1),
    off           (2),
    steady        (3),
    wink          (4),
    unknown       (5)} (0..100)

MicrophoneGain ::= CHOICE
{
    micGainAbs    MicGainAbs,
    micGainInc    MicGainInc}

MicGainInc ::= ENUMERATED
{
    increment (0),
    decrement (1)}

MicGainAbs ::= INTEGER (0..100)

RingerID ::= OCTET STRING (SIZE(0..4))

RingMode ::= ENUMERATED
{
    ringing      (0),
    notRinging   (1)}

Volume ::= CHOICE
{
    volAbs  VolAbs,
    volInc  VolInc}

VolInc ::= ENUMERATED
{
    increment (0),
    decrement (1)}

VolAbs ::= INTEGER (0..100)

END -- of CSTA-physical-device-feature
```

9.17 Data Collection

```
CSTA-data-collection
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-collection( 138) }

DEFINITIONS ::=
BEGIN

EXPORTS
DcollCrossRefID;

DcollCrossRefID ::= OCTET STRING (SIZE(0..4))

END -- of CSTA-data-collection
```

9.18 Event Cause

```

CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DEFINITIONS ::=
BEGIN

EXPORTS
EventCause;

EventCause ::= ENUMERATED
-- a general list of cause codes
--
--                                         Present in   Added in   Added in
--                                         Version 1   Version 2   Version 3
{
  aCDBusy                                         (57),
  aCDForward                                     (58),
  aCDSaturated                                   (59),
  activeParticipation                           (1),
  alertTimeExpired                               (60),
  alternate                                     (2),
  autoWork                                       (61),
  blocked                                       (35),
  busy                                           (3),
  callBack                                       (4),
  callCancelled                                  (5),
  callForward                                    (9),
  callForwardImmediate                          (6),
  callForwardBusy                               (7),
  callForwardNoAnswer                           (8),
  callNotAnswered                               (10),
  callPickup                                    (11),
  campOn                                         (12),
  campOnTrunks                                  (62),
  characterCountReached                         (36),
  conference                                     (63),
  consultation                                   (37),
  destDetected                                   (64),
  destNotObtainable                             (13),
  destOutOfOrder                                (65),
  distributed                                    (38),
  distributionDelay                              (66),
  doNotDisturb                                  (14),
  dtmfdigitDetected                             (39),
  durationExceeded                              (40),
  endOfMessageDetected                          (41),
  enteringDistribution                           (42),
  forcedPause                                    (43),
  forcedTransition                              (67),
  incompatibleDestination                       (15),
  intrude                                       (68),
  invalidAccountCode                            (16),
  invalidNumberFormat                           (69),
  joinCall                                       (70),
  keyOperation                                  (17),
  keyOperationInUse                             (71),
  lockout                                        (18),
  maintenance                                    (19),
  makeCall                                       (44),
  makePredictiveCall                            (72),
  messageDurationExceeded                       (73),
  messageSizeExceeded                           (45),
  multipleAlerting                              (74),
  multipleQueuing                               (75),
  networkCongestion                             (20),
  networkDialling                              (76),
  networkNotObtainable                         (21),
  networkOutOfOrder                             (77),

```

```
networkSignal                (46),
newCall                      (22),
nextMessage                  (47),
noAvailableAgents           (23),
normal                       (78),
normalClearing              (48),
noSpeechDetected            (49),
notAvaliableBearerService   (79),
notSupportedBearerService   (80),
numberChanged               (50),
numberUnallocated           (81),
overflow                    (26),
override                    (24),
park                        (25),
queueCleared                (82),
recall                      (27),
redirected                  (28),
remainsInQueue              (83),
reorderTone                 (29),
reserved                    (84),
resourcesNotAvailable       (30),
selectedTrunkBusy           (85),
silentParticipation         (31),
singleStepConference        (51),
singleStepTransfer          (52),
speechDetected              (53),
suspend                     (86),
switchingFunctionTerminated (54),
terminationCharacterReceived (55),
timeout                     (56),
transfer                    (32),
trunksBusy                  (33),
unauthorisedBearerService   (87)}
-- voiceUnitInitiator       (34) }
-- *** note that the voiceUnitOriginator (34) is no longer used (commented out) ***

END -- of event-cause-definitions
```

9.19 Error Value

```

CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DEFINITIONS ::=
BEGIN

EXPORTS
UniversalFailure, universalFailure, ErrorValue;

IMPORTS

ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)};

universalFailure ERROR ::=
{
    PARAMETER      UniversalFailure
    CODE           local:1
}

ErrorValue ::= UniversalFailure

UniversalFailure ::= CHOICE
{
    operation                [0] OperationErrors,
    security                 [1] SecurityErrors,
    stateIncompatibility     [2] StateIncompatibilityErrors,
    systemResourceAvailability [3] SystemResourceAvailabilityErrors,
    subscribedResourceAvailability [4] SubscribedResourceAvailabilityErrors,
    performanceManagement    [5] PerformanceManagementErrors,
    privateData              [6] PrivateDataInfoErrors,
    unspecified              [7] UnspecifiedErrors}

OperationErrors ::= ENUMERATED -- in CSTA2 added in CSTA3
{
    generic ( 1),
    atLeastOneConditionalParameterNotProvided (29),
    featureAlreadySet (30),
    invalidMsgID (25),
    invalidParameterValue (31),
    invalidAccountCode (21),
    invalidAgentGroup (32),
    invalidAgentIdentifier (33),
    invalidAgentPassword (34),
    invalidAgentState (35),
    invalidAlertTime (36),
    invalidAllocationState (16),
    invalidAuthCode (22),
    invalidAutoAnswer (37),
    invalidBitRate (38),
    invalidButtonIdentifier (39),
    invalidCallType (42),
    invalidConnectionRate (43),
    invalidConsultPurpose (44),
    invalidCorrelatorData (20),
    invalidCrossRefID (17),
    invalidDelayTolerance (45),
    invalidDestination (14),
    invalidDestinationDetect (46),
    invalidDoNotDisturb (47),
    invalidEscapeCrossRefID (48),
    invalidFeature (15),
    invalidFile (28),
    invalidFlowDirection (49),
    invalidForwardingDestination ( 7),
    invalidForwardingFlag (51),
    invalidForwardingType (52),

```

invalidHookswitchType	(53),
invalidHookswitchComponent	(54),
invalidLampMode	(55),
invalidLampID	(56),
invalidMessageWaitingSetting	(57),
invalidMicrophoneGain	(58),
invalidMicrophoneMute	(59),
invalidMonitorCrossRefID	(60),
invalidMonitorFilter	(61),
invalidMonitorObject	(62),
invalidMonitorType	(63),
invalidNumberOFChannels	(64),
invalidParticipationType	(65),
invalidRemainRetry	(66),
invalidRingCount	(67),
invalidRingPattern	(68),
invalidRingVolume	(69),
invalidRouteingAlgorithm	(70),
invalidRouteingCrossRefID	(71),
invalidRouteRegistrationCrossRefID	(72),
invalidSpeakerVolume	(73),
invalidSpeakerMute	(74),
invalidSwitchingSubdomainCharsType	(75),
invalidObjectType	(18),
invalidActiveCallObject	(76),
invalidCalledDeviceObjectType	(77),
invalidCallingDeviceObjectType	(78),
invalidCallToBePickedUpObjectType	(79),
invalidCallToDivertObjectType	(80),
invalidCallToParkObjectType	(81),
invalidDestinationDeviceObject	(195),
invalidHeldCallObject	(82),
invalidMonitorObjectType	(83),
invalidParkToObjectType	(84),
messageIDRequired	(26),
notDifferentDevices	(85),
notSameDevice	(86),
objectNotKnown	(4),
invalidCallID	(11),
invalidActiveCallID	(87),
invalidHeldCallID	(88),
invalidConnectionID	(13),
invalidActiveConnectionID	(89),
invalidHeldConnectionID	(90),
invalidDeviceID	(12),
invalidActiveDeviceID	(91),
invalidCalledDeviceID	(6),
invalidCallingDeviceID	(5),
invalidCallToParkDeviceID	(92),
invalidDestinationDeviceID	(93),
invalidDivertingDeviceID	(94),
invalidHeldDeviceID	(95),
invalidParkToDeviceID	(96),
invalidPickUpDeviceID	(97),
parameterNotSupported	(98),
accountCodeNotSupported	(99),
agentGroupNotSupported	(100),
agentPasswordNotSupported	(101),
agentStateNotSupported	(102),
alertTimeNotSupported	(103),
allocationNotSupported	(104),
authorisationCodeNotSupported	(105),
autoAnswerNotSupported	(106),
bitRateNotSupported	(107),
buttonNotSupported	(108),
callTypeNotSupported	(109),
charactersToSendNotSupported	(110),
connectionRateNotSupported	(111),

connectionReservationNotSupported	(112),
consultPurposeNotSupported	(113),
correlatorDataNotSupported	(114),
delayToleranceNotSupported	(115),
destinationDetectNotSupported	(116),
digitModeNotSupported	(117),
errorValueNotSupported	(118),
flowDirectionNotSupported	(119),
forwardingDestinationNotSupported	(120),
lampNotSupported	(121),
monitorTypeNotSupported	(122),
numberOfChannelsNotSupported	(123),
parameterTypeNotSupported	(124),
priorityNotSupported	(125),
privateDataNotSupported	(126),
pulseDurationNotSupported	(127),
pulseRateNotSupported	(128),
remainRetryNotSupported	(129),
ringCountNotSupported	(130),
routeUsedNotSupported	(131),
securityNotSupported	(132),
swSubdomainCCIETypeNotSupported	(133),
toneDurationNotSupported	(134),
sysStatRegIDNotSupported	(135),
userDataNotSupported	(136),
privilegeViolationSpecifiedDevice(8),	
privilegeViolationActiveDevice	(137),
privilegeViolationCalledDevice(9),	
privilegeViolationCallingDevice(10),	
privilegeViolationCallToParkDevice	(138),
privilegeViolationDestinationDevice	(139),
privilegeViolationOnDivertingDevice	(140),
privilegeViolationHeldDevice	(141),
privilegeViolationOnParkToDevice	(142),
privilegeViolationPickUpDevice	(143),
routeingTimerExpired	(144),
requestIncompatibleWithObject	(2),
requestIncompatibleWithConnection	(145),
requestIncompatibleWithActiveConnection	(146),
requestIncompatibleWithHeldConnection	(147),
requestIncompatibleWithDevice	(148),
requestIncompatibleWithCalledDevice	(24),
requestIncompatibleWithCallingDevice	(23),
requestIncompatibleWithSubjectDevice	(149),
requestIncompatibleWithActiveDevice	(150),
requestIncompatibleWithCallToParkDevice	(151),
requestIncompatibleWithDestinationDevice	(152),
requestIncompatibleWithDivertingDevice	(153),
requestIncompatibleWithHeldDevice	(154),
requestIncompatibleWithMedia	(27),
requestIncompatibleWithParkToDevice	(155),
requestIncompatibleWithPickupDevice	(156),
serviceNotSupported	(50),
securityViolation	(19),
valueOutOfRange	(3),
agentStateOutOfRange	(157),
alertTimeOutOfRange	(158),
allocationOutOfRange	(159),
autoAnswerOutOfRange	(160),
bitRateOutOfRange	(161),
callTypeOutOfRange	(162),
connectionRateOutOfRange	(163),
connectionReservoationOutOfRange	(164),
consultPurposeOutOfRange	(165),
correlatorDataOutOfRange	(166),
delayToleranceOutOfRange	(167),
destinationDetectOutOfRange	(168),
digitModeOutOfRange	(169),

doNotDisturbOutOfRange		(170),
flowDirectionOutOfRange		(171),
forwardingFlagOutOfRange		(172),
forwardingTypeOutOfRange		(173),
hookswitchComponentOutOfRange		(174),
hookswitchTypeOutOfRange		(175),
lampModeOutOfRange		(176),
messageWaitingSettingOutOfRange		(177),
micGainOutOfRange		(178),
micMuteOutOfRange		(179),
monitorTypeOutOfRange		(180),
numberOfChannelsOutOfRange		(181),
participationTypeOutOfRange		(182),
pulseDurationOutOfRange		(183),
pulseRateOutOfRange		(184),
ringCountOutOfRange		(185),
ringPatternOutOfRange		(186),
ringVolumnOutOfRange		(187),
routeingAlgorithmOutOfRange		(188),
speakerMuteOutOfRange		(189),
speakerVolumeOutOfRange		(190),
switchingCcittTypeOutOfRange		(191),
systemStatusOutOfRange		(192),
toneCharacterOutOfRange		(193),
toneDurationOutOfRange		(194)}
SecurityErrors ::= ENUMERATED		
{	generic	(0),
	sequenceNumberViolated	(1),
	timeStampViolated	(2),
	securityInfoViolated	(4)}
StateIncompatibilityErrors ::= ENUMERATED		
{	generic	(1),
	invalidObjectState	(2),
	invalidDeviceState	(15),
	connectedCallExists	(16),
	invalidActiveDeviceState	(17),
	invalidCalledDeviceState	(18),
	invalidCallingDeviceState	(19),
	invalidCallToParkDeviceState	(20),
	invalidDestinationDeviceState	(21),
	invalidDivertingDeviceState	(22),
	invalidHeldDeviceState	(23),
	invalidParkToDeviceState	(24),
	invalidConnectionState	(25),
	invalidActiveConnectionState	(26),
	invalidConnectionIDForActiveCall	(3),
	invalidHeldConnectionState	(27),
	noActiveCall	(4),
	noCallToAnswer	(8),
	noCallToClear	(6),
	noCallToComplete	(9),
	noConnectionToClear	(7),
	noHeldCall	(5),
	incorrectMsgState	(28),
	beginningOfMsg	(13),
	endOfMsg	(12),
	msgSuspended	(14),
	notAbleToPlay	(10),
	notAbleToResume	(11)}
SystemResourceAvailabilityErrors ::= ENUMERATED		
{	generic	(1),
	resourceBusy	(2),
	internalResourceBusy	(3),
	classifierBusy	(9),
	noMediaChannelsAvailable	(10),

```
channelsInUseForBridgedDevices      (11),
channelsInUseForData                 (12),
toneDetectorBusy                     (13),
toneGeneratorBusy                    (14),
networkBusy                          ( 5),
resourceOutOfService                 ( 4),
deviceOutOfService                   (15),
activeDeviceOutOfService              (16),
calledDeviceOutOfService              (17),
callingDeviceOutOfService             (18),
callToParkDeviceOutOfService         (19),
destinationDeviceOutOfService        (20),
divertingDeviceOutOfService          (21),
heldDeviceOutOfService                (22),
parkToDeviceOutOfService              (23),
pickupDeviceOutOfService              (24),
networkOutOfService                   ( 6),
otherResourceOutOfService             (25),
resourceLimitExceeded                (26),
overallMonitorLimitExceeded          ( 7),
conferenceMemberLimitExceeded        ( 8),
registrationLimitExceeded            (27)}

SubscribedResourceAvailabilityErrors ::= ENUMERATED
{
    generic                            ( 1),
    objectMonitorLimitExceeded         ( 2),
    trunkLimitExceeded                 ( 3),
    outstandingReqLimitExceeded        ( 4),
    objectRegistrationLimitExceeded    ( 5)}

PerformanceManagementErrors ::= ENUMERATED
{
    generic                            (1),
    performanceLimitExceeded           (2)}

PrivateDataInfoErrors ::= ENUMERATED
{
    CSTAPrivateDataInfoError(1)}

UnspecifiedErrors ::= NULL

END -- of CSTA-error-definition
```

10 Event Report Service

```
CSTA-event-report-definitions
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-report-definitions( 21) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION FROM Remote-Operations-Information-Objects
  { joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0) }
-- Data Types --
CallClearedEvent FROM CSTA-call-cleared-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-cleared-event( 22) }
ConferencedEvent FROM CSTA-conferenced-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) conferenced-event( 23) }
ConnectionClearedEvent FROM CSTA-connection-cleared-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-cleared-event( 24) }
DeliveredEvent FROM CSTA-delivered-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) delivered-event( 25) }
DivertedEvent FROM CSTA-diverted-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) diverted-event( 26) }
EstablishedEvent FROM CSTA-established-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) established-event( 27) }
FailedEvent FROM CSTA-failed-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) failed-event( 28) }
HeldEvent FROM CSTA-held-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) held-event( 29) }
NetworkReachedEvent FROM CSTA-network-reached-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) network-reached-event( 30) }
OriginatedEvent FROM CSTA-originated-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) originated-event( 31) }
QueuedEvent FROM CSTA-queued-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) queued-event( 32) }
RetrievedEvent FROM CSTA-retrieved-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) retrieved-event( 33) }
ServiceInitiatedEvent FROM CSTA-service-initiated-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) service-initiated-event( 34) }
TransferredEvent FROM CSTA-transferred-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) transferred-event( 35) }
AutoAnswerEvent FROM CSTA-auto-answer-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) auto-answer-event( 40) }
CallInformationEvent FROM CSTA-call-information-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-information-event( 41) }
DoNotDisturbEvent FROM CSTA-do-not-disturb-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) do-not-disturb-event( 42) }
ForwardingEvent FROM CSTA-forwarding-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) forwarding-event( 43) }
MessageWaitingEvent FROM CSTA-message-waiting-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) message-waiting-event( 44) }
```

MicrophoneMuteEvent FROM CSTA-microphone-mute-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) microphone-mute-event(45) }

SpeakerMuteEvent FROM CSTA-speaker-mute-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) speaker-mute-event(46) }

SpeakerVolumeEvent FROM CSTA-speaker-volume-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) speaker-volume-event(47) }

AgentBusyEvent FROM CSTA-agent-busy-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) agent-busy-event(319) }

AgentLoggedOnEvent FROM CSTA-agent-logged-on-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) agent-logged-on-event(321) }

AgentLoggedOffEvent FROM CSTA-agent-logged-off-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) agent-logged-off-event(320) }

AgentNotReadyEvent FROM CSTA-agent-not-ready-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) agent-not-ready-event(322) }

AgentReadyEvent FROM CSTA-agent-ready-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) agent-ready-event(323) }

AgentWorkingAfterCallEvent FROM CSTA-agent-working-after-call-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) agent-working-after-call-event(324) }

BackInServiceEvent FROM CSTA-back-in-service-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) back-in-service-event(333) }

OutOfServiceEvent FROM CSTA-out-of-service-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) out-of-service-event(335) }

PrivateEvent FROM CSTA-private-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) private-event(71) }

PlayEvent FROM CSTA-play-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) play(75) }

RecordEvent FROM CSTA-record-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) record(76) }

ReviewEvent FROM CSTA-review-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) review(77) }

StopEvent FROM CSTA-stop-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) stop(78) }

SuspendPlayEvent FROM CSTA-suspend-play-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) suspend-play(79) }

SuspendRecordEvent FROM CSTA-suspend-record-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) suspend-record(80) }

VoiceAttributesChangeEvent FROM CSTA-voice-attributes-change-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) voice-attributes-change-event(74) }

MonitorCrossRefID FROM CSTA-status-reporting
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) status-reporting(126) }

BridgedEvent FROM CSTA-bridged-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) bridged-event(224) }

DigitsDialedEvent FROM CSTA-digits-dialed-event
 { iso(1) identified-organization(3) icd-ecma(12)
 standard(0) csta3(285) digits-dialed-event(225) }

NetworkCapabilitiesChangedEvent FROM CSTA-network-capabilities-changed-event
 { iso(1) identified-organization(3) icd-ecma(12)

```
        standard( 0) csta3( 285) network-capabilities-changed-event( 226) }
OfferedEvent FROM CSTA-offered-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) offered-event( 227) }
ChargingEvent FROM CSTA-charging-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) charging-event( 240) }
DigitsGeneratedEvent FROM CSTA-digits-generated-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) digits-generated-event( 241) }
TelephonyTonesGeneratedEvent FROM CSTA-telephony-tones-generated-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) telephony-tones-generated-event( 242) }
ServiceCompletionFailureEvent FROM CSTA-service-completion-failure-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) service-completion-failure-event( 243) }
MediaAttachedEvent FROM CSTA-media-attached-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-attached-event( 246) }
MediaDetachedEvent FROM CSTA-media-detached-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-detached-event( 247) }
ButtonInformationEvent FROM CSTA-button-information-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) button-information-event( 283) }
ButtonPressEvent FROM CSTA-button-press-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) button-press-event( 284) }
DisplayUpdatedEvent FROM CSTA-display-updated-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) display-updated-event( 285) }
HookswitchEvent FROM CSTA-hookswitch-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) hookswitch-event( 286) }
LampModeEvent FROM CSTA-lamp-mode-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) lamp-mode-event( 287) }
MicrophoneGainEvent FROM CSTA-microphone-gain-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) microphone-gain-event( 288) }
RingerStatusEvent FROM CSTA-ringer-status-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) ringer-status-event( 289) }
AutoWorkModeEvent FROM CSTA-auto-work-mode-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) auto-work-mode-event( 326) }
CallBackEvent FROM CSTA-call-back-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-back-event( 327) }
CallBackMessageEvent FROM CSTA-call-back-message-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-back-message-event( 328) }
CallerIDStatusEvent FROM CSTA-caller-id-status-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) caller-id-status-event( 329) }
RouteingModeEvent FROM CSTA-routeing-mode-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) routeing-mode-event( 332) }
DeviceCapsChangedEvent FROM CSTA-device-capabilities-changed-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-capabilities-changed-event( 334) }
;

cSTAEventReport OPERATION ::=
{
    ARGUMENT CSTAEventReportArgument
    ALWAYS RESPONDS FALSE
    CODE local:21
}
}
```

```
CSTAEventReportArgument ::= SEQUENCE
{
    crossRefIdentifier      MonitorCrossRefID,
    eventSpecificInfo      EventSpecificInfo}

EventSpecificInfo ::= CHOICE
{
    callControlEvents      [0] CallControlEvents,
    callAssociatedEvents   [1] CallAssociatedEvents,
    mediaAttachmentEvents [2] MediaAttachmentEvents,
    physicalDeviceFeatureEvents [3] PhysicalDeviceFeatureEvents,
    logicalDeviceFeatureEvents [4] LogicalDeviceFeatureEvents,
    deviceMaintenanceEvents [5] DeviceMaintenanceEvents,
    voiceUnitEvents       [6] VoiceUnitEvents,
    vendorSpecEvents      [7] VendorSpecEvents}

CallControlEvents ::= CHOICE
{
    bridged                [ 0] IMPLICIT BridgedEvent,
    callCleared            [ 1] IMPLICIT CallClearedEvent,
    conferenced            [ 2] IMPLICIT ConferencedEvent,
    connectionCleared     [ 3] IMPLICIT ConnectionClearedEvent,
    delivered              [ 4] IMPLICIT DeliveredEvent,
    digitsDialed           [ 5] IMPLICIT DigitsDialedEvent,
    diverted               [ 6] IMPLICIT DivertedEvent,
    established            [ 7] IMPLICIT EstablishedEvent,
    failed                  [ 8] IMPLICIT FailedEvent,
    held                   [ 9] IMPLICIT HeldEvent,
    networkCapabilitiesChanged [10] IMPLICIT NetworkCapabilitiesChangedEvent,
    networkReached         [11] IMPLICIT NetworkReachedEvent,
    offered                [12] IMPLICIT OfferedEvent,
    originated             [13] IMPLICIT OriginatedEvent,
    queued                 [14] IMPLICIT QueuedEvent,
    retrieved              [15] IMPLICIT RetrievedEvent,
    serviceInitiated       [16] IMPLICIT ServiceInitiatedEvent,
    transferred            [17] IMPLICIT TransferredEvent}

CallAssociatedEvents ::= CHOICE
{
    callInformation        [ 0] IMPLICIT CallInformationEvent,
    charging               [ 1] IMPLICIT ChargingEvent,
    digitsGeneratedEvent  [ 2] IMPLICIT DigitsGeneratedEvent,
    telephonyTonesGeneratedEvent [ 3] IMPLICIT TelephonyTonesGeneratedEvent,
    serviceCompletionFailure [ 4] IMPLICIT ServiceCompletionFailureEvent}

MediaAttachmentEvents ::= CHOICE
{
    mediaAttached          [ 0] IMPLICIT MediaAttachedEvent,
    mediaDetached         [ 1] IMPLICIT MediaDetachedEvent}

PhysicalDeviceFeatureEvents ::= CHOICE
{
    buttonInformation      [ 0] IMPLICIT ButtonInformationEvent,
    buttonPress            [ 1] IMPLICIT ButtonPressEvent,
    displayUpdated         [ 2] IMPLICIT DisplayUpdatedEvent,
    hookswitch             [ 3] IMPLICIT HookswitchEvent,
    lampMode               [ 4] IMPLICIT LampModeEvent,
    messageWaiting         [ 5] IMPLICIT MessageWaitingEvent,
    microphoneGain         [ 6] IMPLICIT MicrophoneGainEvent,
    microphoneMute         [ 7] IMPLICIT MicrophoneMuteEvent,
    ringerStatus           [ 8] IMPLICIT RingerStatusEvent,
    speakerMute            [ 9] IMPLICIT SpeakerMuteEvent,
    speakerVolume          [10] IMPLICIT SpeakerVolumeEvent}

LogicalDeviceFeatureEvents ::= CHOICE
{
    agentBusy              [ 0] IMPLICIT AgentBusyEvent,
    agentLoggedOn          [ 1] IMPLICIT AgentLoggedOnEvent,
    agentLoggedOff         [ 2] IMPLICIT AgentLoggedOffEvent,
    agentNotReady          [ 3] IMPLICIT AgentNotReadyEvent,
    agentReady             [ 4] IMPLICIT AgentReadyEvent,
    agentWorkingAfterCall  [ 5] IMPLICIT AgentWorkingAfterCallEvent,
    autoAnswer             [ 6] IMPLICIT AutoAnswerEvent,
```

```
autoWorkMode          [ 7] IMPLICIT AutoWorkModeEvent ,
callBack              [ 8] IMPLICIT CallBackEvent ,
callBackMessage      [ 9] IMPLICIT CallBackMessageEvent ,
callerIDStatus        [10] IMPLICIT CallerIDStatusEvent ,
doNotDisturb          [11] IMPLICIT DoNotDisturbEvent ,
forwarding            [12] IMPLICIT ForwardingEvent ,
routeingMode          [13] IMPLICIT RouteingModeEvent }

DeviceMaintenanceEvents ::= CHOICE
{
    backInService      [ 0] IMPLICIT BackInServiceEvent ,
    deviceCapabilityChanged [ 1] IMPLICIT DeviceCapsChangedEvent ,
    outOfService        [ 2] IMPLICIT OutOfServiceEvent }

VoiceUnitEvents ::= CHOICE
{
    play                [ 0] IMPLICIT PlayEvent ,
    record              [ 1] IMPLICIT RecordEvent ,
    review              [ 2] IMPLICIT ReviewEvent ,
    stop                [ 3] IMPLICIT StopEvent ,
    suspendPlay         [ 4] IMPLICIT SuspendPlayEvent ,
    suspendRecord       [ 5] IMPLICIT SuspendRecordEvent ,
    voiceAttributesChange [ 6] IMPLICIT VoiceAttributesChangeEvent }

VendorSpecEvents ::= CHOICE
{
    privateEvent        [ 0] IMPLICIT PrivateEvent }

END -- of CSTA-event-report-definitions
```


11 Capability exchange services

11.1 Services

11.1.1 Get logical device information

```
CSTA-get-logical-device-information
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-logical-device-information( 201) }

DEFINITIONS ::=
BEGIN

IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
MonitorFilter, MonitorMediaClass FROM CSTA-status-reporting
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) status-reporting( 126) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DeviceCategory, GroupDeviceAttributes, NamedDeviceTypes, ACDModels, AgentLogOnModels,
  AppearanceType, MiscMonitorCaps, TransAndConfSetup, MediaServiceCapsList,
  RouteingServList, LogDevServList, LogDevEvtsList, DeviceMaintEvtsList
FROM CSTA-capability-exchange
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) capability-exchange( 131) }
NumberOfChannels, MaxChannelBind, ConnectionRateList, DelayToleranceList
FROM CSTA-data-call-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-call-types( 134) };

getLogicalDeviceInformation OPERATION ::=
{
  ARGUMENT    GetLogicalDeviceInformationArgument
  RESULT      GetLogicalDeviceInformationResult
  ERRORS      {universalFailure}
  CODE        local:201
}

GetLogicalDeviceInformationArgument ::= SEQUENCE
{
  device          DeviceID,
  extensions      CSTACommonArgumentsOPTIONAL}

GetLogicalDeviceInformationResult ::= SEQUENCE
{
  deviceCategory          [ 0] IMPLICIT DeviceCategory          DEFAULT station,
  groupDeviceAttributes  [ 1] IMPLICIT GroupDeviceAttributes OPTIONAL,
  namedDeviceTypes       [ 2] IMPLICIT NamedDeviceTypes        OPTIONAL,
  shortFormDeviceID      [ 3] DeviceID                          OPTIONAL,
  hasPhysicalElement     BOOLEAN,
  acdModels              ACDModels,
  agentLogOnModels       [ 4] IMPLICIT AgentLogOnModels        OPTIONAL,
  appearanceAddressable  BOOLEAN,
  appearanceType         AppearanceType,
  appearanceList         [ 5] IMPLICIT SEQUENCE OF IA5String OPTIONAL,
  otherPhysicalDeviceList [ 6] IMPLICIT SEQUENCE OF DeviceID  OPTIONAL,
  miscMonitorCaps        [ 7] IMPLICIT MiscMonitorCaps         OPTIONAL,
  associatedGroupList    [ 8] IMPLICIT SEQUENCE OF DeviceID  OPTIONAL,
  maxCallbacks           [ 9] IMPLICIT INTEGER                 OPTIONAL,
  maxAutoAnswerRings     [10] IMPLICIT INTEGER                 OPTIONAL,
  maxActiveCalls         [11] IMPLICIT INTEGER                 OPTIONAL,
```

maxHeldCalls	[12]	IMPLICIT INTEGER	OPTIONAL,
maxFwdSettings	[13]	IMPLICIT INTEGER	OPTIONAL,
maxDevicesInConf	[14]	IMPLICIT INTEGER	OPTIONAL,
transAndConfSetup	[15]	IMPLICIT TransAndConfSetup	OPTIONAL,
deviceOnDeviceMonitorFilter	[16]	IMPLICIT MonitorFilter	OPTIONAL,
deviceOnConnectionMonitorFilter	[17]	IMPLICIT MonitorFilter	OPTIONAL,
callOnDeviceMonitorFilter	[18]	IMPLICIT MonitorFilter	OPTIONAL,
callOnConnectionMonitorFilter	[19]	IMPLICIT MonitorFilter	OPTIONAL,
mediaClassSupport	[20]	IMPLICIT MonitorMediaClass	OPTIONAL,
mediaServiceCapsList	[21]	IMPLICIT MediaServiceCapsList	OPTIONAL,
connectionRateList	[22]	IMPLICIT ConnectionRateList	OPTIONAL,
delayToleranceList	[23]	IMPLICIT DelayToleranceList	OPTIONAL,
numberOfChannels	[24]	IMPLICIT NumberOfChannels	OPTIONAL,
maxChannelBind	[25]	IMPLICIT MaxChannelBind	OPTIONAL,
routeingServList	[26]	IMPLICIT RouteingServList	OPTIONAL,
logDevServList	[27]	IMPLICIT LogDevServList	OPTIONAL,
logDevEvtsList	[28]	IMPLICIT LogDevEvtsList	OPTIONAL,
deviceMaintEvtsList	[29]	IMPLICIT DeviceMaintEvtsList	OPTIONAL,
extensions		CSTACCommonArguments	OPTIONAL}

END -- of CSTA-get-logical-device-information

11.1.2 Get physical device information

```
CSTA-get-physical-device-information
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-physical-device-information( 202) }

DEFINITIONS ::=
BEGIN

IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
MonitorFilter FROM CSTA-status-reporting
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) status-reporting( 126) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DeviceCategory, GroupDeviceAttributes, NamedDeviceTypes, PhysDevServList, PhysDevEvtsList
FROM CSTA-capability-exchange
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) capability-exchange( 131) };

getPhysicalDeviceInformation OPERATION ::=
{
  ARGUMENT    GetPhysicalDeviceInformationArgument
  RESULT      GetPhysicalDeviceInformationResult
  ERRORS      {universalFailure}
  CODE        local:202
}

GetPhysicalDeviceInformationArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments    OPTIONAL}

GetPhysicalDeviceInformationResult ::= SEQUENCE
{
  deviceCategory          [ 0] IMPLICIT DeviceCategory          DEFAULT sta-
tion,
  groupDeviceAttributes  [ 1] IMPLICIT GroupDeviceAttributes  OPTIONAL,
  namedDeviceTypes       [ 2] IMPLICIT NamedDeviceTypes        OPTIONAL,
  hasLogicalElement      BOOLEAN,
  otherLogicalDeviceList [ 3] IMPLICIT SEQUENCE OF DeviceID    OPTIONAL,
  deviceModelName        [ 4] IMPLICIT IA5String (SIZE(0..64))  OPTIONAL,
  deviceOnDeviceMonitorFilter [ 5] IMPLICIT MonitorFilter    OPTIONAL,
  deviceOnConnectionMonitorFilter [ 6] IMPLICIT MonitorFilter  OPTIONAL,
  callOnDeviceMonitorFilter [ 7] IMPLICIT MonitorFilter    OPTIONAL,
  callOnConnectionMonitorFilter [ 8] IMPLICIT MonitorFilter    OPTIONAL,
  maxDisplays            [ 9] IMPLICIT INTEGER                 OPTIONAL,
  maxButtons             [10] IMPLICIT INTEGER                 OPTIONAL,
  maxLamps               [11] IMPLICIT INTEGER                 OPTIONAL,
  maxRingPatterns        [12] IMPLICIT INTEGER                 OPTIONAL,
  physDevServList        [13] IMPLICIT PhysDevServList          OPTIONAL,
  physDevEvtsList        [14] IMPLICIT PhysDevEvtsList          OPTIONAL,
  extensions              CSTACommonArguments                  OPTIONAL}

END -- of CSTA-get-physical-device-information
```

11.1.3 Get switching function capabilities

```
CSTA-get-switching-function-capabilities
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) get-switching-function-capabilities( 203) }

DEFINITIONS ::=
BEGIN

IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
MonitorMediaClass, MonitorFilter FROM CSTA-status-reporting
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) status-reporting( 126) }
TimeInfo FROM CSTA-security
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) security( 128) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ACDModels, CapExchangeServList, DeviceIDFormat, FilterThreshold,
IgnoreUnsupportedParameters, CallControlServList, CallControlEvsList,
CallAssociatedServList, CallAssociatedEvsList, MediaServList, MediaEvsList,
RouteingServList, PhysDevEvsList, PhysDevServList, LogicalEvsList, LogicalServList,
DeviceMaintEvsList, IOServicesServList, DataCollectionServList, VoiceUnitServList,
VoiceUnitEvsList, CDRServList, VendorSpecificServList, VendorSpecificEvsList,
MaxLengthParameters, TransAndConfSetup, MediaServiceCapsList, MiscMonitorCaps,
MonitoringServList, PauseTime, SnapshotServList, SwAppearanceAddressability,
SwAppearanceTypes, SwDomainFeatures, SystemStatusServList, TimeStampMode
FROM CSTA-capability-exchange
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) capability-exchange( 131) }
NumberOfChannels, MaxChannelBind, ConnectionRateList, DelayToleranceList
FROM CSTA-data-call-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) data-call-types( 134) };

getSwitchingFunctionCapabilities OPERATION ::=
{
    ARGUMENT    GetSwitchingFunctionCapsArgument
    RESULT      GetSwitchingFunctionCapsResult
    ERRORS      {universalFailure}
    CODE        local:203
}

GetSwitchingFunctionCapsArgument ::= CHOICE
{
    extensions  CSTACommonArguments,
    noData      NULL}

GetSwitchingFunctionCapsResult ::= SEQUENCE
{
    switchingSubDomainName      IA5String (SIZE(0..64)),
    manufacturerName           IA5String (SIZE(0..64)),
    profiles                    Profiles,
    deviceIDFormat              DeviceIDFormat,
    swDomainFeatures            SwDomainFeatures,
    swAppearanceAddressability  SwAppearanceAddressability,
    swAppearanceTypes          SwAppearanceTypes,
    ignoreUnsupportedParameters IgnoreUnsupportedParameters,
    callCharacteristicsSupported [0] IMPLICIT CallCharacteristics      OPTIONAL,
    mediaClassSupport          [1] IMPLICIT MonitorMediaClass          OPTIONAL,
    numberOfChannels           [2] IMPLICIT NumberOfChannels          OPTIONAL,
```

maxChannelBind	[3] IMPLICIT MaxChannelBind	OPTIONAL,
miscMediaCallCharacteristics	[4] IMPLICIT MiscMediaCallCharacteristics	OPTIONAL,
connectionRateList	[5] IMPLICIT ConnectionRateList	OPTIONAL,
delayToleranceList	[6] IMPLICIT DelayToleranceList	OPTIONAL,
pauseTime	[7] IMPLICIT PauseTime	OPTIONAL,
currentTime	[8] IMPLICIT TimeInfo	OPTIONAL,
messageSeqNumbers	[9] IMPLICIT MessageSeqNumbers	OPTIONAL,
timeStampMode	[10] IMPLICIT TimeStampMode	OPTIONAL,
securityMode	[11] IMPLICIT SecurityMode	OPTIONAL,
securityFormat	[12] IMPLICIT SecurityFormat	OPTIONAL,
privateDataFormat	[13] IMPLICIT SecurityFormat	OPTIONAL,
transAndConfSetup	[14] IMPLICIT TransAndConfSetup	OPTIONAL,
monitorFilterItems	[15] IMPLICIT MonitorFilterItems	OPTIONAL,
miscMonitorCaps	[16] IMPLICIT MiscMonitorCaps	OPTIONAL,
correlatorDataSupported	[17] IMPLICIT BOOLEAN	OPTIONAL,
dynamicFeatureSupported	[18] IMPLICIT DynamicFeatureSupported	OPTIONAL,
callLinkageOptions	[28] IMPLICIT CallLinkageOptions	OPTIONAL,
aCDModels	[19] IMPLICIT ACDModels	OPTIONAL,
agentLogOnModels	[20] IMPLICIT AgentLogOnModels	OPTIONAL,
agentStateModels	[21] IMPLICIT AgentStateModels	OPTIONAL,
connectionView	ConnectionView,	
maxLengthParameters	MaxLengthParameters,	
servEvtsList	[22] IMPLICIT ServEvtsList	OPTIONAL,
privateDataVersionList	[23] IMPLICIT PrivateDataVersionList	OPTIONAL,
systemStatusTimer	[24] IMPLICIT INTEGER (0..180)	OPTIONAL,
simpleThreshold	[25] IMPLICIT INTEGER	OPTIONAL,
filterThreshold	[26] IMPLICIT FilterThreshold	OPTIONAL,
mediaServiceCapsList	[27] IMPLICIT MediaServiceCapsList	OPTIONAL,
extensions	CSTACCommonArguments	OPTIONAL}

MonitorFilterItems ::= SEQUENCE

{	deviceOnDeviceMonitorFilter	[0] IMPLICIT MonitorFilter	OPTIONAL,
	deviceOnConnectionMonitorFilter	[1] IMPLICIT MonitorFilter	OPTIONAL,
	callOnDeviceMonitorFilter	[2] IMPLICIT MonitorFilter	OPTIONAL,
	callOnConnectionMonitorFilter	[3] IMPLICIT MonitorFilter	OPTIONAL}

MessageSeqNumbers ::= BIT STRING

{	allEvents	(0),
	allAcks	(1),
	allServReqs	(2)}

SecurityMode ::= ENUMERATED

{	allEvents	(0),
	allAcks	(1),
	allServReqs	(2)}

SecurityFormat ::= BIT STRING

{	octetStringFromSF	(0),
	otherTypeFromSF	(1),
	octetStringToSF	(2),
	otherTypeToSF	(3)}

Profiles ::= BIT STRING

{	basicTelephonyProfile	(0),
	routeingProfile	(1)}

DynamicFeatureSupported ::= ENUMERATED

{	none	(0),
	all	(1),
	some	(2)}

CallLinkageOptions ::= BIT STRING

{	callLinkageFeatureSupported	(0),
	threadLinkageFeatureSupported	(1) }

AgentLogOnModels ::= BIT STRING

{	logOnACDDDevice	(0),
---	-----------------	------

```
logOnACDGroupExplOneStep      (1),
logOnACDGroupExplTwoSteps     (2),
logOnACDGroupImplOneStep      (3)}

AgentStateModels ::= BIT STRING
{
    multiState                  (0),
    multiStateSemiIndependentLinked (1),
    agentOriented               (2)}

ConnectionView ::= ENUMERATED
{
    fixed      (0),
    local      (1)}

ServEvtsList ::= SEQUENCE
{
    capExchangeServList      [ 0] IMPLICIT CapExchangeServList      OPTIONAL,
    systemServList           [ 1] IMPLICIT SystemStatusServList     OPTIONAL,
    monitoringServList       [ 2] IMPLICIT MonitoringServList        OPTIONAL,
    snapshotServList         [ 3] IMPLICIT SnapshotServList          OPTIONAL,
    callControlServList      [ 4] IMPLICIT CallControlServList       OPTIONAL,
    callControlEvtsList      [ 5] IMPLICIT CallControlEvtsList       OPTIONAL,
    callAssociatedServList   [ 6] IMPLICIT CallAssociatedServList    OPTIONAL,
    callAssociatedEvtsList   [ 7] IMPLICIT CallAssociatedEvtsList    OPTIONAL,
    mediaServList            [ 8] IMPLICIT MediaServList             OPTIONAL,
    mediaEvtsList            [ 9] IMPLICIT MediaEvtsList             OPTIONAL,
    routeingServList         [10] IMPLICIT RouteingServList          OPTIONAL,
    physDevServList          [11] IMPLICIT PhysDevServList           OPTIONAL,
    physDevEvtsList          [12] IMPLICIT PhysDevEvtsList           OPTIONAL,
    logicalServList          [13] IMPLICIT LogicalServList           OPTIONAL,
    logicalEvtsList          [14] IMPLICIT LogicalEvtsList           OPTIONAL,
    deviceMaintEvtsList      [15] IMPLICIT DeviceMaintEvtsList      OPTIONAL,
    iOServicesServList       [16] IMPLICIT IOServicesServList        OPTIONAL,
    dataCollectionServList   [17] IMPLICIT DataCollectionServList    OPTIONAL,
    voiceUnitServList        [18] IMPLICIT VoiceUnitServList         OPTIONAL,
    voiceUnitEvtsList        [19] IMPLICIT VoiceUnitEvtsList         OPTIONAL,
    cdrServList              [20] IMPLICIT CDRServList               OPTIONAL,
    vendorSpecificServList   [21] IMPLICIT VendorSpecificServList    OPTIONAL,
    vendorSpecificEvtsList   [22] IMPLICIT VendorSpecificEvtsList    OPTIONAL,
    statusReportingServList  [23] IMPLICIT StatusReportingServList   OPTIONAL}

StatusReportingServList ::= SEQUENCE
{
    monitoringServices        [ 0] IMPLICIT MonitoringServList      OPTIONAL,
    snapshotServices          [ 1] IMPLICIT SnapshotServList        OPTIONAL,
    systemServices            [ 2] IMPLICIT SystemStatusServList    OPTIONAL}

MiscMediaCallCharacteristics ::= BIT STRING
{
    supportAdjustment        (0) }

PrivateDataVersionList ::= SEQUENCE OF INTEGER

END -- of CSTA-get-switching-function-capabilities
```

11.1.4 Get switching function devices

```
CSTA-get-switching-function-devices
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-switching-function-devices( 204) }

DEFINITIONS ::=
BEGIN

IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServiceCrossRefID FROM CSTA-capability-exchange
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) capability-exchange( 131) };

getSwitchingFunctionDevices OPERATION ::=
{
  ARGUMENT    GetSwitchingFunctionDevicesArgument
  RESULT      GetSwitchingFunctionDevicesResult
  ERRORS      {universalFailure}
  CODE        local:204
}

GetSwitchingFunctionDevicesArgument ::= SEQUENCE
{
  requestedDeviceID          DeviceID          OPTIONAL,
  requestedDeviceCategory    ReqDeviceCategory OPTIONAL,
  extensions                  CSTACommonArguments OPTIONAL}

GetSwitchingFunctionDevicesResult ::= SEQUENCE
{
  serviceCrossRefID          ServiceCrossRefID,
  extensions                  CSTACommonArguments OPTIONAL}

ReqDeviceCategory ::= ENUMERATED
{
  acd                        ( 0),
  groupACD                   ( 1),
  groupHunt                  ( 2),
  groupPick                  ( 3),
  groupOther                 ( 4),
  networkInterface          ( 5),
  park                       ( 6),
  routeingDevice            ( 7),
  station                    ( 8),
  voiceUnit                 ( 9),
  other                      (10)}

END -- of CSTA-get-switching-function-devices
```

11.1.5 Switching function devices

```
CSTA-switching-function-devices
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) switching-function-devices( 205) }

DEFINITIONS ::=
BEGIN

IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServiceCrossRefID, DeviceCategory, NamedDeviceTypes FROM CSTA-capability-exchange
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) capability-exchange( 131) };

switchingFunctionDevices OPERATION ::=
{
  ARGUMENT      SwitchingFunctionDevicesArgument
  ERRORS        {universalFailure}
  CODE          local:205
}

SwitchingFunctionDevicesArgument ::= SEQUENCE
{
  serviceCrossRefID      ServiceCrossRefID,
  segmentID              INTEGER                OPTIONAL,
  lastSegment            BOOLEAN,
  deviceList             DeviceList,
  extensions             CSTACommonArguments   OPTIONAL}

DeviceList ::= SEQUENCE OF SEQUENCE
{
  deviceID              DeviceID,
  deviceCategory        [0] IMPLICIT DeviceCategory      DEFAULT station,
  namedDeviceTypes      [1] IMPLICIT NamedDeviceTypes     OPTIONAL,
  deviceAttributes      DeviceAttributes                  OPTIONAL,
  deviceModelName       IA5String (SIZE(0..64))           OPTIONAL}

DeviceAttributes ::= BIT STRING
{
  mediaAccessDevice     ( 0),
  routeingDevice        ( 1),
  groupACD              ( 2),
  groupHunt             ( 3),
  groupPick             ( 4)}

END -- of CSTA-switching-function-devices
```


12 System services

12.1 Registration services

12.1.1 Change system status filter

```
CSTA-change-system-status-filter
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) change-system-status-filter( 206) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
SysStatRegisterID, SystemStatus FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

changeSysStatFilter OPERATION ::=
{
    ARGUMENT    ChangeSysStatFilterArg
    RESULT      ChangeSysStatFilterRes
    ERRORS      {universalFailure}
    CODE        local: 206
}

ChangeSysStatFilterArg ::= SEQUENCE
{
    sysStatRegisterID      SysStatRegisterID,
    requestedStatusFilter  SystemStatus,
    extensions              CSTACommonArguments    OPTIONAL}

ChangeSysStatFilterRes ::= SEQUENCE
{
    actualStatusFilter      SystemStatus,
    extensions              CSTACommonArguments    OPTIONAL}

END -- of CSTA-change-system-status-filter
```

12.1.2 System register

```
CSTA-system-register
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) system-register( 207) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
SysStatRegisterID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

systemRegister OPERATION ::=
{
  ARGUMENT      SystemRegisterArgument
  RESULT        SystemRegisterResult
  ERRORS        {universalFailure}
  CODE          local: 207
}

SystemRegisterArgument ::= SEQUENCE
{
  requestTypes      RequestTypes,
  requestedStatusFilter  StatusFilter          OPTIONAL,
  extensions        CSTACommonArguments      OPTIONAL}

SystemRegisterResult ::= SEQUENCE
{
  sysStatRegisterID  SysStatRegisterID,
  actualStatusFilter  StatusFilter          OPTIONAL,
  extensions          CSTACommonArguments  OPTIONAL}

StatusFilter ::= BIT STRING
{
  initializing      ( 0),
  enabled           ( 1),
  normal            ( 2),
  messageLost       ( 3),
  disabled          ( 4),
  partiallyDisabled ( 5),
  overloadImminent  ( 6),
  overloadReached   ( 7),
  overloadRelieved  ( 8)}

RequestTypes ::= BIT STRING
{
  systemStatus      (0),
  requestSystemStatus (1),
  switchingFunctionCapsChanged (2),
  switchingFunctionDevicesChanged (3)}

END -- of CSTA-system-register
```

12.1.3 System register abort

```
CSTA-system-register-abort
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) system-register-abort( 208) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
SysStatRegisterID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

systemRegisterAbort OPERATION ::=
{
  ARGUMENT      SystemRegisterAbortArgument
  ERRORS        {universalFailure}
  ALWAYS RESPONDS  FALSE
  CODE          local: 208
}

SystemRegisterAbortArgument ::= SEQUENCE
{
  sysStatRegisterID      SysStatRegisterID,
  extensions              CSTACommonArguments      OPTIONAL}

END -- of CSTA-system-register-abort
```

12.1.4 System register cancel

```
CSTA-system-register-cancel
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) system-register-cancel( 209) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
SysStatRegisterID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
;

systemRegisterCancel OPERATION ::=
{
  ARGUMENT    SystemRegisterCancelArgument
  RESULT      SystemRegisterCancelResult
  ERRORS      {universalFailure}
  CODE        local: 209
}

SystemRegisterCancelArgument ::= SEQUENCE
{
  sysStatRegisterID    SysStatRegisterID,
  extensions            CSTACommonArguments    OPTIONAL}

SystemRegisterCancelResult ::= CHOICE
{
  extensions            CSTACommonArguments,
  noData                NULL}

END -- of CSTA-system-register-cancel
```

12.2 Services

12.2.1 Request system status

```
CSTA-request-system-status
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) request-system-status( 210) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
SysStatRegisterID, SystemStatus FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

requestSysStat OPERATION ::=
{
    ARGUMENT    RequestSysStatArg
    RESULT      RequestSysStatRes
    ERRORS      {universalFailure}
    CODE        local: 210
}

RequestSysStatArg ::= SEQUENCE
{
    sysStatRegisterID    SysStatRegisterID    OPTIONAL,
    extensions            CSTACommonArguments  OPTIONAL}

RequestSysStatRes ::= SEQUENCE
{
    systemStatus          SystemStatus,
    extensions            CSTACommonArguments  OPTIONAL}

END -- of CSTA-request-system-status
```

12.2.2 System status

```
CSTA-system-status
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) system-status( 211) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  { joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0) }
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
SysStatRegisterID, SystemStatus FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

systemStatus OPERATION ::=
{
  ARGUMENT   SystemStatusArg
  RESULT     SystemStatusRes
  ERRORS     {universalFailure}
  CODE       local: 211
}

SystemStatusArg ::= SEQUENCE
{
  sysStatRegisterID   SysStatRegisterID   OPTIONAL,
  systemStatus        SystemStatus,
  extensions           CSTACommonArguments OPTIONAL}

SystemStatusRes ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-system-status
```

12.2.3 Switching function capabilities changed

```
CSTA-switching-function-capabilities-changed
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) switching-function-capabilities-changed( 212) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
SysStatRegisterID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

swFunctionCapsChanged OPERATION ::=
{
  ARGUMENT    SwFunctionCapsChangedArg
  RESULT      SwFunctionCapsChangedRes
  ERRORS      {universalFailure}
  CODE        local: 212
}

SwFunctionCapsChangedArg ::= SEQUENCE
{
  sysStatRegisterID    SysStatRegisterID    OPTIONAL,
  extensions            CSTACommonArguments  OPTIONAL}

SwFunctionCapsChangedRes ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-switching-function-capabilities-changed
```

12.2.4 Switching function devices changed

```
CSTA-switching-function-devices-changed
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) switching-function-devices-changed( 213) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  { joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0) }
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
SysStatRegisterID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

swFunctionDevicesChanged OPERATION ::=
{
  ARGUMENT    SwFunctionDevicesChangedArg
  RESULT      SwFunctionDevicesChangedRes
  ERRORS      {universalFailure}
  CODE        local: 213
}

SwFunctionDevicesChangedArg ::= SEQUENCE
{
  sysStatRegisterID    SysStatRegisterID    OPTIONAL,
  extensions            CSTACommonArguments  OPTIONAL}

SwFunctionDevicesChangedRes ::= CHOICE
{
  extensions    CSTACommonArguments,
  noData       NULL}

END -- of CSTA-switching-function-devices-changed
```


13 Monitoring services

13.1 Services

13.1.1 Change monitor filter

```
CSTA-change-monitor-filter
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) change-monitor-filter( 102) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
MonitorFilter, MonitorCrossRefID FROM CSTA-status-reporting
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) status-reporting( 126) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

changeMonitorFilter      OPERATION ::=
{
    ARGUMENT      ChangeMonitorFilterArgument
    RESULT        ChangeMonitorFilterResult
    ERRORS        {universalFailure}
    CODE          local: 72
}

ChangeMonitorFilterArgument ::=
SEQUENCE
{crossRefIdentifier      MonitorCrossRefID,
 requestedFilterList     MonitorFilter,
 extensions               CSTACommonArguments      OPTIONAL}

ChangeMonitorFilterResult ::=
SEQUENCE
{actualFilterList       MonitorFilter      OPTIONAL,
 extensions             CSTACommonArguments OPTIONAL}

END -- of CSTA-change-monitor-filter
```

13.1.2 Monitor start

```
CSTA-monitor-start
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) monitor-start( 101) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
MonitorObject, MonitorFilter, MonitorType, MonitorMediaClass,
MonitorCrossRefID FROM CSTA-status-reporting
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) status-reporting( 126) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

monitorStart OPERATION ::=
{
  ARGUMENT    MonitorStartArgument
  RESULT      MonitorStartResult
  ERRORS      {universalFailure}
  CODE        local: 71
}

MonitorStartArgument ::= SEQUENCE
{
  monitorObject           MonitorObject,
  requestedMonitorFilter  [0] IMPLICIT MonitorFilter      OPTIONAL,
  monitorType             MonitorType                    OPTIONAL,
  requestedMonitorMediaClass [1] IMPLICIT MonitorMediaClass OPTIONAL,
  extensions              CSTACommonArguments           OPTIONAL}

MonitorStartResult ::= SEQUENCE
{
  crossRefIdentifier      MonitorCrossRefID,
  actualmonitorFilter     [0] IMPLICIT MonitorFilter      OPTIONAL,
  actualMonitorMediaClass [1] IMPLICIT MonitorMediaClass  OPTIONAL,
  monitorExistingCalls    BOOLEAN                        OPTIONAL,
  extensions              CSTACommonArguments           OPTIONAL}

END -- of CSTA-monitor-start
```

13.1.3 Monitor stop

```
CSTA-monitor-stop
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) monitor-stop( 103) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
MonitorCrossRefID FROM CSTA-status-reporting
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) status-reporting( 126) }
CSTACCommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

monitorStop      OPERATION ::=
{
    ARGUMENT      MonitorStopArgument
    RESULT        MonitorStopResult
    ERRORS        {universalFailure}
    CODE          local: 73
}

MonitorStopArgument ::=
    SEQUENCE
    {crossRefIdentifier      MonitorCrossRefID,
     extensions              CSTACCommonArguments      OPTIONAL}

MonitorStopResult ::=
    CHOICE
    {extensions              CSTACCommonArguments,
     noData                  NULL}

END -- of CSTA-monitor-stop
```

14 Snapshot services

14.1 Services

14.1.1 Snapshot call

```
CSTA-snapshot-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) snapshot-call( 105) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
CallingDeviceID, CalledDeviceID, AssociatedCallingDeviceID,
AssociatedCalledDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
SnapshotCallData FROM CSTA-status-reporting
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) status-reporting( 126) }
CorrelatorData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ServiceCrossRefID FROM CSTA-capability-exchange
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) capability-exchange( 131) }
MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

snapshotCall      OPERATION ::=
{
    ARGUMENT      SnapshotCallArgument
    RESULT        SnapshotCallResult
    ERRORS        {universalFailure}
    CODE          local: 75
}

SnapshotCallArgument ::=
SEQUENCE
{snapshotObject      ConnectionID,
 extensions          CSTACommonArguments    OPTIONAL}

SnapshotCallResult ::=
SEQUENCE
{crossRefIDorSnapshotData
 CHOICE
    {serviceCrossRefID [0] IMPLICIT ServiceCrossRefID,
 snapshotData         SnapshotCallData},
 mediaCallCharacteristics MediaCallCharacteristics    OPTIONAL,
 callCharacteristics    CallCharacteristics            OPTIONAL,
 callingDevice          CallingDeviceID                OPTIONAL,
 calledDevice           CalledDeviceID                 OPTIONAL,
 associatedCallingDeviceID AssociatedCallingDeviceID    OPTIONAL,
 associatedCalledDeviceID AssociatedCalledDeviceID     OPTIONAL,
 correlatorData         [1] IMPLICIT CorrelatorData    OPTIONAL,
```

```
        callLinkageData          [2] IMPLICIT CallLinkageData    OPTIONAL,  
        extensions                CSTACommonArguments          OPTIONAL}  
  
END -- of CSTA-snapshot-call
```

14.1.2 Snapshot device

```
CSTA-snapshot-device
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) snapshot-device( 104) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
SnapshotDeviceData FROM CSTA-status-reporting
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) status-reporting( 126) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServiceCrossRefID FROM CSTA-capability-exchange
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) capability-exchange( 131) };

snapshotDevice OPERATION ::=
{
  ARGUMENT      SnapshotDeviceArgument
  RESULT        SnapshotDeviceResult
  ERRORS        {universalFailure}
  CODE          local: 74
}

SnapshotDeviceArgument ::=
SEQUENCE
{snapshotObject DeviceID,
 extensions      CSTACommonArguments      OPTIONAL}

SnapshotDeviceResult ::=
SEQUENCE
{crossRefIDorSnapshotData
 CHOICE
  {serviceCrossRefID      ServiceCrossRefID,
   snapshotData           SnapshotDeviceData},
 extensions CSTACommonArguments      OPTIONAL}

END -- of CSTA-snapshot-device
```

14.1.3 Snapshot calldata

```
CSTA-snapshot-call-data
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) snapshot-call-data(106) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
SnapshotCallData FROM CSTA-status-reporting
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) status-reporting( 126) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
ServiceCrossRefID FROM CSTA-capability-exchange
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) capability-exchange( 131) };

snapshotCallData      OPERATION ::=
{
    ARGUMENT          SnapshotCallDataArgument
    ERRORS             {universalFailure}
    ALWAYS RESPONDS   FALSE
    CODE              local: 76
}

SnapshotCallDataArgument ::=
SEQUENCE
{serviceCrossRefID    ServiceCrossRefID,
 segmentID            INTEGER                OPTIONAL,
 lastSegment          BOOLEAN,
 snapshotData         SnapshotCallData,
 extensions           CSTACommonArguments   OPTIONAL}
```

END -- of CSTA-snapshot-call-data

14.1.4 Snapshot devicedata

```
CSTA-snapshot-device-data
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) snapshot-device-data(107) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
SnapshotDeviceData FROM CSTA-status-reporting
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) status-reporting( 126) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServiceCrossRefID FROM CSTA-capability-exchange
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) capability-exchange( 131) };

snapshotDeviceData      OPERATION ::=
{
  ARGUMENT          SnapshotDeviceDataArgument
  ERRORS            {universalFailure}
  ALWAYS RESPONDS  FALSE
  CODE              local: 77
}

SnapshotDeviceDataArgument ::=
SEQUENCE
{serviceCrossRefID  ServiceCrossRefID,
 segmentID          INTEGER             OPTIONAL,
 lastSegment        BOOLEAN,
 snapshotData       SnapshotDeviceData,
 extensions         CSTACommonArguments OPTIONAL}
```

END -- of CSTA-snapshot-device-data

15 Call control services and events

15.1 Services

15.1.1 Accept call

```
CSTA-accept-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) accept-call( 214) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

acceptCall OPERATION ::=
{
    ARGUMENT    AcceptCallArgument
    RESULT      AcceptCallResult
    ERRORS      {universalFailure}
    CODE        local: 214
}

AcceptCallArgument ::= SEQUENCE
    {
        callToBeAccepted          ConnectionID,
        correlatorData            CorrelatorData OPTIONAL,
        userData                  UserData          OPTIONAL,
        extensions                 CSTACommonArguments OPTIONAL}

AcceptCallResult ::= CHOICE
    {
        extensions                 CSTACommonArguments,
        noData                     NULL}

END -- of CSTA-accept-call
```

15.1.2 Alternate call

```
CSTA-alternate-call
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) alternate-call( 1) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ConsultOptions FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
;

alternateCall      OPERATION ::=
{
  ARGUMENT      AlternateCallArgument
  RESULT        AlternateCallResult
  ERRORS        {universalFailure}
  CODE          local: 1
}

AlternateCallArgument ::= SEQUENCE
{
  heldCall          ConnectionID,
  activeCall        ConnectionID,
  connectionReservation  BOOLEAN          OPTIONAL,
  consultOptions    ConsultOptions       DEFAULT unrestricted,
  extensions        CSTACommonArguments  OPTIONAL}

AlternateCallResult ::=CHOICE
{
  extensions CSTACommonArguments,
  noData     NULL}

END -- of CSTA-alternate-call
```

15.1.3 Answer call

```
CSTA-answer-call
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) answer-call( 2) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

answerCall OPERATION ::=
{
  ARGUMENT    AnswerCallArgument
  RESULT      AnswerCallResult
  ERRORS      {universalFailure}
  CODE        local: 2
}

AnswerCallArgument ::=
SEQUENCE
{
  callToBeAnswered      ConnectionID,
  correlatorData        CorrelatorData
  userData               UserData
  extensions             CSTACommonArguments
                        OPTIONAL,
                        OPTIONAL,
                        OPTIONAL}

AnswerCallResult ::=
CHOICE
{extensions             CSTACommonArguments,
 noData                 NULL}

END -- of CSTA-answer-call
```

15.1.4 Call back call-related

```
CSTA-call-back-call-related
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-back-call-related( 215) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) };

callBack OPERATION ::=
{
  ARGUMENT    CallBackArgument
  RESULT      CallBackResult
  ERRORS      {universalFailure}
  CODE        local: 215
}

CallBackArgument ::=
  SEQUENCE
  {
    callbackConnection      ConnectionID,
    callCharacteristics      CallCharacteristics      OPTIONAL,
    extensions               CSTACommonArguments      OPTIONAL}

CallBackResult ::=
  SEQUENCE
  {
    targetDevice      DeviceID      OPTIONAL,
    extensions        CSTACommonArguments      OPTIONAL}

END -- of CSTA-call-back-call-related
```

15.1.5 Call back message call-related

```
CSTA-call-back-message-call-related
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-back-message-call-related( 216) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

callBackMessage OPERATION ::=
{
  ARGUMENT    CallBackMessageArgument
  RESULT      CallBackMessageResult
  ERRORS      {universalFailure}
  CODE        local: 216
}

CallBackMessageArgument ::=
  SEQUENCE
  {
    callbackMessageConnection    ConnectionID,
    extensions                    CSTACommonArguments OPTIONAL}

CallBackMessageResult ::=
  SEQUENCE
  {
    targetDevice    DeviceID          OPTIONAL,
    extensions      CSTACommonArguments OPTIONAL}

END -- of CSTA-call-back-message-call-related
```


15.1.7 Clear call

```
CSTA-clear-call
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) clear-call( 4) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

clearCall          OPERATION ::=
{
  ARGUMENT      ClearCallArgument
  RESULT        ClearCallResult
  ERRORS        {universalFailure}
  CODE          local: 4
}

ClearCallArgument ::=
SEQUENCE
{
  callToBeCleared ConnectionID,
  userData          UserData          OPTIONAL,
  extensions        CSTACommonArguments OPTIONAL}

ClearCallResult ::=
CHOICE
{extensions        CSTACommonArguments,
 noData            NULL}

END -- of CSTA-clear-call
```


15.1.9 Conference call

```
CSTA-conference-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) conference-call( 6) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
ConnectionList FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

conferenceCall OPERATION ::=
{
    ARGUMENT    ConferenceCallArgument
    RESULT      ConferenceCallResult
    ERRORS      {universalFailure}
    CODE        local: 6
}

ConferenceCallArgument ::=
SEQUENCE
{
    heldCall      ConnectionID,
    activeCall    ConnectionID,
    extensions    CSTACommonArguments    OPTIONAL}

ConferenceCallResult ::=
SEQUENCE
{
    conferenceCall    ConnectionID,
    connections       [0] IMPLICIT ConnectionList    OPTIONAL,
    conferenceCallInfo [1] IMPLICIT ConnectionInformation OPTIONAL,
    extensions        CSTACommonArguments    OPTIONAL}

END -- of CSTA-conference-call
```

15.1.10 Consultation call

```
CSTA-consultation-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) consultation-call( 7) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
AccountInfo, AuthCode, CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, ConsultOptions FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

consultationCall OPERATION ::=
{
    ARGUMENT ConsultationCallArgument
    RESULT ConsultationCallResult
    ERRORS {universalFailure}
    CODE local: 7
}

ConsultationCallArgument ::= SEQUENCE
{
    existingCall [0] IMPLICIT ConnectionID,
    consultedDevice [1] DeviceID,
    connectionReservation [2] IMPLICIT BOOLEAN OPTIONAL,
    accountCode [3] IMPLICIT AccountInfo OPTIONAL,
    authCode [4] IMPLICIT AuthCode OPTIONAL,
    correlatorData [5] IMPLICIT CorrelatorData OPTIONAL,
    userData [6] IMPLICIT UserData OPTIONAL,
    callCharacteristics [7] IMPLICIT CallCharacteristics OPTIONAL,
    mediaCallCharacteristics [8] IMPLICIT MediaCallCharacteristics OPTIONAL,
    callingConnectionInfo [9] IMPLICIT ConnectionInformation OPTIONAL,
    consultOptions [10] IMPLICIT ConsultOptions DEFAULT unrestricted,
    extensions CSTACCommonArguments OPTIONAL}

ConsultationCallResult ::= SEQUENCE
{
    initiatedCall ConnectionID,
    mediaCallCharacteristics [0] IMPLICIT MediaCallCharacteristics OPTIONAL,
    initiatedCallInfo [1] IMPLICIT ConnectionInformation OPTIONAL,
    extensions CSTACCommonArguments OPTIONAL}

END -- of CSTA-consultation-call
```

15.1.11 Deflect call

```
CSTA-deflect-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) deflect-call( 218) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

deflectCall OPERATION ::=
{
    ARGUMENT    DeflectCallArgument
    RESULT      DeflectCallResult
    ERRORS      {universalFailure}
    CODE        local: 218
}

DeflectCallArgument ::=
SEQUENCE
{
    callToBeDiverted      ConnectionID,
    newDestination        DeviceID,
    correlatorData        CorrelatorData          OPTIONAL,
    userData               UserData              OPTIONAL,
    extensions             CSTACommonArguments    OPTIONAL}

DeflectCallResult ::=
CHOICE
{extensions      CSTACommonArguments,
 noData         NULL}

END -- of CSTA-deflect-call
```

15.1.12 Dial digits

```
CSTA-dial-digits
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) dial-digits( 219) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

dialDigits      OPERATION ::=
{
  ARGUMENT      DialDigitsArgument
  RESULT        DialDigitsResult
  ERRORS        {universalFailure}
  CODE          local: 219
}

DialDigitsArgument ::=
  SEQUENCE
  {
    diallingConnection          ConnectionID,
    diallingSequence            DeviceID,
    correlatorData              CorrelatorData          OPTIONAL,
    extensions                  CSTACommonArguments     OPTIONAL}

DialDigitsResult ::=
  CHOICE
  {extensions          CSTACommonArguments,
   noData              NULL}
```

END -- of CSTA-dial-digits

15.1.13 Directed pickup call

```
CSTA-directed-pickup-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) directed-pickup-call( 220) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

directedPickupCall      OPERATION ::=
{
    ARGUMENT    DirectedPickupCallArgument
    RESULT      DirectedPickupCallResult
    ERRORS      {universalFailure}
    CODE        local: 220
}

DirectedPickupCallArgument ::=
SEQUENCE
{
    callToBePickedUp      ConnectionID,
    requestingDevice      DeviceID,
    correlatorData        CorrelatorData      OPTIONAL,
    userData              UserData            OPTIONAL,
    extensions            CSTACommonArguments OPTIONAL}

DirectedPickupCallResult ::=
SEQUENCE
{
    pickedCall      ConnectionID      OPTIONAL,
    pickedCallInfo  ConnectionInformation OPTIONAL,
    extensions      CSTACommonArguments OPTIONAL}

END -- of CSTA-directed-pickup-call
```

15.1.14 Group pickup call

```
CSTA-group-pickup-call
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) group-pickup-call( 221) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

groupPickupCall OPERATION ::=
{
  ARGUMENT    GroupPickupCallArgument
  RESULT      GroupPickupCallResult
  ERRORS      {universalFailure}
  CODE        local: 221
}

GroupPickupCallArgument ::=
SEQUENCE
{
  newDestination DeviceID,
  pickGroup       DeviceID                OPTIONAL,
  correlatorData  CorrelatorData          OPTIONAL,
  userData        UserData                OPTIONAL,
  extensions      CSTACommonArguments     OPTIONAL}

GroupPickupCallResult ::=
SEQUENCE
{
  pickedCall      ConnectionID             OPTIONAL,
  pickedCallInfo  ConnectionInformation    OPTIONAL,
  extensions      CSTACommonArguments     OPTIONAL}

END -- of CSTA-group-pickup-call
```

15.1.15 Hold call

```
CSTA-hold-call
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) hold-call( 9) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

holdCall      OPERATION ::=
{
  ARGUMENT      HoldCallArgument
  RESULT        HoldCallResult
  ERRORS        {universalFailure}
  CODE          local: 9
}

HoldCallArgument ::=
SEQUENCE
{callToBeHeld      ConnectionID,
 connectionReservation  BOOLEAN          OPTIONAL,
 extensions          CSTACommonArguments  OPTIONAL}

HoldCallResult ::=
CHOICE
{extensions      CSTACommonArguments,
 noData          NULL}

END -- of CSTA-hold-call
```

15.1.16 Intrude call

```
CSTA-intrude-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) intrude-call( 222) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
ParticipationType, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

intrudeCall OPERATION ::=
{
    ARGUMENT    IntrudeCallArgument
    RESULT      IntrudeCallResult
    ERRORS      {universalFailure}
    CODE        local: 222
}

IntrudeCallArgument ::= SEQUENCE
{
    intrude          ConnectionID,
    participationType ParticipationType    DEFAULT active,
    userData         UserData              OPTIONAL,
    extensions       CSTACommonArguments  OPTIONAL}

IntrudeCallResult ::= SEQUENCE
{
    conferencedCall ConnectionID          OPTIONAL,
    conferencedCallInfo ConnectionInformation OPTIONAL,
    extensions       CSTACommonArguments  OPTIONAL}

END -- of CSTA-intrude-call
```


15.1.17 Join call

```
CSTA-join-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) join-call( 223) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    { joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0) }
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
AccountInfo, AuthCode, CorrelatorData, ParticipationType, UserData
FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) }
AutoOriginate FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) };

joinCall OPERATION ::=
{
    ARGUMENT    JoinCallArgument
    RESULT      JoinCallResult
    ERRORS      {universalFailure}
    CODE        local: 223
}

JoinCallArgument ::= SEQUENCE
{
    activeCall          ConnectionID,
    joiningDevice       DeviceID,
    autoOriginate       [0] IMPLICIT AutoOriginate          DEFAULT prompt,
    participationType   [1] IMPLICIT ParticipationType       DEFAULT active,
    accountCode         [2] IMPLICIT AccountInfo             OPTIONAL,
    authCode            [3] IMPLICIT AuthCode                OPTIONAL,
    correlatorData      [4] IMPLICIT CorrelatorData          OPTIONAL,
    userData            UserData                             OPTIONAL,
    extensions          CSTACommonArguments                 OPTIONAL}

JoinCallResult ::= SEQUENCE
{
    conferencedCall     ConnectionID,
    conferencedCallInfo ConnectionInformation OPTIONAL,
    extensions          CSTACommonArguments OPTIONAL}

END -- of CSTA-join-call
```

15.1.18 Make call

```
CSTA-make-call
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) make-call( 10) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
AccountInfo, AuthCode, CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AutoOriginate, CallCharacteristics FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) }
;

makeCall      OPERATION ::=
{
  ARGUMENT    MakeCallArgument
  RESULT      MakeCallResult
  ERRORS      {universalFailure}
  CODE        local: 10
}

MakeCallArgument ::= SEQUENCE
{
  callingDevice          DeviceID,
  calledDirectoryNumber DeviceID,
  accountCode            [0] IMPLICIT AccountInfo          OPTIONAL,
  authCode               [1] IMPLICIT AuthCode             OPTIONAL,
  autoOriginate          [3] IMPLICIT AutoOriginate        DEFAULT prompt,
  correlatorData         [2] IMPLICIT CorrelatorData       OPTIONAL,
  userData               UserData                          OPTIONAL,
  callCharacteristics    CallCharacteristics               OPTIONAL,
  mediaCallCharacteristics [4] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callingConnectionInfo  [5] IMPLICIT ConnectionInformation OPTIONAL,
  extensions             CSTACommonArguments              OPTIONAL}

MakeCallResult ::= SEQUENCE
{
  callingDevice          ConnectionID,
  mediaCallCharacteristics [0] IMPLICIT MediaCallCharacteristics OPTIONAL,
  initiatedCallInfo      [1] IMPLICIT ConnectionInformation  OPTIONAL,
  extensions             CSTACommonArguments              OPTIONAL}

END -- of CSTA-make-call
```

15.1.19 Make predictive call

```
CSTA-make-predictive-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) make-predictive-call( 11) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
AccountInfo, AuthCode, CorrelatorData, UserData FROM
    CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
AutoOriginate, CallCharacteristics FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

makePredictiveCall          OPERATION ::=
{
    ARGUMENT   MakePredictiveCallArgument
    RESULT     MakePredictiveCallResult
    ERRORS     {universalFailure}
    CODE       local: 11
}

MakePredictiveCallArgument ::= SEQUENCE
{
    callingDevice           DeviceID,
    calledDirectoryNumber   DeviceID,
    signallingDetection     [0] IMPLICIT SignallingDetection   OPTIONAL,
    destinationDetection    [1] IMPLICIT DestinationDetection  OPTIONAL,
    defaultAction           [2] IMPLICIT DefaultAction         OPTIONAL,
    accountCode             [3] IMPLICIT AccountInfo           OPTIONAL,
    authCode                [4] IMPLICIT AuthCode              OPTIONAL,
    autoOriginate           [5] IMPLICIT AutoOriginate         DEFAULT prompt,
    alertTime               [6] IMPLICIT INTEGER              OPTIONAL,
    correlatorData         [7] IMPLICIT CorrelatorData         OPTIONAL,
    callCharacteristics     [8] IMPLICIT CallCharacteristics   OPTIONAL,
    userData                UserData                           OPTIONAL,
    extensions              CSTACCommonArguments              OPTIONAL}

MakePredictiveCallResult ::= SEQUENCE
{
    initiatedCall           ConnectionID,
    initiatedCallInfo       ConnectionInformation              OPTIONAL,
    extensions              CSTACCommonArguments              OPTIONAL}

SignallingDetection ::= SEQUENCE
{
    signallingCondition     SignallingCondition,
    signallingConditionsAction SignallingConditionsAction}

SignallingCondition ::= ENUMERATED
{
    callDelivered           (0),
```

```
        callEstablished          (1)}

SignallingConditionsAction ::= ENUMERATED
{   destinationDetection      (0),
    remainConnected          (1)}

DestinationDetection ::= SEQUENCE OF SEQUENCE
{   destinationCondition      DestinationCondition,
    detectionAction           DetectionAction}

DestinationCondition ::= ENUMERATED
{   humanVoice                (0),
    answeringMachine          (1),
    facsimileMachine          (2)}

DefaultAction ::= DetectionAction

DetectionAction ::= ENUMERATED
{   clearCalledConnection     (0),
    remainConnected           (1)}

END -- of CSTA-make-predictive-call
```

15.1.20 Park call

```
CSTA-park-call
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) park-call( 18) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

parkCall OPERATION ::=
{
  ARGUMENT ParkCallArgument
  RESULT ParkCallResult
  ERRORS {universalFailure}
  CODE local: 18
}

ParkCallArgument ::=
SEQUENCE
{
  parking ConnectionID,
  parkTo DeviceID,
  correlatorData CorrelatorData OPTIONAL,
  extensions CSTACommonArguments OPTIONAL}

ParkCallResult ::=
SEQUENCE
{
  parkedTo ConnectionID OPTIONAL,
  extensions CSTACommonArguments OPTIONAL}

END -- of CSTA-park-call
```

15.1.21 Reconnect call

```
CSTA-reconnect-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) reconnect-call( 13) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

reconnectCall      OPERATION ::=
{
    ARGUMENT      ReconnectCallArgument
    RESULT        ReconnectCallResult
    ERRORS        {universalFailure}
    CODE          local: 13
}

ReconnectCallArgument ::= SEQUENCE
{
    activeCall    ConnectionID,
    heldCall      ConnectionID,
    extensions    CSTACommonArguments OPTIONAL}

ReconnectCallResult ::=
CHOICE
{extensions          CSTACommonArguments,
 noData              NULL}

END -- of CSTA-reconnect-call
```

15.1.22 Retrieve call

```
CSTA-retrieve-call
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) retrieve-call( 14) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

retrieveCall          OPERATION ::=
{
    ARGUMENT          RetrieveCallArgument
    RESULT            RetrieveCallResult
    ERRORS            {universalFailure}
    CODE              local: 14
}

RetrieveCallArgument ::=
    SEQUENCE
    {
        callToBeRetrieved          ConnectionID,
        extensions                  CSTACommonArguments OPTIONAL}

RetrieveCallResult ::=
    CHOICE
    {extensions          CSTACommonArguments,
     noData              NULL}

END -- of CSTA-retrieve-call
```

15.1.23 Single step conference call

```
CSTA-single-step-conference
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) single-step-conference( 20) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
AccountInfo, AuthCode, CorrelatorData, ParticipationType, UserData
  FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

singleStepConf OPERATION ::=
{
  ARGUMENT      SingleStepConfArgument
  RESULT        SingleStepConfResult
  ERRORS        {universalFailure}
  CODE          local: 20
}

SingleStepConfArgument ::=
SEQUENCE
{activeCall      ConnectionID,
 deviceToJoin    DeviceID,
 participationType ParticipationType          DEFAULT active,
 accountCode     [0] IMPLICIT AccountInfo     OPTIONAL,
 authCode        [1] IMPLICIT AuthCode        OPTIONAL,
 correlatorData  [2] IMPLICIT CorrelatorData   OPTIONAL,
 userData        UserData                      OPTIONAL,
 extensions      CSTACCommonArguments         OPTIONAL}

SingleStepConfResult ::=
SEQUENCE
{
  conferencedCall ConnectionID,
  conferencedCallInfo ConnectionInformation   OPTIONAL,
  extensions      CSTACCommonArguments       OPTIONAL}

END -- of CSTA-single-step-conference
```


15.1.24 Single step transfer call

```
CSTA-single-step-transfer
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) single-step-conference( 50) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
ConnectionList FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
AccountInfo, AuthCode, CorrelatorData, UserData
  FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

singleStepTrans OPERATION ::=
{
  ARGUMENT    SingleStepTransArgument
  RESULT      SingleStepTransResult
  ERRORS      {universalFailure}
  CODE        local: 50
}

SingleStepTransArgument ::=
SEQUENCE
{activeCall      ConnectionID,
 transferredTo   DeviceID,
 accountCode     [0] IMPLICIT AccountInfo      OPTIONAL,
 authCode        [1] IMPLICIT AuthCode         OPTIONAL,
 correlatorData  [2] IMPLICIT CorrelatorData    OPTIONAL,
 userData        UserData                      OPTIONAL,
 extensions      CSTACommonArguments           OPTIONAL}

SingleStepTransResult ::= SEQUENCE
{transferredCall ConnectionID,
 connections     [0] IMPLICIT ConnectionList    OPTIONAL,
 transferredCallInfo [1] IMPLICIT ConnectionInformation OPTIONAL,
 extensions      CSTACommonArguments           OPTIONAL}

END -- of CSTA-single-step-transfer
```

15.1.25 Transfer call

```
CSTA-transfer-call
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) transfer-call( 16) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
ConnectionList FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) }
;

transferCall      OPERATION ::=
{
  ARGUMENT      TransferCallArgument
  RESULT        TransferCallResult
  ERRORS        {universalFailure}
  CODE          local: 16
}

TransferCallArgument ::= SEQUENCE
{
  heldCall      ConnectionID,
  activeCall    ConnectionID,
  extensions    CSTACommonArguments OPTIONAL}

TransferCallResult ::= SEQUENCE
{
  transferredCall      ConnectionID,
  connections          [0] IMPLICIT ConnectionList      OPTIONAL,
  transferredCallInfo  [1] IMPLICIT ConnectionInformation OPTIONAL,
  extensions           CSTACommonArguments              OPTIONAL}

END -- of CSTA-transfer-call
```

15.2 Events

15.2.1 Bridged

```
CSTA-bridged-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) bridged-event( 224) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

BridgedEvent ::= SEQUENCE
{
    bridgedConnection          ConnectionID,
    bridgedAppearance         SubjectDeviceID,
    localConnectionInfo       LocalConnectionState          OPTIONAL,
    correlatorData             [0] IMPLICIT CorrelatorData   OPTIONAL,
    userData                   UserData                      OPTIONAL,
    cause                      EventCause,
    servicesPermitted          [1] IMPLICIT ServicesPermitted OPTIONAL,
    mediaCallCharacteristics[2] IMPLICIT MediaCallCharacteristics OPTIONAL,
    callCharacteristics        [3] IMPLICIT CallCharacteristics OPTIONAL,
    bridgedConnectionInfo     [4] IMPLICIT ConnectionInformation OPTIONAL,
    callLinkageData           [5] IMPLICIT CallLinkageData   OPTIONAL,
    extensions                 CSTACommonArguments          OPTIONAL}

END -- of CSTA-bridged-event
```

15.2.2 Call cleared

```
CSTA-call-cleared-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-cleared-event( 22) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) }
;

CallClearedEvent ::=
SEQUENCE
{
  clearedCall          ConnectionID,
  correlatorData       [1] IMPLICIT CorrelatorData          OPTIONAL,
  userData             UserData                              OPTIONAL,
  cause               EventCause,
  mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics  [3] IMPLICIT CallCharacteristics      OPTIONAL,
  callLinkageData      [4] IMPLICIT CallLinkageData          OPTIONAL,
  extensions           CSTACommonArguments                  OPTIONAL}

END -- of CSTA-call-cleared-event
```

15.2.3 Conferenced

```

CSTA-conferenced-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) conferenced-event( 23) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState, ConnectionList FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageDataList, ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

ConferencedEvent ::= SEQUENCE
{
    primaryOldCall          ConnectionID,
    secondaryOldCall        ConnectionID          OPTIONAL,
    conferencingDevice      SubjectDeviceID,
    addedParty              SubjectDeviceID,
    conferenceConnections   ConnectionList,
    localConnectionInfo     LocalConnectionState    OPTIONAL,
    correlatorData          [1] IMPLICIT CorrelatorData    OPTIONAL,
    userData                UserData                OPTIONAL,
    cause                   EventCause,
    servicesPermitted       [2] IMPLICIT ServicesPermitted    OPTIONAL,
    mediaCallCharacteristics [3] IMPLICIT MediaCallCharacteristics    OPTIONAL,
    callCharacteristics     [4] IMPLICIT CallCharacteristics    OPTIONAL,
    callLinkageDataList     [6] IMPLICIT CallLinkageDataList    OPTIONAL,
    extensions              [5] IMPLICIT CSTACommonArguments    OPTIONAL}

END -- of CSTA-conferenced-event

```

15.2.4 Connection cleared

```

CSTA-connection-cleared-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-cleared-event( 24) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ChargingInfo FROM CSTA-charge-info
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) charge-info( 133) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

ConnectionClearedEvent ::=
SEQUENCE
{
    droppedConnection          ConnectionID,
    releasingDevice            SubjectDeviceID,
    localConnectionInfo        LocalConnectionState          OPTIONAL,
    correlatorData              [0] IMPLICIT CorrelatorData    OPTIONAL,
    userData                    UserData                      OPTIONAL,
    chargingInfo                [1] IMPLICIT ChargingInfo      OPTIONAL,
    cause                        EventCause,
    servicesPermitted           [2] IMPLICIT ServicesPermitted  OPTIONAL,
    mediaCallCharacteristics     [3] IMPLICIT MediaCallCharacteristics  OPTIONAL,
    callCharacteristics         [4] IMPLICIT CallCharacteristics  OPTIONAL,
    droppedConnectionInfo       [5] IMPLICIT ConnectionInformation  OPTIONAL,
    callLinkageData             [6] IMPLICIT CallLinkageData      OPTIONAL,
    extensions                   CSTACommonArguments           OPTIONAL}

END -- of CSTA-connection-cleared-event

```

15.2.5 Delivered

```
CSTA-delivered-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) delivered-event( 25) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID, CallingDeviceID, CalledDeviceID, RedirectionDeviceID,
AssociatedCalledDeviceID, AssociatedCallingDeviceID,
NetworkCalledDeviceID, NetworkCallingDeviceID
FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

DeliveredEvent ::=
SEQUENCE
{
  connection                ConnectionID,
  alertingDevice             SubjectDeviceID,
  callingDevice              CallingDeviceID,
  calledDevice               CalledDeviceID,
  lastRedirectionDevice      RedirectionDeviceID,
  originatingNIDConnection  ConnectionID                OPTIONAL,
  localConnectionInfo        LocalConnectionState          OPTIONAL,
  correlatorData              [0] IMPLICIT CorrelatorData  OPTIONAL,
  userData                    UserData                    OPTIONAL,
  cause                       EventCause,
  servicesPermitted           [1] IMPLICIT ServicesPermitted OPTIONAL,
  networkCallingDevice        NetworkCallingDeviceID        OPTIONAL,
  networkCalledDevice         NetworkCalledDeviceID         OPTIONAL,
  associatedCallingDevice     AssociatedCallingDeviceID     OPTIONAL,
  associatedCalledDevice      AssociatedCalledDeviceID     OPTIONAL,
  mediaCallCharacteristics    [2] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics         [3] IMPLICIT CallCharacteristics  OPTIONAL,
  connectionInfo              [4] IMPLICIT ConnectionInformation OPTIONAL,
  callLinkageData             [5] IMPLICIT CallLinkageData     OPTIONAL,
  extensions                  CSTACommonArguments          OPTIONAL}

END -- of CSTA-delivered-event
```

15.2.6 Digits dialed

```
CSTA-digits-dialed-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) digits-dialed-event( 225) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID, DeviceID, AssociatedCalledDeviceID, AssociatedCallingDeviceID,
NetworkCalledDeviceID, NetworkCallingDeviceID
FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

DigitsDialedEvent ::= SEQUENCE
  {
    dialingConnection          ConnectionID,
    dialingDevice              SubjectDeviceID,
    dialingSequence            DeviceID,
    localConnectionInfo        LocalConnectionState          OPTIONAL,
    correlatorData              [0] IMPLICIT CorrelatorData    OPTIONAL,
    cause                       EventCause,
    servicesPermitted           [1] IMPLICIT ServicesPermitted OPTIONAL,
    networkCallingDevice        NetworkCallingDeviceID        OPTIONAL,
    networkCalledDevice         NetworkCalledDeviceID         OPTIONAL,
    associatedCallingDevice     AssociatedCallingDeviceID      OPTIONAL,
    associatedCalledDevice      AssociatedCalledDeviceID       OPTIONAL,
    dialingConnectionInfo       [2] IMPLICIT ConnectionInformation OPTIONAL,
    callCharacteristics          [3] IMPLICIT CallCharacteristics OPTIONAL,
    callLinkageData             [4] IMPLICIT CallLinkageData   OPTIONAL,
    extensions                   CSTACommonArguments          OPTIONAL}

END -- of CSTA-digits-dialed-event
```


15.2.7 Diverted

```
CSTA-diverted-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) diverted-event( 26) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID , CallingDeviceID, CalledDeviceID, RedirectionDeviceID,
  AssociatedCalledDeviceID, AssociatedCallingDeviceID,
  NetworkCalledDeviceID, NetworkCallingDeviceID
FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

DivertedEvent ::= SEQUENCE
{
  connection          ConnectionID,
  divertingDevice     SubjectDeviceID,
  newDestination      SubjectDeviceID,
  callingDevice       CallingDeviceID OPTIONAL,
  calledDevice        CalledDeviceID  OPTIONAL,
  lastRedirectionDevice RedirectionDeviceID,
  localConnectionInfo LocalConnectionState OPTIONAL,
  correlatorData      [0] IMPLICIT CorrelatorData OPTIONAL,
  userData            UserData OPTIONAL,
  cause               EventCause,
  servicesPermitted   [1] IMPLICIT ServicesPermitted OPTIONAL,
  mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics [3] IMPLICIT CallCharacteristics OPTIONAL,
  connectionInfo      [4] IMPLICIT ConnectionInformation OPTIONAL,
  networkCallingDevice NetworkCallingDeviceID OPTIONAL,
  networkCalledDevice NetworkCalledDeviceID  OPTIONAL,
  associatedCallingDevice AssociatedCallingDeviceID OPTIONAL,
  associatedCalledDevice AssociatedCalledDeviceID OPTIONAL,
  callLinkageData     [5] IMPLICIT CallLinkageData OPTIONAL,
  extensions           CSTACommonArguments OPTIONAL}

END -- of diverted-event
```

15.2.8 Established

```
CSTA-established-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) established-event( 27) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID, CalledDeviceID, CallingDeviceID, RedirectionDeviceID,
AssociatedCalledDeviceID, AssociatedCallingDeviceID,
NetworkCalledDeviceID, NetworkCallingDeviceID
FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

EstablishedEvent ::=
SEQUENCE
{
    establishedConnection      ConnectionID,
    answeringDevice            SubjectDeviceID,
    callingDevice               CallingDeviceID,
    calledDevice                CalledDeviceID,
    lastRedirectionDevice       RedirectionDeviceID,
    originatingNIDConnection  ConnectionID                OPTIONAL,
    localConnectionInfo         LocalConnectionState        OPTIONAL,
    correlatorData              [1] IMPLICIT CorrelatorData  OPTIONAL,
    userData                    UserData                    OPTIONAL,
    cause                       EventCause,
    servicesPermitted           [2] IMPLICIT ServicesPermitted OPTIONAL,
    networkCallingDevice        NetworkCallingDeviceID      OPTIONAL,
    networkCalledDevice         NetworkCalledDeviceID       OPTIONAL,
    associatedCallingDevice     AssociatedCallingDeviceID    OPTIONAL,
    associatedCalledDevice      AssociatedCalledDeviceID     OPTIONAL,
    mediaCallCharacteristics     [3] IMPLICIT MediaCallCharacteristics OPTIONAL,
    callCharacteristics         [4] IMPLICIT CallCharacteristics    OPTIONAL,
    establishedConnectionInfo   [5] IMPLICIT ConnectionInformation OPTIONAL,
    callLinkageData             [6] IMPLICIT CallLinkageData      OPTIONAL,
    extensions                  CSTACommonArguments         OPTIONAL}

END -- of CSTA-established-event
```

15.2.9 Failed

```
CSTA-failed-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) failed-event( 28) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID, CallingDeviceID, CalledDeviceID, RedirectionDeviceID,
AssociatedCalledDeviceID, AssociatedCallingDeviceID,
NetworkCalledDeviceID, NetworkCallingDeviceID
FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

FailedEvent ::= SEQUENCE
  {
    failedConnection          ConnectionID,
    failingDevice             SubjectDeviceID,
    callingDevice             CallingDeviceID,
    calledDevice              CalledDeviceID,
    lastRedirectionDevice     RedirectionDeviceID,
    originatingNIDConnection ConnectionID          OPTIONAL,
    localConnectionInfo       LocalConnectionState  OPTIONAL,
    correlatorData             [0] IMPLICIT CorrelatorData  OPTIONAL,
    userData                   UserData            OPTIONAL,
    cause                      EventCause,
    servicesPermitted          [1] IMPLICIT ServicesPermitted  OPTIONAL,
    networkCallingDevice       NetworkCallingDeviceID  OPTIONAL,
    networkCalledDevice        NetworkCalledDeviceID  OPTIONAL,
    associatedCallingDevice    AssociatedCallingDeviceID  OPTIONAL,
    associatedCalledDevice     AssociatedCalledDeviceID  OPTIONAL,
    mediaCallCharacteristics   [2] IMPLICIT MediaCallCharacteristics  OPTIONAL,
    callCharacteristics        [3] IMPLICIT CallCharacteristics    OPTIONAL,
    failedConnectionInfo       [4] IMPLICIT ConnectionInformation  OPTIONAL,
    callLinkageData            [5] IMPLICIT CallLinkageData    OPTIONAL,
    extensions                  CSTACommonArguments    OPTIONAL}

END -- of CSTA-failed-event
```

15.2.10 Held

```
CSTA-held-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) held-event( 29) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

HeldEvent ::=
SEQUENCE
{
  heldConnection          ConnectionID,
  holdingDevice           SubjectDeviceID,
  localConnectionInfo    LocalConnectionState          OPTIONAL,
  correlatorData         [0] IMPLICIT CorrelatorData    OPTIONAL,
  cause                  EventCause,
  servicesPermitted      [1] IMPLICIT ServicesPermitted OPTIONAL,
  mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics    [3] IMPLICIT CallCharacteristics OPTIONAL,
  heldConnectionInfo    [4] IMPLICIT ConnectionInformation OPTIONAL,
  callLinkageData       [5] IMPLICIT CallLinkageData    OPTIONAL,
  extensions             CSTACommonArguments           OPTIONAL}

END -- of CSTA-held-event
```

15.2.11 Network capabilities changed

```
CSTA-network-capabilities-changed-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) network-capabilities-changed-event( 226) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID, CalledDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, NetworkCapability, ProgressIndicator,
ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

NetworkCapabilitiesChangedEvent ::= SEQUENCE
  {
    outboundConnection      ConnectionID,
    networkInterfaceUsed    SubjectDeviceID,
    calledDevice            CalledDeviceID,
    progressIndicator       ProgressIndicator,
    localConnectionInfo    LocalConnectionState      OPTIONAL,
    correlatorData          CorrelatorData            OPTIONAL,
    userData                UserData                  OPTIONAL,
    networkCapability       [0] IMPLICIT NetworkCapability OPTIONAL,
    cause                   EventCause,
    servicesPermitted       [1] IMPLICIT ServicesPermitted  OPTIONAL,
    mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics OPTIONAL,
    callCharacteristics     [3] IMPLICIT CallCharacteristics  OPTIONAL,
    outboundConnectionInfo [4] IMPLICIT ConnectionInformation OPTIONAL,
    callLinkageData        [5] IMPLICIT CallLinkageData      OPTIONAL,
    extensions              CSTACommonArguments        OPTIONAL}

END -- of CSTA-network-capabilities-changed-event
```

15.2.12 Network reached

```
CSTA-network-reached-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) network-reached-event( 30) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID, CallingDeviceID, CalledDeviceID, RedirectionDeviceID,
AssociatedCallingDeviceID, NetworkCalledDeviceID, NetworkCallingDeviceID
FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, NetworkCapability,
ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

NetworkReachedEvent ::=
SEQUENCE
{
  outboundConnection      ConnectionID,
  networkInterfaceUsed    SubjectDeviceID,
  callingDevice           CallingDeviceID,
  calledDevice            CalledDeviceID,
  lastRedirectionDevice   RedirectionDeviceID,
  originatingNIDConneciton ConnectionID          OPTIONAL,
  localConnectionInfo     LocalConnectionState   OPTIONAL,
  correlatorData          [0] IMPLICIT CorrelatorData  OPTIONAL,
  userData                UserData              OPTIONAL,
  networkCapability       [1] IMPLICIT NetworkCapability  OPTIONAL,
  cause                   EventCause,
  servicesPermitted       [2] IMPLICIT ServicesPermitted  OPTIONAL,
  mediaCallCharacteristics [3] IMPLICIT MediaCallCharacteristics  OPTIONAL,
  callCharacteristics     [4] IMPLICIT CallCharacteristics  OPTIONAL,
  outboundConnectionInfo [5] IMPLICIT ConnectionInformation  OPTIONAL,
  networkCallingDevice    NetworkCallingDeviceID  OPTIONAL,
  networkCalledDevice     NetworkCalledDeviceID   OPTIONAL,
  associatedCallingDevice AssociatedCallingDeviceID  OPTIONAL,
  callLinkageData         [6] IMPLICIT CallLinkageData  OPTIONAL,
  extensions              CSTACommonArguments    OPTIONAL}

END -- of CSTA-network-reached-event
```

15.2.13 Offered

```
CSTA-offered-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) offered-event( 227) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID, CallingDeviceID, CalledDeviceID, RedirectionDeviceID, AssociatedCalledDeviceID,
AssociatedCallingDeviceID, NetworkCalledDeviceID, NetworkCallingDeviceID
FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

OfferedEvent ::= SEQUENCE
    {
        offeredConnection          ConnectionID,
        offeredDevice              SubjectDeviceID,
        callingDevice              CallingDeviceID,
        calledDevice               CalledDeviceID,
        lastRedirectionDevice      RedirectionDeviceID,
        originatingNIDConnection  ConnectionID          OPTIONAL,
        localConnectionInfo        LocalConnectionState  OPTIONAL,
        correlatorData             CorrelatorData        OPTIONAL,
        userData                   UserData              OPTIONAL,
        cause                      EventCause,
        servicesPermitted          [0] IMPLICIT ServicesPermitted  OPTIONAL,
        networkCallingDevice       NetworkCallingDeviceID  OPTIONAL,
        networkCalledDevice        NetworkCalledDeviceID  OPTIONAL,
        associatedCallingDevice     AssociatedCallingDeviceID  OPTIONAL,
        associatedCalledDevice      AssociatedCalledDeviceID  OPTIONAL,
        mediaCallCharacteristics    [1] IMPLICIT MediaCallCharacteristics  OPTIONAL,
        callCharacteristics         [2] IMPLICIT CallCharacteristics    OPTIONAL,
        offeredConnectionInfo      [3] IMPLICIT ConnectionInformation  OPTIONAL,
        callLinkageData            [4] IMPLICIT CallLinkageData        OPTIONAL,
        extensions                 CSTACommonArguments     OPTIONAL}

END -- of CSTA-offered-event
```

15.2.14 Originated

```
CSTA-originated-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) originated-event( 31) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID, CallingDeviceID, CalledDeviceID, AssociatedCalledDeviceID,
AssociatedCallingDeviceID, NetworkCalledDeviceID, NetworkCallingDeviceID, SubjectDeviceID
FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

OriginatedEvent ::= SEQUENCE
{
  originatedConnection      ConnectionID,
  callingDevice             SubjectDeviceID,
  calledDevice              CalledDeviceID,
  originatingDevice         DeviceID                               OPTIONAL,
  localConnectionInfo       LocalConnectionState                 OPTIONAL,
  correlatorData             [2] IMPLICIT CorrelatorData          OPTIONAL,
  cause                     EventCause,
  servicesPermitted          [3] IMPLICIT ServicesPermitted       OPTIONAL,
  networkCallingDevice       NetworkCallingDeviceID              OPTIONAL,
  networkCalledDevice        NetworkCalledDeviceID               OPTIONAL,
  associatedCallingDevice    AssociatedCallingDeviceID            OPTIONAL,
  associatedCalledDevice     AssociatedCalledDeviceID             OPTIONAL,
  mediaCallCharacteristics   [4] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics        [5] IMPLICIT CallCharacteristics     OPTIONAL,
  originatedConnectionInfo   [6] IMPLICIT ConnectionInformation   OPTIONAL,
  callLinkageData           [7] IMPLICIT CallLinkageData          OPTIONAL,
  extensions                 CSTACommonArguments                 OPTIONAL}

END -- of CSTA-originated-event
```


15.2.15 Queued

```
CSTA-queued-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) queued-event( 32) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
CalledDeviceID, CallingDeviceID, RedirectionDeviceID, SubjectDeviceID, AssociatedCalledDeviceID,
AssociatedCallingDeviceID, NetworkCalledDeviceID, NetworkCallingDeviceID
  FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

QueuedEvent ::=
SEQUENCE
{
  queuedConnection      ConnectionID,
  queue                 SubjectDeviceID,
  callingDevice         CallingDeviceID,
  calledDevice          CalledDeviceID,
  lastRedirectionDevice RedirectionDeviceID,
  numberQueued          [0] IMPLICIT INTEGER          OPTIONAL,
  callsInFront          [1] IMPLICIT INTEGER          OPTIONAL,
  localConnectionInfo  LocalConnectionState          OPTIONAL,
  correlatorData        [2] IMPLICIT CorrelatorData   OPTIONAL,
  userData              UserData                      OPTIONAL,
  cause                 EventCause,
  servicesPermitted     [3] IMPLICIT ServicesPermitted OPTIONAL,
  networkCallingDevice  NetworkCallingDeviceID        OPTIONAL,
  networkCalledDevice   NetworkCalledDeviceID         OPTIONAL,
  associatedCallingDevice AssociatedCallingDeviceID    OPTIONAL,
  associatedCalledDevice AssociatedCalledDeviceID      OPTIONAL,
  mediaCallCharacteristics [4] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics   [5] IMPLICIT CallCharacteristics   OPTIONAL,
  queuedConnectionInfo [6] IMPLICIT ConnectionInformation   OPTIONAL,
  callLinkageData       [7] IMPLICIT CallLinkageData       OPTIONAL,
  extensions             CSTACommonArguments            OPTIONAL}

END -- of CSTA-queued-event
```

15.2.16 Retrieved

```
CSTA-retrieved-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) retrieved-event( 33) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

RetrievedEvent ::=
SEQUENCE
{
  retrievedConnection      ConnectionID,
  retrievingDevice         SubjectDeviceID,
  localConnectionInfo      LocalConnectionState      OPTIONAL,
  correlatorData           [0] IMPLICIT CorrelatorData      OPTIONAL,
  cause                    EventCause,
  servicesPermitted        [1] IMPLICIT ServicesPermitted   OPTIONAL,
  mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics      [3] IMPLICIT CallCharacteristics  OPTIONAL,
  retrievedConnectionInfo [4] IMPLICIT ConnectionInformation OPTIONAL,
  callLinkageData          [5] IMPLICIT CallLinkageData      OPTIONAL,
  extensions                CSTACommonArguments            OPTIONAL}

END -- of CSTA-retrieved-event
```

15.2.17 Service initiated

```
CSTA-service-initiated-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) service-initiated-event( 34) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID, AssociatedCallingDeviceID, NetworkCalledDeviceID,
NetworkCallingDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData, ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

ServiceInitiatedEvent ::=
SEQUENCE
{
    initiatedConnection      ConnectionID,
    initiatingDevice         SubjectDeviceID,
    localConnectionInfo     LocalConnectionState      OPTIONAL,
    correlatorData          [0] IMPLICIT CorrelatorData  OPTIONAL,
    cause                   EventCause,
    servicesPermitted       [1] IMPLICIT ServicesPermitted  OPTIONAL,
    mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics  OPTIONAL,
    callCharacteristics     [3] IMPLICIT CallCharacteristics  OPTIONAL,
    initiatedConnectionInfo [4] IMPLICIT ConnectionInformation  OPTIONAL,
    networkCallingDevice    NetworkCallingDeviceID      OPTIONAL,
    networkCalledDevice     NetworkCalledDeviceID       OPTIONAL,
    associatedCallingDevice AssociatedCallingDeviceID    OPTIONAL,
    callLinkageData         [5] IMPLICIT CallLinkageData    OPTIONAL,
    extensions              CSTACommonArguments         OPTIONAL}

END -- of CSTA-service-initiated-event
```

15.2.18 Transferred

```
CSTA-transferred-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) transferred-event( 35) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState, ConnectionList FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CorrelatorData, UserData FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageDataList, ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
ChargingInfo FROM CSTA-charge-info
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) charge-info( 133) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

TransferredEvent ::=
SEQUENCE
{
  primaryOldCall          ConnectionID,
  secondaryOldCall       [0] IMPLICIT ConnectionID          OPTIONAL,
  transferringDevice     SubjectDeviceID,
  transferredToDevice    SubjectDeviceID,
  transferredConnections [1] IMPLICIT ConnectionList,
  localConnectionInfo   LocalConnectionState                OPTIONAL,
  correlatorData        [2] IMPLICIT CorrelatorData         OPTIONAL,
  userData              UserData                             OPTIONAL,
  chargingInfo          [3] IMPLICIT ChargingInfo            OPTIONAL,
  cause                 EventCause,
  servicesPermitted     [4] IMPLICIT ServicesPermitted      OPTIONAL,
  mediaCallCharacteristics [5] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics   [6] IMPLICIT CallCharacteristics    OPTIONAL,
  callLinkageDataList   [7] IMPLICIT CallLinkageDataList    OPTIONAL,
  extensions            CSTACommonArguments                 OPTIONAL}

END -- of CSTA-transferred-event
```

16 Call associated features

16.1 Services

16.1.1 Associate data

```
CSTA-associate-data
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) associate-data( 230) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
AccountInfo, AuthCode, CorrelatorData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma(12)
      standard( 0) csta3( 285) extension-types( 129) }
CallQualifyingData FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) };

associateData      OPERATION ::=
{
    ARGUMENT          AssociateDataArgument
    RESULT            AssociateDataResult
    ERRORS            {universalFailure}
    CODE              local: 230
}

AssociateDataArgument ::= SEQUENCE
{
    existingCall      ConnectionID,
    accountCode       [0] IMPLICIT AccountInfo          OPTIONAL,
    authCode          [1] IMPLICIT AuthCode             OPTIONAL,
    correlatorData    [2] IMPLICIT CorrelatorData       OPTIONAL,
    callQualifyingData [3] IMPLICIT CallQualifyingData  OPTIONAL,
    extensions        CSTACommonArguments              OPTIONAL}

AssociateDataResult ::=
CHOICE
{extensions         CSTACommonArguments,
 noData             NULL}

END -- of CSTA-associate-data
```

16.1.2 Cancel telephony tones

```
CSTA-cancel-telephony-tones
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) cancel-telephony-tones( 231) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

cancelTelephonyTones          OPERATION ::=
{
    ARGUMENT    CancelTelephonyTonesArgument
    RESULT      CancelTelephonyTonesResult
    ERRORS      {universalFailure}
    CODE        local: 231
}

CancelTelephonyTonesArgument ::= SEQUENCE
{
    connectionToStopTone    ConnectionID,
    extensions              CSTACommonArguments    OPTIONAL}

CancelTelephonyTonesResult ::=
CHOICE
{extensions              CSTACommonArguments,
 noData                  NULL}

END -- of CSTA-cancel-telephony-tones
```

16.1.3 Generate digits

```
CSTA-generate-digits
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) generate-digits( 232) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

generateDigits      OPERATION ::=
{
  ARGUMENT      GenerateDigitsArgument
  RESULT        GenerateDigitsResult
  ERRORS        {universalFailure}
  CODE          local: 232
}

GenerateDigitsArgument ::= SEQUENCE
{
  connectionToSendDigits  ConnectionID,
  digitMode                DigitMode                OPTIONAL,
  charactersToSend        IA5String,
  toneDuration            [0] IMPLICIT INTEGER      OPTIONAL,
  pulseRate               [1] IMPLICIT INTEGER      OPTIONAL,
  pauseDuration           [2] IMPLICIT INTEGER      OPTIONAL,
  extensions               CSTACommonArguments      OPTIONAL}

GenerateDigitsResult ::=
CHOICE
{extensions             CSTACommonArguments,
 noData                 NULL}

DigitMode ::= ENUMERATED
{
  rotaryPulse (0),
  dtmf        (1)}

END -- of CSTA-generate-digits
```

16.1.4 Generate telephony tones

```
CSTA-generate-telephony-tones
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) generate-telephony-tones( 233) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
TelephonyTone FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

generateTelephonyTones          OPERATION ::=
{
    ARGUMENT    GenerateTelephonyTonesArgument
    RESULT      GenerateTelephonyTonesResult
    ERRORS      {universalFailure}
    CODE        local: 233
}

GenerateTelephonyTonesArgument ::= SEQUENCE
{
    connectionToSendTone    ConnectionID,
    toneToSend              TelephonyTone,
    toneDuration             INTEGER                OPTIONAL,
    extensions               CSTACommonArguments  OPTIONAL}

GenerateTelephonyTonesResult ::=
CHOICE
{extensions               CSTACommonArguments,
 noData                   NULL}

END -- of CSTA-generate-telephony-tones
```


16.1.5 Send user information

```
CSTA-send-user-information
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) send-user-information( 234) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

sendUserInfo      OPERATION ::=
{
    ARGUMENT      SendUserInfoArgument
    RESULT        SendUserInfoResult
    ERRORS        {universalFailure}
    CODE          local: 234
}

SendUserInfoArgument ::= SEQUENCE
{
    existingCall      ConnectionID,
    userData          UserData,
    extensions        CSTACommonArgumentsOPTIONAL}

SendUserInfoResult ::=
CHOICE
{extensions          CSTACommonArguments,
 noData             NULL}

END -- of CSTA-send-user-information
```

16.2 Events

16.2.1 Call information

```
CSTA-call-information-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-information-event( 41) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
CallingDeviceID, SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
AccountInfo, AuthCode, CorrelatorData, UserData FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallLinkageDataList, CallQualifyingData, ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

CallInformationEvent ::= SEQUENCE
{
    connection          ConnectionID,
    device              SubjectDeviceID,
    callingDevice       CallingDeviceID          OPTIONAL,
    accountInfo         [0] IMPLICIT AccountInfo OPTIONAL,
    authCode            [1] IMPLICIT AuthCode    OPTIONAL,
    correlatorData      [2] IMPLICIT CorrelatorData OPTIONAL,
    servicesPermitted   [3] IMPLICIT ServicesPermitted OPTIONAL,
    userData            UserData                OPTIONAL,
    callQualifyingData  [4] IMPLICIT CallQualifyingData OPTIONAL,
    connectionInfo      ConnectionInformation   OPTIONAL,
    callLinkageDataList [5] IMPLICIT CallLinkageDataList OPTIONAL,
    extensions          CSTACCommonArguments    OPTIONAL}

END -- of CSTA-call-information-event
```

16.2.2 Charging

```
CSTA-charging-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) charging-event( 240) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ChargingInfo FROM CSTA-charge-info
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) charge-info( 133) };

ChargingEvent ::= SEQUENCE
{
  connection          ConnectionID,
  chargedDevice       DeviceID,
  chargingInfo        ChargingInfo,
  cause               EventCause          OPTIONAL,
  extensions          CSTACommonArguments OPTIONAL}

END -- of CSTA-charging-event
```

16.2.3 Digits generated

```
CSTA-digits-generated-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) digits-generated-event( 241) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

DigitsGeneratedEvent ::= SEQUENCE
{
  connection          ConnectionID,
  digitGeneratedList  IA5String,
  digitDurationList   [0] IMPLICIT SEQUENCE OF INTEGER OPTIONAL,
  pauseDurationList  [1] IMPLICIT SEQUENCE OF INTEGER OPTIONAL,
  connectionInfo      ConnectionInformation OPTIONAL,
  extensions          CSTACommonArguments OPTIONAL}

END -- of CSTA-digits-generated-event
```

16.2.4 Telephony tones generated

```
CSTA-telephony-tones-generated-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) telephony-tones-generated-event( 242) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
TelephonyTone FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

TelephonyTonesGeneratedEvent ::= SEQUENCE
{
    connection          ConnectionID,
    toneGenerated       TelephonyTone          OPTIONAL,
    toneFrequency       [0] IMPLICIT INTEGER  OPTIONAL,
    toneDuration        [1] IMPLICIT INTEGER  OPTIONAL,
    pauseDuration       [2] IMPLICIT INTEGER  OPTIONAL,
    connectionInfo      ConnectionInformation  OPTIONAL,
    extensions          CSTACommonArguments   OPTIONAL}

END -- of CSTA-telephony-tones-generated-event
```

16.2.5 Service completion failure

```
CSTA-service-completion-failure-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) service-completion-failure-event( 243) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
MediaCallCharacteristics, ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

ServiceCompletionFailureEvent ::= SEQUENCE
{
  primaryCall          PrimaryOrSecondaryCall,
  secondaryCall        [0] IMPLICIT PrimaryOrSecondaryCall    OPTIONAL,
  otherDevsPrimaryCallList [1] IMPLICIT SEQUENCE OF OtherCall    OPTIONAL,
  otherDevsSecondaryCallList [2] IMPLICIT SEQUENCE OF OtherCall    OPTIONAL,
  mediaCallCharacteristics [3] IMPLICIT MediaCallCharacteristics  OPTIONAL,
  cause                EventCause,
  extensions            CSTACCommonArguments                    OPTIONAL}

PrimaryOrSecondaryCall ::= SEQUENCE
{
  deviceID              DeviceID,
  connectionID          ConnectionID,
  localConnectionState LocalConnectionState,
  connectionInfo        ConnectionInformation OPTIONAL}

OtherCall ::= SEQUENCE
{
  deviceID              DeviceID,
  connectionID          ConnectionID,
  localConnectionState LocalConnectionState OPTIONAL,
  connectionInfo        ConnectionInformation OPTIONAL}

END -- of CSTA-charging-event
```

17 Media attachment services and events

17.1 Services

17.1.1 Attach media service

```
CSTA-attach-media-service
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) attach-media-service( 244) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
MediaServiceType, MediaServiceInstanceID, ConnectionMode,
ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

attachMediaService OPERATION ::=
{
    ARGUMENT    AttachMediaServiceArgument
    RESULT      AttachMediaServiceResult
    ERRORS      {universalFailure}
    CODE        local: 244
}

AttachMediaServiceArgument ::= SEQUENCE
{
    connection          ConnectionID,
    mediaServiceType    MediaServiceType,
    mediaServiceVersion INTEGER          OPTIONAL,
    mediaServiceInstanceID MediaServiceInstanceID OPTIONAL,
    connectionMode      ConnectionMode,
    requestedConnectionState LocalConnectionState OPTIONAL,
    extensions          CSTACommonArguments OPTIONAL}

AttachMediaServiceResult ::= SEQUENCE
{
    mediaConnection      ConnectionID          OPTIONAL,
    mediaDevice          [0] IMPLICIT DeviceID OPTIONAL,
    mediaServiceInstanceID MediaServiceInstanceID OPTIONAL,
    mediaConnectionInfo [1] IMPLICIT ConnectionInformation OPTIONAL,
    extensions          CSTACommonArguments OPTIONAL}

END -- of CSTA-attach-media-service
```

17.1.2 Detach media service

```
CSTA-detach-media-service
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) detach-media-service( 245) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
MediaServiceType FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

detachMediaService OPERATION ::=
{
  ARGUMENT    DetachMediaServiceArgument
  RESULT      DetachMediaServiceResult
  ERRORS      {universalFailure}
  CODE        local: 245
}

DetachMediaServiceArgument ::= SEQUENCE
{
  connection      ConnectionID,
  mediaServiceType MediaServiceType,
  extensions      CSTACommonArguments OPTIONAL}

DetachMediaServiceResult ::= CHOICE
{
  extensions CSTACommonArguments,
  noData     NULL}

END -- of CSTA-detach-media-service
```


17.2 Events

17.2.1 Media attached

```
CSTA-media-attached-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-attached-event( 246) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) connection-states( 125) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
MediaServiceType, MediaServiceInstanceID, MediaStreamID,
MediaCallCharacteristics, ConnectionInformation FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

MediaAttachedEvent ::= SEQUENCE
{
    mediaConnection          ConnectionID,
    mediaDevice              SubjectDeviceID,
    mediaServiceType         MediaServiceType,
    mediaServiceVersion      INTEGER OPTIONAL,
    mediaServiceInstanceID   [0] IMPLICIT MediaServiceInstanceID OPTIONAL,
    mediaStreamID            [1] IMPLICIT MediaStreamID OPTIONAL,
    mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics OPTIONAL,
    callCharacteristics      CallCharacteristics OPTIONAL,
    localConnectionInfo      LocalConnectionState OPTIONAL,
    mediaConnectionInfo      [3] IMPLICIT ConnectionInformation OPTIONAL,
    extension                 CSTACommonArguments OPTIONAL}

END -- of CSTA-media-attached-service
```

17.2.2 Media detached

```
CSTA-media-detached-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-detached-event( 247) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
LocalConnectionState FROM CSTA-connection-states
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) connection-states( 125) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
MediaServiceType, MediaServiceInstanceID, MediaStreamID,
MediaCallCharacteristics, ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

MediaDetachedEvent ::= SEQUENCE
{
  mediaConnection          ConnectionID,
  mediaDevice              SubjectDeviceID,
  mediaServiceType         MediaServiceType,
  mediaServiceVersion      INTEGER OPTIONAL,
  mediaServiceInstanceID   [0] IMPLICIT MediaServiceInstanceID OPTIONAL,
  mediaStreamID            [1] IMPLICIT MediaStreamID OPTIONAL,
  mediaCallCharacteristics [2] IMPLICIT MediaCallCharacteristics OPTIONAL,
  callCharacteristics      CallCharacteristics OPTIONAL,
  localConnectionInfo      LocalConnectionState OPTIONAL,
  mediaConnectionInfo      [3] IMPLICIT ConnectionInformation OPTIONAL,
  extension                CSTACommonArguments OPTIONAL}

END -- of CSTA-media-detached-service
```

18 Routing services

18.1 Registration services

18.1.1 Route register

```
CSTA-route-register
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) route-register( 248) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
RouteRegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
MediaClass FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) };

routeRegister OPERATION ::=
{
  ARGUMENT    RouteRegisterArgument
  RESULT      RouteRegisterResult
  ERRORS      {universalFailure}
  CODE        local: 248
}

RouteRegisterArgument ::= SEQUENCE
{
  routeingDevice           DeviceID           OPTIONAL,
  requestedRouteingMediaClass MediaClass      OPTIONAL,
  extensions                CSTACommonArguments OPTIONAL}

RouteRegisterResult ::= SEQUENCE
{
  routeRegisterReqID      RouteRegisterReqID,
  actualRouteingMediaClassMediaClass      OPTIONAL,
  extensions                CSTACommonArguments OPTIONAL}

END -- of CSTA-route-register
```

18.1.2 Route register abort

```
CSTA-route-register-abort
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) route-register-abort( 249) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
RouteRegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

routeRegisterAbort OPERATION ::=
{
  ARGUMENT          RouteRegisterAbortArgument
  ERRORS            {universalFailure}
  ALWAYS RESPONDS  FALSE
  CODE              local: 249
}

RouteRegisterAbortArgument ::= SEQUENCE
{
  routeRegisterReqID  RouteRegisterReqID,
  extensions          CSTACCommonArguments  OPTIONAL}

END -- of CSTA-route-register-abort
```

18.1.3 Route register cancel

```
CSTA-route-register-cancel
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) route-register-cancel( 250) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
RouteRegisterReqID FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

routeRegisterCancel OPERATION ::=
{
    ARGUMENT    RouteRegisterCancelArgument
    RESULT      RouteRegisterCancelResult
    ERRORS      {universalFailure}
    CODE        local: 250
}

RouteRegisterCancelArgument ::= SEQUENCE
{
    routeRegisterReqID    RouteRegisterReqID,
    extensions             CSTACommonArguments    OPTIONAL}

RouteRegisterCancelResult ::= CHOICE
{
    extensions    CSTACommonArguments,
    noData        NULL}

END -- of CSTA-route-register-cancel
```

18.2 Services

18.2.1 Re-Route

```
CSTA-re-route-request
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) re-route-request( 82) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
CorrelatorData, RouteRegisterReqID, RouteingCrossRefID
    FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallLinkageData FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) };

reRouteRequest OPERATION ::=
{
    ARGUMENT          ReRouteRequestArgument
    ERRORS             {universalFailure}
    ALWAYS RESPONDS   FALSE
    CODE               local: 32
}

ReRouteRequestArgument ::= SEQUENCE
{
    crossRefIdentifier    RouteingCrossRefID,
    routeRegisterReqID   [0] IMPLICIT RouteRegisterReqID   OPTIONAL,
    replyTimeout          [1] IMPLICIT INTEGER             OPTIONAL,
    correlatorData        [2] IMPLICIT CorrelatorData       OPTIONAL,
    callLinkageData       [3] IMPLICIT CallLinkageData       OPTIONAL,
    extensions            CSTACommonArguments               OPTIONAL}

END -- of CSTA-re-route-request
```

18.2.2 Route end

```
CSTA-route-end-request
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) route-end-request( 85) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure, ErrorValue FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CorrelatorData, RouteRegisterReqID, RouteingCrossRefID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

routeEndRequest OPERATION ::=
{
  ARGUMENT          RouteEndRequestArgument
  ERRORS            {universalFailure}
  ALWAYS RESPONDS  FALSE
  CODE              local: 35
}

RouteEndRequestArgument ::= SEQUENCE {
  crossRefIdentifier  RouteingCrossRefID,
  routeRegisterReqID [ 0] IMPLICIT RouteRegisterReqID    OPTIONAL,
  errorValue          [ 1] ErrorValue                      OPTIONAL,
  correlatorData      [ 2] IMPLICIT CorrelatorData         OPTIONAL,
  extensions          CSTACommonArguments                  OPTIONAL}

END -- of CSTA-route-end-request
```

18.2.3 Route reject

```
CSTA-route-reject
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) route-reject( 86) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CorrelatorData, RouteRegisterReqID, RouteingCrossRefID
  FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

routeReject OPERATION ::=
{
  ARGUMENT          RouteRejectArgument
  ERRORS            {universalFailure}
  ALWAYS RESPONDS  FALSE
  CODE              local: 36
}

RouteRejectArgument ::=
  SEQUENCE
  {crossRefIdentifier      RouteingCrossRefID,
   routeRegisterReqID     [0] IMPLICIT RouteRegisterReqID OPTIONAL,
   rejectCause             [1] IMPLICIT RejectCause          OPTIONAL,
   correlatorData         [2] IMPLICIT CorrelatorData        OPTIONAL,
   extensions              CSTACommonArguments              OPTIONAL}

RejectCause ::= ENUMERATED
{
  busyOverflow             (1),
  queueTimeOverflow       (2),
  capacityOverflow        (3),
  calendarOverflow        (4),
  unknownOverflow         (5)}

END -- of CSTA-route-reject
```


18.2.4 Route request

```

CSTA-route-request
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) route-request( 81) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
AssociatedCallingDeviceID, AssociatedCalledDeviceID, CalledDeviceID,
CallingDeviceID, SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
CorrelatorData, SelectValue, RouteRegisterReqID, RouteingCrossRefID
FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CallCharacteristics, CallLinkageData FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) }
ConnectionInformation, MediaCallCharacteristics FROM CSTA-media-services
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) media-services( 136) };

routeRequest OPERATION ::=
{
    ARGUMENT          RouteRequestArgument
    ERRORS             {universalFailure}
    ALWAYS RESPONDS   FALSE
    CODE               local: 31
}

RouteRequestArgument ::= SEQUENCE
{
    crossRefIdentifier      RouteingCrossRefID,
    routeRegisterReqID     [0] IMPLICIT RouteRegisterReqID      OPTIONAL,
    currentRoute            CalledDeviceID,
    callingDevice           CallingDeviceID                      OPTIONAL,
    routeingDevice         SubjectDeviceID                      OPTIONAL,
    routedCall              ConnectionID                        OPTIONAL,
    routeSelAlgorithm       [1] IMPLICIT SelectValue            OPTIONAL,
    associatedCallingDevice AssociatedCallingDeviceID           OPTIONAL,
    associatedCalledDevice  AssociatedCalledDeviceID            OPTIONAL,
    priority                [2] IMPLICIT BOOLEAN                OPTIONAL,
    replyTimeout            [3] IMPLICIT INTEGER                 OPTIONAL,
    correlatorData          [4] IMPLICIT CorrelatorData          OPTIONAL,
    mediaCallCharacteristics [5] IMPLICIT MediaCallCharacteristics OPTIONAL,
    callCharacteristics     [6] IMPLICIT CallCharacteristics    OPTIONAL,
    routeCallInfo           [7] IMPLICIT ConnectionInformation  OPTIONAL,
    callLinkageData         [8] IMPLICIT CallLinkageData         OPTIONAL,
    extensions              CSTACommonArguments                 OPTIONAL}

END -- of CSTA-route-request

```

18.2.5 Route select

```
CSTA-route-select-request
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) route-select-request( 83) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CorrelatorData, RetryValue, RouteingCrossRefID, RouteRegisterReqID
  FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

routeSelectRequest      OPERATION ::=
{
  ARGUMENT                RouteSelectRequestArgument
  ERRORS                   {universalFailure}
  ALWAYS RESPONDS         FALSE
  CODE                     local: 33
}

RouteSelectRequestArgument ::=
SEQUENCE
{crossRefIdentifier      RouteingCrossRefID,
 routeRegisterReqID     [0] IMPLICIT RouteRegisterReqID      OPTIONAL,
 routeSelected           [1] DeviceID,
 alternateRoutes         [2] IMPLICIT SEQUENCE OF DeviceID   OPTIONAL,
 remainRetries           [3] RetryValue                       OPTIONAL,
 routeUsedReq           [4] IMPLICIT BOOLEAN                 OPTIONAL,
 correlatorData         [5] IMPLICIT CorrelatorData          OPTIONAL,
 extensions              CSTACommonArguments                 OPTIONAL}

END -- of CSTA-route-select-request
```

18.2.6 Route used

```
CSTA-route-used-request
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) route-used-request( 84) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CallingDeviceID, CalledDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CorrelatorData, RouteRegisterReqID, RouteingCrossRefID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CallLinkageData FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
;

routeUsedRequest      OPERATION ::=
{
  ARGUMENT              RouteUsedRequestArgument
  ERRORS                {universalFailure}
  ALWAYS RESPONDS      FALSE
  CODE                  local: 34
}

RouteUsedRequestArgument ::= SEQUENCE
{
  crossRefIdentifier    RouteingCrossRefID,
  routeRegisterReqID   [0] IMPLICIT RouteRegisterReqID   OPTIONAL,
  routeUsed            CalledDeviceID,
  callingDevice        CallingDeviceID                   OPTIONAL,
  domain               BOOLEAN                           OPTIONAL,
  correlatorData       [1] IMPLICIT CorrelatorData       OPTIONAL,
  callLinkageData      [2] IMPLICIT CallLinkageData      OPTIONAL,
  extensions           CSTACommonArguments               OPTIONAL}

END -- of CSTA-route-used-request
```

19 Physical device features

19.1 Services

19.1.1 Button press

```
CSTA-button-press
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) button-press( 260) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ButtonID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

buttonPress OPERATION ::=
{
  ARGUMENT    ButtonPressArgument
  RESULT      ButtonPressResult
  ERRORS      {universalFailure}
  CODE        local: 260
}

ButtonPressArgument ::= SEQUENCE
{
  device      DeviceID,
  button      ButtonID,
  extensions  CSTACommonArguments OPTIONAL}

ButtonPressResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData      NULL}

END -- of CSTA-button-press
```

19.1.2 Get auditory apparatus information

```
CSTA-get-auditory-apparatus-information
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-auditory-apparatus-information( 261) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID, AuditoryApparatusList FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getAuditoryApparatusInformation OPERATION ::=
{
  ARGUMENT    GetAuditoryApparatusInformationArgument
  RESULT      GetAuditoryApparatusInformationResult
  ERRORS      {universalFailure}
  CODE        local: 261
}

GetAuditoryApparatusInformationArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus    AuditoryApparatusID    OPTIONAL,
  extensions       CSTACommonArguments    OPTIONAL}

GetAuditoryApparatusInformationResult ::= SEQUENCE
{
  auditoryApparatusList    AuditoryApparatusList,
  extensions               CSTACommonArguments    OPTIONAL}

END -- of CSTA-get-auditory-apparatus-information
```

19.1.3 Get button information

```
CSTA-get-button-information
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-button-information( 262) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ButtonID, LampID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getButtonInformation OPERATION ::=
{
  ARGUMENT   GetButtonInformationArgument
  RESULT     GetButtonInformationResult
  ERRORS     {universalFailure}
  CODE       local: 262
}

GetButtonInformationArgument ::= SEQUENCE
{
  device      DeviceID,
  button      ButtonID          OPTIONAL,
  extensions  CSTACommonArguments  OPTIONAL}

GetButtonInformationResult ::= SEQUENCE
{
  buttonList  ButtonList,
  extensions  CSTACommonArguments  OPTIONAL}

ButtonList ::= SEQUENCE OF SEQUENCE
{
  button          ButtonID,
  buttonLabel    [0] IMPLICIT IA5String  OPTIONAL,
  buttonLabelSettable [1] IMPLICIT BOOLEAN  OPTIONAL,
  buttonFunction [2] IMPLICIT IA5String  OPTIONAL,
  buttonAssociatedNumber [3] IMPLICIT DeviceID  OPTIONAL,
  buttonAssociatedNumberSettable [4] IMPLICIT BOOLEAN  OPTIONAL,
  buttonPressIndicator [5] IMPLICIT BOOLEAN  OPTIONAL,
  lampList       SEQUENCE OF LampID  OPTIONAL}

END -- of CSTA-get-button-information
```

19.1.4 Get display

```
CSTA-get-display
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-display( 263) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DisplayID, CharacterSet FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getDisplay OPERATION ::=
{
  ARGUMENT    GetDisplayArgument
  RESULT      GetDisplayResult
  ERRORS      {universalFailure}
  CODE        local: 263
}

GetDisplayArgument ::= SEQUENCE
{
  device      DeviceID,
  display     DisplayID          OPTIONAL,
  extensions  CSTACommonArguments  OPTIONAL}

GetDisplayResult ::= SEQUENCE
{
  displayList  DisplayList,
  extensions   CSTACommonArguments  OPTIONAL}

DisplayList ::= SEQUENCE OF SEQUENCE
{
  displayID      DisplayID,
  logicalRows   INTEGER,
  logicalColumns  INTEGER,
  physicalRows  [0] IMPLICIT INTEGER  OPTIONAL,
  physicalColumns [1] IMPLICIT INTEGER  OPTIONAL,
  physicalBaseRowNumber [2] IMPLICIT INTEGER  OPTIONAL,
  physicalBaseColumnNumber [3] IMPLICIT INTEGER  OPTIONAL,
  characterSet  CharacterSet          OPTIONAL,
  contentsOfDisplay IA5String}

END -- of CSTA-get-display
```

19.1.5 Get hookswitch status

```
CSTA-get-hookswitch-status
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-hookswitch-status( 264) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
HookswitchID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getHookswitchStatus OPERATION ::=
{
  ARGUMENT    GetHookswitchStatusArgument
  RESULT      GetHookswitchStatusResult
  ERRORS      {universalFailure}
  CODE        local: 264
}

GetHookswitchStatusArgument ::= SEQUENCE
{
  device      DeviceID,
  hookswitch  HookswitchID          OPTIONAL,
  extensions  CSTACommonArguments  OPTIONAL}

GetHookswitchStatusResult ::= SEQUENCE
{
  hookswitchStatusList  HookswitchStatusList,
  extensions             CSTACommonArguments  OPTIONAL}

HookswitchStatusList ::= SEQUENCE OF SEQUENCE
{
  hookswitch      HookswitchID,
  hookswitchOnHook  BOOLEAN}

END -- of CSTA-get-hookswitch-status
```


19.1.6 Get lamp information

```
CSTA-get-lamp-information
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-lamp-information( 265) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ButtonID, LampID, LampColor FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getLampInformation OPERATION ::=
{
  ARGUMENT    GetLampInformationArgument
  RESULT      GetLampInformationResult
  ERRORS      {universalFailure}
  CODE        local: 265
}

GetLampInformationArgument ::= SEQUENCE
{
  device      DeviceID,
  lamp        LampID                               OPTIONAL,
  extensions  CSTACommonArguments                 OPTIONAL}

GetLampInformationResult ::= SEQUENCE
{
  lampList    LampList,
  extensions  CSTACommonArguments                 OPTIONAL}

LampList ::= SEQUENCE OF SEQUENCE
{
  lamp        LampID,
  lampLabel   [0] IMPLICIT OCTET STRING           OPTIONAL,
  button      [1] IMPLICIT ButtonID               OPTIONAL,
  lampColor   LampColor                           OPTIONAL}

END -- of CSTA-get-lamp-information
```

19.1.7 Get lamp mode

```
CSTA-get-lamp-mode
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-lamp-mode( 266) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ButtonID, LampID, LampColor, LampMode, LampBrightness
FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getLampMode OPERATION ::=
{
  ARGUMENT    GetLampModeArgument
  RESULT      GetLampModeResult
  ERRORS      {universalFailure}
  CODE        local: 266
}

GetLampModeArgument ::= SEQUENCE
{
  device      DeviceID,
  lamp        LampID                OPTIONAL,
  extensions  CSTACommonArguments  OPTIONAL}

GetLampModeResult ::= SEQUENCE
{
  lampModeList  LampModeList,
  lamp          LampID                OPTIONAL,
  extensions    CSTACommonArguments  OPTIONAL}

LampModeList ::= SEQUENCE OF SEQUENCE
{
  lamp          LampID,
  lampMode      LampMode,
  lampBrightness [0] IMPLICIT LampBrightness  OPTIONAL,
  lampColor      [1] IMPLICIT LampColor        OPTIONAL,
  button         [2] IMPLICIT ButtonID         OPTIONAL}

END -- of CSTA-get-lamp-mode
```

19.1.8 Get message waiting indicator

```
CSTA-get-message-waiting-indicator
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-message-waiting-indicator( 267) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getMessageWaitingIndicator OPERATION ::=
{
  ARGUMENT    GetMessageWaitingIndicatorArgument
  RESULT      GetMessageWaitingIndicatorResult
  ERRORS      {universalFailure}
  CODE        local: 267
}

GetMessageWaitingIndicatorArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments    OPTIONAL}

GetMessageWaitingIndicatorResult ::= SEQUENCE
{
  messageWaitingOn    BOOLEAN,
  deviceForMessage    DeviceID          OPTIONAL,
  lampIsPresent       BOOLEAN          OPTIONAL,
  extensions          CSTACommonArguments    OPTIONAL}

END -- of CSTA-get-message-waiting-indicator
```

19.1.9 Get microphone gain

```
CSTA-get-microphone-gain
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-microphone-gain( 268) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID, MicGainAbs FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getMicrophoneGain OPERATION ::=
{
  ARGUMENT    GetMicrophoneGainArgument
  RESULT      GetMicrophoneGainResult
  ERRORS      {universalFailure}
  CODE        local: 268
}

GetMicrophoneGainArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus  AuditoryApparatusID  OPTIONAL,
  extensions      CSTACommonArguments     OPTIONAL}

GetMicrophoneGainResult ::= SEQUENCE
{
  microphoneGainList  MicrophoneGainList,
  extensions          CSTACommonArguments  OPTIONAL}

MicrophoneGainList ::= SEQUENCE OF SEQUENCE
{
  auditoryApparatus  AuditoryApparatusID,
  micGainAbs        MicGainAbs           OPTIONAL}

END -- of CSTA-get-microphone-gain
```

19.1.10 Get microphone mute

```
CSTA-get-microphone-mute
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-microphone-mute( 269) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getMicrophoneMute OPERATION ::=
{
  ARGUMENT    GetMicrophoneMuteArgument
  RESULT      GetMicrophoneMuteResult
  ERRORS      {universalFailure}
  CODE        local: 269
}

GetMicrophoneMuteArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus  AuditoryApparatusID  OPTIONAL,
  extensions      CSTACommonArguments  OPTIONAL}

GetMicrophoneMuteResult ::= SEQUENCE
{
  microphoneMuteList  MicrophoneMuteList,
  extensions          CSTACommonArguments  OPTIONAL}

MicrophoneMuteList ::= SEQUENCE OF SEQUENCE
{
  auditoryApparatus  AuditoryApparatusID,
  microphoneMuteOn  BOOLEAN}

END -- of CSTA-get-microphone-mute
```

19.1.11 Get ringer status

```
CSTA-get-ringer-status
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-ringer-status( 270) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
RingerID, RingMode FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getRingerStatus OPERATION ::=
{
  ARGUMENT    GetRingerStatusArgument
  RESULT      GetRingerStatusResult
  ERRORS      {universalFailure}
  CODE        local: 270
}

GetRingerStatusArgument ::= SEQUENCE
{
  device      DeviceID,
  ringer      RingerID                OPTIONAL,
  extensions  CSTACommonArguments    OPTIONAL}

GetRingerStatusResult ::= SEQUENCE
{
  ringerStatusList  RingerStatusList,
  extensions        CSTACommonArguments    OPTIONAL}

RingerStatusList ::= SEQUENCE OF SEQUENCE
{
  ringer      RingerID,
  ringMode    RingMode,
  ringCount   [0] IMPLICIT INTEGER (0..1000)    OPTIONAL,
  ringPattern [1] IMPLICIT INTEGER              OPTIONAL,
  ringVolAbs  [2] IMPLICIT INTEGER (0..100)     OPTIONAL}

END -- of CSTA-get-ringer-status
```

19.1.12 Get speaker mute

```
CSTA-get-speaker-mute
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-speaker-mute( 271) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getSpeakerMute OPERATION ::=
{
  ARGUMENT    GetSpeakerMuteArgument
  RESULT      GetSpeakerMuteResult
  ERRORS      {universalFailure}
  CODE        local: 271
}

GetSpeakerMuteArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus  AuditoryApparatusID  OPTIONAL,
  extensions      CSTACommonArguments     OPTIONAL}

GetSpeakerMuteResult ::= SEQUENCE
{
  speakerMuteList  SpeakerMuteList,
  extensions       CSTACommonArguments   OPTIONAL}

SpeakerMuteList ::= SEQUENCE OF SEQUENCE
{
  auditoryApparatus  AuditoryApparatusID,
  speakerMuteOn      BOOLEAN}

END -- of CSTA-get-speaker-mute
```

19.1.13 Get speaker volume

```
CSTA-get-speaker-volume
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-speaker-volume( 272) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID, VolAbs FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

getSpeakerVolume OPERATION ::=
{
  ARGUMENT    GetSpeakerVolumeArgument
  RESULT      GetSpeakerVolumeResult
  ERRORS      {universalFailure}
  CODE        local: 272
}

GetSpeakerVolumeArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus  AuditoryApparatusID  OPTIONAL,
  extensions      CSTACommonArguments  OPTIONAL}

GetSpeakerVolumeResult ::= SEQUENCE
{
  speakerVolumeList  SpeakerVolumeList,
  extensions          CSTACommonArguments  OPTIONAL}

SpeakerVolumeList ::= SEQUENCE OF SEQUENCE
{
  auditoryApparatus  AuditoryApparatusID,
  speakerVolAbs      VolAbs  OPTIONAL}

END -- of CSTA-get-speaker-volume
```


19.1.14 Set button information

```
CSTA-set-button-information
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-button-information( 273) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ButtonID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setButtonInformation OPERATION ::=
{
  ARGUMENT    SetButtonInformationArgument
  RESULT      SetButtonInformationResult
  ERRORS      {universalFailure}
  CODE        local: 273
}

SetButtonInformationArgument ::= SEQUENCE
{
  device          DeviceID,
  button          ButtonID,
  buttonLabel     IA5String (SIZE(0..64)) OPTIONAL,
  buttonAssociatedNumber DeviceID OPTIONAL,
  extensions      CSTACommonArguments OPTIONAL}

SetButtonInformationResult ::= CHOICE
{
  extensions CSTACommonArguments,
  noData     NULL}

END -- of CSTA-set-button-information
```

19.1.15 Set display

```
CSTA-set-display
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-display( 274) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DisplayID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setDisplay OPERATION ::=
{
  ARGUMENT    SetDisplayArgument
  RESULT      SetDisplayResult
  ERRORS      {universalFailure}
  CODE        local: 274
}

SetDisplayArgument ::= SEQUENCE
{
  device          DeviceID,
  display         DisplayID
                  OPTIONAL,
  physicalBaseRowNumber [0] IMPLICIT INTEGER
                  OPTIONAL,
  physicalBaseColumnNumber [1] IMPLICIT INTEGER
                  OPTIONAL,
  contentsOfDisplay IA5String (SIZE(0..240)),
  offset          [2] IMPLICIT INTEGER
                  OPTIONAL,
  extensions      CSTACommonArguments
                  OPTIONAL}

SetDisplayResult ::= CHOICE
{
  extensions      CSTACommonArguments,
  noData          NULL}

END -- of CSTA-set-display
```

19.1.16 Set hookswitch status

```
CSTA-set-hookswitch-status
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-hookswitch-status( 275) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
HookswitchID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setHookswitchStatus OPERATION ::=
{
  ARGUMENT    SetHookswitchStatusArgument
  RESULT      SetHookswitchStatusResult
  ERRORS      {universalFailure}
  CODE        local: 275
}

SetHookswitchStatusArgument ::= SEQUENCE
{
  device          DeviceID,
  hookswitch      HookswitchID,
  hookswitchOnHook  BOOLEAN,
  extensions      CSTACommonArguments OPTIONAL}

SetHookswitchStatusResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData      NULL}

END -- of CSTA-set-hookswitch-status
```

19.1.17 Set lamp mode

```
CSTA-set-lamp-mode
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-lamp-mode( 276) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
LampID, LampColor, LampMode, LampBrightness
FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setLampMode OPERATION ::=
{
  ARGUMENT    SetLampModeArgument
  RESULT      SetLampModeResult
  ERRORS      {universalFailure}
  CODE        local: 276
}

SetLampModeArgument ::= SEQUENCE
{
  device          DeviceID,
  lamp            LampID,
  lampMode        LampMode,
  lampBrightness  LampBrightness    OPTIONAL,
  lampColor       LampColor          OPTIONAL,
  extensions      CSTACommonArguments OPTIONAL}

SetLampModeResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-set-lamp-mode
```

19.1.18 Set message waiting indicator

```
CSTA-set-message-waiting-indicator
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-message-waiting-indicator( 277) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

setMessageWaitingIndicator OPERATION ::=
{
  ARGUMENT    SetMessageWaitingIndicatorArgument
  RESULT      SetMessageWaitingIndicatorResult
  ERRORS      {universalFailure}
  CODE        local: 277
}

SetMessageWaitingIndicatorArgument ::= SEQUENCE
{
  device          DeviceID,
  messageWaitingOn  BOOLEAN,
  deviceForMessage DeviceID          OPTIONAL,
  extensions      CSTACommonArguments OPTIONAL}

SetMessageWaitingIndicatorResult ::= CHOICE
{
  extensions CSTACommonArguments,
  noData      NULL}

END -- of CSTA-set-message-waiting-indicator
```

19.1.19 Set microphone gain

```
CSTA-set-microphone-gain
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-microphone-gain( 278) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID, MicrophoneGain FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setMicrophoneGain OPERATION ::=
{
  ARGUMENT    SetMicrophoneGainArgument
  RESULT      SetMicrophoneGainResult
  ERRORS      {universalFailure}
  CODE        local: 278
}

SetMicrophoneGainArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus  AuditoryApparatusID,
  microphoneGain   MicrophoneGain,
  extensions       CSTACommonArguments  OPTIONAL}

SetMicrophoneGainResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-set-microphone-gain
```

19.1.20 Set microphone mute

```
CSTA-set-microphone-mute
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-microphone-mute( 279) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setMicrophoneMute OPERATION ::=
{
  ARGUMENT    SetMicrophoneMuteArgument
  RESULT      SetMicrophoneMuteResult
  ERRORS      {universalFailure}
  CODE        local: 279
}

SetMicrophoneMuteArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus  AuditoryApparatusID,
  microphoneMuteOn  BOOLEAN,
  extensions       CSTACommonArguments  OPTIONAL}

SetMicrophoneMuteResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData      NULL}

END -- of CSTA-set-microphone-mute
```

19.1.21 Set ringer status

```
CSTA-set-ringer-status
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-ringer-status( 280) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
RingerID, RingMode, Volume FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setRingerStatus OPERATION ::=
{
  ARGUMENT    SetRingerStatusArgument
  RESULT      SetRingerStatusResult
  ERRORS      {universalFailure}
  CODE        local: 280
}

SetRingerStatusArgument ::= SEQUENCE
{
  device          DeviceID,
  ringer          RingerID,
  ringMode       RingMode
  ringPattern    [1] IMPLICIT INTEGER
  ringVolume     [2] Volume
  extensions     CSTACommonArguments
}

SetRingerStatusResult ::= CHOICE
{
  extensions     CSTACommonArguments,
  noData        NULL}

END -- of CSTA-set-ringer-status
```


19.1.22 Set speaker mute

```
CSTA-set-speaker-mute
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-speaker-mute( 281) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setSpeakerMute OPERATION ::=
{
  ARGUMENT    SetSpeakerMuteArgument
  RESULT      SetSpeakerMuteResult
  ERRORS      {universalFailure}
  CODE        local: 281
}

SetSpeakerMuteArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus  AuditoryApparatusID,
  speakerMuteOn    BOOLEAN,
  extensions       CSTACommonArguments    OPTIONAL}

SetSpeakerMuteResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData      NULL}

END -- of CSTA-set-speaker-mute
```

19.1.23 Set speaker volume

```
CSTA-set-speaker-volume
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-speaker-volume( 282) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID, Volume FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setSpeakerVolume OPERATION ::=
{
  ARGUMENT    SetSpeakerVolumeArgument
  RESULT      SetSpeakerVolumeResult
  ERRORS      {universalFailure}
  CODE        local: 282
}

SetSpeakerVolumeArgument ::= SEQUENCE
{
  device          DeviceID,
  auditoryApparatus  AuditoryApparatusID,
  speakerVolume   Volume,
  extensions      CSTACommonArguments          OPTIONAL}

SetSpeakerVolumeResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-set-speaker-volume
```

19.2 Events

19.2.1 Button information

```
CSTA-button-information-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) button-information-event( 283) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
ButtonID FROM CSTA-physical-device-feature
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) physical-device-feature( 137) };

ButtonInformationEvent ::= SEQUENCE
{
    device                SubjectDeviceID,
    button                ButtonID,
    buttonLabel           IA5String (SIZE(0..64)) OPTIONAL,
    buttonAssociatedNumber DeviceID                OPTIONAL,
    buttonPressIndicator  BOOLEAN                  OPTIONAL,
    extensions            CSTACommonArguments     OPTIONAL}

END -- of CSTA-button-information-event
```

19.2.2 Button press

```
CSTA-button-press-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) button-press-event( 284) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ButtonID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

ButtonPressEvent ::= SEQUENCE
{
  device                               SubjectDeviceID,
  button                               ButtonID,
  buttonLabel                          IA5String (SIZE(0..64))    OPTIONAL,
  buttonAssociatedNumber DeviceID                                OPTIONAL,
  extensions                           CSTACCommonArguments      OPTIONAL}

END -- of CSTA-button-press-event
```

19.2.3 Display updated

```
CSTA-display-updated-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) display-updated-event( 285) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DisplayID, CharacterSet FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

DisplayUpdatedEvent ::= SEQUENCE
{
  device                               SubjectDeviceID,
  displayID                             DisplayID           OPTIONAL,
  logicalRows                           INTEGER,
  logicalColumns                         INTEGER,
  physicalRows                           [0] IMPLICIT INTEGER OPTIONAL,
  physicalColumns                         [1] IMPLICIT INTEGER OPTIONAL,
  physicalBaseRowNumber                   [2] IMPLICIT INTEGER OPTIONAL,
  physicalBaseColumnNumber                 [3] IMPLICIT INTEGER OPTIONAL,
  characterSet                             CharacterSet        OPTIONAL,
  contentsOfDisplay                       IA5String,
  extensions                             CSTACommonArguments OPTIONAL}

END -- of CSTA-display-updated-event
```

19.2.4 Hookswitch

```
CSTA-hookswitch-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) hookswitch-event( 286) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
HookswitchID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

HookswitchEvent ::= SEQUENCE
{
  device                SubjectDeviceID,
  hookswitch            HookswitchID,
  hookswitchOnHook     BOOLEAN,
  extensions            CSTACommonArguments    OPTIONAL}

END -- of CSTA-hookswitch-event
```

19.2.5 Lamp mode

```
CSTA-lamp-mode-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) lamp-mode-event( 287) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
LampID, LampMode, LampBrightness, LampColor
FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

LampModeEvent ::= SEQUENCE
{
  device          SubjectDeviceID,
  lamp            LampID,
  lampLabel       OCTET STRING (SIZE(0..64))          OPTIONAL,
  lampMode        LampMode,
  lampBrightness  LampBrightness                      OPTIONAL,
  lampColor       LampColor                          OPTIONAL,
  extensions      CSTACommonArguments                 OPTIONAL}

END -- of CSTA-lamp-mode-event
```

19.2.6 Message waiting

```
CSTA-message-waiting-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) message-waiting-event( 44) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

MessageWaitingEvent ::=SEQUENCE
{
  targetDevice          SubjectDeviceID,
  deviceForMessage      DeviceID          OPTIONAL,
  messageWaitingOn      BOOLEAN,
  extensions            CSTACommonArguments  OPTIONAL}

END -- of CSTA-message-waiting-event
```


19.2.7 Microphone gain

```
CSTA-microphone-gain-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) microphone-gain-event( 288) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID, MicrophoneGain FROM CSTA-physical-device-feature
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) physical-device-feature( 137) };

MicrophoneGainEvent ::= SEQUENCE
{
    invokingDevice          SubjectDeviceID,
    auditoryApparatus      AuditoryApparatusID,
    microphoneGain         MicrophoneGain,
    extensions              CSTACommonArguments    OPTIONAL}

END -- of CSTA-microphone-gain-event
```

19.2.8 Microphone mute

```
CSTA-microphone-mute-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) microphone-mute-event( 45) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

MicrophoneMuteEvent ::= SEQUENCE
{
  invokingDevice          SubjectDeviceID,
  auditoryApparatus      AuditoryApparatusID,
  microphoneMuteOn       BOOLEAN,
  extensions              CSTACommonArguments  OPTIONAL}

END -- of CSTA-microphone-mute-event
```

19.2.9 Ringer status

```
CSTA-ringer-status-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) ringer-status-event( 289) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
RingerID, RingMode, Volume FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

RingerStatusEvent ::= SEQUENCE
{
  device                SubjectDeviceID,
  ringer                RingerID,
  ringMode              RingMode                OPTIONAL,
  ringCount             [0] IMPLICIT INTEGER (0..1000)  OPTIONAL,
  ringPattern           [1] IMPLICIT INTEGER          OPTIONAL,
  ringVolume            [2] Volume                OPTIONAL,
  extensions            CSTACommonArguments         OPTIONAL}

END -- of CSTA-ringer-status-event
```

19.2.10 Speaker mute

```
CSTA-speaker-mute-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) speaker-mute-event( 46) }
DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

SpeakerMuteEvent ::= SEQUENCE
{
  invokingDevice          SubjectDeviceID,
  auditoryApparatus      AuditoryApparatusID,
  speakerMuteOn          BOOLEAN,
  extensions              CSTACommonArguments  OPTIONAL}

END -- of CSTA-speaker-mute-event
```

19.2.11 Speaker volume

```
CSTA-speaker-volume-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) speaker-volume-event( 47) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
AuditoryApparatusID, Volume FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

SpeakerVolumeEvent ::= SEQUENCE
{
  invokingDevice          SubjectDeviceID,
  auditoryApparatus      AuditoryApparatusID,
  speakerVolume          Volume,
  extensions              CSTACommonArguments    OPTIONAL}

END -- of CSTA-speaker-volume-event
```

20 Logical device features

20.1 Services

20.1.1 Call back non-call-related

```
CSTA-call-back-non-call-related
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) call-back-non-call-related( 300) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

callBackNonCallRelated OPERATION ::=
{
  ARGUMENT    CallbackNonCallRelatedArgument
  RESULT      CallbackNonCallRelatedResult
  ERRORS      {universalFailure}
  CODE        local: 300
}

CallbackNonCallRelatedArgument ::= SEQUENCE
{
  originatingDevice    DeviceID,
  targetDevice         DeviceID,
  extensions            CSTACommonArguments OPTIONAL}

CallbackNonCallRelatedResult ::= CHOICE
{
  extensions    CSTACommonArguments,
  noData       NULL}

END -- of CSTA-call-back-non-call-related
```

20.1.2 Call back message non-call-related

```
CSTA-call-back-message-non-call-related
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) call-back-message-non-call-related( 301) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

callBackMessageNonCallRelated OPERATION ::=
{
  ARGUMENT    CallBackMessageNonCallRelatedArgument
  RESULT      CallBackMessageNonCallRelatedResult
  ERRORS      {universalFailure}
  CODE        local: 301
}

CallBackMessageNonCallRelatedArgument ::= SEQUENCE
{
  originatingDevice    DeviceID,
  targetDevice         DeviceID,
  extensions            CSTACommonArguments OPTIONAL}

CallBackMessageNonCallRelatedResult ::= CHOICE
{
  extensions    CSTACommonArguments,
  noData       NULL}

END -- of CSTA-call-back-message-non-call-related
```

20.1.3 Cancel call back

```
CSTA-cancel-call-back
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) cancel-call-back( 302) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

cancelCallback OPERATION ::=
{
  ARGUMENT    CancelCallbackArgument
  RESULT      CancelCallbackResult
  ERRORS      {universalFailure}
  CODE        local: 302
}

CancelCallbackArgument ::= SEQUENCE
{
  originatingDevice    DeviceID,
  targetDevice          DeviceID,
  extensions             CSTACommonArguments OPTIONAL}

CancelCallbackResult ::= CHOICE
{
  extensions    CSTACommonArguments,
  noData        NULL}

END -- of CSTA-cancel-call-back
```


20.1.4 Cancel call back message

```
CSTA-cancel-call-back-message
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) cancel-call-back-message( 303) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

cancelCallbackMessage OPERATION ::=
{
  ARGUMENT    CancelCallbackMessageArgument
  RESULT      CancelCallbackMessageResult
  ERRORS      {universalFailure}
  CODE        local: 303
}

CancelCallbackMessageArgument ::= SEQUENCE
{
  originatingDevice    DeviceID,
  targetDevice         DeviceID,
  extensions            CSTACommonArguments OPTIONAL}

CancelCallbackMessageResult ::= CHOICE
{
  extensions    CSTACommonArguments,
  noData        NULL}

END -- of CSTA-cancel-call-back-message
```

20.1.5 Get agent state

```
CSTA-get-agent-state
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-agent-state( 304) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
AgentID, AgentState, PendingAgentState FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getAgentState OPERATION ::=
{
  ARGUMENT    GetAgentStateArgument
  RESULT      GetAgentStateResult
  ERRORS      {universalFailure}
  CODE        local: 304
}

GetAgentStateArgument ::= SEQUENCE
{
  device      DeviceID,
  acdGroup    DeviceID                OPTIONAL,
  extensions  CSTACommonArguments    OPTIONAL}

GetAgentStateResult ::= SEQUENCE
{
  agentStateList  AgentStateList,
  extensions      CSTACommonArguments OPTIONAL}

AgentStateList ::= SEQUENCE SIZE (1..32) OF AgentStateEntry

AgentStateEntry ::= SEQUENCE
{
  agentID      AgentID                OPTIONAL,
  loggedOnState  BOOLEAN,
  agentInfo    SEQUENCE OF AgentInfo  OPTIONAL}

AgentInfo ::= SEQUENCE
{
  acdGroup      DeviceID                OPTIONAL,
  agentState    AgentState,
  pendingAgentState  [0] IMPLICIT PendingAgentState  OPTIONAL,
  agentStateCondition  [1] IMPLICIT AgentStateCondition  OPTIONAL}

AgentStateCondition ::= ENUMERATED
{
  forcedPause (0),
  other       (1)}

END -- of CSTA-get-agent-state
```

20.1.6 Get auto answer

```
CSTA-get-auto-answer
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-auto-answer( 305) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getAutoAnswer OPERATION ::=
{
  ARGUMENT    GetAutoAnswerArgument
  RESULT      GetAutoAnswerResult
  ERRORS      {universalFailure}
  CODE        local: 305
}

GetAutoAnswerArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments OPTIONAL}

GetAutoAnswerResult ::= SEQUENCE
{
  autoAnswerOn      BOOLEAN,
  numberOfRings     INTEGER          OPTIONAL,
  extensions        CSTACommonArguments OPTIONAL}

END -- of CSTA-get-auto-answer
```

20.1.7 Get auto work mode

```
CSTA-get-auto-work-mode
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-auto-work-mode( 306) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getAutoWorkMode OPERATION ::=
{
  ARGUMENT    GetAutoWorkModeArgument
  RESULT      GetAutoWorkModeResult
  ERRORS      {universalFailure}
  CODE        local: 306
}

GetAutoWorkModeArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments OPTIONAL}

GetAutoWorkModeResult ::= SEQUENCE
{
  autoWorkOn      BOOLEAN,
  autoWorkInterval  INTEGER          OPTIONAL,
  extensions      CSTACommonArguments OPTIONAL}

END -- of CSTA-get-auto-work-mode
```

20.1.8 Get caller id status

```
CSTA-get-caller-id-status
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-caller-id-status( 307) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getCallerIDStatus OPERATION ::=
{
  ARGUMENT    GetCallerIDStatusArgument
  RESULT      GetCallerIDStatusResult
  ERRORS      {universalFailure}
  CODE        local: 307
}

GetCallerIDStatusArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments OPTIONAL}

GetCallerIDStatusResult ::= SEQUENCE
{
  callerIDProvided  BOOLEAN,
  extensions        CSTACommonArguments OPTIONAL}

END -- of CSTA-get-caller-id-status
```

20.1.9 Get do not disturb

```
CSTA-get-do-not-disturb
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-do-not-disturb( 308) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CallOrigination FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getDoNotDisturb OPERATION ::=
{
  ARGUMENT    GetDoNotDisturbArgument
  RESULT      GetDoNotDisturbResult
  ERRORS      {universalFailure}
  CODE        local: 308
}

GetDoNotDisturbArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments OPTIONAL}

GetDoNotDisturbResult ::= SEQUENCE
{
  doNotDisturbOn      BOOLEAN,
  callOrigination     CallOrigination      OPTIONAL,
  callingDeviceList   SEQUENCE OF DeviceID OPTIONAL,
  extensions          CSTACommonArguments  OPTIONAL}

END -- of CSTA-get-do-not-disturb
```

20.1.10 Get forwarding

```
CSTA-get-forwarding
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-forwarding( 309) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ForwardList FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getForwarding OPERATION ::=
{
  ARGUMENT    GetForwardingArgument
  RESULT      GetForwardingResult
  ERRORS      {universalFailure}
  CODE        local: 309
}

GetForwardingArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments OPTIONAL}

GetForwardingResult ::= SEQUENCE
{
  forwardingList ForwardList,
  extensions     CSTACommonArguments OPTIONAL}

END -- of CSTA-get-forwarding
```

20.1.11 Get last number dialed

```
CSTA-get-last-number-dialed
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-last-number-dialed( 310) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getLastNumberDialed OPERATION ::=
{
  ARGUMENT    GetLastNumberDialedArgument
  RESULT      GetLastNumberDialedResult
  ERRORS      {universalFailure}
  CODE        local: 310
}

GetLastNumberDialedArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments OPTIONAL}

GetLastNumberDialedResult ::= SEQUENCE
{
  numberDialed DeviceID,
  extensions   CSTACommonArguments OPTIONAL}

END -- of CSTA-get-last-number-dialed
```


20.1.12 Get routeing mode

```
CSTA-get-routeing-mode
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) get-routeing-mode( 311) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

getRouteingMode OPERATION ::=
{
  ARGUMENT    GetRouteingModeArgument
  RESULT      GetRouteingModeResult
  ERRORS      {universalFailure}
  CODE        local: 311
}

GetRouteingModeArgument ::= SEQUENCE
{
  device      DeviceID,
  extensions  CSTACommonArguments OPTIONAL}

GetRouteingModeResult ::= SEQUENCE
{
  routeingMode    BOOLEAN,
  extensions      CSTACommonArguments    OPTIONAL}

END -- of CSTA-get-routeing-mode
```

20.1.13 Set agent state

```
CSTA-set-agent-state
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-agent-state( 312) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
AgentID, AgentPassword, PendingAgentState FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

setAgentState OPERATION ::=
{
  ARGUMENT    SetAgentStateArgument
  RESULT      SetAgentStateResult
  ERRORS      {universalFailure}
  CODE        local: 312
}

SetAgentStateArgument ::= SEQUENCE
{
  device                DeviceID,
  requestedAgentState   ReqAgentState,
  agentID               [2] IMPLICIT AgentID           OPTIONAL,
  password              [3] IMPLICIT AgentPassword     OPTIONAL,
  group                 DeviceID                       OPTIONAL,
  extensions            CSTACommonArguments            OPTIONAL}

SetAgentStateResult ::= SEQUENCE
{
  pendingAgentState     PendingAgentState             OPTIONAL,
  extensions            CSTACommonArguments           OPTIONAL}

ReqAgentState ::= ENUMERATED
{
  loggedOn              (0),
  loggedOff             (1),
  notReady              (2),
  ready                 (3),
  workingAfterCall     (4)}

END -- of CSTA-set-agent-state
```

20.1.14 Set auto answer

```
CSTA-set-auto-answer
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-auto-answer( 313) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

setAutoAnswer OPERATION ::=
{
  ARGUMENT    SetAutoAnswerArgument
  RESULT      SetAutoAnswerResult
  ERRORS      {universalFailure}
  CODE        local: 313
}

SetAutoAnswerArgument ::= SEQUENCE
{
  device          DeviceID,
  autoAnswerOn   BOOLEAN,
  numberOfRings  INTEGER          OPTIONAL,
  extensions     CSTACommonArguments OPTIONAL}

SetAutoAnswerResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-set-auto-answer
```

20.1.15 Set auto work mode

```
CSTA-set-auto-work-mode
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-auto-work-mode( 314) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

setAutoWorkMode OPERATION ::=
{
  ARGUMENT    SetAutoWorkModeArgument
  RESULT      SetAutoWorkModeResult
  ERRORS      {universalFailure}
  CODE        local: 314
}

SetAutoWorkModeArgument ::= SEQUENCE
{
  device          DeviceID,
  autoWorkOn      BOOLEAN,
  autoWorkInterval  INTEGER (0..6000)    OPTIONAL,
  extensions      CSTACommonArguments  OPTIONAL}

SetAutoWorkModeResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-set-auto-work-mode
```

20.1.16 Set caller id status

```
CSTA-set-caller-id-status
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-caller-id-status( 315) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

setCallerIDStatus OPERATION ::=
{
  ARGUMENT    SetCallerIDStatusArgument
  RESULT      SetCallerIDStatusResult
  ERRORS      {universalFailure}
  CODE        local: 315
}

SetCallerIDStatusArgument ::= SEQUENCE
{
  device           DeviceID,
  callerIDProvided  BOOLEAN,
  extensions       CSTACommonArguments OPTIONAL}

SetCallerIDStatusResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-set-caller-id-status
```

20.1.17 Set do not disturb

```
CSTA-set-do-not-disturb
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-do-not-disturb( 316) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CallOrigination FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

setDoNotDisturb OPERATION ::=
{
  ARGUMENT    SetDoNotDisturbArgument
  RESULT      SetDoNotDisturbResult
  ERRORS      {universalFailure}
  CODE        local: 316
}

SetDoNotDisturbArgument ::= SEQUENCE
{
  device                DeviceID,
  doNotDisturbOn        BOOLEAN,
  callOrigination        CallOrigination    OPTIONAL,
  callingDeviceList      SEQUENCE OF DeviceID  OPTIONAL,
  extensions             CSTACommonArguments  OPTIONAL}

SetDoNotDisturbResult ::= CHOICE
{
  extensions CSTACommonArguments,
  noData      NULL}

END -- of CSTA-set-do-not-disturb
```

20.1.18 Set forwarding

```
CSTA-set-forwarding
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-forwarding( 317) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ForwardingType FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

setForwarding OPERATION ::=
{
  ARGUMENT    SetForwardingArgument
  RESULT      SetForwardingResult
  ERRORS      {universalFailure}
  CODE        local: 317
}

SetForwardingArgument ::= SEQUENCE
{
  device           DeviceID,
  forwardingType   ForwardingType      OPTIONAL,
  activateForward  BOOLEAN,
  forwardDDN       DeviceID             OPTIONAL,
  ringCount        INTEGER (1..100)     OPTIONAL,
  extensions       CSTACommonArguments  OPTIONAL}

SetForwardingResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData      NULL}

END -- of CSTA-set-forwarding
```

20.1.19 Set routing mode

```
CSTA-set-routeing-mode
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) set-routeing-mode( 318) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

setRouteingMode OPERATION ::=
{
  ARGUMENT    SetRouteingModeArgument
  RESULT      SetRouteingModeResult
  ERRORS      {universalFailure}
  CODE        local: 318
}

SetRouteingModeArgument ::= SEQUENCE
{
  device          DeviceID,
  routeingMode    BOOLEAN,
  extensions      CSTACommonArguments OPTIONAL}

SetRouteingModeResult ::= CHOICE
{
  extensions      CSTACommonArguments,
  noData          NULL}

END -- of CSTA-set-routeing-mode
```


20.2 Events

20.2.1 Agent busy

```
CSTA-agent-busy-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) agent-busy-event( 319) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
AgentID, PendingAgentState FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

AgentBusyEvent ::= SEQUENCE
{
  agentDevice          SubjectDeviceID,
  agentID              AgentID              OPTIONAL,
  acdGroup             DeviceID             OPTIONAL,
  pendingAgentState   [2] IMPLICIT PendingAgentState OPTIONAL,
  cause               [3] IMPLICIT EventCause OPTIONAL,
  extensions           CSTACommonArguments  OPTIONAL}

END -- of CSTA-agent-busy-event
```

20.2.2 Agent logged off

```
CSTA-agent-logged-off-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) agent-logged-off-event( 320) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
AgentID, AgentPassword FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

AgentLoggedOffEvent ::= SEQUENCE
{
  agentDevice          SubjectDeviceID,
  agentID              [2] IMPLICIT AgentID          OPTIONAL,
  acdGroup             DeviceID                      OPTIONAL,
  agentPassword        [3] IMPLICIT AgentPassword    OPTIONAL,
  cause                EventCause                   OPTIONAL,
  extensions           CSTACommonArguments           OPTIONAL}

END -- of CSTA-agent-logged-off-event
```

20.2.3 Agent logged on

```
CSTA-agent-logged-on-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) agent-logged-on-event( 321) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
AgentID, AgentPassword FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

AgentLoggedOnEvent ::= SEQUENCE
{
  agentDevice          SubjectDeviceID,
  agentID              [2] IMPLICIT AgentID          OPTIONAL,
  acdGroup             DeviceID                      OPTIONAL,
  agentPassword        [3] IMPLICIT AgentPassword    OPTIONAL,
  cause                EventCause                   OPTIONAL,
  extensions           CSTACommonArguments           OPTIONAL}

END -- of CSTA-agent-logged-on-event
```

20.2.4 Agent not ready

```
CSTA-agent-not-ready-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) agent-not-ready-event( 322) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
AgentID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

AgentNotReadyEvent ::= SEQUENCE
{
  agentDevice          SubjectDeviceID,
  agentID              AgentID           OPTIONAL,
  acdGroup             DeviceID          OPTIONAL,
  cause                EventCause       OPTIONAL,
  extensions           CSTACommonArguments OPTIONAL}
END -- of CSTA-agent-not-ready-event
```

20.2.5 Agent ready

```
CSTA-agent-ready-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) agent-ready-event( 323) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
AgentID, AgentPassword FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

AgentReadyEvent ::= SEQUENCE
{
  agentDevice          SubjectDeviceID,
  agentID              AgentID           OPTIONAL,
  acdGroup             DeviceID          OPTIONAL,
  cause                EventCause        OPTIONAL,
  extensions           CSTACommonArguments OPTIONAL}

END -- of CSTA-agent-ready-event
```

20.2.6 Agent working after call

```
CSTA-agent-working-after-call-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) agent-working-after-call-event( 324) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
AgentID, PendingAgentState FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

AgentWorkingAfterCallEvent ::= SEQUENCE
{
  agentDevice          SubjectDeviceID,
  agentID              AgentID              OPTIONAL,
  acdGroup             DeviceID             OPTIONAL,
  pendingAgentState   [2] IMPLICIT ENUMERATED
                      {notReady (0),
                       ready (1),
                       null (2)}          OPTIONAL,
  cause                [3] IMPLICIT EventCause OPTIONAL,
  extensions           CSTACommonArguments OPTIONAL}

END -- of CSTA-agent-working-after-call-event
```

20.2.7 Auto answer

```
CSTA-auto-answer-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) auto-answer-event( 40) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

AutoAnswerEvent ::= SEQUENCE
{
  invokingDevice      SubjectDeviceID,
  autoAnswerOn       BOOLEAN,
  numberOfRings      INTEGER          OPTIONAL,
  extensions          CSTACommonArguments OPTIONAL}

END -- of CSTA-auto-answer-event
```

20.2.8 Auto work mode

```
CSTA-auto-work-mode-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) auto-work-mode-event( 326) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

AutoWorkModeEvent ::= SEQUENCE
{
  invokingDevice      SubjectDeviceID,
  autoWorkOn          BOOLEAN,
  autoWorkInterval    INTEGER,
  extensions          CSTACommonArguments OPTIONAL}

END -- of CSTA-auto-work-mode-event
```


20.2.9 Call back

```
CSTA-call-back-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) call-back-event( 327) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

CallBackEvent ::= SEQUENCE
{
  originatingDevice      SubjectDeviceID,
  targetDevice           SubjectDeviceID,
  callBackSetCanceled    BOOLEAN,
  extensions             CSTACommonArguments OPTIONAL}

END -- of CSTA-call-back-event
```

20.2.10 Call back message

```
CSTA-call-back-message-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) call-back-message-event( 328) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

CallBackMessageEvent ::= SEQUENCE
{
  originatingDevice      SubjectDeviceID,
  targetDevice           SubjectDeviceID,
  callBackMsgSetCanceled BOOLEAN,
  extensions             CSTACCommonArguments OPTIONAL}

END -- of CSTA-call-back-message-event
```

20.2.11 Caller id status

```
CSTA-caller-id-status-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) caller-id-status-event( 329) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

CallerIDStatusEvent ::= SEQUENCE
{
  device                DeviceID,
  callerIDProvided     BOOLEAN,
  extensions            CSTACommonArguments  OPTIONAL}

END -- of CSTA-caller-id-status-event
```

20.2.12 Do not disturb

```
CSTA-do-not-disturb-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) do-not-disturb-event( 42) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CallOrigination FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

DoNotDisturbEvent ::= SEQUENCE
{
  device                SubjectDeviceID,
  doNotDisturbOn        BOOLEAN,
  callOrigination        CallOrigination      OPTIONAL,
  callingDeviceList      SEQUENCE OF DeviceID OPTIONAL,
  extensions             CSTACommonArguments  OPTIONAL}

END -- of CSTA-do-not-disturb-event
```

20.2.13 Forwarding

```
CSTA-forwarding-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) forwarding-event( 43) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
DeviceID, SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ForwardingType, ForwardDefault FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

ForwardingEvent ::= SEQUENCE
{
  device                SubjectDeviceID,
  forwardingType        ForwardingType        OPTIONAL,
  forwardStatus         BOOLEAN,
  forwardTo            DeviceID                OPTIONAL,
  forwardDefault        ForwardDefault        OPTIONAL,
  ringCount            INTEGER (1..100)      OPTIONAL,
  extensions            CSTACommonArguments  OPTIONAL}

END -- of CSTA-forwarding-event
```

20.2.14 Routing mode

```
CSTA-routeing-mode-event
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) routeing-mode-event( 332) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

RouteingModeEvent ::= SEQUENCE
{
  device                SubjectDeviceID,
  routeingMode          BOOLEAN,
  extensions             CSTACommonArguments OPTIONAL}

END -- of CSTA-routeing-mode-event
```

21 Device maintenance events

21.1 Events

21.1.1 Back in service

```
CSTA-back-in-service-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) back-in-service-event( 333) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

BackInServiceEvent ::= SEQUENCE
{
    device                SubjectDeviceID,
    cause                  EventCause          OPTIONAL,
    extensions             CSTACommonArguments OPTIONAL}

END -- of CSTA-back-in-service-event
```

21.1.2 Device capabilities changed

```
CSTA-device-capabilities-changed-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-capabilities-changed-event( 334) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

DeviceCapsChangedEvent ::= SEQUENCE
{
  device          SubjectDeviceID,
  cause           EventCause          OPTIONAL,
  extensions      CSTACommonArguments OPTIONAL}

END -- of CSTA-device-capabilities-changed-event
```


21.1.3 Out of service

```
CSTA-out-of-service-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) out-of-service-event( 335) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
SubjectDeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
;

OutOfServiceEvent ::= SEQUENCE
{
  device          SubjectDeviceID,
  cause           EventCause          OPTIONAL,
  extensions      CSTACommonArguments OPTIONAL}

END -- of CSTA-out-of-service-event
```

22 I/O services

22.1 Registration services

22.1.1 I/O register

```
CSTA-io-register
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) io-register( 340) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
IORegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

ioRegister      OPERATION ::=
{
  ARGUMENT      IORegisterArgument
  RESULT        IORegisterResult
  ERRORS        {universalFailure}
  CODE          local: 340
}

IORegisterArgument ::= SEQUENCE
{
  ioDevice      DeviceID          OPTIONAL,
  extensions    CSTACommonArguments  OPTIONAL}

IORegisterResult ::= SEQUENCE
{
  ioRegisterReqID      IORegisterReqID,
  extensions            CSTACommonArguments  OPTIONAL}

END -- of CSTA-io-register
```

22.1.2 I/O register abort

```
CSTA-io-register-abort
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) io-register-abort( 341) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
IORegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

ioRegisterAbort      OPERATION ::=
{
  ARGUMENT          IORegisterAbortArgument
  ERRORS            {universalFailure}
  ALWAYS RESPONDS  FALSE
  CODE              local: 341
}

IORegisterAbortArgument ::= SEQUENCE
{
  ioRegisterReqID   IORegisterReqID,
  extensions        CSTACommonArguments    OPTIONAL}

END -- of CSTA-io-register-abort
```

22.1.3 I/O register cancel

```
CSTA-io-register-cancel
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) io-register-cancel( 342) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
IORegisterReqID FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

ioRegisterCancelOPERATION ::=
{
    ARGUMENT    IORegisterCancelArgument
    RESULT      IORegisterCancelResult
    ERRORS      {universalFailure}
    CODE        local: 342
}

IORegisterCancelArgument ::= SEQUENCE
{
    ioRegisterReqID      IORegisterReqID,
    extensions           CSTACCommonArguments    OPTIONAL}

IORegisterCancelResult ::= CHOICE
{
    extensions  CSTACCommonArguments,
    noData     NULL}

END -- of CSTA-io-register-cancel
```

22.2 Services

22.2.1 Data path resumed

```
CSTA-data-path-resumed
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) data-path-resumed( 118) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
IOCrossRefID, IORegisterReqID FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

dataPathResumedOPERATION ::=
{
    ARGUMENT    DataPathResumedArgument
    RESULT      DataPathResumedResult
    ERRORS      {universalFailure}
    CODE        local: 118
}

DataPathResumedArgument ::= SEQUENCE
{
    ioCrossRefID      IOCrossRefID,
    ioRegisterReqID   IORegisterReqID      OPTIONAL,
    extensions        CSTACommonArguments  OPTIONAL}

DataPathResumedResult ::= CHOICE
{
    extensions  CSTACommonArguments,
    noData     NULL }

END -- of CSTA-data-path-resumed
```

22.2.2 Data path suspended

```
CSTA-data-path-suspended
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-path-suspended( 116) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
IOCrossRefID, IORegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

dataPathSuspendedOPERATION ::=
{
  ARGUMENT    DataPathSuspendedArgument
  RESULT      DataPathSuspendedResult
  ERRORS      {universalFailure}
  CODE        local: 116
}

DataPathSuspendedArgument ::= SEQUENCE
{
  ioCrossRefID      IOCrossRefID,
  ioReqRegisterID   IORegisterReqID      OPTIONAL,
  extensions        CSTACommonArguments  OPTIONAL}

DataPathSuspendedResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL }

END -- of CSTA-data-path-suspended
```

22.2.3 Fast data

```
CSTA-fast-data
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) fast-data( 119) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTAObject FROM CSTA-switching-function-objects
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) switching-function-objects( 122) }
DataPathType, IORegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DisplayID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

fastData          OPERATION ::=
{
  ARGUMENT        FastDataArgument
  RESULT          FastDataResult
  ERRORS          {universalFailure}
  CODE            local: 119
}

FastDataArgument ::= SEQUENCE
{
  ioRegisterReqID  IORegisterReqID          OPTIONAL,
  object           CSTAObject,
  dataPathType    DataPathType             OPTIONAL,
  displayAttributes DisplayAttribute        OPTIONAL,
  ioData          OCTET STRING (SIZE(0..240)),
  extensions      CSTACommonArguments      OPTIONAL}

FastDataResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

DisplayAttribute ::= SEQUENCE
{
  displayID          DisplayID          OPTIONAL,
  physicalBaseRowNumber [0] IMPLICIT INTEGER OPTIONAL,
  physicalBaseColumnNumber [1] IMPLICIT INTEGER OPTIONAL,
  offset            [2] IMPLICIT INTEGER OPTIONAL}

END -- of CSTA-fast-data
```

22.2.4 Resume data path

```
CSTA-resume-data-path
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) resume-data-path( 117) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
IOCrossRefID, IORegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

resumeDataPath      OPERATION ::=
{
  ARGUMENT      ResumeDataPathArgument
  RESULT        ResumeDataPathResult
  ERRORS        {universalFailure}
  CODE          local: 117
}

ResumeDataPathArgument ::= SEQUENCE
{
  ioCrossRefID      IOCrossRefID,
  ioRegisterReqID   IORegisterReqID      OPTIONAL,
  extensions        CSTACommonArguments  OPTIONAL}

ResumeDataPathResult ::= CHOICE
{
  extensions        CSTACommonArguments,
  noData           NULL }

END -- of CSTA-resume-data-path
```


22.2.5 Send broadcast data

```
CSTA-send-broadcast-data
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) send-broadcast-data( 114) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
DataPathType, DisplayAttributeList FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

sendBroadcastData OPERATION ::=
{
    ARGUMENT    SendBroadcastDataArgument
    RESULT      SendBroadcastDataResult
    ERRORS      {universalFailure}
    CODE        local: 114
}

SendBroadcastDataArgument ::= SEQUENCE
{
    ioData          OCTET STRING (SIZE(0..240)),
    dataPathType    DataPathType                OPTIONAL,
    displayAttributes DisplayAttributeList        OPTIONAL,
    extensions       CSTACommonArguments         OPTIONAL}

SendBroadcastDataResult ::= CHOICE
{
    extensions CSTACommonArguments,
    noData     NULL}

END -- of CSTA-send-broadcast-data
```

22.2.6 Send data

```
CSTA-send-data
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) send-data( 112) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
IOCrossRefID, IORegisterReqID, DisplayAttributeList FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

sendData      OPERATION ::=
{
  ARGUMENT      SendDataArgument
  RESULT        SendDataResult
  ERRORS        {universalFailure}
  CODE          local: 112
}

SendDataArgument ::= SEQUENCE
{
  ioCrossRefID      IOCrossRefID,
  ioRegisterReqID   [0] IMPLICIT IORegisterReqID      OPTIONAL,
  displayAttributes DisplayAttributeList              OPTIONAL,
  ioData            OCTET STRING (SIZE(0..240)),
  ioCause           EventCause                        OPTIONAL,
  extensions        CSTACommonArguments              OPTIONAL}

SendDataResult ::= CHOICE
{
  extensions CSTACommonArguments,
  noData     NULL}

END -- of CSTA-send-data
```

22.2.7 Send multicast data

```
CSTA-send-multicast-data
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) send-multicast-data( 113) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
IOCrossRefID, DisplayAttributeList FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

sendMulticastDataOPERATION ::=
{
    ARGUMENT    SendMulticastDataArgument
    RESULT      SendMulticastDataResult
    ERRORS      {universalFailure}
    CODE        local: 113
}

SendMulticastDataArgument ::= SEQUENCE
{
    ioCrossRefIDList    SEQUENCE OF IOCrossRefID,
    ioData              OCTET STRING (SIZE(0..240))           OPTIONAL,
    displayAttributes   DisplayAttributeList                 OPTIONAL,
    extensions          CSTACommonArguments                  OPTIONAL}

SendMulticastDataResult ::= CHOICE
{
    extensions    CSTACommonArguments,
    noData        NULL}

END -- of CSTA-send-multicast-data
```

22.2.8 Start data path

```
CSTA-start-data-path
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) start-data-path( 110) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTAObject FROM CSTA-switching-function-objects
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) switching-function-objects( 122) }
DataPathType, IOCrossRefID, IORegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DisplayID FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

startDataPathOPERATION ::=
{
  ARGUMENT      StartDataPathArgument
  RESULT        StartDataPathResult
  ERRORS        {universalFailure}
  CODE          local: 110
}

StartDataPathArgument ::= SEQUENCE
{
  ioRegisterReqID      IORegisterReqID          OPTIONAL,
  object                CSTAObject,
  dataPathDirection    [0] IMPLICIT DataPathDirection  OPTIONAL,
  dataPathType         [1] IMPLICIT DataPathType       OPTIONAL,
  displayID            DisplayID                  OPTIONAL,
  numberOfCharactersToCollect [2] IMPLICIT INTEGER      OPTIONAL,
  terminationCharacter  IA5String (SIZE(1..1))        OPTIONAL,
  timeout              [3] IMPLICIT INTEGER          OPTIONAL,
  extensions            CSTACommonArguments          OPTIONAL}

StartDataPathResult ::=SEQUENCE
{
  ioCrossRefID      IOCrossRefID,
  numberOfCharactersToCollect [0] IMPLICIT INTEGER  OPTIONAL,
  terminationCharacter  IA5String(SIZE(1..1))  OPTIONAL,
  timeout              [1] IMPLICIT INTEGER      OPTIONAL,
  extensions            CSTACommonArguments      OPTIONAL}

DataPathDirection ::= ENUMERATED
{
  computeFunctionToObject      (0),
  objectToComputeFunction      (1),
  bidirectional                 (2)}

END -- of CSTA-start-data-path
```

22.2.9 Stop data path

```
CSTA-stop-data-path
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) stop-data-path( 111) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
IOCrossRefID, IORegisterReqID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

stopDataPathOPERATION ::=
{
  ARGUMENT      StopDataPathArgument
  RESULT        StopDataPathResult
  ERRORS        {universalFailure}
  CODE          local: 111
}

StopDataPathArgument ::= SEQUENCE
{
  ioCrossRefID      IOCrossRefID,
  ioRegisterReqID   IORegisterReqID      OPTIONAL,
  extensions        CSTACCommonArguments OPTIONAL}

StopDataPathResult ::= CHOICE
{
  extensions CSTACCommonArguments,
  noData     NULL}

END -- of CSTA-stop-data-path
```

22.2.10 Suspend data path

```
CSTA-suspend-data-path
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) suspend-data-path( 115) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
IOCrossRefID, IORegisterReqID FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

suspendDataPathOPERATION ::=
{
    ARGUMENT    SuspendDataPathArgument
    RESULT      SuspendDataPathResult
    ERRORS      {universalFailure}
    CODE        local: 115
}

SuspendDataPathArgument ::= SEQUENCE
{
    ioCrossRefID      IOCrossRefID,
    ioRegisterReqID  IORegisterReqID      OPTIONAL,
    extensions        CSTACommonArguments OPTIONAL}

SuspendDataPathResult ::= CHOICE
{
    extensions  CSTACommonArguments,
    noData     NULL }

END -- of CSTA-suspend-data-path
```

23 Data Collection Services

23.1 Services

23.1.1 Data Collected

```
CSTA-data-collected
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) data-collected( 343) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ConnectionInformation FROM CSTA-media-services
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) media-services( 136) }
DcollCrossRefID FROM CSTA-data-collection
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-collection( 138) };

dataCollected OPERATION ::=
{
  ARGUMENT    DataCollectedArgument
  RESULT      DataCollectedResult
  ERRORS      {universalFailure}
  CODE        local: 343
}

DataCollectedArgument ::= SEQUENCE
{
  dcollCrossRefID      DcollCrossRefID,
  digitsData           [0] IMPLICIT DigitsData           OPTIONAL,
  telTonesData         [1] IMPLICIT TelTonesData         OPTIONAL,
  connectionInformation [2] IMPLICIT ConnectionInformation OPTIONAL,
  dcollCause           DcollCause                       OPTIONAL,
  extensions           CSTACommonArguments              OPTIONAL}

DataCollectedResult ::= CHOICE
{
  extensions CSTACommonArguments,
  noData     NULL}

DigitsData ::= SEQUENCE
{
  digitsDetected      IA5String (SIZE(0..64)),
  digitsDuration      [0] IMPLICIT SEQUENCE OF INTEGER  OPTIONAL,
  digitsPauseDuration [1] IMPLICIT SEQUENCE OF INTEGER  OPTIONAL}

TelTonesData ::= SEQUENCE
{
  toneDetected      ToneDetected,
  toneFrequency      [0] IMPLICIT INTEGER              OPTIONAL,
  toneDuration       [1] IMPLICIT INTEGER              OPTIONAL,
  tonePauseDuration [2] IMPLICIT INTEGER              OPTIONAL}

ToneDetected ::= ENUMERATED
{
  beep              ( 0),
  billing           ( 1),
  busy              ( 2),
  carrier           ( 3),
  confirmation      ( 4),
  dial              ( 5),
  faxCNG           ( 6),
  hold              ( 7),
  howler           ( 8),
```

```
intrusion          ( 9),
modemCNG           (10),
park               (11),
recordWarning      (12),
reorder            (13),
ringback           (14),
silence            (15),
sitVC              (16),
sitIC              (17),
sitRO              (18),
sitNC              (19),
other              (20)}

DcollCause ::= ENUMERATED
{
    flushCharReceived    (0),
    charCountReached     (1),
    timeout               (2),
    sfTerminated         (3)}

END -- of CSTA-data-collected
```


23.1.2 Data Collection Resumed

```
CSTA-data-collection-resumed
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) data-collection-resumed( 344) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DcollCrossRefID FROM CSTA-data-collection
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-collection( 138) };

dataCollectionResumed OPERATION ::=
{
  ARGUMENT    DataCollectionResumedArgument
  RESULT      DataCollectionResumedResult
  ERRORS      {universalFailure}
  CODE        local: 344
}

DataCollectionResumedArgument ::= SEQUENCE
{
  dcollCrossRefID    DcollCrossRefID,
  extensions         CSTACommonArguments    OPTIONAL}

DataCollectionResumedResult ::= CHOICE
{
  extensions CSTACommonArguments,
  noData     NULL}

END -- of CSTA-data-collection-resumed
```

23.1.3 Data Collection Suspended

```
CSTA-data-collection-suspended
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) data-collection-suspended( 345) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DcollCrossRefID FROM CSTA-data-collection
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-collection( 138) };

dataCollectionSuspended OPERATION ::=
{
  ARGUMENT   DataCollectionSuspendedArgument
  RESULT     DataCollectionSuspendedResult
  ERRORS     {universalFailure}
  CODE       local: 345
}

DataCollectionSuspendedArgument ::= SEQUENCE
{
  dcollCrossRefID      DcollCrossRefID,
  extensions           CSTACommonArguments  OPTIONAL}

DataCollectionSuspendedResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-data-collection-suspended
```

23.1.4 Resume Data Collection

```
CSTA-resume-data-collection
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) resume-data-collection( 346) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DcollCrossRefID FROM CSTA-data-collection
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-collection( 138) };

resumeDataCollection OPERATION ::=
{
  ARGUMENT    ResumeDataCollectionArgument
  RESULT      ResumeDataCollectionResult
  ERRORS      {universalFailure}
  CODE        local: 346
}

ResumeDataCollectionArgument ::= SEQUENCE
{
  dcollCrossRefID    DcollCrossRefID,
  extensions          CSTACCommonArguments    OPTIONAL}

ResumeDataCollectionResult ::= CHOICE
{
  extensions    CSTACCommonArguments,
  noData        NULL}

END -- of CSTA-resume-data-collection
```

23.1.5 Start Data Collection

```
CSTA-start-data-collection
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) start-data-collection( 347) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
DeviceID FROM CSTA-device-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-identifiers( 123) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DcollCrossRefID FROM CSTA-data-collection
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-collection( 138) };

startDataCollection OPERATION ::=
{
  ARGUMENT    StartDataCollectionArgument
  RESULT      StartDataCollectionResult
  ERRORS      {universalFailure}
  CODE        local: 347
}

StartDataCollectionArgument ::= SEQUENCE
{
  object          CallObject,
  dataCollType   DataCollType          OPTIONAL,
  digitsReportingCriteria DigitsReportingCriteria OPTIONAL,
  extensions      CSTACommonArguments  OPTIONAL}

StartDataCollectionResult ::= SEQUENCE
{
  dcollCrossRefID DcollCrossRefID,
  extensions      CSTACommonArguments  OPTIONAL}

CallObject ::= CHOICE
{
  device          DeviceID,
  call            ConnectionID}

DataCollType ::= ENUMERATED
{
  digits          (0),
  telTones       (1)}

DigitsReportingCriteria ::= SEQUENCE
{
  numChars       [0] IMPLICIT INTEGER  OPTIONAL,
  flushChar      IA5String (SIZE(1..1)) OPTIONAL,
  timeout        [1] IMPLICIT INTEGER  OPTIONAL}

END -- of CSTA-start-data-collection
```

23.1.6 Stop Data Collection

```
CSTA-stop-data-collection
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) stop-data-collection( 348) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DcollCrossRefID FROM CSTA-data-collection
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-collection( 138) };

stopDataCollection OPERATION ::=
{
  ARGUMENT    StopDataCollectionArgument
  RESULT      StopDataCollectionResult
  ERRORS      {universalFailure}
  CODE        local: 348
}

StopDataCollectionArgument ::= SEQUENCE
{
  dcollCrossRefID    DcollCrossRefID,
  extensions          CSTACommonArguments    OPTIONAL}

StopDataCollectionResult ::= CHOICE
{
  extensions CSTACommonArguments,
  noData      NULL}

END -- of CSTA-stop-data-collection
```

23.1.7 Suspend Data Collection

```
CSTA-suspend-data-collection
{ iso( 1) identified-organization( 3) icd-ecma( 12)
  standard( 0) csta3( 285) suspend-data-collection( 349) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
DcollCrossRefID FROM CSTA-data-collection
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) data-collection( 138) };

suspendDataCollection OPERATION ::=
{
  ARGUMENT    SuspendDataCollectionArgument
  RESULT      SuspendDataCollectionResult
  ERRORS      {universalFailure}
  CODE        local: 349
}

SuspendDataCollectionArgument ::= SEQUENCE
{
  dcollCrossRefID    DcollCrossRefID,
  extensions          CSTACCommonArguments    OPTIONAL}

SuspendDataCollectionResult ::= CHOICE
{
  extensions    CSTACCommonArguments,
  noData        NULL}

END -- of CSTA-suspend-data-collection
```

24 Voice unit services and events

24.1 Services

24.1.1 Concatenate message

```
CSTA-concatenate-message
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) concatenate-message( 500) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
MessageID FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

concatenateMessage OPERATION ::=
{
    ARGUMENT    ConcatenateMessageArgument
    RESULT      ConcatenateMessageResult
    ERRORS      {universalFailure}
    CODE        local: 500
}

ConcatenateMessageArgument ::= SEQUENCE
{
    messagesToConcatenate SEQUENCE OF MessageID,
    extensions             CSTACommonArguments             OPTIONAL}

ConcatenateMessageResult ::= SEQUENCE
{
    concatenatedMessage MessageID,
    extensions           CSTACommonArguments             OPTIONAL}

END -- of CSTA-concatenate-message
```

24.1.2 Delete message

```
CSTA-delete-message
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) delete-message( 501) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

deleteMessageOPERATION ::=
{
  ARGUMENT    DeleteMessageArgument
  RESULT      DeleteMessageResult
  ERRORS      {universalFailure}
  CODE        local: 501
}

DeleteMessageArgument ::= SEQUENCE
{
  messageToBeDeleted    MessageID,
  extensions              CSTACCommonArguments    OPTIONAL}

DeleteMessageResult ::=CHOICE
{
  extensions    CSTACCommonArguments,
  noData        NULL}

END -- of CSTA-delete-message
```


24.1.3 Play message

```
CSTA-play-message
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) play-message( 502) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID, TerminatingConditions FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

playMessage      OPERATION ::=
{
  ARGUMENT      PlayMessageArgument
  RESULT        PlayMessageResult
  ERRORS        {universalFailure}
  CODE          local: 502
}

PlayMessageArgument ::= SEQUENCE
{
  messageToBePlayed      MessageID,
  overConnection         ConnectionID,
  duration                INTEGER OPTIONAL,
  termination             TerminatingConditions OPTIONAL,
  extensions              CSTACCommonArguments OPTIONAL}

PlayMessageResult ::= CHOICE
{
  extensions CSTACCommonArguments,
  noData     NULL}

END -- of CSTA-play-message
```

24.1.4 Query voice attribute

```
CSTA-query-voice-attribute
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) query-voice-attribute( 503) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
AttributeInfo, MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

queryVoiceAttributeOPERATION ::=
{
  ARGUMENT    QueryVoiceAttributeArgument
  RESULT      QueryVoiceAttributeResult
  ERRORS      {universalFailure}
  CODE        local: 503
}

QueryVoiceAttributeArgument ::= SEQUENCE
{
  messageToQuery      MessageID,
  attributeToQuery    AttributeToQuery,
  connection          ConnectionID          OPTIONAL,
  extensions          CSTACommonArguments   OPTIONAL}

QueryVoiceAttributeResult ::= SEQUENCE
{
  attribute          AttributeInfo,
  extensions        CSTACommonArguments   OPTIONAL}

AttributeToQuery ::= ENUMERATED
{
  encodingAlgorithm    (0),
  samplingRate         (1),
  duration             (2),
  fileName             (3),
  currentPosition     (4),
  currentSpeed         (5),
  currentVolume       (6),
  currentLevel        (7),
  currentState        (8)      }

END -- of CSTA-query-voice-attribute
```

24.1.5 Record message

```
CSTA-record-message
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) record-message( 511) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID, EncodingAlgorithm, TerminatingConditions
  FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

recordMessageOPERATION ::=
{
  ARGUMENT      RecordMessageArgument
  RESULT        RecordMessageResult
  ERRORS        {universalFailure}
  CODE          local: 511
}

RecordMessageArgument ::= SEQUENCE
{
  callToBeRecorded      ConnectionID,
  samplingRate           [0] IMPLICIT INTEGER    OPTIONAL,
  encodingAlgorithm     EncodingAlgorithm        OPTIONAL,
  maxDuration           [1] IMPLICIT INTEGER    OPTIONAL,
  termination           TerminatingConditions  OPTIONAL,
  extensions            CSTACommonArguments     OPTIONAL}

RecordMessageResult ::= SEQUENCE
{
  resultingMessage      MessageID,
  extensions            CSTACommonArguments     OPTIONAL}

END -- of CSTA-record-message
```

24.1.6 Reposition

```
CSTA-reposition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) reposition( 504) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

reposition      OPERATION ::=
{
    ARGUMENT      RepositionArgument
    RESULT        RepositionResult
    ERRORS        {universalFailure}
    CODE          local: 504
}

RepositionArgument ::= SEQUENCE
{
    connection      ConnectionID,
    periodOfReposition      Period,
    messageToReposition      MessageID          OPTIONAL,
    extensions       CSTACommonArguments      OPTIONAL}

RepositionResult ::= CHOICE
{
    extensions      CSTACommonArguments,
    noData         NULL}

Period ::= CHOICE
{
    absolutePosition      ENUMERATED
        {
            startOfMessage(0),
            endOfMessage(1)},
    relativePosition      INTEGER}

END -- of CSTA-reposition
```

24.1.7 Resume

```
CSTA-resume
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) resume( 505) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

resume          OPERATION ::=
{
  ARGUMENT      ResumeArgument
  RESULT        ResumeResult
  ERRORS        {universalFailure}
  CODE          local: 505
}

ResumeArgument ::= SEQUENCE
{
  connection          ConnectionID,
  messageToResume     MessageID          OPTIONAL,
  duration            INTEGER            OPTIONAL,
  extensions          CSTACommonArguments OPTIONAL}

ResumeResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

END -- of CSTA-resume
```

24.1.8 Review

```
CSTA-review
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) review( 506) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

review          OPERATION ::=
{
  ARGUMENT      ReviewArgument
  RESULT        ReviewResult
  ERRORS        {universalFailure}
  CODE          local: 506
}

ReviewArgument ::= SEQUENCE
{
  connection          ConnectionID,
  periodToReview      PeriodToReview,
  messageToReview     MessageID          OPTIONAL,
  extensions          CSTACommonArguments OPTIONAL}

ReviewResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

PeriodToReview ::= CHOICE
{
  startOfMessage  NULL,
  lengthOfReview  INTEGER}

END -- of CSTA-review
```

24.1.9 Set voice attribute

```
CSTA-set-voice-attribute
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) set-voice-attribute( 507) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
Volume FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

setVoiceAttributeOPERATION ::=
{
  ARGUMENT      SetVoiceAttributeArgument
  RESULT        SetVoiceAttributeResult
  ERRORS        {universalFailure}
  CODE          local: 507
}

SetVoiceAttributeArgument ::= SEQUENCE
{
  connection      ConnectionID,
  attributeToSet  AttributeToSet,
  message         MessageID          OPTIONAL,
  extensions      CSTACommonArguments OPTIONAL}

SetVoiceAttributeResult ::= CHOICE
{
  extensions  CSTACommonArguments,
  noData     NULL}

AttributeToSet ::= CHOICE
{
  currentSpeed      [0] IMPLICIT INTEGER,
  currentVolume     [1] Volume,
  currentGain       [2] IMPLICIT INTEGER (0 .. 100)}

END -- of CSTA-set-voice-attribute
```

24.1.10 Stop

```
CSTA-stop
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) stop( 508) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

stop
  OPERATION ::=
  {
    ARGUMENT      StopArgument
    RESULT        StopResult
    ERRORS        {universalFailure}
    CODE          local: 508
  }

StopArgument ::= SEQUENCE
  {
    connection      ConnectionID,
    messageToBeStopped MessageID      OPTIONAL,
    extensions      CSTACommonArguments OPTIONAL}

StopResult ::= CHOICE
  {
    extensions CSTACommonArguments,
    noData      NULL}

END -- of CSTA-stop
```


24.1.11 Suspend

```
CSTA-suspend
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) suspend( 509) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

suspend OPERATION ::=
{
  ARGUMENT    SuspendArgument
  RESULT      SuspendResult
  ERRORS      {universalFailure}
  CODE        local: 509
}

SuspendArgument ::= SEQUENCE
{
  connection  ConnectionID,
  message     MessageID          OPTIONAL,
  extensions  CSTACCommonArguments  OPTIONAL}

SuspendResult ::= CHOICE
{
  extensions  CSTACCommonArguments,
  noData     NULL}

END -- of CSTA-suspend
```

24.1.12 Synthesize message

```
CSTA-synthesize-message
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) synthesize-message( 510) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
ControlData, MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

synthesizeMessage OPERATION ::=
{
  ARGUMENT   SynthesizeMessageArgument
  RESULT     SynthesizeMessageResult
  ERRORS     {universalFailure}
  CODE       local: 510
}

SynthesizeMessageArgument ::= SEQUENCE
{
  textToBeSynthesized   IA5String,
  control                ControlData           OPTIONAL,
  extensions             CSTACommonArguments   OPTIONAL}

SynthesizeMessageResult ::= SEQUENCE
{
  synthesizedMessage     MessageID,
  extensions             CSTACommonArguments   OPTIONAL}

END -- of CSTA-synthesize-message
```

24.2 Events

24.2.1 Play

```
CSTA-play-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) play( 75) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) };

PlayEvent ::=SEQUENCE
{
  connection          ConnectionID,
  message             MessageID,
  length              [0] IMPLICIT INTEGER           OPTIONAL,
  currentPosition     [1] IMPLICIT INTEGER           OPTIONAL,
  speed               [2] IMPLICIT INTEGER           OPTIONAL,
  cause               EventCause                    OPTIONAL,
  servicesPermitted   ServicesPermitted              OPTIONAL,
  extensions          CSTACCommonArguments           OPTIONAL}

END -- of CSTA-play-event
```

24.2.2 Record

```
CSTA-record-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) record( 76) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) };

RecordEvent ::= SEQUENCE
{
  connection          ConnectionID,
  message             MessageID,
  length              [0] IMPLICIT INTEGER   OPTIONAL,
  currentPosition     [1] IMPLICIT INTEGER   OPTIONAL,
  cause               EventCause             OPTIONAL,
  servicesPermitted   ServicesPermitted      OPTIONAL,
  extensions          CSTACommonArguments    OPTIONAL}

END -- of CSTA-record-event
```

24.2.3 Review

```
CSTA-review-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) review( 77) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) };

ReviewEvent ::= SEQUENCE
{
  connection          ConnectionID,
  message             MessageID,
  length              [0] IMPLICIT INTEGER OPTIONAL,
  currentPosition     [1] IMPLICIT INTEGER OPTIONAL,
  cause               EventCause OPTIONAL,
  servicesPermitted   ServicesPermitted OPTIONAL,
  extensions          CSTACCommonArguments OPTIONAL}

END -- of CSTA-review-event
```

24.2.4 Stop

```
CSTA-stop-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) stop( 78) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) };

StopEvent ::= SEQUENCE
{
  connection          ConnectionID,
  message             MessageID,
  length              [0] IMPLICIT INTEGER   OPTIONAL,
  currentPosition     [1] IMPLICIT INTEGER   OPTIONAL,
  cause               EventCause             OPTIONAL,
  servicesPermitted   ServicesPermitted      OPTIONAL,
  extensions          CSTACCommonArguments   OPTIONAL}

END -- of CSTA-stop-event
```

24.2.5 Suspend play

```
CSTA-suspend-play-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) suspend-play( 79) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) };

SuspendPlayEvent ::= SEQUENCE
{
  connection          ConnectionID,
  message             MessageID,
  length              [0] IMPLICIT INTEGER   OPTIONAL,
  currentPosition    [1] IMPLICIT INTEGER   OPTIONAL,
  cause               EventCause             OPTIONAL,
  servicesPermitted   ServicesPermitted      OPTIONAL,
  extensions          CSTACommonArguments    OPTIONAL}

END -- of CSTA-suspend-play-event
```

24.2.6 Suspend record

```
CSTA-suspend-record-event
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) suspend-record( 80) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) event-causes( 121) }
ConnectionID FROM CSTA-call-connection-identifiers
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) device-feature-types( 127) }
CSTACCommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
ServicesPermitted FROM CSTA-call-control
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-control( 130) };

SuspendRecordEvent ::= SEQUENCE
{
    connection          ConnectionID,
    message             MessageID,
    length              [0] IMPLICIT INTEGER    OPTIONAL,
    currentPosition    [1] IMPLICIT INTEGER    OPTIONAL,
    cause              EventCause              OPTIONAL,
    servicesPermitted  ServicesPermitted       OPTIONAL,
    extensions         CSTACCommonArguments    OPTIONAL}

END -- of CSTA-suspend-record-event
```


24.2.7 Voice attribute changed

```
CSTA-voice-attributes-change-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) voice-attributes-change-event( 74) }

DEFINITIONS ::=
BEGIN
IMPORTS
-- Data Types --
EventCause FROM CSTA-event-causes
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) event-causes( 121) }
ConnectionID FROM CSTA-call-connection-identifiers
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-connection-identifiers( 124) }
MessageID FROM CSTA-device-feature-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) device-feature-types( 127) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
ServicesPermitted FROM CSTA-call-control
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-control( 130) }
Volume FROM CSTA-physical-device-feature
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) physical-device-feature( 137) };

VoiceAttributesChangeEvent ::= SEQUENCE
{
  connection          ConnectionID,
  message             MessageID,
  playVolume          [0] Volume OPTIONAL,
  recordingGain       [1] IMPLICIT INTEGER (0 .. 100) OPTIONAL,
  speed               [2] IMPLICIT INTEGER OPTIONAL,
  currentPosition     [3] IMPLICIT INTEGER OPTIONAL,
  cause               EventCause OPTIONAL,
  servicesPermitted   ServicesPermitted OPTIONAL,
  extensions           CSTACommonArguments OPTIONAL}

END -- of CSTA-voice-attributes-change-event
```

25 Call detail record services

25.1 Services

25.1.1 Call detail records notification

```
CSTA-call-detail-records-notification
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-detail-records-notification( 360) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
CDRCrossRefID, CDRReason FROM CSTA-call-detail-record
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) call-detail-record( 132) };

CDRNotification OPERATION ::=
{
    ARGUMENT    CDRNotificationArgument
    RESULT      CDRNotificationResult
    ERRORS      {universalFailure}
    CODE        local: 360
}

CDRNotificationArgument ::= SEQUENCE
{
    cdrCrossRefID  CDRCrossRefID,
    cdrReason      CDRReason          OPTIONAL,
    extensions     CSTACommonArguments OPTIONAL}

CDRNotificationResult ::= CHOICE
{
    extensions     CSTACommonArguments,
    noData         NULL}

END -- of CSTA-call-detail-records-notification
```

25.1.2 Call detail records report

```
CSTA-call-detail-records-report
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-detail-records-report( 361) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CDRCrossRefID, CDRInfo FROM CSTA-call-detail-record
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-detail-record( 132) };

CDRReport      OPERATION ::=
{
  ARGUMENT      CDRReportArgument
  RESULT        CDRReportResult
  ERRORS        {universalFailure}
  CODE          local: 361
}

CDRReportArgument ::= SEQUENCE
{
  cdrCrossRefID          CDRCrossRefID,
  numberOfRecordsSent   INTEGER (1..128),
  cdrInfo                CDRInfo,
  lastStoredCDRReportSent  BOOLEAN          OPTIONAL,
  extensions             CSTACommonArguments  OPTIONAL}

CDRReportResult ::= CHOICE
{
  extensions             CSTACommonArguments,
  noData                 NULL}

END -- of CSTA-call-detail-records-report
```

25.1.3 Send stored call detail records

```
CSTA-send-stored-call-detail-records
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) send-stored-call-detail-records( 362) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CDRCrossRefID, CDRTIMEPERIOD FROM CSTA-call-detail-record
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-detail-record( 132) };

sendStoredCDR OPERATION ::=
{
  ARGUMENT    SendStoredCDRArgument
  RESULT      SendStoredCDRResult
  ERRORS      {universalFailure}
  CODE        local: 362
}

SendStoredCDRArgument ::= SEQUENCE
{
  cdrCrossRefID  CDRCrossRefID,
  timePeriod     CDRTIMEPERIOD          OPTIONAL,
  extensions     CSTACommonArguments    OPTIONAL}

SendStoredCDRResult ::= CHOICE
{
  extensions     CSTACommonArguments,
  noData         NULL}

END -- of CSTA-send-stored-call-detail-records
```

25.1.4 Start call detail records transmission

```
CSTA-start-call-detail-records-transmission
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) start-call-detail-records-transmission( 363) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CDRCrossRefID, CDRTransferMode FROM CSTA-call-detail-record
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-detail-record( 132) };

startCDRTransmission OPERATION ::=
{
  ARGUMENT StartCDRTransmissionArgument
  RESULT StartCDRTransmissionResult
  ERRORS {universalFailure}
  CODE local: 363
}

StartCDRTransmissionArgument ::= SEQUENCE
{
  transferMode CDRTransferMode,
  extensions CSTACommonArguments OPTIONAL}

StartCDRTransmissionResult ::= SEQUENCE
{
  cdrCrossRefID CDRCrossRefID,
  extensions CSTACommonArguments OPTIONAL}

END -- of CSTA-start-call-detail-records-transmission
```

25.1.5 Stop call detail records transmission

```
CSTA-stop-call-detail-records
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) stop-call-detail-records( 364) }
DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
CDRCrossRefID, CDRTermReason FROM CSTA-call-detail-record
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) call-detail-record( 132) };

stopCDRTransmission      OPERATION ::=
{
  ARGUMENT      StopCDRTransmissionArgument
  RESULT        StopCDRTransmissionResult
  ERRORS        {universalFailure}
  CODE          local: 364
}

StopCDRTransmissionArgument ::= SEQUENCE
{
  cdrCrossRefID  CDRCrossRefID,
  cdrTermReason  CDRTermReason          OPTIONAL,
  extensions     CSTACommonArguments    OPTIONAL}

StopCDRTransmissionResult ::= CHOICE
{
  extensions     CSTACommonArguments,
  noData         NULL}

END -- of CSTA-stop-call-detail-records
```

26 Vendor specific extensions services and events

26.1 Registration services

26.1.1 Escape register

```
CSTA-escape-register
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) escape-register( 365) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
EscapeRegisterID FROM CSTA-escape-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) escape-types( 135) };

escapeRegister OPERATION ::=
{
    ARGUMENT    EscapeRegisterArgument
    RESULT      EscapeRegisterResult
    ERRORS      {universalFailure}
    CODE        local: 365
}

EscapeRegisterArgument ::= CHOICE
{
    extensions    CSTACommonArguments,
    noData        NULL}

EscapeRegisterResult ::= SEQUENCE
{
    escapeRegisterID    EscapeRegisterID,
    extensions          CSTACommonArguments    OPTIONAL}

END -- of CSTA-escape-register
```

26.1.2 Escape register abort

```
CSTA-escape-register-abort
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) escape-register-abort( 366) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
  {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) }
EscapeRegisterID FROM CSTA-escape-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) escape-types( 135) };

escapeRegisterAbort OPERATION ::=
{
  ARGUMENT          EscapeRegisterAbortArgument
  ERRORS            {universalFailure}
  ALWAYS RESPONDS  FALSE
  CODE              local: 366
}

EscapeRegisterAbortArgument ::= SEQUENCE
{
  escapeRegisterID  EscapeRegisterID,
  extensions        CSTACommonArguments    OPTIONAL}

END -- of CSTA-escape-register-abort
```


26.1.3 Escape register cancel

```
CSTA-escape-register-cancel
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) escape-register-cancel( 367) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
EscapeRegisterID FROM CSTA-escape-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) escape-types( 135) };

escapeRegisterCancel OPERATION ::=
{
    ARGUMENT    EscapeRegisterCancelArgument
    RESULT      EscapeRegisterCancelResult
    ERRORS      {universalFailure}
    CODE        local: 367
}

EscapeRegisterCancelArgument ::= SEQUENCE
{
    escapeRegisterID    EscapeRegisterID,
    extensions          CSTACommonArguments    OPTIONAL}

EscapeRegisterCancelResult ::= CHOICE
{
    extensions          CSTACommonArguments,
    noData              NULL}

END -- of CSTA-escape-register-cancel
```

26.2 Services

26.2.1 Escape

```
CSTA-escape-service
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) escape-service( 91) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
CSTASecurityData FROM CSTA-security
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) security( 128) }
CSTACommonArguments, CSTAPrivateData FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) }
EscapeRegisterID FROM CSTA-escape-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) escape-types( 135) };

escape OPERATION ::=
{
    ARGUMENT    EscapeArgument
    RESULT      EscapeResult
    ERRORS      {universalFailure}
    CODE        local: 51
}

EscapeArgument ::= SEQUENCE
{
    escapeRegisterID    EscapeRegisterID        OPTIONAL,
    security             CSTASecurityData       OPTIONAL,
    privateData          CSTAPrivateData
}

EscapeResult ::= CHOICE
{
    extensions    CSTACommonArguments,
    noData        NULL}

END -- of CSTA-escape-service
```

26.2.2 Private data version selection

```
CSTA-private-data-version-selection
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) private-data-version-selection( 368) }

DEFINITIONS ::=
BEGIN
IMPORTS
OPERATION, ERROR FROM Remote-Operations-Information-Objects
    {joint-iso-itu-t remote-operations(4) informationObjects(5) version1(0)}
-- Data Types --
universalFailure FROM CSTA-error-definition
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) error-definition( 120) }
CSTACommonArguments FROM CSTA-extension-types
    { iso( 1) identified-organization( 3) icd-ecma( 12)
      standard( 0) csta3( 285) extension-types( 129) };

privateDataVersionSelection OPERATION ::=
{
    ARGUMENT    PrivateDataVersionSelectionArgument
    RESULT      PrivateDataVersionSelectionResult
    ERRORS      {universalFailure}
    CODE        local: 368
}

PrivateDataVersionSelectionArgument ::= INTEGER

PrivateDataVersionSelectionResult ::= CHOICE
{
    extensions    CSTACommonArguments,
    noData        NULL}

END -- of CSTA-private-data-version-selection
```

26.3 Events

26.3.1 Private event

```
CSTA-private-event
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) private-event( 71) }

DEFINITIONS ::=
BEGIN

IMPORTS
-- Data Types --
CSTASecurityData FROM CSTA-security
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) security( 128) }
CSTAPrivateData FROM CSTA-extension-types
  { iso( 1) identified-organization( 3) icd-ecma( 12)
    standard( 0) csta3( 285) extension-types( 129) };

PrivateEvent ::= SEQUENCE
{
  security          CSTASecurityData          OPTIONAL,
  privateData      CSTAPrivateData           }

END -- of CSTA-private-event
```

Annex A

(normative)

Protocol Implementation Conformance Statement (PICS) Proforma

A.1 Introduction

The Protocol Implementation Conformance Statement (PICS) is a statement of which capabilities and options of the protocol have been implemented. The PICS can have a number of uses, including use:

- by the protocol implementor, as a check-list to reduce the risk of failure to conform to the standard through oversight;
- by the supplier and acquirer (or potential acquirer) of the implementation, as a detailed indication of the capabilities of the implementation, stated relative to the common basis for understanding provided by the standard PICS proforma;
- by the user (or potential user) of the implementation, as a basis for initially checking the possibility of interworking with another implementation (note that, while interworking cannot be guaranteed, failure to interwork can often be predicted from incompatible PICS);
- by a protocol tester, as the basis for selecting appropriate tests against which to assess the claim for conformance of the implementation.

A.2 Conformance

The supplier of a protocol implementation which is claimed to conform to this Standard shall complete a copy of the Protocol Implementation Conformance Statement (PICS) proforma in A.5, "PICS proforma".

A.3 Instructions for completing the PICS proforma

The first part of the PICS proforma, the Implementation Identification (A.4, "Implementation identification", on page 308), is to be completed as indicated with the information necessary to identify fully both the supplier and the implementation.

The main part of the PICS proforma, A.5, "PICS proforma", is a fixed format questionnaire divided into subclauses each containing a group of individual items. These items represent options specified in ECMA-269 (mandatory items are not represented). Answers to the questionnaire items are to be provided in the appropriate columns by marking an answer to indicate a restricted choice (Yes or No), and optionally clarifying this response with a comment.

Where a service or event is not supported, as indicated by entering No for the first entry in a table, any parameters or dependent service components in the rest of that table are not applicable, it is then not necessary to complete items in any subsidiary entries in the table.

Note that ECMA-269 should be used as a reference when completing the PICS proforma.

A.4 Implementation identification

Supplier	
Protocol Version	Phase III, First Edition
Date of Statement	
Contact point for queries about the PICS	
Implementation Name(s) and Version(s)	
Other information necessary for full identification - e.g. Name(s) and Version(s) for machines and/or operating systems; system name(s)	

The first five items are required for all implementations; other information may be completed as appropriate in meeting the requirement for full identification.

The terms Name and Version should be interpreted appropriately to correspond with a supplier's terminology (e.g. Type, Series, Model).

A.5 PICS proforma

A.5.1 CSTA Profiles

CSTA Profiles group together services and events, where each profile specifies a set of services and events that are supported by the implementation. Switching Function implementors shall indicate support for one or more profiles in the table below. Specifying support for a profile shall be accompanied by specifying support for the services and events encompassed by the profile, as well as any other services and events that the implementation supports.

Refer to ECMA-269 for a description of the CSTA Services and Events that must be supported for a specific CSTA profile.

Description: Profile(s) Supported	Supported?		Comments
	Yes	No	
Basic Telephony Profile			
Routeing Profile			

A.5.2 Capability Exchange Services

A.5.2.1 Get Logical Device Information

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Logical Device Information			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
groupDeviceAttributes			
namedDeviceTypes			
shortFormDeviceID			
agentLogOnModels			
appearanceList			
otherPhysicalDeviceList			
miscMonitorCaps			
associatedGroupList			
maxCallbacks			
maxAutoAnswerRings			
maxActiveCalls			
maxHeldCalls			
maxFwdSettings			
maxDevicesInConf			
transAndConfSetup			
deviceOnDeviceMonitorFilter			
deviceOnConnectionMonitorFilter			
callOnDeviceMonitorFilter			
callOnConnectionMonitorFilter			
mediaClassSupport			
mediaServiceCapsList			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
connectionRateList			
delayToleranceList			
numberOfChannels			
maxChannelBind			
routeingServList			
logDevServList			
logDevEvtsList			
deviceMaintEvtsList			
security			
privateData			

A.5.2.2 Get Physical Device Information

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Physical Device Information			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
groupDeviceAttributes			
namedDeviceTypes			
otherLogicalDeviceList			
deviceModelName			
deviceOnDeviceMonitorFilter			
deviceOnConnectionMonitorFilter			
callOnDeviceMonitorFilter			
callOnConnectionMonitorFilter			
maxDisplays			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
maxButtons			
maxLamps			
maxRingPatterns			
physDevServList			
physDevEvtsList			
security			
privateData			

A.5.2.3 Get Switching Function Capabilities

This service shall be supported by a switching function.

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Switching Function Capabilities			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
callCharacteristicsSupported			
mediaClassSupport			
numberOfChannels			
maxChannelBind			
miscMediaCallCharacteristics			
connectionRateList			
delayToleranceRateList			
pauseTime			
currentTime			
messageSeqNumbers			
timeStampMode			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
securityMode			
securityFormat			
privateDataFormat			
transAndConfSetup			
deviceOnDeviceMonitorFilter			
deviceOnConnectionMonitorFilter			
callOnDeviceMonitorFilter			
callOnConnectionMonitorFilter			
miscMonitorCaps			
correlatorDataSupported			
dynamicFeatureSupported			
callLinkageOptionsSupported			
acdModels			
agentLogonModels			
agentStateModels			
routeingServList			
logDevServList			
logDevEvtsList			
physDevServList			
physDevEvtsList			
deviceMaintEvtsList			
statusReportingServList			
capExchangeServList			
cdrServList			
vendorSpecificServList			
vendorSpecificEvtsList			
privateDataVersionList			
systemStatusTimer			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
simpleThreshold			
filterThreshold			
mediaServiceCapsList			
security			
privateData			

A.5.2.4 Get Switching Function Devices

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Switching Function Devices			
Service Request optional parameters			
requestedDeviceID			
requestedDeviceCategory			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.2.5 Switching Function Devices

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Switching Function Devices			
Service Request optional parameters			
segmentID			
security			
privateData			

A.5.3 System Services

A.5.3.1 Change System Status Filter

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Change System Status Filter			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.3.2 System Register

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
System Register			
Service Request optional parameters			
requestedStatusFilter			
security			
privateData			
Service Response optional parameters			
actualStatusFilter			
security			
privateData			

A.5.3.3 System Register Abort

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
System Register Abort			
Service Request optional parameters			
security			
privateData			

A.5.3.4 System Register Cancel

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
System Register Cancel			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.3.5 Request System Status

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Request System Status			
Service Request optional parameters			
sysStatRegisterID			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.3.6 System Status

The System Status service shall be supported as part of the Application Association Initialisation as specified in Clause 7 of ECMA-269.

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
System Status			
Service Request optional parameters			
sysStatRegisterID			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.3.7 Switching Function Capabilities Changed

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Switching Function Capabilities Changed			
Service Request optional parameters			
sysStatRegisterID			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.3.8 Switching Function Devices Changed

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Switching Function Devices Changed			
Service Request optional parameters			
sysStatRegisterID			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.4 Monitoring Services

A.5.4.1 Change Monitor Filter

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Change Monitor Filter			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
actualFilterList			
security			
privateData			

A.5.4.2 Monitor Start

This service must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Monitor Start			
Service Request optional parameters			
requestedMonitorFilter			
monitorType			
requestedMonitorMediaClass			
security			
privateData			
Service Response optional parameters			
actualMonitorFilter			
actualMonitorMediaClass			
monitorExistingCalls			
security			
privateData			

A.5.4.3 Monitor Stop

This service must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Monitor Stop			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.5 Snapshot Services

A.5.5.1 Snapshot Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Snapshot Call			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
serviceCrossRefID			
snapshotData			
mediaCallCharacteristics			
callCharacteristics			
callingDevice			
calledDevice			
associatedCallingDevice			
associatedCalledDevice			
correlatorData			
security			
privateData			

A.5.5.2 Snapshot Device

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Snapshot Device			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
serviceCrossRefID			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
snapshotData			
security			
privateData			

A.5.5.3 Snapshot CallData

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Snapshot CallData			
Service Request optional parameters			
segmentID			
security			
privateData			

A.5.5.4 Snapshot DeviceData

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Snapshot DeviceData			
Service Request optional parameters			
segmentID			
security			
privateData			

A.5.6 Call Control Services

A.5.6.1 Accept Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Accept Call			
Service Request optional parameters			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.2 Alternate Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Alternate Call			
Service Request optional parameters			
connectionReservation			
consultOptions			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.3 Answer Call

This service must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Answer Call			
Service Request optional parameters			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.4 Call Back Call-Related

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Call Back Call-Related			
Service Request optional parameters			
callCharateristics			
security			
privateData			
Service Response optional parameters			
targetDevice			
security			
privateData			

A.5.6.5 Call Back Message Call-Related

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Call Back Message Call-Related			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
targetDevice			
security			
privateData			

A.5.6.6 Camp On Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Camp On Call			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.7 Clear Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Clear Call			
Service Request optional parameters			
userData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.8 Clear Connection

This service must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Clear Connection			
Service Request optional parameters			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.9 Conference Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Conference Call			
Service Request optional parameters			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
connections			
conferenceCallInfo			
security			
privateData			

A.5.6.10 Consultation Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Consultation Call			
Service Request optional parameters			
connectionReservation			
accountCode			
authCode			
correlatorData			
userData			
callCharacteristics			
mediaCallCharacteristics			
callingConnectionInfo			
consultOptions			
security			
privateData			
Service Response optional parameters			
mediaCallCharacteristics			
initiatedCallInfo			
security			
privateData			

A.5.6.11 Deflect Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Deflect Call			
Service Request optional parameters			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.12 Dial Digits

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Dial Digits			
Service Request optional parameters			
correlatorData			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.13 Directed Pickup Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Directed Pickup Call			
Service Request optional parameters			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
pickedCall			
pickedCallInfo			
security			
privateData			

A.5.6.14 Group Pickup Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Group Pickup Call			
Service Request optional parameters			
pickGroup			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
pickedCall			
pickedCallInfo			
security			
privateData			

A.5.6.15 Hold Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Hold Call			
Service Request optional parameters			
connectionReservation			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.16 Intrude Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Intrude Call			
Service Request optional parameters			
participationType			
userData			
security			
privateData			
Service Response optional parameters			
conferencedCall			
conferencedCallInfo			
security			
privateData			

A.5.6.17 Join Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Join Call			
Service Request optional parameters			
autoOriginate			
participationType			
accountCode			
authCode			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
conferencedCallInfo			
security			
privateData			

A.5.6.18 Make Call

This service must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Make Call			
Service Request optional parameters			
accountCode			
authCode			
autoOriginate			
correlatorData			
userData			
callCharacteristics			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
medaCallCharacteristics			
callingConnectionInfo			
security			
privateData			
Service Response optional parameters			
mediaCallCharacteristics			
initiatedCallInfo			
security			
privateData			

A.5.6.19 Make Predictive Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Make Predictive Call			
Service Request optional parameters			
signallingDectection			
destinationDetection			
defaultAction			
accountCode			
authCode			
autoOriginate			
alertTime			
correlatorData			
callCharacteristics			
userData			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
initiatedCallInfo			
security			
privateData			

A.5.6.20 Park Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Park Call			
Service Request optional parameters			
correlatorData			
security			
privateData			
Service Response optional parameters			
parkedTo			
security			
privateData			

A.5.6.21 Reconnect Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Reconnect Call			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.22 Retrieve Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Retrieve Call			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.6.23 Single Step Conference Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Single Step Conference Call			
Service Request optional parameters			
participationType			
accountCode			
authCode			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
conferencedCallInfo			
security			
privateData			

A.5.6.24 Single Step Transfer Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Single Step Transfer Call			
Service Request optional parameters			
accountCode			
authCode			
correlatorData			
userData			
security			
privateData			
Service Response optional parameters			
connections			
transferredCallInfo			
security			
privateData			

A.5.6.25 Transfer Call

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Transfer Call			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
connections			
transferredCallInfo			
security			
privateData			

A.5.7 Call Control Events

A.5.7.1 Bridged

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Bridged			
localConnectionInfo			
correlatorData			
userData			
servicesPermitted			
mediaCallCharacteristics			
callCharacteristics			
bridgedConnectionInfo			
callLinkageData			
security			
privateData			

A.5.7.2 Call Cleared

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Call Cleared			
correlatorData			
userData			
mediaCallCharacteristics			
callCharacteristics			
callLinkageData			
security			
privateData			

A.5.7.3 Conferenced

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Conferenced			
secondaryOldCall			
localConnectionInfo			
correlatorData			
userData			
servicesPermitted			
mediaCallCharacteristics			
callCharacteristics			
security			
privateData			

A.5.7.4 Connection Cleared

This event must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Connection Cleared			
localConnectionInfo			
correlatorData			
userData			
chargingInfo			
servicesPermitted			
mediaCallCharateristics			
callCharacteristics			
droppedConnectionInfo			
callLinkageData			
security			
privateData			

A.5.7.5 Delivered

This event must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Delivered			
originatingNIDConnection			
localConnectionInfo			
correlatorData			
userData			
servicesPermitted			
networkCallingDevice			
networkCalledDevice			
associatedCallingDevice			
associatedCalledDevice			
mediaCallCharacteristics			
callCharacteristics			
connectionInfo			
security			
privateData			

A.5.7.6 Digits Dialed

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Digits Dialed			
localConnectionInfo			
correlatorData			
servicesPermitted			
networkCallingDevice			
networkCalledDevice			
associatedCallingDevice			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
associatedCalledDevice			
diallingConnectionInfo			
callCharacteristics			
security			
privateData			

A.5.7.7 Diverted

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Diverted			
callingDevice			
calledDevice			
localConnectionInfo			
correlatorData			
userData			
servicesPermitted			
mediaCallCharacteristics			
callCharacteristics			
connectionInfo			
networkCallingDevice			
networkCalledDevice			
associatedCallingDevice			
associatedCalledDevice			
security			
privateData			

A.5.7.8 Established

This event must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Established			
originatingNIDConnection			
localConnectionInfo			
correlatorData			
userData			
servicesPermitted			
networkCallingDevice			
networkCalledDevice			
associatedCallingDevice			
associatedCalledDevice			
mediaCallCharacteristics			
callCharacteristics			
establishConnectionInfo			
security			
privateData			

A.5.7.9 Failed

This event must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Failed			
originatingNIDConnection			
localConnectionInfo			
correlatorData			
userData			
servicesPermitted			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
networkCallingDevice			
networkCalledDevice			
associatedCallingDevice			
associatedCalledDevice			
mediaCallCharacteristics			
callCharacteristics			
failedConnectionInfo			
security			
privateData			

A.5.7.10 Held

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Held			
localConnectionInfo			
correlatorData			
servicesPermitted			
mediaCallCharacteristics			
callCharacteristics			
heldConnectionInfo			
callLinkageData			
security			
privateData			

A.5.7.11 Network Capabilities Changed

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Network Capabilities Changed			
localConnectionInfo			
correlatorData			
userData			
networkCapability			
servicesPermitted			
mediaCallCharacteristics			
callCharacteristics			
outboundConnectionInfo			
security			
privateData			

A.5.7.12 Network Reached

This event must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Network Reached			
originatingNIDConnection			
localConnectionInfo			
correlatorData			
userData			
networkCapability			
servicesPermitted			
mediaCallCharacteristics			
callCharacteristics			
outboundConnectionInfo			
networkCallingDevice			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
networkCalledDevice			
associatedCallingDevice			
security			
privateData			

A.5.7.13 Offered

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Offered			
originatingNIDConnection			
localConnectionInfo			
correlatorData			
userData			
servicesPermitted			
networkCallingDevice			
networkCalledDevice			
associatedCallingDevice			
associatedCalledDevice			
mediaCallCharacteristics			
callCharacteristics			
offeredConnectionInfo			
security			
privateData			

A.5.7.14 Originated

This event must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Originated			
originatingDevice			
localConnectionInfo			
correlatorData			
servicesPermitted			
networkCallingDevice			
networkCalledDevice			
associatedCallingDevice			
associatedCalledDevice			
mediaCallCharacteristics			
callCharacteristics			
originatedConnectionInfo			
security			
privateData			

A.5.7.15 Queued

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Queued			
numberQueued			
callsInFront			
localConnectionInfo			
correlatorData			
userData			
servicesPermitted			
networkCallingDevice			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
networkCalledDevice			
associatedCallingDevice			
associatedCalledDevice			
mediaCallCharacteristics			
callCharacteristics			
queuedConnectionInfo			
security			
privateData			

A.5.7.16 Retrieved

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Retrieved			
localConnectionInfo			
correlatorData			
servicePermitted			
mediaCallCharacteristics			
callCharacteristics			
retrievedConnectionInfo			
callLinkageData			
security			
privateData			

A.5.7.17 Service Initiated

This event must be supported if the Basic Telephony profile is supported (A.5.1).

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Service Initiated			
localConnectionInfo			
correlatorData			
servicesPermitted			
mediaCallCharacteristics			
callCharacteristics			
initiatedConnectionInfo			
networkCallingDevice			
networkCalledDevice			
associatedCallingDevice			
security			
privateData			

A.5.7.18 Transferred

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Transferred			
secondaryOldCall			
localConnectionInfo			
correlatorData			
userData			
chargingInfo			
servicesPermitted			
mediaCallCharacteristics			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
callCharacteristics			
security			
privateData			

A.5.8 Call Associated Feature Services

A.5.8.1 Associate Data

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Associate Data			
Service Request optional parameters			
accountCode			
authCode			
correlatorData			
callQualifyingData			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.8.2 Cancel Telephony Tones

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Cancel Telephony Tones			
Service Request optional parameters			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.8.3 Generate Digits

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Generate Digits			
Service Request optional parameters			
digitMode			
toneDuration			
pulseRate			
pauseDuration			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.8.4 Generate Telephony Tones

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Generate Telephony Tones			
Service Request optional parameters			
toneDuration			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.8.5 Send User Information

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Send User Information			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.9 Call Associated Feature Events

A.5.9.1 Call Information

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Call Information			
callingDevice			
accountInfo			
authorisationCode			
correlatorData			
servicesPermitted			
userData			
callQualifyingData			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
connectionInfo			
security			
privateData			

A.5.9.2 Charging

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Charging			
cause			
security			
privateData			

A.5.9.3 Digits Generated

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Digits Generated			
digitDurationList			
pauseDurationList			
connectionInfo			
security			
privateData			

A.5.9.4 Telephony Tones Generated

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Telephony Tones Generated			
toneGenerated			
toneFrequency			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
toneDuration			
pauseDuration			
connectionInfo			
security			
privateData			

A.5.9.5 Service Completion Failure

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Service Completion Failure			
secondaryCall			
otherDevicesPrimaryCallList			
otherDevicesSecondaryCallList			
mediaCallCharacteristics			
security			
privateData			

A.5.10 Media Attachment Services

A.5.10.1 Attach Media Service

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Attach Media Service			
Service Request optional parameters			
mediaServiceVersion			
mediaServiceInstanceID			
requestedConnectionState			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
mediaConnection			
mediaDevice			
mediaServiceInstanceID			
mediaConnectionInfo			
security			
privateData			

A.5.10.2 Detach Media Service

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Detach Media Service			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.11 Media Attachment Events

A.5.11.1 Media Attached

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Media Attached			
mediaServiceVersion			
mediaServiceInstanceID			
mediaStreamID			
mediaCallCharacteristics			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
callCharacteristics			
localConnectionInfo			
mediaConnectionInfo			
security			
privateData			

A.5.11.2 Media Detached

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Media Detached			
mediaServiceVersion			
mediaServiceInstanceID			
mediaStreamID			
mediaCallCharacteristics			
callCharacteristics			
localConnectionInfo			
mediaConnectionInfo			
security			
privateData			

A.5.12 Routeing Services

A.5.12.1 Route Register

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Route Register			
Service Request optional parameters			
routeingDevice			
requestedRouteingMediaClass			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
security			
privateData			
Service Response optional parameters			
actualRouteingMediaClass			
security			
privateData			

A.5.12.2 Route Register Abort

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Route Register Abort			
Service Request optional parameters			
security			
privateData			

A.5.12.3 Route Register Cancel

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Route Register Cancel			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.12.4 Re-Route

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Re-Route			
Service Request optional parameters			
routeRegisterReqID			
replyTimeout			
correlatorData			
security			
privateData			

A.5.12.5 Route End

This service must be supported if the Routeing Profile is supported (A.5.1).

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Route End			
Service Request optional parameters			
routeRegisterReqID			
errorValue			
correlatorData			
security			
privateData			

A.5.12.6 Route Reject

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Route Reject			
Service Request optional parameters			
routeRegisterReqID			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
rejectCause			
correlatorData			
security			
privateData			

A.5.12.7 Route Request

This service must be supported if the Routeing Profile is supported (A.5.1).

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Route Request			
Service Request optional parameters			
routeRegisterReqID			
callingDevice			
routeingDevice			
routedCall			
routeSelAlgorithm			
associatedCallingDevice			
associatedCalledDevice			
priority			
replyTimeout			
correlatorData			
mediaCallCharacteristics			
callCharacteristics			
routedCallInfo			
security			
privateData			

A.5.12.8 Route Select

This service must be supported if the Routeing Profile is supported (A.5.1).

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Route Select			
Service Request optional parameters			
routeRegisterReqID			
alternateRoutes			
remainRetries			
routeUsedReq			
correlatorData			
security			
privateData			

A.5.12.9 Route Used

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Route Used			
Service Request optional parameters			
routeRegisterReqID			
callingDevice			
domain			
correlatorData			
security			
privateData			

A.5.13 Physical Device Services

A.5.13.1 Button Press

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Button Press			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.2 Get Auditory Apparatus Information

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Auditory Apparatus Information			
Service Request optional parameters			
auditoryApparatus			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.3 Get Button Information

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Button Information			
Service Request optional parameters			
button			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.4 Get Display

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Display			
Service Request optional parameters			
displayID			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.5 Get HookSwitch Status

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get HookSwitch Status			
Service Request optional parameters			
hookswitch			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.13.6 Get Lamp Information

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Lamp Information			
Service Request optional parameters			
lamp			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.7 Get Lamp Mode

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Lamp Mode			
Service Request optional parameters			
lamp			
security			
privateData			
Service Response optional parameters			
lamp			
security			
privateData			

A.5.13.8 Get Message Waiting Indicator

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Message Waiting Indicator			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
deviceForMessage			
lampIsPresent			
security			
privateData			

A.5.13.9 Get Microphone Gain

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Microphone Gain			
Service Request optional parameters			
auditoryApparatus			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.10 Get Microphone Mute

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Microphone Mute			
Service Request optional parameters			
auditoryApparatus			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.11 Get Ringer Status

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Ringer Status			
Service Request optional parameters			
ringer			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.12 Get Speaker Mute

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Speaker Mute			
Service Request optional parameters			
auditoryApparatus			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.13 Get Speaker Volume

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Speaker Volume			
Service Request optional parameters			
auditoryApparatus			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.14 Set Button Information

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Button Information			
Service Request optional parameters			
buttonLabel			
buttonAssociatedNumber			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.13.15 Set Display

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Display			
Service Request optional parameters			
displayID			
physicalBaseRowNumber			
physicalBaseColumnNumber			
offset			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.16 Set HookSwitch Status

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set HookSwitch Status			
Service Request optional parameters			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.13.17 Set Lamp Mode

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Lamp Mode			
Service Request optional parameters			
lampBrightness			
lampColor			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.18 Set Message Waiting Indicator

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Message Waiting Indicator			
Service Request optional parameters			
deviceForMessage			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.19 Set Microphone Gain

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Microphone Gain			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.20 Set Microphone Mute

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Microphone Mute			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.21 Set Ringer Status

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Ringer Status			
Service Request optional parameters			
ringMode			
ringPattern			
ringVolume			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.22 Set Speaker Mute

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Speaker Mute			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.13.23 Set Speaker Volume

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Speaker Volume			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.14 Physical Device Events

A.5.14.1 Button Information

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Button Information			
buttonLabel			
buttonAssociatedNumber			
buttonPressIndicator			
security			
privateData			

A.5.14.2 Button Press

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Button Press			
buttonLabel			
buttonAssociatedNumber			
security			
privateData			

A.5.14.3 Display Updated

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Display Updated			
displayID			
physicalRows			
physicalColumns			
physicalBaseRowNumber			
physicalBaseColumnNumber			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
characterSet			
security			
privateData			

A.5.14.4 Hookswitch

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Hookswitch			
security			
privateData			

A.5.14.5 Lamp Mode

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Lamp Mode			
lampLabel			
lampBrightness			
lampColor			
security			
privateData			

A.5.14.6 Message Waiting

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Message Waiting			
deviceForMessage			
security			
privateData			

A.5.14.7 Microphone Gain

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Microphone Gain			
security			
privateData			

A.5.14.8 Microphone Mute

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Microphone Mute			
security			
privateData			

A.5.14.9 Ringer Status

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Ringer Status			
ringMode			
ringCount			
ringPattern			
ringVolume			
security			
privateData			

A.5.14.10 Speaker Mute

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Speaker Mute			
security			
privateData			

A.5.14.11 Speaker Volume

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Speaker Volume			
timeStamp			
security			
privateData			

A.5.15 Logical Device Services

A.5.15.1 Call Back Non-Call-Related

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Call Back Non-Call-Related			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.2 Call Back Message Non-Call-Related

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Call Back Message Non-Call-Related			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.3 Cancel Call Back

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Cancel Call Back			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.4 Cancel Call Back Message

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Cancel Call Back Message			
Service Request optional parameters			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.15.5 Get Agent State

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Agent State			
Service Request optional parameters			
acdGroup			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.6 Get Auto Answer

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Auto Answer			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
numberOfRings			
security			
privateData			

A.5.15.7 Get Auto Work Mode

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Auto Work Mode			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
autoWorkInterval			
security			
privateData			

A.5.15.8 Get Caller ID Status

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Caller ID Status			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.9 Get Do Not Disturb

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Do Not Disturb			
Service Request optional parameters			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
callOrigination			
callingDeviceList			
security			
privateData			

A.5.15.10 Get Forwarding

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Forwarding			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.11 Get Last Number Dialed

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Last Number Dialed			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.12 Get Routeing Mode

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Get Routeing Mode			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.13 Set Agent State

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Agent State			
Service Request optional parameters			
agentID			
password			
group			
security			
privateData			
Service Response optional parameters			
pendingAgentState			
security			
privateData			

A.5.15.14 Set Auto Answer

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Auto Answer			
Service Request optional parameters			
numberOfRings			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.15 Set Auto Work Mode

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Auto Work Mode			
Service Request optional parameters			
autoWorkInterval			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.16 Set Caller ID Status

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Caller ID Status			
Service Request optional parameters			
security			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.17 Set Do Not Disturb

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Do Not Disturb			
Service Request optional parameters			
callOrigination			
callingDeviceList			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.15.18 Set Forwarding

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Forwarding			
Service Request optional parameters			
forwardingType			
forwardDN			
ringCount			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.15.19 Set Routeing Mode

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Routeing Mode			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.16 Logical Device Events

A.5.16.1 Agent Busy

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Agent Busy			
agentID			
acdGroup			
pendingAgentState			
cause			
security			
privateData			

A.5.16.2 Agent Logged Off

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Agent Logged Off			
agentID			
acdGroup			
agentPassword			
cause			
security			
privateData			

A.5.16.3 Agent Logged On

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Agent Logged On			
agentID			
acdGroup			
agentPassword			
cause			
security			
privateData			

A.5.16.4 Agent Not Ready

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Agent Not Ready			
agentID			
acdGroup			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
cause			
security			
privateData			

A.5.16.5 Agent Ready

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Agent Ready			
agentID			
acdGroup			
cause			
security			
privateData			

A.5.16.6 Agent Working After Call

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Agent Working After Call			
agentID			
acdGroup			
pendingAgentState			
cause			
security			
privateData			

A.5.16.7 Auto Answer

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Auto Answer			
numberOfRings			
security			
privateData			

A.5.16.8 Auto Work Mode

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Auto Work Mode			
security			
privateData			

A.5.16.9 Call Back

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Call Back			
security			
privateData			

A.5.16.10 Call Back Message

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Call Back Message			
security			
privateData			

A.5.16.11 Caller ID Status

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Caller ID Status			
security			
privateData			

A.5.16.12 Do Not Disturb

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Do Not Disturb			
callOrigination			
callingDeviceList			
security			
privateData			

A.5.16.13 Forwarding

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Forwarding			
forwardingType			
forwardTo			
forwardDefault			
ringCount			
security			
privateData			

A.5.16.14 Routeing Mode

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Routeing Mode			
security			
privateData			

A.5.17 Device Maintenance Events

A.5.17.1 Back In Service

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Back In Service			
cause			
security			
privateData			

A.5.17.2 Device Capabilities Changed

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Device Capabilities Changed			
cause			
security			
privateData			

A.5.17.3 Out of Service

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Out of Service			
cause			
security			
privateData			

A.5.18 I/O Services

A.5.18.1 I/O Register

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
I/O Register			
Service Request optional parameters			
ioDevice			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.18.2 I/O Register Abort

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
I/O Register Abort			
Service Request optional parameters			
security			
privateData			

A.5.18.3 I/O Register Cancel

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
I/O Register Cancel			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.18.4 Data Path Resumed

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Data Path Resumed			
Service Request optional parameters			
ioRegisterReqID			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.18.5 Data Path Suspended

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Data Path Suspended			
Service Request optional parameters			
ioRegisterReqID			
security			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
privateData			
Service Response optional parameters			
security			
privateData			

A.5.18.6 Fast Data

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Fast Data			
Service Request optional parameters			
ioRegisterReqID			
dataPathType			
displayAttributes			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.18.7 Resume Data Path

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Resume Data Path			
Service Request optional parameters			
ioRegisterReqID			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.18.8 Send Broadcast Data

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Send Broadcast Data			
Service Request optional parameters			
dataPathType			
displayAttributes			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.18.9 Send Data

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Send Data			
Service Request optional parameters			
ioRegisterReqID			
displayAttributes			
ioCause			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.18.10 Send Multicast Data

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Send Multicast Data			
Service Request optional parameters			
ioData			
displayAttributes			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.18.11 Start Data Path

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Start Data Path			
Service Request optional parameters			
ioRegisterReqID			
dataPathDirection			
dataPathType			
displayID			
numberOfCharsToCollect			
terminationCharacter			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
timeout			
security			
privateData			
Service Response optional parameters			
numberOfCharsToCollect			
terminationCharacter			
timeout			
security			
privateData			

A.5.18.12 Stop Data Path

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Stop Data Path			
Service Request optional parameters			
ioRegisterReqID			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.18.13 Suspend Data Path

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Suspend Data Path			
Service Request optional parameters			
ioRegisterReqID			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.19 Data Collection Services

A.5.19.1 Data Collected

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Data Collected			
Service Request optional parameters			
digitsData			
telTonesData			
connectionInfo			
dcollCause			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.19.2 Data Collection Resumed

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Data Collection Resumed			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.19.3 Data Collection Suspended

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Data Collection Suspended			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.19.4 Resume Data Collection

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Resume Data Collection			
Service Request optional parameters			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.19.5 Start Data Collection

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Start Data Collection			
Service Request optional parameters			
dataCollType			
digitsReportingCriteria			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.19.6 Stop Data Collection

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Stop Data Collection			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.19.7 Suspend Data Collection

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Suspend Data Collection			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20 Voice Unit Services

A.5.20.1 Concatenate Message

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Concatenate Message			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.2 Delete Message

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Delete Message			
Service Request optional parameters			
security			
privateData			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Service Response optional parameters			
security			
privateData			

A.5.20.3 Play Message

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Play Message			
Service Request optional parameters			
duration			
termination			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.4 Query Voice Attribute

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Query Voice Attribute			
Service Request optional parameters			
connection			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.5 Record Message

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Record Message			
Service Request optional parameters			
samplingRate			
encodingAlgorithm			
maxDuration			
termination			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.6 Reposition

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Reposition			
Service Request optional parameters			
messageToReposition			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.7 Resume

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Resume			
Service Request optional parameters			
messageToResume			
duration			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.8 Review

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Review			
Service Request optional parameters			
messageToReview			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.9 Set Voice Attribute

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Set Voice Attribute			
Service Request optional parameters			
message			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.10 Stop

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Stop			
Service Request optional parameters			
messageToBeStopped			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.11 Suspend

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Suspend			
Service Request optional parameters			
message			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.20.12 Synthesize Message

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Synthesize Message			
Service Request optional parameters			
control			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.21 Voice Unit Events

A.5.21.1 Play

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Play			
length			
currentPosition			
speed			
cause			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
servicesPermitted			
security			
privateData			

A.5.21.2 Record

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Record			
length			
currentPosition			
cause			
servicesPermitted			
security			
privateData			

A.5.21.3 Review

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Review			
length			
currentPosition			
cause			
servicesPermitted			
security			
privateData			

A.5.21.4 Stop

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Stop			
length			
currentPosition			
cause			
servicesPermitted			
security			
privateData			

A.5.21.5 Suspend Play

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Suspend Play			
length			
currentPosition			
cause			
servicesPermitted			
security			
privateData			

A.5.21.6 Suspend Record

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Suspend Record			
length			
currentPosition			
cause			

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
servicesPermitted			
security			
privateData			

A.5.21.7 Voice Attribute Changed

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Voice Attribute Changed			
playVolume			
recordingGain			
speed			
currentPosition			
cause			
security			
privateData			

A.5.22 Call Detail Record (CDR) Services

A.5.22.1 Call Detail Records Notification

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Call Detail Records Notification			
Service Request optional parameters			
cdrReason			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.22.2 Call Detail Records Report

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Call Detail Records Report			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.22.3 Send Stored Call Detail Records

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Send Stored Call Detail Records			
Service Request optional parameters			
timePeriod			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.22.4 Start Call Detail Records Transmission

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Start Call Detail Records Transmission			
Service Request optional parameters			
security			

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
privateData			
Service Response optional parameters			
security			
privateData			

A.5.22.5 Stop Call Detail Records Transmission

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Stop Call Detail Records Transmission			
Service Request optional parameters			
cdrTermReason			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.23 Vendor Specific Extension Services

A.5.23.1 Escape Register

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Escape Register			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.23.2 Escape Register Abort

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Escape Register Abort			
Service Request optional parameters			
security			
privateData			

A.5.23.3 Escape Register Cancel

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Escape Register Cancel			
Service Request optional parameters			
security			
privateData			
Service Response optional parameters			
security			
privateData			

A.5.23.4 Escape

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Escape			
Service Request optional parameters			
escapeRegisterID			
security			
Service Response optional parameters			
security			
privateData			

A.5.23.5 Private Data Version Selection

Description: Service, optional parameters	Supported?		Comments
	Yes	No	
Private Data Version Selection			
Service Response optional parameters			
security			
privateData			

A.5.24 Vendor Specific Extension Events

A.5.24.1 Private Event

Description: Event, optional parameters	Supported?		Comments
	Yes	No	
Private Event			
security			

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